Background & Methodology

As of 14 March, more than 2.8 million refugees have reportedly fled Ukraine, with 306,786 refugees arriving in the Republic of Moldova, 100,785 of whom are currently in the country (UNHCR). To respond to their needs, the Moldovan authorities have established 96 Refugee Accommodation Centres (RACs) across the country. As of 15 March, centres have the capacity to host a total of 8,965 refugees, and are currently hosting 4,228 refugees.

To understand the needs of these centres, the National Agency for Social Assistance (ANAS), with the support of UNHCR, ACTED, and REACH, conducted key informant interviews (KIIs) with purposefully selected RAC focal points who reported on the situation in the centres. Data collection took place on the 14th of March through phone interviews. This factsheet presents the main requests from 69 assessed RACs. Findings should be considered indicative.

Reported capacity of RACs

| # of people that can be hosted at the 96 RACs: | 8,965 |
| # of people that are currently being hosted at the RACs: | 4,228 |
| # of places available at the RACs: | 4,737 |

Source: ANAS, Registry of Refugee Accommodation Centres, 15/03/2022

Key information

% of assessed RACs with the following vulnerable groups currently present

- Pregnant and lactating women (PLW): 20%
- Persons with disabilities: 20%
- Persons with serious medical conditions: 6%
- Unaccompanied or separated children: 3%
- Persons with specific legal/physical protection needs: 1%

Estimated % of people currently hosted at the assessed RACs who are infants or older persons

- Infants 0 - 2 years old: 10%
- Older persons (65+): 6%

Top five requests and top three items per type of request at the assessed RACs

**Hygiene items**
1. Soap (for handwashing and for showering)
2. Toilet paper rolls
3. Wipes

**Cleaning items**
1. Laundry detergent
2. All purpose cleaner
3. Garbage bags

**Food items**
1. Biscuits, cookies, covrigi
2. Sugar packets
3. Tea and coffee

**Other appliances**
1. Microwave
2. Fridge
3. Washing machine

**Sleeping items**
1. Bed sheets (in sets)
2. Blankets
3. Pillow cases
**Most requested items from RACs**

Below is an overview of items most frequently requested by RACs during structured phone interviews. It should be noted that in view of the high rotation of refugees going in and out of RACs, the requested items are based on ongoing requirements for normal RAC functioning. These requests do not necessarily mean RACs do not currently have the requested items. Rather, these requests may be based on forward looking considerations about maintaining steady supplies. Hot meals have been distributed by the government, UN agencies, NGOs and local organisations, and no major shortages of essential food items have been reported.

### Hygiene Items
- 78% of assessed RACs have requested hygiene (personal care) items

### Appliances
- 71% of assessed RACs have requested other appliances (e.g. microwaves, fridges, washing machines)

### Cleaning Items
- 78% of assessed RACs have requested cleaning items

### Sleeping Items
- 65% of assessed RACs have requested sleeping items

### Infant Products
- 52% of assessed RACs have requested products for infants (babies and children)

### First Aid Supplies
- 52% of assessed RACs have requested first aid supplies

### Clothing
- 35% of assessed RACs have requested clothes for adults and children

### Support for Vulnerable Persons
- 13% of assessed RACs have requested supplies for older persons and people with disabilities