

Background & Methodology

As of 24 March, more than 3.6 million refugees have reportedly fled Ukraine, with 374,059 refugees arriving in the Republic of Moldova, around 100,000 of whom have remained in the country (UNHCR). To respond to their needs, the Moldovan authorities have established 99 Refugee Accommodation Centres (RACs) across the country. As of 24 March, centres have the capacity to host a total of 9,317 refugees, and are currently hosting 4,115 refugees.

To understand the needs of these centres, the National Agency for Social Assistance (ANAS), with the support of UNHCR, ACTED, and REACH, conducted key informant interviews (KIIs) with purposefully selected RAC focal points who reported on the situation in the centres. Data collection took place on the 22nd of March through phone interviews. This factsheet presents the main requests from **82 assessed RACs**. Findings should be considered indicative.

Reported capacity of RACs

of people that can be hosted at the 99 RACs: **9,317**

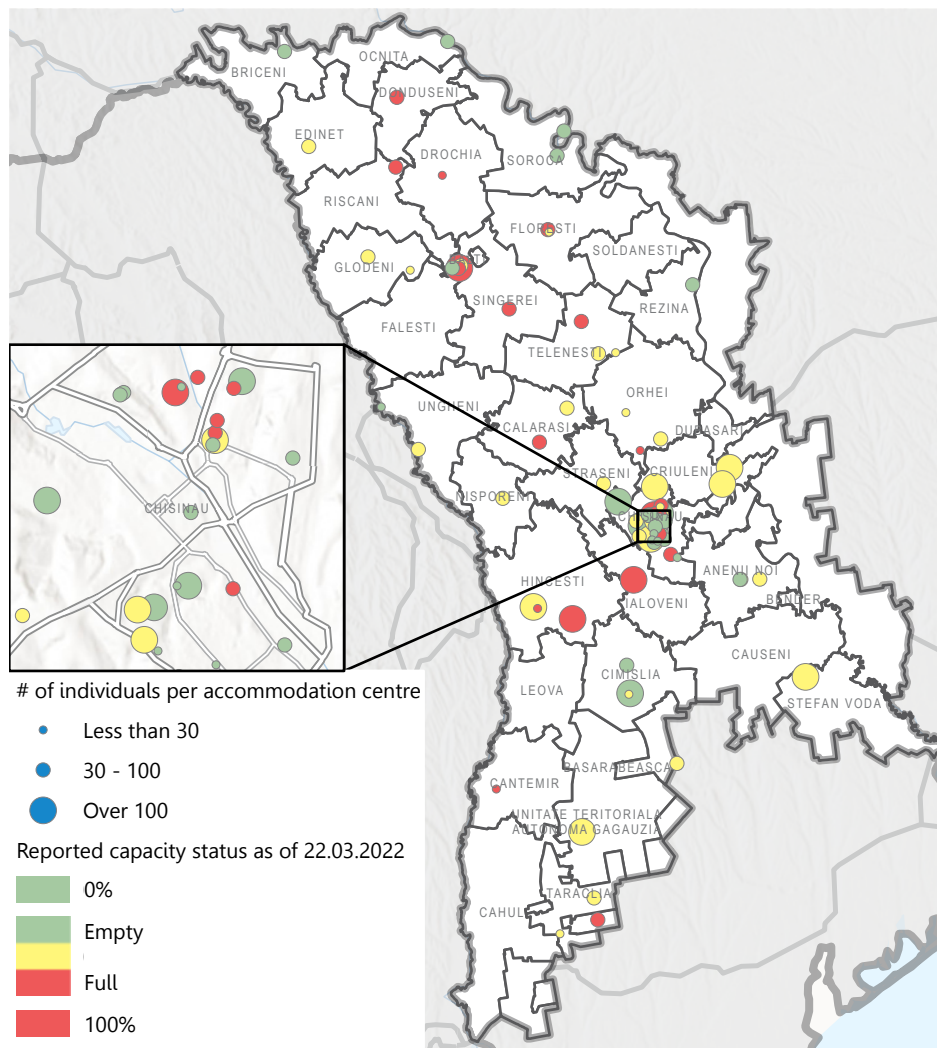


of people that are currently being hosted at the RACs

of places available at the RACs

Source: ANAS, Registry of Refugee Accommodation Centres, 24/03/2022

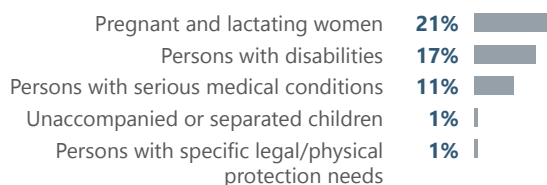
RAC Locations



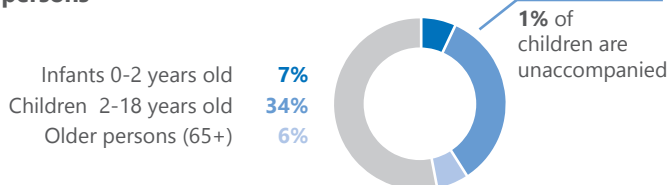
Source: ANAS, Registry of Refugee Accommodation Centres, 24/03/2022

Key information

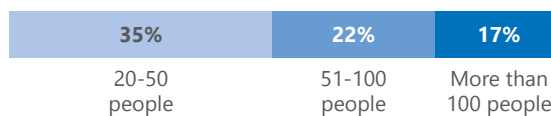
% of assessed RACs with the following vulnerable groups currently present



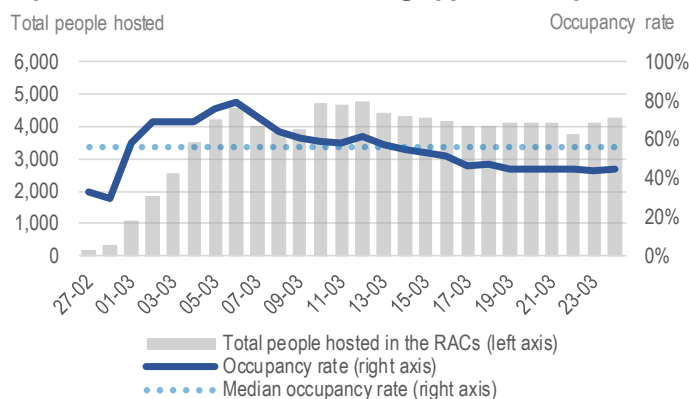
Estimated % of people currently hosted at the assessed RACs who are infants, children, or older persons



% of RACs by hosting capacity (out of 99 RACs)



























People hosted in RACs since receiving approval to open



Source: ANAS, Registry of Refugee Accommodation Centres, 24/03/2022

Most Requested Items from RACs

Below is an overview of items most frequently requested by RACs during structured phone interviews. It should be noted that in view of the high rotation of refugees going in and out of RACs, the requested items are based on ongoing requirements for normal RAC functioning. **These requests do not necessarily mean RACs do not currently have the requested items. Rather, these requests may be based on forward looking considerations about maintaining steady supplies. Hot meals have been distributed by the government, UN agencies, NGOs and local organisations, and no major shortages of essential food items have been reported.**

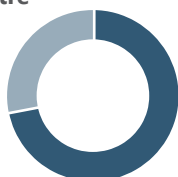
Types of item	% of assessed RACs requesting items in previous round (14th March)	% of assessed RACs requesting items in current round	Percentage point change since previous round
 Hygiene items (personal care)	 78%	 38%	↓ -40%
 Cleaning items	 78%	 41%	↓ -37%
 Appliances (e.g. microwaves, fridges, washing machines)	 71%	 27%	↓ -44%
 Sleeping items	 65%	 30%	↓ -35%
 Infant products	 52%	 26%	↓ -26%
 First aid supplies	 52%	 29%	↓ -23%
 Clothing	 35%	 21%	↓ -14%
 Support for older persons and people with disabilities	 13%	 5%	↓ -8%

Infrastructure-Level Data

Building Information

% of assessed RACs by type of centre

Long stay centres (>72 hours) **72%**
Short stay centres (<72 hours) **28%**



% of assessed RACs by type of building

Education building	29%	
Student dormitories	24%	
Cultural building	11%	
Specialised institution*	10%	
Public building	7%	
Religious building	7%	
Hospital	4%	
Hotel/Touristic complex	4%	
Summer camp	4%	

*Specialised institutions include facilities normally used to provide services for people with disabilities or mental health issues

16% of assessed RACs reportedly need to return to their previous usage, in the following timeframe:

Less than 1 month **10%**
1 to 2 months **2%**
Not sure of timeframe **4%**



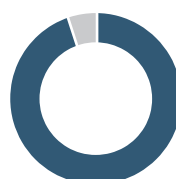
There are **635** people involved in the RAC activities at the assessed RACs (employed staff, volunteers, etc.), with **8** per RAC on average.

Access to Education Services



In **71%** of assessed RACs, hosted children reportedly have access to education services

Internet and Connectivity



In **95%** of assessed RACs, centre managers have access to the internet



In **88%** of assessed RACs, there is free internet access for hosted people

RAC Facilities

The below information was collected through site visit observations conducted by ACTED at 92 RACs between 15th March 2022 and 25th March 2022, 10 of which were not assessed due to being closed. Note that data was not collected on all indicators in all sites.^{1,2}

94% (74 out of 79) of visited RACs were observed as having adequate heating.

86% (62 out of 72) of visited RACs were observed as having adequate toilets.

83% (65 out of 78) of visited RACs were observed as having adequate showers.

68% (51 out of 75) of visited RACs were observed as having child friendly spaces either on premises or nearby.

29% (21 out of 74) of visited RACs were observed as accessible for people with disabilities.

¹ RAC heating, toilet and shower facilities were deemed "adequate" if they were functional and sufficient in number for the number of people hosted at the RAC.

² Adequacy of heating was not assessed in three visited RACs. Adequacy of toilets was not assessed in 10 visited RACs. Adequacy of showers was not assessed in four visited RACs. Presence of child friendly spaces was not assessed in seven visited RACs. Accessibility for people with disabilities was not assessed in eight visited RACs.