



UKRAINE SITUATION FLASH UPDATE #14

25 May 2022

Ukraine. World War II survivor forced to flee her home once again as war ravages her country.
27 April, 2022 © UNHCR/Igor Karpenko

UNHCR PUBLICATIONS

(19 – 25 May)

Factsheet: Ukraine Situation: Refugees from Ukraine across Europe (24 May)

Statement: UNHCR: Ukraine, other conflicts push forcibly displaced total over 100 million for first time (23 May)

Previous Ukraine Situation Flash Updates

Flash Update #13 (18 May) available [here](#)
 Flash Update #12 (11 May) available [here](#)
 Flash Update #11 (5 May) available [here](#)
 Flash Update #10 (28 April) available [here](#)
 Flash Update #9 (21 April) available [here](#)
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 Flash Update #6 (30 March) available [here](#)
 Flash Update #5 (24 March) available [here](#)
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The UNHCR [Hungary portal](#) page
 The UNHCR [Moldova portal](#) page
 The UNHCR [Poland portal](#) page
 The UNHCR [Romania portal](#) page (*New*)
 The UNHCR [Slovakia portal](#) page

The latest Ukraine Emergency: [UNHCR Operational Response and Delivery Update](#) as of 23 May

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REFUGEE MOVEMENTS FROM UKRAINE

6,642,659

Population movements to Ukraine (since 28 February 2022)

2,120,500

An estimated **2.8 million*** applications for Temporary Protection in Europe

More details: [Operational Data Portal Ukraine Refugee Situation](#)

BACKGROUND

Since the onset of the Russian invasion, one-third of Ukrainians have been forced from their homes. This is the largest human displacement crisis in the world today. Some 8 million people have been displaced internally within Ukraine and some 13 million people are estimated to be stranded in affected areas or unable to leave due to heightened security risks, destruction of bridges and roads, as well as lack of resources or information on where to find safety and accommodation.

As of today, more than 6.5 million refugee movements have been recorded out of Ukraine. At the same time, authorities have reported more than 2 million movements back into the country. UNHCR estimates that as of last week, some 2.9** million refugees had moved beyond countries neighbouring Ukraine.

Inside Ukraine, many people who are trapped are unable to meet their basic needs including food, water and medicines. The delivery of life-saving aid remains challenging, with a lack of safe humanitarian access. UNHCR and partners continue striving to reach hard-hit areas with life-saving assistance as part of inter-agency humanitarian convoys.

*Estimate based on most recent data available as of 18 May

**Estimate as of 19 May



Key figures - UKRAINE - a total of 1.01 million people reached with assistance to date

As of 23 May:

- **450,025** people reached with essential food and non-food items, winter clothes and shelter materials
- **196,769** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
- **362,060** people enrolled for multipurpose cash assistance. **166,630** have received their first payment.
- **68,204** people received assistance through humanitarian convoys delivered to hard-hit areas
- **51,565** sleeping spaces created / improved in **174** reception centres and collective centres

SITUATION UPDATE

- As of 23 May, the Office of the UN High Commissioner for Human Rights (OHCHR) recorded 8,533 civilian casualties in the country: 3,942 killed – including 258 children – and 4,591 injured. OHCHR notes that the actual figures are likely considerably higher.
- **On 24 May**, eleven countries and the European Union have issued a [joint statement](#) calling for the safety of humanitarian and health care workers and the minimization of human suffering.
- **Eastern Ukraine remains the centre of hostilities, while airstrikes and missile attacks continue to be reported in multiple oblasts in Ukraine, in particular around the strategic eastern towns of Lysychansk and Severodonetsk.** On 20 May, 14 settlements in Donetsk Oblast were attacked, destroying **53 civilian objects, including houses and schools**. On 21 May, shelling continued in the city of Kharkiv and other localities in Kharkiv Oblast.
- According to the Ministry of Reintegration, **277 settlements are cut off from electricity in Donetsk Oblast, while more than 400 education facilities are no longer suitable for use.**
- Municipal authorities and the WHO warn of the **potential outbreak of diseases, including cholera, in Mariupol due to unsanitary conditions.**
- In **southern Ukraine, delivering aid through contact lines in Kherson remains challenging. In the east, access to Luhansk Oblast is very limited due to intense fighting, as well as Sloviansk and Kramatorsk in Donetsk Oblast.**

TARGETS – UNHCR RESPONSE AIMS TO REACH 4.3M PEOPLE



1.2 million people will receive protection assistance and information



1.5 million people will be supported with essential food and non-food items



1.08 million people will receive multipurpose cash assistance



140,000 people to receive shelter support, including through refurbishment of **40** reception and collective centres*

** Targets updated to cover a 6-month period and subject to fulfilment of funding requirements*

UNHCR RESPONSE IN UKRAINE

Protection

- **196,769 people have received targeted protection assistance** at border crossing points, online and in locations where people have fled.
- This includes **protection counselling and services**, including **psychosocial support and legal aid**. The overall figure includes some **83,260** people who received protection information, support or counselling; over **64,100** people who received information and counselling through hotlines; over **20,900** people who received legal counselling or assistance; over **18,600** people who received psychosocial support or psychological first aid; more than **5,800** who received social support. This is in addition to some **2,460** protection monitoring missions.
- As part of efforts to raise the protection concerns of LGBTIQ+ persons in Ukraine, the **UNHCR-led Protection Cluster issued an [Advocacy Note on Protection of LGBTIQ+ people in the Context of the Response in Ukraine](#)**.
- **UNHCR protection partners Proliska and R2P are providing protection information and legal advice to persons evacuated from Mariupol and the Azovstal Steel Plant** currently accommodated in reception and transit centres in Zaporizhzhia Oblast.
- **UNHCR Partner NEHEMIA continues classes for displaced children and youth in seven temporary accommodation centres** in Uzhhorod, with some 140 to 320 displaced children and youth participating each week.
- **UNHCR also provides protection information and counselling**, and replies to individual inquiries by email and telephone, responding to **some 250 emails and 100 calls a day**.

Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, **362,060 people have been enrolled by UNHCR to receive cash assistance and 166,630 of them have received their first payments**.
- **UNHCR is scaling up the cash assistance programme in eastern and central Ukraine with higher numbers of internally displaced persons (IDPs) and new arrivals**. Enrolment sites are now operating in five cities in Poltava and Dnipropetrovsk oblasts and one mobile enrolment office in Zaporizhzhia.
- An **interactive Cash Working Group dashboard** showing overall progress can be accessed [here](#). A cumulative 704,000 people have received cash assistance through all 16 Cash Working Group partners.

Core Relief Items

- To date, **450,025 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine**. This includes some **91,500** people who received food assistance and **24,150** who received emergency shelter assistance; the remaining **334,500** people received core relief items.
- **UNHCR, as part of inter-agency humanitarian convoys, has reached some 68,200 people in the hardest hit areas with life-saving assistance since the beginning of the war**. Access to the hardest hit areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.
- UNHCR continues to make all efforts to deliver assistance to the hardest-hit areas through humanitarian convoys. **Last week, UNHCR delivered relief items such as beds and blankets to 1,000 people in Kharkiv. UNHCR also delivered emergency shelter kits, including wood and tarpaulin to help people with basic home repairs, as well as household items like mattresses and blankets to over 1,000 families in Hostomel, one of the hardest hit areas.**
- So far, UNHCR has supported **174 reception centres and collective centres** run by the Government to increase their capacity to host IDPs. A total of **51,565 additional sleeping spaces** at these centres have so far been created.

Key figures - REGIONAL UNHCR KEY FIGURES

- **173,145 people enrolled for cash assistance** in Moldova, Poland, Romania and Slovakia as of 24 May
- **33 Blue Dots established** with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania and Slovakia
- **Some 75,000 people** received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
- **Over 2.1 million** page visits to UNHCR Help websites in Hungary, Moldova, Poland, Romania and Slovakia
- **4 million people reached online through UNHCR's 'Stay Safe' campaign**

HUNGARY



Key figures - HUNGARY

- **Over 9,400 people provided with protection support** by UNHCR and partners, including legal information provision, counselling and psychosocial support (since 21 March)
- **1 Blue Dot** operational in Záhony
- **1,354 people** trained on protection, child protection, GBV, safe disclosure and referrals, and protection from sexual exploitation and abuse (PSEA)
- **Over 58,000 visits** to the UNHCR Hungary Help page

Protection

- UNHCR and partners Cordelia, Hungarian Helsinki Committee (HHC), Menedék and Next Step have provided **information, counselling, psychosocial support and protection referrals to 9,400 refugees** at border crossing points, help/info points and temporary shelters across the country.
- This includes **over 632 persons** provided with **legal counselling and information on temporary protection** by UNHCR at Záhony train station since 28 April. The main information requested is regarding available services (accommodation, meals, transport, health care), advice on temporary protection and other legal statuses, legal support for specific cases and onward travel to other EU countries.
- Since 25 February, **1,354 persons have been reached through capacity development trainings and initiatives by UNHCR and partners focusing on protection**, including volunteers, partner staff, humanitarian workers, caregivers and authorities. Dedicated protection training focused on temporary protection, child protection, GBV and PSEA.
- Last week, **UNHCR conducted a training for 15 volunteers and humanitarian actors providing assistance at Záhony train station on temporary protection and the overarching legal framework.** The training is part of a series targeting service providers to enhance their capacity to provide basic information and to ensure they know how to refer cases to UNHCR and partners. **The training complemented others provided by UNHCR to ensure basic standards for all service providers working with refugees at Záhony train station.**
- **The Blue Dot continues to operate at Záhony train station**, providing information, legal and social counselling, referral to specialized services for persons with vulnerabilities, as well as a safe space for families travelling with children who recently arrived in Hungary.
- Last week, **UNHCR conducted a Blue Dot assessment mission to the Hungary–Ukraine border to assess the five primary border crossing and help points (Záhony, Lonya, Barabas, Beregsurany, Tiszabecs), with an aim to operationalize two additional Blue Dots at the border** in the near term, in addition to the one operating at Záhony. UNHCR held discussions with the charities present at each location to assess their capacities for staffing and service delivery in-line with Blue Dot standards.
- **The UNHCR Hungary Help page has received over 58,000 visits since the onset of the crisis.** UNHCR continues to develop **information materials to share at key locations and through existing partners and actors.** The Help site is updated with the latest services and information on temporary protection with links to the site shared via posters, leaflets and Facebook groups active in Hungary. A page with dedicated information on GBV has been published, while a second page dedicated to child protection will be published shortly.
- **UNHCR has also developed a WhatsApp chatbot in Ukrainian, Russian, Hungarian and English which will launch soon.** This will aim to answer the most common questions and signpost to services.



Key figures - REPUBLIC OF MOLDOVA

- **52,644** people have received multipurpose cash assistance as of 23 May from a target of **150,000 people**
- **1,616** refugees departed to Austria, France, Germany, Latvia, Lithuania, Norway, Spain and Switzerland as part of the EU Solidarity Platform
- **7 Blue Dots** operational, **9,377 refugees have been supported at the Blue Dots so far**
- **27,500 refugees** received protection information or counselling through UNHCR and partners
- **11,450** refugees received protection support via UNHCR-managed Green Line helpline
- **Over 154,000 visits** to the UNHCR Moldova Help page

Protection

- **There are currently seven Blue Dots operational in Moldova. Some 9,377 people** (more than 50 per cent children) received support provided by UNHCR, UNICEF and partners at Blue Dot centres. Blue Dots are currently operating in the following locations: one in Otaci in the north, one in Palanca in the south, one in Tirasapol, two at the MoldExpo Refugees Accommodation Centre in Chisinau, and two at the border with Romania, at Leuseni and Sculeni. Plans are underway to scale up to further locations.
- **To date, some 370 people have been trained on protection issues.** This includes over **200 frontline partners, government and NGO staff who have been trained on GBV safe disclosure and referral**, in order to support the operationalization of referral pathways, as well as **some 150 people who have been trained on the identification and referral of children at risk.**
- **An Anti-Trafficking Taskforce is being established under the Protection Working Group to coordinate anti-trafficking activities. The taskforce is co-chaired by UNHCR and IOM.** Terms of Reference are being developed and the first meeting is expected shortly.
- In order to **ensure access to information**, UNHCR partner ACTED continues to distribute SIM cards to new arrivals at border crossing points and refugee accommodation centres. To date, **some 3,374 refugees have received SIM cards.** ACTED is also installing WIFI at key locations. **WIFI is already operational at Criuleni, Edinet and Floresti, while 17 new locations have been identified for installation of network equipment.**

- UNHCR has **disseminated GBV referral pathways to all partners for their use and further dissemination, to improve awareness and access to relevant services for GBV survivors.** Similar referral pathways for child protection are currently under development and will be circulated shortly.
- UNHCR is also **referring cases of new-born infants to partner Hungarian Helsinki Committee to ensure their births can be properly documented and their nationality confirmed.**
- **Efforts continue to disseminate information on anti-trafficking awareness,** while material from the 'Stay Safe' campaign has been developed, translated and distributed.
- UNHCR Hungary continues to **expand partnerships to enhance access to protection and support services for refugees. UNHCR now has a total of eight partners working on a range of protection issues** including legal aid, housing and shelter support, social employment and counselling, child protection, psychological first aid, skill development, GBV, mental health and psychosocial support (MHPSS) and integration more broadly. **Four additional partnerships are currently being finalized.**
- UNHCR continues to monitor reception conditions across reception centres where refugees are arriving. **To date, more than 47 monitoring visits and assessments have been carried out** in order to inform planning for the provision of support.

Core Relief Items

- **1,400 people have been provided with warm meals and essential core relief items** by UNHCR partner since 28 March.
- Last week, [UNHCR donated equipment to a school](#) for some 50 refugee children currently operated by refugee-led NGO Unity in Budapest with mainly refugee volunteer teachers from Ukraine. The items included laptops, speakers, a projector, printer and laminator to help ensure a continuous learning environment.
- UNHCR has requested a list of furniture and other items required for eight informal schools and shelters in Budapest where refugees from Ukraine are currently staying. IKEA is reviewing the lists, with delivery of the items expected in the coming week.

- **UNHCR now manages the Green Line – a free helpline** (0800 800 11) to strengthen the two-way communication channel to address refugees' and host community's questions, needs and concerns. Since mid-April, some 11,450 calls were received.
- **UNHCR partners Law Centre for Advocates (LCA), ACTED and INTERSOS are stationed at border crossing points and refugee accommodation centres to provide transportation, protection monitoring, vulnerability screening and counselling.** The strengthening of the referral mechanism is currently underway. A total of 48 refugee accommodation centres are regularly monitored.
- UNHCR partners LCA and INTERSOS continue to roll out protection monitoring activities, with **131 surveys submitted so far.** Related information materials including a protection monitoring dashboard and fact sheet will be developed this month for Moldova. Furthermore, **the pilot roll-out of a joint UNHCR-UNICEF child protection monitoring framework commenced this week.**
- Many people arriving are suffering from trauma and require mental health and psychosocial support. From 9 March to 16 May, **UNHCR partner INTERSOS provided psychosocial support to some 943 refugees.**
- So far in the context of the **Solidarity Platform**, 12 Member States - including Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain - as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer **19,870 refugees from Moldova.** So far, a total of **1,616 persons were transferred** from Moldova, including to Austria, France, Germany, Latvia, Norway, Spain and Switzerland by air and to Lithuania by bus. **UNHCR provided support to the vulnerability screening process** and collaborated with IOM on assistance for departure procedures, including through counselling refugees.

Multipurpose Cash Assistance

- **Some 50,012 refugees have been enrolled and issued bank cards** for multipurpose cash assistance in Moldova since 25 March. Some 92 per cent of those receiving cash assistance are female-headed households. So far, **eight enrolment centres are operational, with mobile teams covering other locations or reaching those with specific needs.**
- In preparation for the second round of cash disbursements, **UNHCR registration team conducted a three-day training for 45 partner staff that included components on data quality, beneficiary verification and a cash enrolment refresher.**

Core Relief Items

- **Pre-positioned stock in warehouses in Moldova** currently includes:
 - **106,674** blankets
 - **29,400** bed sets
 - **19,992** solar lamps
 - **17,600** jerry cans
 - **12,000** mattresses
 - **9,208** kitchen sets
 - **7,110** quilts
 - **4,852** sleeping bags
 - **4,655** tents
 - **3,144** winterization kits
 - **3,050** tarpaulins
- **UNHCR has also provided significant material assistance to the Government of Moldova** to increase capacities in the form of vehicles, laptops, generators and other office equipment.

POLAND



Key figures - POLAND

- **115,315 refugees enrolled for multipurpose cash assistance** as of 24 May from a target of **360,000 people**
- **12 Blue Dots operating with 11,000 refugees supported at the Blue Dots as of 25 May**
- **1.8 million visits** and some **4 million views of the UNHCR Poland Help Page as of 25 May**
- **More than 200 people trained on protection issues,** including anti-trafficking, PSEA, protection principles.

Protection

- In the past week, the number of Blue Dots operating in Poland has increased significantly to a total of **12 Blue Dots. This includes Blue Dots in Warsaw (3), Poznan, Gdynia, Krakow Tauron and Wroclaw, Korczowa as well as 4 in Krakow train station, Medyka, Hala Kijowska and Przemysl.**
- **Some 11,000 people have been counselled through the Blue Dots as of 25 May. Protection teams provided 5,890 interventions and over 1,947 referrals at the Blue Dots.** The largest number of queries and referrals were related to transport, medical services, protection and social services, child protection services and MHPSS.
- UNHCR has been present at border crossing points, reception centres and transit points since the onset of the crisis. **Field teams have conducted some 99 field monitoring visits** to identify issues and provide support as needed.

- **UNHCR continued to ensure daily presence** at the Medyka pedestrian crossing point, and monitored the Budomierz, Korczowa, Kroscienko and Przemysl train station border points as well as Dorhusk border crossing point.
- **More than 200 people have so far been trained across the country on protection issues**, including counter-trafficking, PSEA, code of conduct, and protection principles. **Those trained so far include volunteers, NGO staff, local authorities and army officers.** Training plans for government officials at sub-offices are currently being rolled out to address GBV, MHPSS, child protection and PSEA.
- **Trainings have taken place in Krakow, Maedyka, Przemysl, Rzeszow and Warsaw as well as for volunteers at the TESCO reception facilities.** Furthermore, an anti-trafficking session was also led by the Regional Police Trafficking Prevention and Crime response units in Rzeszow for 35 civil servants and 5 NGO staff.
- **To date, more than 1.1 million refugees have applied for temporary protection in Poland.** Efforts are underway to ensure inclusion efforts for refugees in Poland. Some **130,000 people have now been employed, while some 200,000 children have been enrolled in schools.**
- Meetings have taken place with the Ministry of Family and Social Affairs to discuss childcare needs, economic inclusion and access to the labour market, **enabling UNHCR to align its response to the strategy of the Government and identify gaps/needs where complementary support is needed.**
- The [UNHCR Poland Help page](#) continues to be the **most visited UNHCR country Help site globally.** It has surpassed **1.8 million visits and has almost reached some 4 million views.** The Help site has been updated with additional health and MHPSS-related content and contacts and key GBV referral numbers and services. **UNHCR also recently launched its [child-friendly page on the Help page.](#)**
- UNHCR Poland continues to expand its presence to reach those most in need, and to develop new partnerships to expand access to information and to services. **Since the onset of the crisis, six new partnerships have been developed with NGOs in Poland.** Three new UNHCR offices have also been established in **Krakow, Lublin and Rzeszow**, as well as two new warehouses in Grabica and Rzeszow.
- The Protection and Information Management Working Groups have published a [Protection Analysis](#) for Poland for May 2022.

Multipurpose Cash Assistance

- **As of 24 May, 115,315 persons (55,099 families) have been enrolled for cash assistance in Poland (this represents some 32 per cent of the overall target of 360,000 people)** through eight cash enrolment centres. Preparation for launching additional centres also continues.
- **Coordination with the Blue Dot teams continues** to ensure protection presence at cash enrolment sites and integrated referral processes for identified persons with specific needs.

Core Relief Items

- **Pre-positioned stock in warehouses in Poland** currently includes:
 - **63,300** bed sets
 - **62,440** blankets
 - **57,706** hygiene kits
 - **9,550** mattresses
 - **4,000** tarpaulins
 - **2,790** winter jackets
 - **2,400** quilts
- **139 trucks have travelled from the logistics hub in Rzeszów, Poland, to Ukraine to dispatch** hundreds of thousands of core relief items to warehouses in Ukraine for distribution to IDPs in need.

ROMANIA



Key figures - ROMANIA

- **Over 4,400 refugees enrolled for cash assistance** as of 21 May from a target of **80,000 people**
- Some **16,400** refugees provided with information and counselling in person or over the phone
- **7 Blue Dots** operating in Romania
- **Over 10,717 people** supported to travel to Romania from Moldova through fast-track transfers
- **Over 150 officials and NGO personnel trained on refugee protection, GBV, Accountability to Affected People (AAP) and PSEA**
- **GBV Referral pathways** finalized with 21 NGOs, 3 governmental institutions and UN Agencies.
- **Over 43,500** visits to the UNHCR Romania Help page

Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. **As of 15 May, over 16,400 people have received protection support**, advice, referrals and information in person or remotely through helplines. This includes some **7,400 people who were supported in person** and more than **9,000 people who received support through helplines**.
- **Over 150 humanitarian workers, government officials and volunteers have so far been trained on refugee protection, GBV, AAP and PSEA in Romania**. This includes **a comprehensive protection training in Maramures and Satu Mare counties last week** attended by some 105 participants from Government authorities, NGO partners and volunteers working at Siret and Sighet border areas. This follows on from a similar training on 13 May for 46 participants in Suceava. The same training will be conducted in Iași and Galați in the near future.
- **The UNHCR Romania [Help page](#) has been visited over 43,500 times**. Furthermore, UNHCR Romania has helped create and is consistently updating the national information platform available at www.dopomoha.ro. The platform is run in collaboration with the Romanian authorities, IOM and national NGOs and provides a space for reliable information on legal status, rights and access to services. **UNHCR and partner CNRR are scaling up distribution of information leaflets at border crossing points**.
- **UNHCR and partners continue to be present and working at the eight border crossing points to provide information and counselling to new arrivals**. Information requested largely focuses on legal status, notably temporary protection, cash assistance, transportation to other EU countries, long-term accommodation and food, employment, education and access to medical services.
- **There are currently seven Blue Dots operating in Romania**. This includes four Blue Dots at Brasov, Husi, Sighet and Siret, and three Light Blue Dots at Albita, Bucharest and Isaccea. An additional Blue Dot is being set up for Bucharest, as well as Light Blue Dots for Sculeni, Galleti and Constanta and mobile Blue Dots which are under discussion.
- Last week, UNHCR met with UNICEF and the social assistance and child protection authority (DGASPC) in Iasi to discuss the roll-out of the new Light Blue Dot in Sculeni. DGASPC has identified social workers who will be trained for deployment to Sculeni.
- **IOM, in coordination with UNHCR, national authorities and the ProTect platform, are in the process of establishing an Anti-Trafficking Task Force** in order to strengthen efforts to protect vulnerable refugees from the threat to trafficking and exploitation.
- **GBV Referral pathways, including some 21 NGOs and three governmental institutions, have been finalized and shared with all protection actors to enhance access to information and protection services including psychosocial support for those in need of GBV services and support. Additional services and actors working specifically on child protection are being identified by the Child Protection Sub-Working group for inclusion in child protection-specific referral pathways.**
- **UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca border crossing point with Ukraine in Moldova, to Huși, Romania**. As of 24 May, **over 10,779 people had been transported to Romania through this mechanism**.

Multipurpose Cash Assistance

- As of 21 May, over **4,400 persons have been enrolled to receive multipurpose cash assistance, of whom over 90 per cent are women and children**. More than 3,700 refugees have already received their first payment. The programme continues to be scaled up intending to reach a **80,000 people overall**. UNHCR will open additional enrolment sites in Bucharest, Brasov, Galati, Iasi and Suceava.

Core Relief Items

Pre-positioned stock in warehouses in Romania currently includes:

- **55,050** bed sets
- **47,148** quilts
- **42,336** blankets
- **24,803** mattresses
- **22,540** solar lamps
- **17,842** hygiene kits
- **17,440** jerry cans
- **7,200** sleeping bags
- **3,710** tarpaulins
- **2,281** kitchen sets
- **2,115** tents

- UNHCR is **renting a building in Romexpo from May to November 2022, for distribution, by the Municipality of Bucharest, of food and noon-food items**, including clothes and child care products which are mostly donated by volunteers and some NGOs.

- UNHCR and partners continue to assess reception centres in order to prepare additional support to enhance reception capacities. **To date, 21 locations have been assessed by UNHCR partner REACH during the Site Monitoring Exercise**.



Key figures - SLOVAKIA

- **1,766 refugees enrolled for cash assistance** as of 23 May from an enrolment target of **57,500 people, of which UNHCR will support 34,500 people**
- **1 Blue Dot** operating in Slovakia
- **Over 330 people trained**, including frontline humanitarian workers, cash enumerators, and police trained **on protection, including GBV, safe disclosures, PSEA and AAP**
- **Over 45,000 visits** to the [UNHCR Slovakia Help page](#)

Protection

- **To date, UNHCR has trained more than 330 frontline humanitarian workers, partner staff, cash enumerators, staff members, police officers and government officials on protection-related topics.** Training has focused on several areas including refugee protection, GBV and safe referrals, PSEA, child protection and AAP.
- UNHCR continues rolling out a Training of Trainers (ToTs) series for partner managers and key staff to improve the protection response at border crossing points and other locations. **Some 35 people have benefitted from these ToTs so far**, while efforts are ongoing to scale up trainings across the country.
- **UNHCR continues protection monitoring at border crossing points and at registration centres**, including Ubľa, Vyšné Nemecké and Velke Slemence border crossing points, at Košice railway station and at registration centres in Humenne and Michalovce. Key locations are visited three times per week to monitor access and reception conditions. To date, some 26 monitoring visits and assessments have been conducted. **UNHCR partners are present at all these key locations to provide assistance and information as well as for the identification of vulnerabilities and referral to relevant services.**
- **There is currently one Blue Dot operating at the registration centre at Bottova in Bratislava.** The second 'Light' Blue Dot in Gabčíkovo has been suspended pending further assessments, **however, a Protection Desk has been maintained at the site. Protection Help Desks provide information for self-referrals and, in case of medical needs, manage referrals through UNHCR partners.** UNHCR partners Slovak Humanitarian Council and Human Rights League are operating at the Blue Dot.

- **UNHCR has also carried out assessments in Humenne, Kosice and Mihalovce sites in the East and Nitra in western Slovakia with the aim of establishing additional Blue Dots.**
- There is a limited capacity to provide specialized support to refugees with disabilities. Several NGOs provide assistance to Ukrainian refugees while **UNHCR has engaged with the Slovak Disability Council to find solutions.**
- As part of service-mapping and expansion of referral pathways, **UNHCR collated national helplines relating to GBV/Child protection and related services.** Ten national helplines were identified and included as part of referral pathways which are currently being expanded to included service providers across the country. Service providers identified to date include those providing services related to **MHPSS, safety, legal counselling, and anti-trafficking.**
- Lack of access to reliable information is a continuing challenge. **The UNHCR Slovakia [Help page](#) has so far received over 45,000 visits.** In an effort to strengthen access to GBV information and ensure further dissemination, **UNHCR translated the anti-trafficking 'Stay Safe' messaging for the Help page.**
- **UNHCR is in the process of finalizing new partnerships with three organizations**, while four additional partnerships are being developed. **These expanded partnerships will enable UNHCR to scale up protection and other activities across the country.**

Multipurpose Cash Assistance

- **As of 23 May, 1,766 people have been enrolled for cash assistance since cash enrolment began on 2 May. It is ongoing at four registration centres** (Bratislava, Michalovce, Nitra and Žilina). Of the enrolment target of 57,500, UNHCR will support payments for 34,500 people and UNICEF will support payments for the other 23,000 people.
- Cash enrolment is helping to improve data collection for persons with specific needs, **while over 17 per cent of those enrolled had identifiable special needs.** **UNHCR is working with partners to strengthen referral pathways and providing additional training to data entry clerks on identification of persons with specific needs, including 10 partner staff who were trained on PSEA, protection and cash assistance to support cash enrolment last week.**
- Some **2,300 online appointment requests for cash enrolment are currently being processed.** The appointments will be processed at the sites and by a mobile team. Discussions are ongoing on scale up of the sites and mobile team capacity.



Blue Dots

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 34 are already operational including in:

Bulgaria	4
Hungary	1
Italy	2
Moldova	7
Poland	12
Romania	7
Slovakia	1

UNHCR has reinforced staffing for the Blue Dot roll-out with a total of 17 staff in seven countries, with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.

Bulgaria. Refugees receive services at the crisis centre for refugees from Ukraine in Black Sea city of Burgas 04 May, 2022 © UNHCR/Igor Karpenko

COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA.

The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national offices in Chernivtsi, Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of the relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A [revised version of the RRP extending through December 2022](#) has since been published bringing together the joint efforts of 142 partners.

Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in **Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania** and **Slovakia** to support the efforts of the concerned governments. The structures are meant to be agile and will be adjusted as the situation evolves.

In **Hungary**, UNHCR chairs the RCF and co-chairs coordination groups on Basic Needs, Health, Protection, Child Protection, GBV, and Cash, as well as the PSEA and MHPSS task forces, which work with the Government's National Humanitarian Coordination Council.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 100 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR has established a Refugee Coordination Forum that includes local and international actors across eight sectors and working groups. UNHCR leads the RCF and co-chairs the AAP, Basic Needs, Cash, IM, Logistics, and Protection Sector Working Groups, Child Protection and GBV Sub-sectors, the MHPSS Working Group, and the PSEA Network.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania. The Refugee Coordination Forum took place on 13 May. Over 100 participants were in attendance from 36 organizations, including Counsellor of State Turza.

In **Slovakia**, the refugee coordination structure has been streamlined to better complement government systems. UNHCR leads the RCF-Central and RCF-East and the Working Groups and Sub-Working Groups for Health, Information Management, Child Protection, Protection, Inclusion and Cash.

FINANCIAL NEEDS

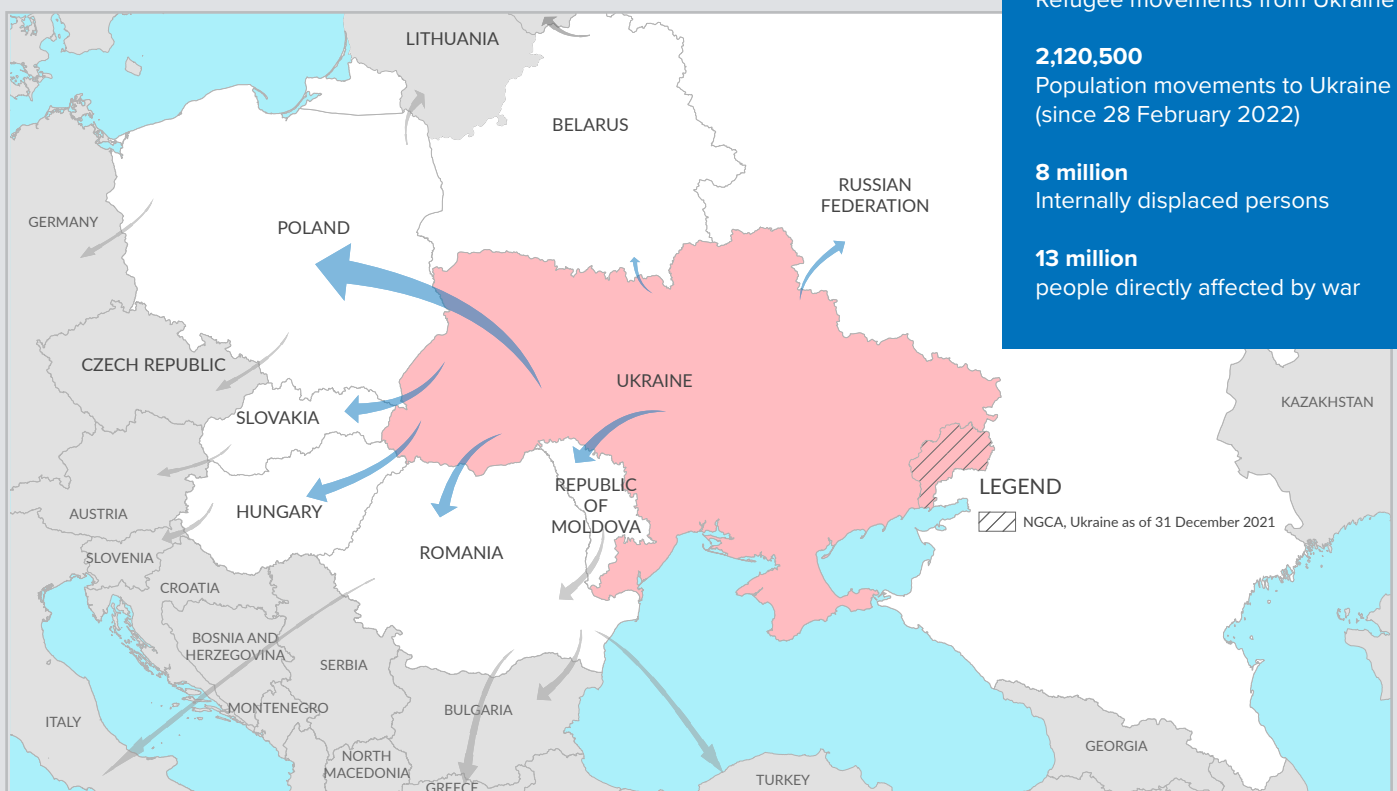
Links

Revised: [Ukraine Situation: Regional Refugee Response Plan](#)

Revised: [UN Flash Appeal \(Ukraine\)](#)

Revised: [UNHCR Ukraine Situation Revised Supplementary Appeal](#)

▶ UKRAINE REFUGEE SITUATION



Disclaimer: The boundaries and names used on this map do not imply official endorsement or acceptance by the United Nations.