



UKRAINE EMERGENCY

UNHCR Operational Response Delivery Updates

4 April 2022

UNHCR joined the inter-agency convoy on 31 March carrying vital aid to thousands of people in Sumy, one of the most war-affected areas of Ukraine. ©OCHA

7.1 million 

Internally displaced people in Ukraine*

12.65 million 

People directly affected by military hostilities**

Source: *International Organization for Migration; **Protection Cluster Ukraine

For more information:

- For the **Ukraine Refugee Situation** in neighbouring countries, see UNHCR's [Operational Data Portal](#).
- UNHCR's Regional Flash Update** on the Ukraine situation can be found [here](#).
- Protection Cluster Snap Shots** can be found [here](#).

The war in Ukraine has triggered one of the fastest-growing displacement and humanitarian crises on record. The geographic scope of the hostilities is large and attacks indiscriminate, forcing people to flee their homes while millions are trapped in areas of escalating conflict.

Under the leadership of the United Nations Crisis Coordinator, **UNHCR operates as part of the inter-agency humanitarian response**, working in close coordination with local authorities and humanitarian partners. **UNHCR is leading three clusters** - Protection, Shelter and NFIs (non-food items), and CCCM (Camp Coordination and Camp Management).

The overall goal of UNHCR's operational delivery is to provide **immediate relief** to those fleeing military hostilities, while helping to **stabilize a situation** of fast-paced displacement.

In the emergency response, UNHCR has been:

- Providing **protection counselling and services**, including psychosocial support and legal aid, at border crossing points, online and in locations where people have fled.
- Progressively rolling out a **large-scale multi-purpose cash assistance programme** now in *six oblasts* to support displaced people to meet their immediate basic needs.
- Delivering **essential items, food and shelter support** to individuals, households, and reception and collective centres hosting IDPs, including to *hard-hit areas with humanitarian convoys*.
- Supporting local authorities in IDP-receiving locations to **expand the immediate and medium-term reception capacity**.

KEY RESPONSE IN NUMBERS as of 4 April

DELIVERED WITH PARTNERS (Since 24 February)

33,706 individuals enrolled to receive **cash assistance** and **4,691** individuals received their **first payments**.

36,009 people received **targeted protection assistance and information** at border points, transit, and reception centres and through hotlines.

154,232 people received **essential items, winter clothes, shelter materials and food assistance**.

15,600 people have received assistance through **humanitarian convoys delivered to hard-hit areas**.

60 assessments conducted with local authorities and **12 buildings** are already under process for refurbishment and support.

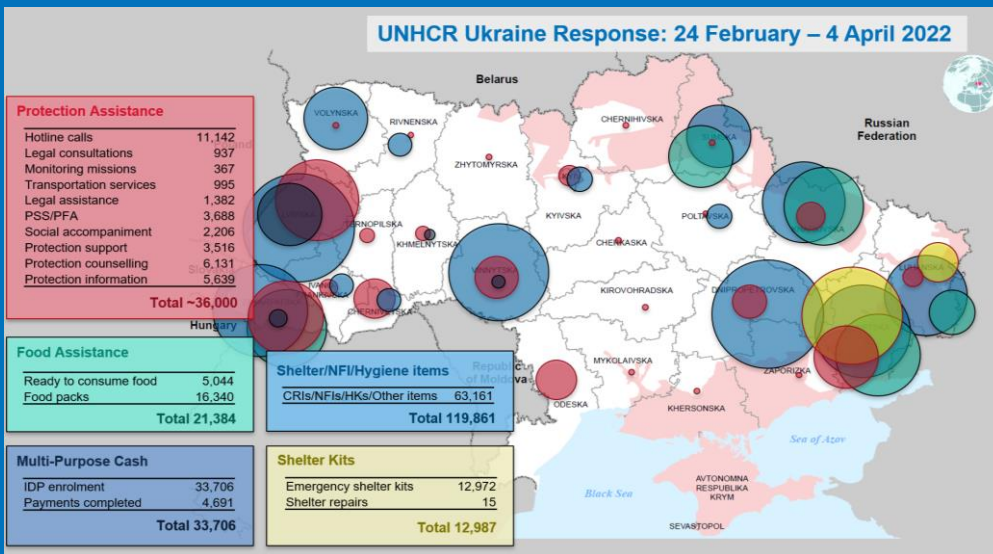
IN THE PIPELINE

1.1 million people will receive protection assistance and information.

550,000 non-food items including 100,000 mattresses pledged by Ingka Group (IKEA).

360,000 people will receive Multi-purpose Cash Assistance.

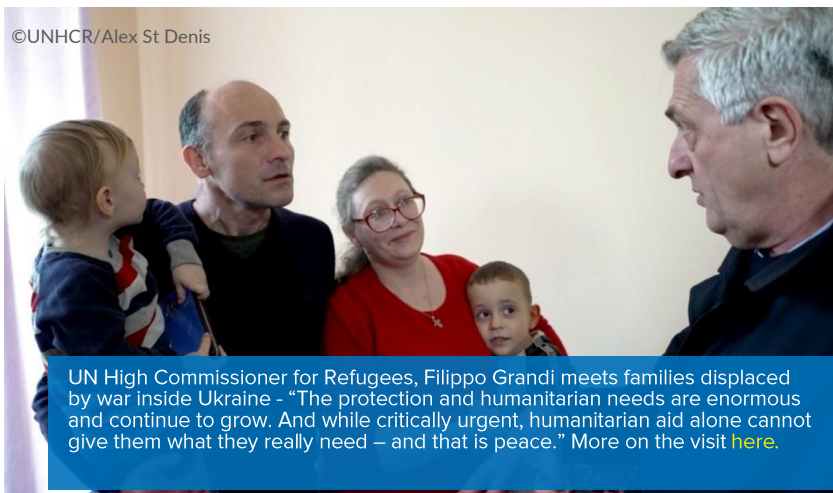
200 reception & collective centres will be equipped with essential items.



UNHCR Presence in Ukraine



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UN High Commissioner for Refugees, Filippo Grandi meets families displaced by war inside Ukraine - "The protection and humanitarian needs are enormous and continue to grow. And while critically urgent, humanitarian aid alone cannot give them what they really need – and that is peace." More on the visit [here](#).