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REPUBLICII MOLDOVA



# Ukraine crisis - Moldova response

## Accommodation and Transport Sector

Chaired by Ms. **Felicia Bechtoldt** and Mr. **Vasile Cușcă**  
Secretaries of State, Ministry of Labor and Social Protection

March 21<sup>st</sup>, 2022

# Agenda

1. Opening remark from the Government
2. Update on THS
3. Update on Host Community
4. Update on RACs
  - Presentation on findings from needs assessment
5. Update on Virtual Stock Management
6. Update on Transport



# Situation at Transit Hotspots (THS)

## Update:

- Several services increased
- Hot meals fully covered – WFP on standby if need be
- Site plan developed by SDC experts, awaiting for approval from local authorities
  - More waiting areas
  - More containers
  - Site plan developed by SDC experts, awaiting for approval from local authorities
- Increased hygiene services (toilets), handwashing stations installed soon
- **As solid waste has increased, local municipalities of BCP need extra financial support (to cover fuel for trucks, staff, garbage bins). If needs increase further, extra trucks may be needed**

*\* Specific needs of elderly, persons with reduced mobility, babies, pets, etc. are being considered and progressively addressed*



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UNHCR  
The UN Refugee Agency

# Needs in the Host Community - Household level

- Need for **in-kind support** to complement CBI: food, hygiene kits, NFI
- **Moldova for Peace** receiving increased request for support from Ukrainians hosted by local families as they both exhaust their resources
- Ministry requesting **mayors** to produce lists of families hosting Ukrainians

\* Specific needs of elderly, persons with reduced mobility, babies, pets, etc.



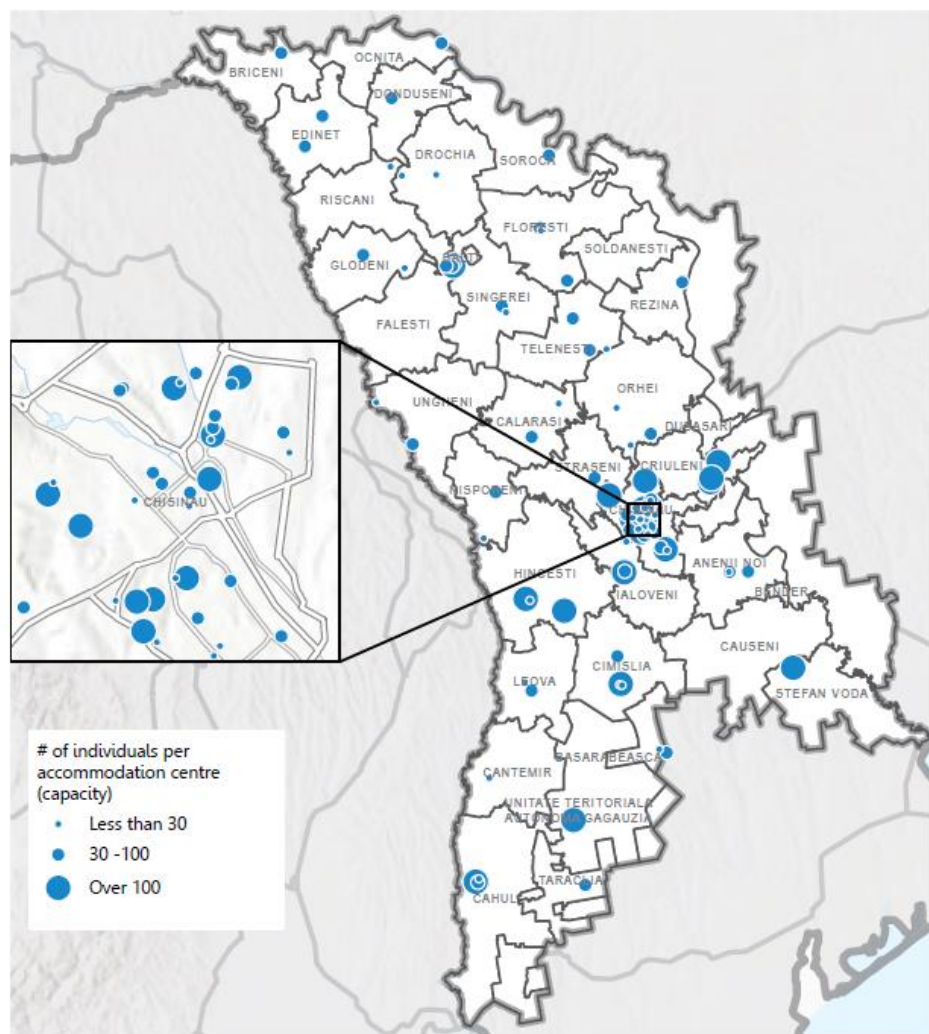
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# RACs

- Overall capacity: 9,126 indiv.
- Occupancy level: 47%  
(4,268 indiv.)

**ONLY accredited RACs considered**



Source: ANAS, Registry of Refugee Accommodation Centres, 17/03/2022



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# RACs

## **Immediate emergency needs are being met**

Enough emergency response capacity identified  
among actors with immediate capacity

**Government needs financial support to cover utility bills  
(water, electricity, heating)**

Modality to support such need is being developed by the Government








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# RACs – Needs assessment (15/3/2022)

## % of assessed RACs with the following vulnerable groups currently present

Pregnant and lactating women (PLW)	20%	
Persons with disabilities	20%	
Persons with serious medical conditions	6%	
Unaccompanied or separated children	3%	
Persons with specific legal/physical protection needs	1%	

## Estimated % of people currently hosted at the assessed RACs who are infants or older persons

Infants 0 - 2 years old	10%
Older persons (65+)	6%



## Top five requests and top three items per type of request at the assessed RACs

### Hygiene items

1. Soap (for handwashing and for showering)
2. Toilet paper rolls
3. Wipes

### Cleaning items

1. Laundry detergent
2. All purpose cleaner
3. Garbage bags

### Food items

1. Biscuits, cookies, *covrigi*
2. Sugar packets
3. Tea and coffee

### Other appliances

1. Microwave
2. Fridge
3. Washing machine

### Sleeping items

1. Bed sheets (in sets)
2. Blankets
3. Pillow cases



# RACs – Needs assessment (15/3/2022)

- High rotation of people hosted at RACs
- Needs are mainly related to
  - Replenishment of consumables: hygiene products, bedding items, products for infants
  - Appliances: washing machines, dryers, fridges, microwaves, kettles
  - UNHCR, ACTED and REACH are covering needs assessment via MLSP call centre + field visits





# RACs – Infrastructural situation

## Conditions for Accreditation

- The center may be located in a building or a separate segment of a building,
- The space of the Center must be within a defined perimeter
- The minimum capacity of the Center is 20 seats.
- Location of the Centers is not allowed in basements, rooms without natural or humid lighting
- The center must be provided with aqueduct, sewerage, heating, natural gas (if applicable), electricity, ventilation systems, natural lighting and dispose of operating permits required by law.
- The center must have space and furniture for
  - sleeping, bed linen;
  - space and furniture for serving food, utensils of first necessity;
  - sanitary block; cabin shower;
  - space for storing the personal belongings of the beneficiaries;
- The surface of these spaces must comply with the sanitary regulations in force.
- Centre shall ensure compliance with the principle of non-discrimination at all stages of provision of services, by promoting and respecting human rights, regardless of race, colour, nationality, ethnic origin, gender, age, language, religion or other beliefs, nationality, ethnicity or social origin, birth status, marital status, family status material circumstances, degree and type of disability or any other similar criteria.
- The service provider shall create conditions to ensure confidentiality of information concerning the personal data of the beneficiary, members of the family and subordinate staff.

- Govt – led accreditation process already ensured basic standards that are in line with humanitarian ones
- No major needs identified in all visited RACs (70%)



**ACTED**

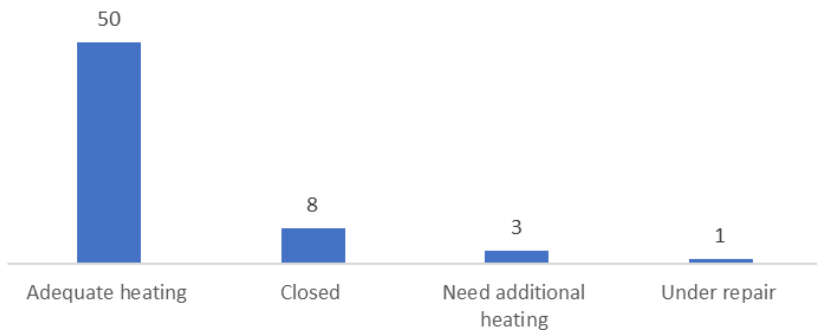


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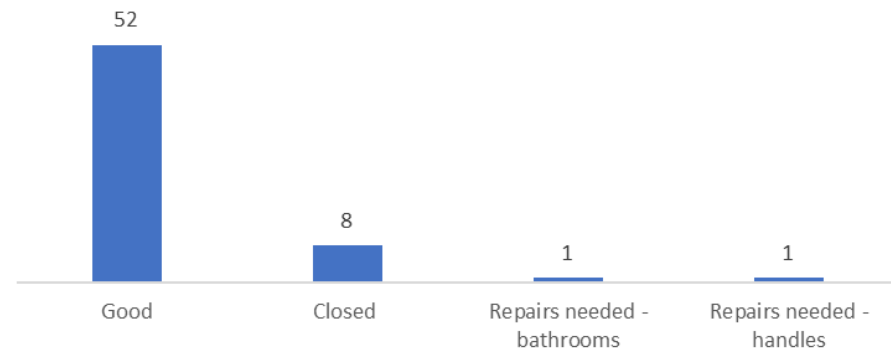


# RACs – Infrastructural situation

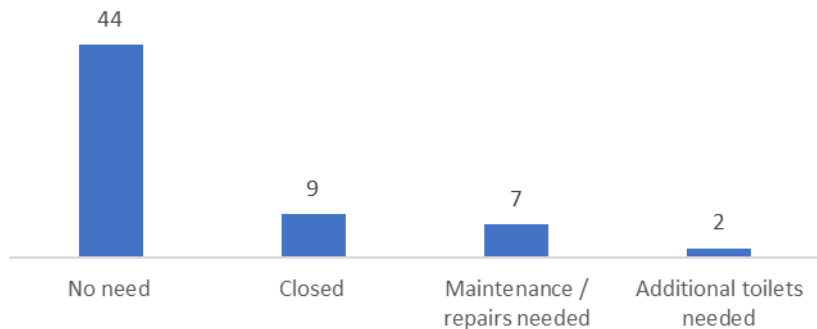
## Heating



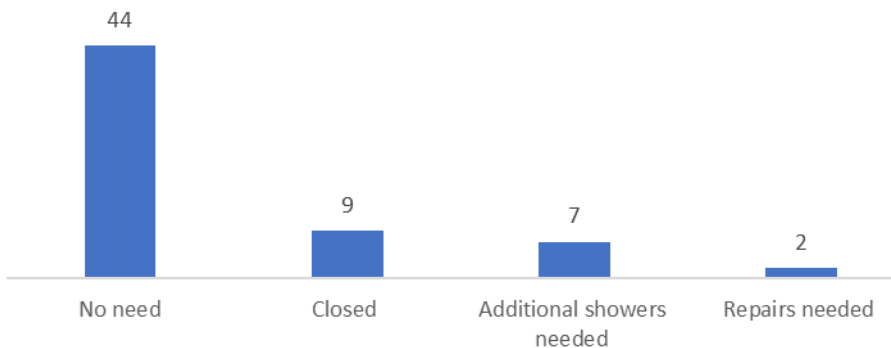
## Infrastructure



## Toilets



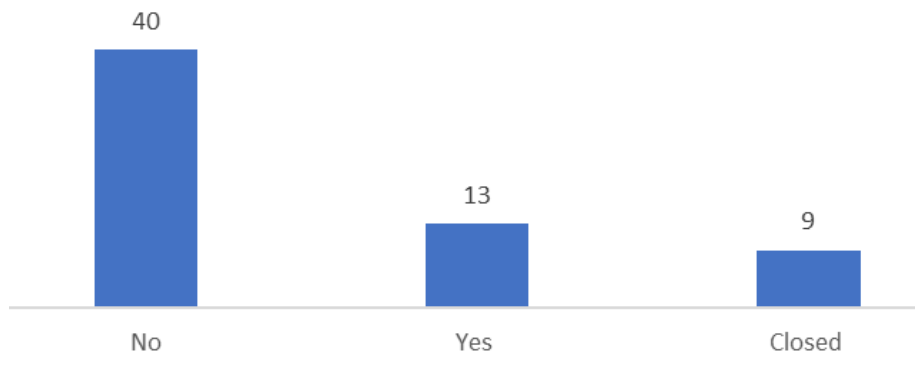
## Showers



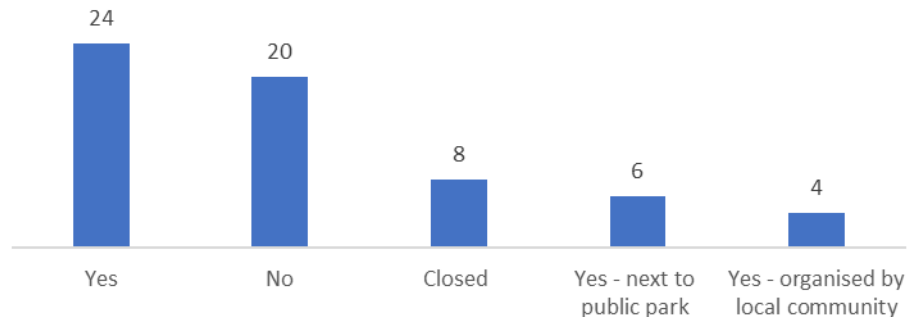
# RACs – Infrastructural situation

Specialized centres for PWSN are providing assistance & hosting space for Ukrainians

Reduced-mobility access



CFS



# RACs – Food Assistance

- Actors currently intervening:
  - WFP
  - UNHCR/ACTED
  - Help Age
  - CRS
  - WCK
- WFP is the chair of the sub-working group



## RACs – Hygiene supplies

- Actors intervening:

AREA	Hygiene kits	Cleaning kits	Infant 0-2 kits
North	ACTED	ACTED	UNICEF
Centre	IMC	World Vision	UNICEF
Chisinau	ACTED	World Vision	UNICEF
South	IMC	IMC	UNICEF

## RACs – Repairs & other needs

- Actors intervening:
  - UNHCR and partners
- Connectivity being boosted in all centres in need of such support



# RACs – Protection Sensitive Site Support

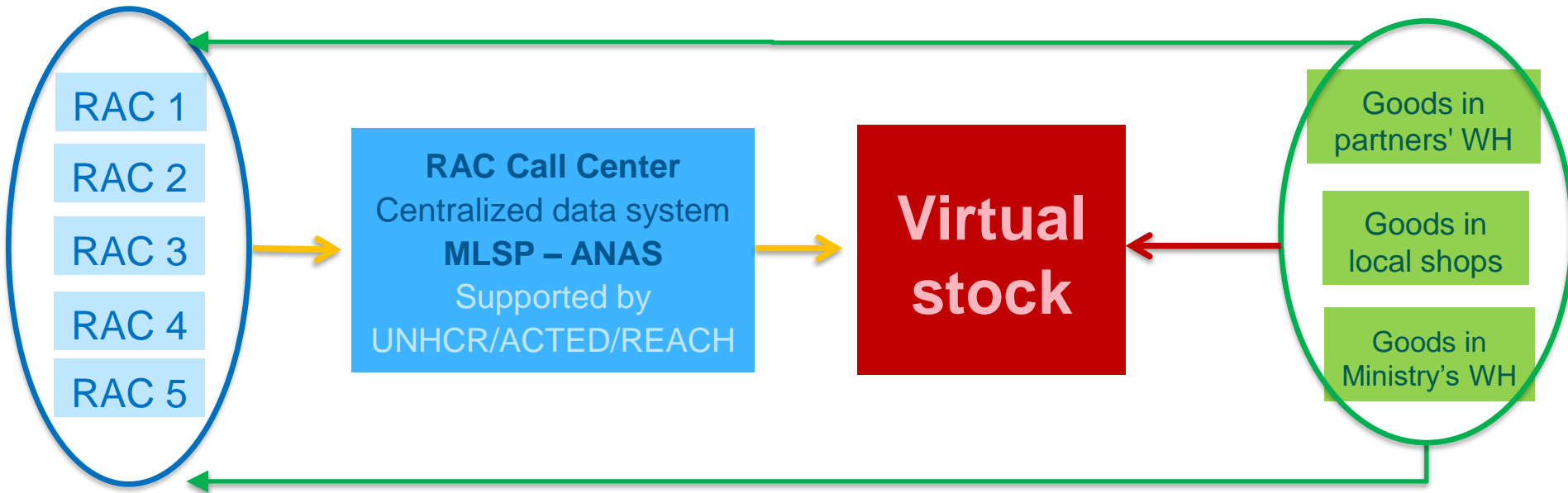
- UNHCR/ACTED are collaborating with relevant authorities and other sectors (esp. Protection, CP, CwC and AAP) to improve **Protection Sensitive Site Support**:
  - Information sharing support through roving UNHCR/ACTED teams
  - Capacity Building of RAC management staff
  - Referral mechanism (for health, GBV, MHPSS, PwSN, etc.)
  - CFRM mechanisms



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# RACs – Virtual stock management



needs  
→

goods  
→

virtual stock  
→



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# Virtual stock management

- Govt is building a virtual stock so that to optimize resources (availability of goods, warehouse spacing, dispatching time, etc.) and avoid gaps & overlaps.
- Such virtual stock will work only if all partners share their data
- Virtual stock will be used to serve all needs (in RACs and HC)
- All actors are encouraged to share their stocks via email to:

**[mdachacctr@unhcr.org](mailto:mdachacctr@unhcr.org)**



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# Transport

*As last week saw a decreased influx, transport operations were running smoothly.  
No trains organised*

## Organised transport

- From BCP to
  - other BCP
  - TS
  - RACs
- From RACs to
  - TS
  - BCP

## Intervening actors:

Government, UNHCR / ACTED



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# Muțumesc - Thank you

For any question / contact please write to

**[mdachacctr@unhcr.org](mailto:mdachacctr@unhcr.org)**