

Moldova: Second inter-sector coordination group meeting minutes

Meetings	
Date	14 March 2022 (Next meeting on 21 March 2022)
Time	14.00
Chair	Ms. Lachin Hasanova, Senior Inter-Agency Coordination Officer
Agenda	
<ul style="list-style-type: none"> • General overview • Update by Protection, accommodation, cash, health and nutrition, education, information management • Update on Moldova Refugee Response Plan • Update on 5W Matrix (Who, What, Where, When, and Whom) • Weekly Reporting • Interventions by partners 	

Summary of discussions and agreements/ action items

Agenda	Discussion	Agreements/ Actions
General Overview	<ul style="list-style-type: none"> • The UNHCR Representative in Moldova expressed her gratitude for Moldova's solidarity and humanity and emphasized the crucial function of the coordinated refugee response in support of the Government of Moldova's efforts. • The importance of each partner in providing assistance to those in need, coordinating the response, launching a joint appeal, and securing the funds necessary to implement the programme was emphasized. 	Coordinated response by partners in close coordination and leadership of the line Ministries.
Protection Overview by protection sector lead	<ul style="list-style-type: none"> • 300,786 Ukrainians since 24 February. Around 190,000 people are moving to Romania, with a small number returning for a brief period. Not all Ukrainians apply for asylum. 	Follow-up meeting on PSEA and action plan to be developed.

	<ul style="list-style-type: none"> • Since 7 March, the cumulative number of Ukrainian refugees in Moldova has increased from 77,000 to approximately 100,000. There has been no discernible change in the demographic profile, with a high proportion of women and children. The share point is where the information is shared. • The Green Corridor transit system becomes operational with the assistance of agencies that support transportation services. • Joint UNHCR-UNICEF blue dots have been deployed in Palanca, and more will be deployed. Blue dots that move are being considered. 	<p>Develop a strong accountability to affected population mechanism</p> <p>Protection and referral mechanisms, identifying vulnerabilities and quickly referring them to a service provider needs to be strengthened</p>
Accommodation	<ul style="list-style-type: none"> • Over 100 accredited hosting organizations; the vast majority of refugees live privately with friends, family, hotels, or rented housing. • Scale up efforts at Palanca BCP and Chisinau, including heaters, containers, and efforts to increase access to hot meals through the World Food Programme. 	<p>Focus on situation of Ukrainian refugees hosted by Moldovan refugees</p> <p>Assessment for accessibility for persons with specific needs</p>
Cash based assistance	<ul style="list-style-type: none"> • In the short to medium term, a two-pronged approach—grants to both refugees and hosts • Accelerates the process of obtaining unique identifiers for refugees. As a result, we avoid duplication and ensure a streamlined and consistent approach for host communities. The grant is 3500 per household. 	<p>Fill the 5W</p>
Heath	<ul style="list-style-type: none"> • The first is coordination, followed by technical work, and finally procurement and supply management, which encompasses all the activities in terms of coordination. • The group is making good progress on the 5W and need assessment, and they are nearing completion. • The primary need assessed is for continuity of care, as well as some specific needs in WASH, infection prevention, and control. 	<p>Finalize 5W by Wednesday.</p>

	<ul style="list-style-type: none"> • Additionally, there are some assessments of specific needs in terms of WASH and infection prevention and control that group is undertaking. • Group continues to provide advisory services to the Ministry of Health • Additionally, we are ensuring technical guidance to the Ministry of Health, as there are some procedures that need to be updated. • More than 950 refugees have received health care, as the Ministry of Health previously stated. For their health services. 	
<p>Education</p>	<ul style="list-style-type: none"> • The Minister of Education chairs the working group, UNICEF and UNHCR co-chair. • The following priorities were agreed by the group: <ol style="list-style-type: none"> (a) Equitable access to learning for refugee children who will stay in Moldova this will include mapping, procurement, integration support (b) All refugees have access to safe learning environment (safe and secure learning environments) (c) Strengthening education system: <ol style="list-style-type: none"> 1. Orientation/ CB for teachers and school staff to engage with refugee children 2. Identification/ remuneration for Ukrainian teachers in Moldova 3. Bridging Romanian classes • Challenges <ol style="list-style-type: none"> a) Inconsistency of data sources b) Revision of legislative and regulatory framework regarding inclusion of refugee children c) Coordination 	<ul style="list-style-type: none"> -Harmonization of data -Procurement of digital devices -teacher training programme -identify teacher who will teach Ukrainian children. -Engage teachers from Ukraine. -further discussion on language of instruction.
<p>Information management</p>	<ul style="list-style-type: none"> • The information working group met for the first time on March 10th, and the next meeting is scheduled for March 17th. 	

	<ul style="list-style-type: none"> • The group continues to analyze population movement on the basis of information provided by the Moldovan Border Police, and then on the basis of information received from the Moldovan Border Police. • A total of 330, 000 people arrived from Ukraine. Ninety percent are Ukrainian citizens, with ten percent from other countries. 	
<p>Updates by Plan International</p>	<p>Observation from the visit of Plan International team to Otaci border crossing:</p> <ul style="list-style-type: none"> • Most of the volunteers helping the refugees were from faith-based organizations, which accounted for the majority of those crossing the border. • Long waiting period at the border in adverse weather. On the Ukrainian side, there are issues with new-born child documentation, which is slowing down the process. • Volunteers run two information kiosks at the Otaci border, to guide refugees on transportation, lodging, and internet access. These kiosks lack of a waiting area means that most refugees are wait outside. • Most refugees wait 3-4 days before making a decision, even if they don't have a plan. • There is a lack of information at the border about children who have been separated from their families. • In many cases, women and their children are crossing the border with children who aren't necessarily their own, but rather the children of other friends or neighbors. • For cross-border child protection cases, there is no contact point or support. • An NGO working under the auspices of the major office provides support for the Edinet municipality's transit center. • There are only a few border toilets at the Otaci border. • There is no emergency healthcare on the site • There is no identification system for volunteers at the border. 	<p>Provision of accessible toilets at Otaci</p> <p>Strengthen cross-border child protection system.</p>

Solutions/ Livelihood	<ul style="list-style-type: none"> Livelihood working group will conduct its first meeting on 15 March. 	<p>Reach out to sector leads to be added to mailing list.</p> <p>Include name in solutions spreadsheet.</p>
Update from MSF Moldova	<ul style="list-style-type: none"> Agree on Plan International's on the observation at Otaci. However, the waiting time appears to have decreased slightly since the 9. Looking into the possibility of establishing some sort of health point on the Moldovan side and consulting with the local Ministry of Health. 	
Update from ACTED	<ul style="list-style-type: none"> So far today, only 315 people have crossed the border, which is a very low number indeed. ACTED has begun providing free transportation services as of yesterday morning. Dispatched 10 buses today in response to a request from the UNHCR. However, there have only been a few people so far, but they are available for, and will provide support for, the relocation process. ACTED is procuring additional portable latrines, which will be installed in Otaci within the next one or two days. The Otaci waiting area has a large number of people looking for private transportation. They want specific private transportation, and they want it to take them to specific destinations. 	
Intervention by OHCHR	<ul style="list-style-type: none"> Ensure that toilets are easily accessible to people with disabilities 	<p>Mainstream disability mainstreaming across all sectors</p>
Update from Red cross	<ul style="list-style-type: none"> Request from authorities and refugees for wheelchair for transit areas. Arrived a week ago and assessing the situation and looking forward to where we could be useful. Priorities identified include food and hygiene items for host families. Considering providing support to the refugee accommodation center. 	

	<ul style="list-style-type: none"> • Provision for ambulance for a possible evacuation from Odessa region. • Protection and restoring family links • Tap into a wide network of branches in all the regions with more than thousand volunteers • Considering deployment of mobile ambulance providing first aid at refugee accommodation center and at border and trains station. 	
Refugee response plan (RRP)	<ul style="list-style-type: none"> • Appreciate everyone inputs for the RRP and process to finalize RRP is on-going. An initial draft has been shared with UNHCR HQ and sectoral leads will be shared with partners for a final review. • Moldova RRP will be part of regional response plan. • RRP is a coordination blueprint but also collective advocacy tool. 	For any queries with regard to RRP please reach out to vanheugt@unhcr.org
5W sheet	<ul style="list-style-type: none"> • Thank those who have contributed to 5W, and if you haven't yet, please send it to the sector leads. 	Please submit the inputs to 5W to sector leaders
Reporting	<ul style="list-style-type: none"> • SMART (Specific, Measurable, Actionable, Results-oriented, and Time-bound) inputs are the guiding principle for the submission. In addition, before submitting the inputs, it would be great if colleagues can get it approved by their respective heads before being included in the final report. • Weekly updates will be released every Monday, and a monthly impact report will be issued. 	<p>Please insert inputs your inputs in the link below by every Friday.</p> <p>For any queries, please reach out atri@unhcr.org</p>
Coordination structure	<ul style="list-style-type: none"> • Briefing on coordination structure. PSEA network (UN women and UNHCR) and Gender task force (UN women and UNHCR) have been added. Both these structures will be cross cutting and will reach out to all sectors. 	
MHPSS	<ul style="list-style-type: none"> • Those already providing some mental health psychosocial support or planning to do so, immediately start this mapping and identify first priorities. • WHO is planning to have a technical group on mental health and psychosocial support response. MHPSS is cross-sectoral. 	Coordination efforts, map, and identify priorities for MHPSS.

<p>Update by Keynote International</p>	<ul style="list-style-type: none"> • Focus work on persons with disability and are working since the start of the crisis. • Request for the creation of separate sub-working group on persons with disability as there are many types of disability and in subsequent movement from Ukraine more persons with disability will arrive from Ukraine 	
<p>Update by Help Age International</p>	<ul style="list-style-type: none"> • Supporting refugees’ families with older person, with food and on food items with the psychological counseling, cash transfers were developing • Concerned about situation and inclusion of older people. • Identify which group will best fit older people. Some focus on older people. 	
<p>Update by Solidarity International</p>	<ul style="list-style-type: none"> • Concerns about by decision by few organizations to provide incentives to volunteers. This may potentially break down the current system that functioning very well or start competition between NGOs, actors, or partners paying different amounts to volunteers. 	<p>Harmonize and coordinate visibility of volunteers at border points and coordinate remuneration.</p>
<p>Gender task force</p>	<ul style="list-style-type: none"> • Assign a gender focal point for gender in humanitarian action task force. 	<p>Reach to out to flora.macula@unwomen.org</p>
<p>Update by translation without borders</p>	<ul style="list-style-type: none"> • There are more than 20 languages spoken across Ukraine. • Make sure that everyone recognizes that speakers of minority languages are likely to be particularly vulnerable and have difficulty accessing information. • When doing assessments, include questions about people's primary language so we can address it. 	
<p>Intervention on Socio-economic task force</p>	<ul style="list-style-type: none"> • Independent of the inter-agency coordination mechanism structure, the socioeconomic task force is a regular UN coordination mechanism, among others. It not to be perceived solely for the immediate response; otherwise, we could consider listing all the other ongoing task forces. 	<p>Separate discussion to clarify on the socio-economic task force</p>

Important links

Inter-agency information hub

<https://unhcr365.sharepoint.com/sites/RBE-RCM/Shared%20Documents/Forms/AllItems.aspx?newTargetListUrl=%2Fsites%2FRBE%2DRCM%2FShared%20Documents&viewpath=%2Fsites%2FRBE%2DRCM%2FShared%20Documents%2FForms%2FAllItems%2Easpx&id=%2Fsites%2FRBE%2DRCM%2FShared%20Documents%2FInter%2DAgency%20Updates%2F2022%2FInputs%20for%20Inter%2DAgency%20update&viewid=1cb2b04d%2D5c3b%2D45c6%2D915c%2Dac47cc027cba>

Link to provide inputs for reporting:

https://docs.google.com/spreadsheets/d/1Dq352rpS4C_emiayksRor3ooP_CnL9HT/edit#gid=687094563