

# Incentive Based Volunteering in Azraq Camp

March 2022

Basic Needs and Livelihoods Working Group

The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive-Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contain information shared by the different humanitarian actors engaged in the IBV scheme.

**18,886** Total number of applicants since 2014



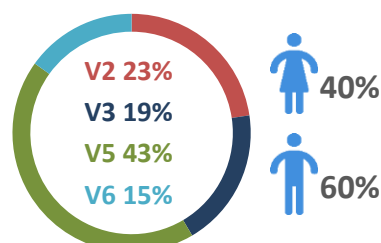
**14,734** Camp Population (18-59)



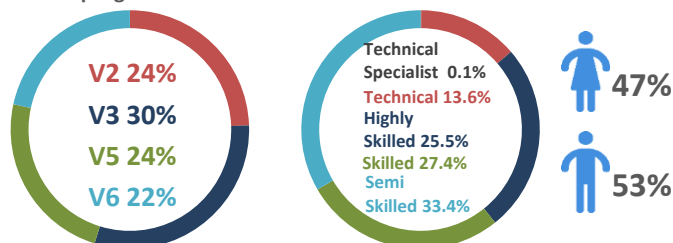
**11,352** Total number of applicants inside camp



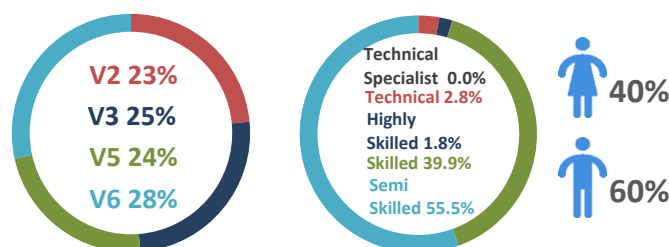
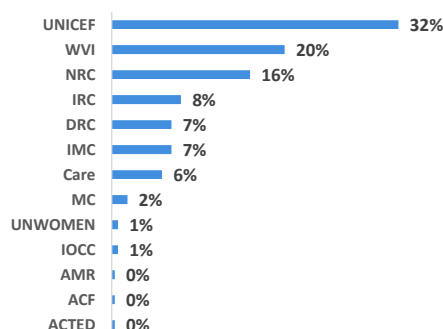
**53** Total number of new applicants



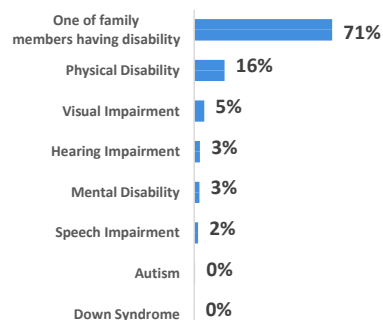
**2,028** Total number of beneficiaries currently engaged with IBV program



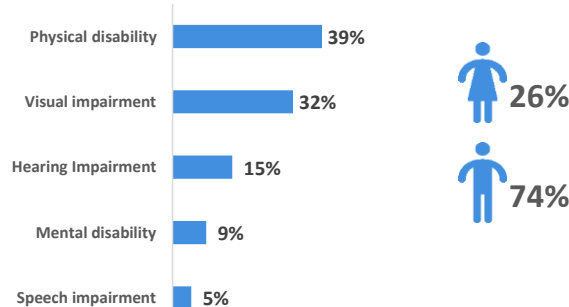
**281** Total number of IBV cases rotated during March representing **14%** of total engaged with IBV



**1,258** Total Number of vulnerable applicants since 2014



**104** Disability types recorded for **96** beneficiaries among those currently engaged in IBV



Feedback received from the community:

- Community members raised the issue of organisations calling for official interviews when employing guards, claiming that with respect to humanitarian cases guards should not have to go through such interview processes.
- Community members requested from the organisations to be present in all community representatives' meetings to really listen to their feedback and suggestions and to provide with concrete steps to improve their situation, especially the problems related to IBV scheme.
- Community members were dissatisfied with the lack of rotation of volunteers every 6 months like teachers in computer science, mathematics, and Arabic, stating that there are many well-educated people in the camp that are unemployed and people with degrees who are unable to work within their area of expertise.

