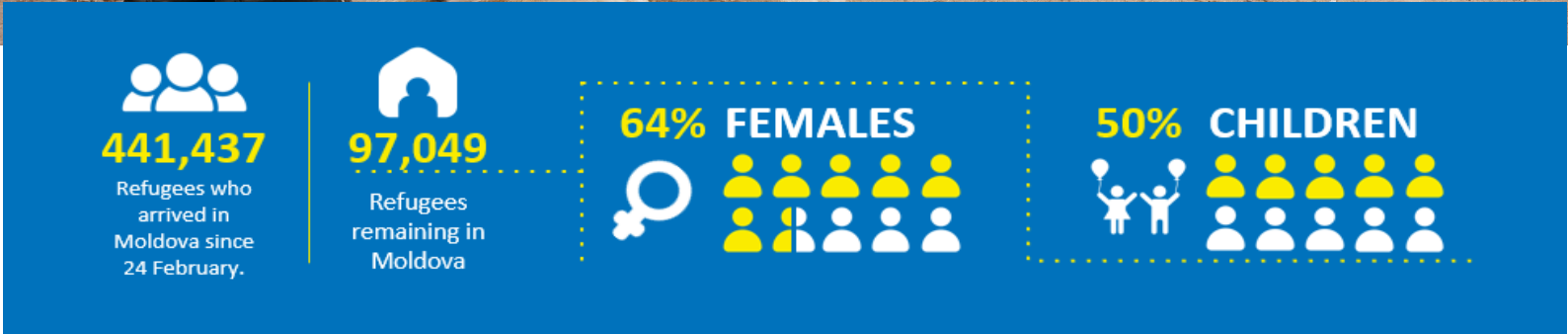




**MOLDOVA | 26-29 APRIL**  
**INTER-AGENCY UPDATE n. 13**

Photo: UNDP Moldova



**HIGHLIGHTS**



In Moldova, there are currently seven Blue Dots. Four are located at Moldova's main border crossings, namely in the north (in Otaci), south (in Palanca), and two at the Romanian border (Leuseni and Sculeni), and others in communities. The Blue Dot Center offers psychological counselling, legal assistance, and protection services, such as protection from violence, identification of children at risk, and assistance to women in need. Children's play and rest areas, as well as special areas for mothers with small children, are available at the centres. 7 blue dots supported 778 people in Moldova between April 27 and 29, including 393 children.



The Government of Moldova has set up 92 Refugee Accommodation Centres (RACs) to provide accommodation to refugees. The National Social Assistance Agency (ANAS), Ministry of Labour and Social Protection coordinates the establishment of temporary refugee placement centres. As of April 27, the 92 RACs have a total capacity of 7,508 refugees and are currently housing 4,384 refugees. To better understand the needs of these centres, the National Agency for Social Assistance (ANAS), with support of UNHCR, ACTED, and REACH, conducted key informant interviews (KIIs) with purposefully selected RAC focal points who reported on the situation in the centres. Please read the report by clicking [here](#). The UNHCR and its partners assist authorities in meeting the needs of RACs. Food has been provided by the World Food Programme and its partners. On an average 1,867 people per day are provided with food. [Please see the dedicated dashboard for more details.](#)

## SECTOR HIGHLIGHTS

*This section brings you on the ground coverage of activities by partners*

### Protection

- Roma Task Force held its second meeting on 29 April. The participants agreed on an Advocacy Action Plan, reviewed the status of several initiatives, and discussed the updated tools for the Emergency Inter-Agency Referrals Package for Moldova.
- Protection Working Group (PWG) received the results of the Community-level Protection Monitoring exercise. The operational data portal (ODP) and the inter-agency information hub now have a dashboard summarizing the observations and needs of 89 locations, including BCPs, RACs, and transportation hubs. The needs will be discussed with the participating organizations and referred to the appropriate service providers. The exercise will be repeated in the event of an influx to ascertain the changing needs at these locations.
- Between 28-30 April, INTERSOS assisted 249 refugees with information and psychosocial support.
- From 24 Feb until 29 April, Centrul de Drept al Avocaților - Law Center of Lawyers (CDA/LCA) reached 23,600 individuals to provide information, counselling, legal advice and legal assistance.
- IsraAID provided trauma training to 11 teachers in collaboration with Federatia Familiilor pentru Unificare si Pace in Lume. Teachers were trained on how to identify troubled children in the classroom and provide them with crucial psychosocial support.

### Gender Based violence

- UNCHR in collaboration with UNFPA convened the final round of session on GBV core concepts, safe disclosure, and referral for the GBV sub-working group (SWG). 34 participants attended the session, including frontline humanitarian responders and GBV actor.

- UNHCR conducted an orientation session for

new LCA lawyers on the identification and referral of cases of CP, GBV, and persons with specific needs.

- 24 women participated in women support group/women club in Malina Mica and Sunflower project.

### Child Protection

- UNICEF and Child Protection partners participated in a webinar on Gender-based Violence (GBV), drawn from the Inter-Agency Standing Committee (IASC) GBV Guidelines for frontline responders.
- As part of the CP sub working group, UNHCR, Plan International, CCF, and War Child met in order to plan interventions related to child safeguarding in Refugee Accommodation Centres.
- 181 children and mothers were supported and provided with first psychosocial help in IsraAid tent at Palanca.
- 152 children participated in the activities in IsraAid CFS (children friendly space) in MoldExpo

### Supply and Logistics

- During the reporting period, 246 bales (11,540 pcs) of winter coats, as a donation from USA for UNHCR were received by UNHCR in Moldova. Trucks with 16,128 Blankets were also received at UNHCR warehouse.
- WFP convened a meeting with Ministry of Labour and Social Protection to streamline the processes of transport requests by the Government of Moldova, including consolidation and palletizing of cargo, dispatch and deliveries.
- From 01 to 30 April, WFP dispatched 236 shipments to 155 destinations across Moldova.

## Accommodation and Transportation

- WFP is exploring to gradually move away from hot meals to other options such as on-site cooking and possibly cash/vouchers where and when possible, because of the estimated higher risk of food contamination/mishandling by caterers as summer is approaching and refugees' presence in RACs is consistently increasing.
- 92 Refugee Accommodation Centres (RACs) remained operational in Moldova. As of the 27 April, the centres have the capacity to accommodate a total of 7,508 refugees, with 4,384 refugees currently in residence.
- National Agency for Social Assistance (ANAS), with support of UNHCR, ACTED, and REACH, conducted key informant interviews (KIIs) with purposefully selected RAC focal points who reported on the situation in the centres. According to this assessment, the need for hygiene personal items has increased by 1 percent, the need for cleaning supplies has increased by 6 percent, the need for infant products has increased by 5 percent, and the need for first aid supplies has increased by 4 percent. Hosted children are reported to have access to educational services in 98 percent of the RACs that have been assessed.
- ACTED assessed the feasibility of maintaining and repairing Moldexpo's overall air conditioning system and shared its findings with UNHCR. ACTED has reviewed the list of priorities for Moldexpo (dog shelter, potential permanent presence) in collaboration with UNHCR.
- ACTED conducted a quick assessment of RAC Managers' knowledge of the UA Help system and the challenges they face. The following issues have been reported by several managers: no account to access UA help, lack of know to use the platform, and orders placed on the platform not received by the manager. ACTED will create a unified SOP and train all RAC Managers on how to use the platform.
- We World distributed 2600 child dedicated food bags for refugees in Chisinau and Criuleni. Additionally, 23 school and recreational

materials were distributed in Slobozia Dusca – Cristian O summer Camp RAC.

- IOM together with UNHCR continues to support the “Green Corridor” between Palanca and Husi to alleviate traffic at border control points and make provision of transport services to refugees.
- IOM conducted site planning and assessment activities at the Otachi Border Crossing Point (BCP) for the identification of the new bus station for departures of persons (refugees and TCNs). Furthermore, on April 30, IOM conducted site-assessments at the IGSU Pirlita camp and at three border points at the Moldova-Romania border, as part of the operationalization of preparedness measures.

## Education

- UNICEF organized a training of the trainers for twelve Moldovan and two Ukrainian youth workers in the UPSHIFT program. Youth workers were trained to be mentors and facilitators for 100 young refugees and Moldovan youth to implement 20 social start-ups aimed at resilience building and crisis alleviation for young Ukrainian refugees.
- UNICEF and the Municipal Mobile Team of Youth workers reached 250 refugee adolescents in Bubuieci village, USM dormitories and the educational institution in Chisinau with information on services and benefits for refugees. Twenty refugees participated in non-formal education activities organized by the mobile team.
- In collaboration with UNICEF, IsraAid, World Vision, and Plan International, a rapid evaluation was launched to provide a snapshot of the various refugee children's needs in terms of access to education and to provide recommendations to inform decisions about resource mobilization and response planning.
- 15 children from the Tirotext refugee center in Tiraspol have been trained in eight STEM disciplines, including 3D printing, robotics, and content management. Within the UNDP's Advanced Cross-River Capacities for Trade

Project, the Stels Tera NGO implemented the activity with financial support from Sweden and the United Kingdom.

### Cash-based intervention

- As of 29 April, 35,373 Individuals (12,874 Households) were enrolled and given bank cards under the UNHCR cash assistance programme for refugees. 8 cash centres remain operational. As part of UNHCR protection mainstreaming efforts each cash centre has one Protection Help Desks to identify persons with specific needs, assess their vulnerability, provide assistance and refer to appropriate services where needed, as well as field missions are organised to help vulnerable individuals to enrol for cash-based assistance.
- WFP has prepositioned to deploy field staff for the distribution of up to 100,000 vouchers based on the list of “refugee processing locations” (Refugee Accommodation Centres and border crossing points) as part of preparedness measure. At the Refugee Accommodation Centres, vouchers will be distributed by ACTED and HelpAge. Linella supermarket issued and printed 2000 value vouchers on April 27th, and they are now ready for distribution. WFP signed its second contract for voucher distribution with "Nr. 1" on April 28.
- IOM distributed 69 vouchers to refugee families in Chisinau on April 29. The value of each voucher is 1000 Moldovan leu and can be redeemed at Linella and Fidesco supermarkets throughout the country. To date, 2,918 vouchers have been distributed to 2,903 refugee and 15 third country nationals' families across 15 districts in Moldova (Anenii Noi, Chisinau, Cimislia, Criuleni, Dubrasi, Drochia, Ialoveni, Hincesti, Glodeni, Falesti, Balti, Roscani, Sangerei, Telenesti and Ungheni).

### Health and Nutrition

- UNICEF met with Doctors with Africa CUAMM to sign a multi-country Program Cooperation

Agreement in support of refugees that will cover neonatal care, disaster preparedness, critical goods distribution, and the strengthening of healthcare workers' skills (including those with disabilities).

- UNICEF met with the Moldovan National Health Insurance Company to strengthen collaboration on youth-friendly health services in Moldova and to discuss ways to improve medical services for refugees, including primary health care.
- UNICEF participated in a national broadcast to amplify the importance of getting vaccinated, including for refugee children.
- The Centrul pentru Drepturile Persoanelor cu Dizabilitati (Center for Disability Rights of Persons with Disabilities) provided information and assistance to 50 persons with disabilities on asylum procedures in Moldova.
- Center for the Rights of Persons with Disabilities completed an evaluation on the accessibility of the Chisinau Center for the Elderly. The evaluation aimed to assess the institution's accessibility and identify areas for improvement. The Placement Center evaluated is one of the RACs that must reserve 10% of its places for person with disability and their families. The next step is to find potential donors to help improve accessibility.
- IsraAid clinic in Tudora continues to operate every Thursday from 11.00 to 14.00. 9 refugees received basic medical care.
- Norwegian Refugee Council (NRC) launched a cross border operations to Odesa supporting people in transit with transit kits.
- WFP and Cooperating Partners continued to deliver hot meals (3 per day) in 31 different localities/regions and 94 RACs. Please see the dedicated [dashboard](#) for more details.

### Livelihoods and Inclusion

- Through the Swiss Development Cooperation-funded Migration and Local Development Project, UNDP helped 17 Hometown Associations provide equipment and goods for refugee accommodation and catering, access to vouchers and counselling, and socialization

and networking activities for children refugees.

### **Information management**

- IM is working with accommodation and transportation group to compile and map information on standby accommodation capacity. 25 locations are identified in 7 districts.
- UNHCR has created a dashboard for the community level protection monitoring.

# Moldova refugee inter-agency coordination



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