



Poland. Ukrainian refugees receive financial support from UNHCR, May 2022. © UNHCR/IRafal Kostrzynski

# **UNHCR PUBLICATIONS**

(26 May – 3 June)

Statement: After 100 days of anguish, UNHCR is focused on protection and shelter for Ukrainians

#### **Previous Ukraine Situation Flash Updates**

Flash Update #14 (25 May) available here
Flash Update #13 (18 May) available here
Flash Update #12 (11 May) available here
Flash Update #11 (5 May) available here
Flash Update #10 (28 April) available here
Flash Update #9 (21 April)available here
Flash Update #8 (13 April) available here
Flash Update #8 (13 April) available here
Flash Update #7 (6 April) available here
Flash Update #6 (30 March) available here
Flash Update #5 (24 March) available here
Flash Update #4 (18 March) available here
Flash Update #2 (11 March) available here
Flash Update #1 (8 March) available here
Flash Update #1 (8 March) available here

## More information

The UNHCR <u>Hungary portal</u> page The UNHCR <u>Moldova portal</u> page The UNHCR <u>Poland portal</u> page The UNHCR <u>Romania portal</u> page The UNHCR <u>Slovakia portal</u> page

The latest Ukraine Emergency: <u>UNHCR</u>
<u>Operational Response and Delivery Update</u> as of 30 May

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# REFUGEE MOVEMENTS FROM UKRAINE

4,712,784

Individual refugees from Ukraine recorded across Europe

2,928,252

Refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europee

6,983,041

**Border crossings from Ukraine** 

2.102.047

**Border crossings to Ukraine** 

More details: Operational Data Portal Ukraine Refugee Situation

## **BACKGROUND**

Since the onset of the Russian invasion, one-third of Ukrainians have been forced from their homes. This is the largest human displacement crisis in the world today. Over 7.1 million people remain displaced by the war within Ukraine and 15.7 million people are estimated to urgently require humanitarian assistance and protection.

As of today, UNHCR estimates there are over 4.7 million refugees present across Europe. More than 6.9 million refugee movements have been recorded out of Ukraine. At the same time, authorities have reported more than 2 million movements back into the country.

Over 2.9 million refugees from Ukraine have registered for Temporary Protection or similar national protection schemes in Europe.

Inside Ukraine, many people who are trapped are unable to meet their basic needs including for food, water and medicines. The delivery of life-saving aid remains challenging, with a lack of safe humanitarian access in areas where intense hostilities are ongoing. UNHCR and partners continue striving to reach hard-hit areas with life-saving assistance as part of inter-agency humanitarian convoys.







## Key figures - UKRAINE a total of 1.2 million people reached with assistance to date

#### As of 30 May:

- 482,326 people reached with essential food and non-food items, winter clothes and shelter materials
- 232,837 people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
- 406,045 people enrolled for multipurpose cash assistance. 166,630 have received their first payment.
- 73,401 people received assistance through humanitarian convoys delivered to hard-hit areas
- **60,096** sleeping spaces created / improved in **182** reception centres and collective centres

#### **UKRAINE SITUATION UPDATE**

- As of 27 May, the Office of the UN High Commissioner for Human Rights (OHCHR) recorded 8,766 civilian casualties in the country: 4,031 killed – including 261 children – and 4,735 injured. OHCHR notes that the actual figures are likely considerably higher.
- Eastern Ukraine remains the centre of current fighting, though shelling and airstrikes persist in other regions. Intense hostilities are ongoing in Sievierodonetsk in Luhansk oblast, including heavy fighting taking place within the city's streets and reports of large-scale destruction to infrastructure and housing, cutting off access to electricity, gas and water supplies. On 31 May, a chemical plant was bombed in the city, and remaining residents were warned to stay indoors.
- In other areas of eastern Ukraine, humanitarian conditions are also becoming increasingly dire, including Donetsk Oblast's Vuhledarska hromada where people report the need for water, food, medicine and hygiene supplies. In Zaporizhzhia, insecurity has hindered the delivery of urgently needed hygiene items to parts of the oblast.

# TARGETS – UNHCR RESPONSE AIMS TO REACH 4.3M PEOPLE



**1.2 million** people will receive protection assistance and information



**1.5 million** people will be supported with essential food and non-food items



**1.08 million** people will receive multipurpose cash assistance



**140,000** people to receive shelter support, including through refurbishment of **40** reception and collective centres\*

<sup>\*</sup> Targets updated to cover a 6-month period and subject to fulfilment of funding requirements

#### **UNHCR RESPONSE IN UKRAINE**

#### **Protection**

- 232,837 people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines.
- This includes protection counselling and services, including psychosocial support and legal aid. The overall figure includes 96,151 people who received protection information, support or counselling; 79,872 people who received information and counselling through hotlines; 24,250 people who received legal counselling or assistance; 21,749 people who received psychosocial support or psychological first aid and 6,375 who received social support. This is in addition to 2,886 protection monitoring missions.
- UNHCR protection partners Proliska and R2P are providing protection information and legal advice to
  persons evacuated from Mariupol and the Azovstal Steel Plant currently accommodated in reception and
  transit centres in Zaporizhzhia Oblast. In the last week, Proliska also visited newly de-occupied settlements
  in Kharkiv oblast and provided community residents with individual and group psychological assistance, and
  counselling related to social benefits.
- UNHCR Partner NEHEMIA continues recreational activities including art classes and games for displaced children and youth in seven temporary accommodation centres in Uzhhorod, with some 140 to 320 displaced children and youth participating each week.
- UNHCR also provides counselling and protection information on issues including social services, access to state humanitarian assistance and referral to legal assistance, and replies to individual inquiries by email and telephone, responding to some 250 emails and 100 calls a day.

## **Multipurpose Cash Assistance**

- Since the beginning of cash enrolment in Ukraine on 17 March, 406,045 people have been enrolled by UNHCR to receive cash assistance and 166,630 of them have received their first payments.
- UNHCR has scaled up the cash assistance programme in eastern and central Ukraine with higher numbers of internally displaced persons (IDPs) and new arrivals. Some 70 enrolment sites are operational across 12 oblasts, including Poltava, Dnipropetrovsk and Zaporizhzhia oblasts in the east.
- An **interactive Cash Working Group dashboard** showing overall progress can be accessed <u>here</u>. A cumulative 1.59 million people have been assited through all 24 Cash Working Group partners.

#### **Core Relief Items**

- To date, 482,326 people have benefitted from core relief items and food assistance across eastern, central and western Ukraine. This includes some 99,716 people who received food assistance and 24,258 who received shelter kits; the remaining 358,352 people received core relief items, such as hygiene kits and clothes.
- UNHCR, as part of inter-agency humanitarian convoys, has reached some 73,401 people in the hardest hit areas with life-saving assistance since the beginning of the war. Access to the hardest hit areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.
- Last week, UNHCR delivered relief items such as beds and blankets to 461 people in Lviv, Volyn and Khmelnytskyi oblasts. UNHCR partner NEEKA also delivered items including towels, kitchen sets and blankets to 18 collective centres in Chernivtsi.
- So far, UNHCR has supported 182 reception centres and collective centres run by the Government to
  increase their capacity to host IDPs. A total of 60,096 additional sleeping spaces at these centres have so
  far been created.



#### **Key figures - REGIONAL UNHCR KEY FIGURES**

- 181,221 people enrolled for cash assistance in Moldova, Poland, Romania and Slovakia as of 30 May
- 34 Blue Dots established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania and Slovakia
- Over 2.1 million page visits to UNHCR Help websites in Hungary, Moldova, Poland, Romania and Slovakia

# **GRAPH OF THE MONTH** Childcare solutions urgently needed for Ukrainian refugees Composition of the registered refugee population in Poland Age profile of refugees enrolled for cash assistance 47% are working age adults between 18-59 years old 9% areadults over 60 years old 44% are children refugee population in Poland are women and children. 1 in 3 of all children are 89% of all working age under six years old, of whom almost half are under the age adults are womer Source: UNHCR - 17 May 2022 of three. e: Government of Poland - 17 May 2022 For more information click here

#### **HUNGARY**





# **Key figures - HUNGARY**

- Over 10,100 people provided with protection support by UNHCR and partners, including legal information provision, counselling and psychosocial support (since 21 March)
- 1 Blue Dot operational in Záhony
- 1,400 people trained on core humanitarian principles, GBV, safe disclosure and referrals, protection from sexual exploitation and abuse (PSEA)
- Over 60,000 visits to the UNHCR Hungary Help page

#### **Protection**

- UNHCR and partners Cordelia, Hungarian Helsinki Committee (HHC), Menedék and Next Step have provided information, counselling, psychosocial support and protection referrals to 10,100 refugees at border crossing points, help/info points and temporary shelters across the country.
- This includes over 888 persons provided with legal counselling and information on temporary protection by UNHCR at Záhony train station from 28 April to 30 May. The main information requested is regarding available services (accommodation, meals, transport,

health care), advice on temporary protection and other legal statuses, legal support for specific cases and onward travel to other EU countries.

- On 27 May, UNHCR visited Biherkereszt and Najlok Border Crossing Points with Romania, where it was agreed with the authorities that UNHCR information materials will be distributed to all persons fleeing Ukraine (a similar practice has been established along the border with Ukraine). This aims to address the lack of information points along the border with Romania and ensures that all refugees arriving in Hungary will have access to up-to-date information on temporary protection, shelter and other services.
- Since 25 February, some **1,400** persons have been reached through capacity development trainings and initiatives by UNHCR and partners focusing on protection, including volunteers, partner staff, humanitarian workers, caregivers and authorities. Dedicated protection training focused on temporary protection, child protection, GBV and PSEA.
- On 28 May UNHCR organized two events with partner Clowns without Borders for refugee children in Budapest, including at a traditional Ukrainian Folk Festival organized by the Foundation of the Ukrainian Greek Catholic Chuch and the Real School, a Saturday school for refugee children. The events provided a social opportunity for Ukrainian refugee children—many of whom are exhibiting symptoms associated with trauma and distress as a result of their displacement and exposure to the war.

- The UNHCR Hungary Help page has received over 60,000 visits since the onset of the crisis. UNHCR continues to develop information materials to share at key locations and through existing partners and actors. The Help page is updated with the latest services and information on temporary protection, with links to the site shared via posters, leaflets and Facebook groups active throughout Hungary. A page with dedicated information on GBV has been published, while a second page dedicated to child protection will be published shortly.
- UNHCR is preparing to launch a WhatsApp chatbot for refugees in Ukrainian, Russian, Hungarian and English. The service will aim to answer the most common questions and signpost to available services.
- UNHCR has disseminated GBV referral pathways to all partners for their use and further dissemination, to improve awareness and access to relevant services for GBV survivors. Similar referral pathways for child protection will be finalized and circulated shortly.
- The disemination of information on anti-trafficking awareness is ongoing by UNHCR and partners, with material from the 'Stay Safe' campaign currently being developed, translated and distributed.
- UNHCR Hungary continues to expand partnerships to enhance access to protection and support services for refugees. UNHCR now has a total of eight partners working on a range of protection issues including legal aid, housing and shelter support, social counselling, child protection, psychological first aid, employment and skills development, GBV, mental health and psychosocial support (MHPSS) and integration more broadly. Four additional partnerships are currently being finalized.
- UNHCR continues to monitor reception conditions across reception centres where refugees are arriving.
   To date, more than 67 monitoring visits and assessments have been carried out in order to inform planning for the provision of support.

#### **Core Relief Items**

 UNHCR currently has one warehouse in Budapest through the generous in-kind contribution by Kuehne
 + Nagel (K+N). The warehouse will hold stockpiles for delivery to neighbouring countries covered by UNHCR's Representative for Central Europe in Hungary, as well inside Ukraine.

#### **REPUBLIC OF MOLDOVA**





#### **Key figures - REPUBLIC OF MOLDOVA**

- 56,625 people have received multipurpose cash assistance as of 30 May from a target of 150,000 people
- 1,616 refugees departed to Austria, France, Germany, Latvia, Lithuania, Norway, Spain and Switzerland as part of the EU Solidarity Platform
- 7 Blue Dots operational, 9,377 people have been supported at the Blue Dots between 14 March and 25 May, 4,675 of whom were children
- 27,500 refugees received protection information or counselling through UNHCR and partners
- **13,401** people received protection support via UNHCR-managed Green Line helpline
- Over 160,000 visits to the UNHCR Moldova Help page

#### **Protection**

- There are currently seven Blue Dots operational in Moldova. 9,377 people (more than 50 per cent children) received support provided by UNHCR, UNICEF and partners at Blue Dot centres. Operational Blue Dots include: one in Otaci in the north, one in Palanca in the south, one in Tirasapol, two at the MoldExpo Refugees Accommodation Centre in Chisinau, and two at the border with Romania, at Leuseni and Sculeni. Plans are underway for additional locations.
- To date, some 514 people have been trained on protection issues. This includes over 200 frontline partners, government and NGO staff who have been trained on GBV safe disclosure and referral, in order to support the operationalization of referral pathways, as well as some 150 people who have been trained on the identification and referral of children at risk.
- UNHCR has started the socio-economic profiling of the refugees staying in the country to serve as a basis for livelihoods programming. In parallel, UNHCR is working closely with the Government on the legal status of refugees beyond the emergency phase, which will impact the employment prospects of refugees as well.
- An Anti-Trafficking Taskforce, co-chaired by UNHCR and IOM, is being established under the Protection Working Group to coordinate anti-trafficking activities.
- UNHCR manages the Green Line a free helpline (0800 800 11) to strengthen the two-way communication channel to address refugees' and host community's questions, needs and concerns. Since mid-April, some 13.401 calls were received.

- UNHCR partners Law Centre for Advocates (LCA), ACTED and INTERSOS are stationed at border crossing points and refugee accommodation centres to provide transportation, protection monitoring, vulnerability screening and counselling. The strengthening of the referral mechanism is currently underway. LCA and INTERSOS are also rolling out protection monitoring activities that will inform a forthcoming protection monitoring dashboard to help guide the overall protection response in Moldova.
- UNHCR partners LCA and INTERSOS continue to roll out protection monitoring activities, with 243 surveys submitted so far. Related information materials including a protection monitoring dashboard and fact sheet will be developed this month for Moldova.
- Many people arriving are suffering from trauma and require mental health and psychosocial support. UNHCR partner Charity Refugee Centre has provided 2,512 people with emotional counselling and support.
- So far in the context of the Solidarity Platform, 12 Member States - including Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain - as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer 19,870 refugees from Moldova. So far, a total of **1,616 persons were transferred** from Moldova, including to Austria, France, Germany, Latvia, Norway, Spain and Switzerland by air and to Lithuania by bus. UNHCR provided support to the vulnerability screening process and collaborated with IOM on assistance for departure procedures, including through counselling refugees.

## **Multipurpose Cash Assistance**

56,625 refugees have been enrolled and issued bank cards for multipurpose cash assistance in Moldova since 25 March. Of these, 28,230 have already received a second payment and 946 have received a third payment. Eight enrolment centres are operational, with mobile teams covering other locations or reaching those with specific needs.

## **Core Relief Items**

- Pre-positioned stock in warehouses in Moldova currently includes:
  - **106.314** blankets
  - **29.400** bed sets
  - **19,992** solar lamps
  - **17,600** jerry cans
  - 15,000 mattresses
  - 9,208 kitchen sets
  - **7,110** quilts
  - 4,852 sleeping bags
  - **2,234** tents
  - 3,144 winterization kits
  - **3,050** tarpaulins

UNHCR has also provided significant material assistance to the Government of Moldova to increase capacities in the form of vehicles, laptops, generators and other office equipment.

#### **POLAND**







#### **Key figures - POLAND**

- 143,544 refugees enrolled for multipurpose **cash assistance** as of 31 May from a target of 360,000 people
- 12 Blue Dots operating with 13,000 people supported as of 31 May
- 1.8 million visits and over 4.2 million views of the UNHCR Poland Help Page
- More than 617 people trained on protection issues. including anti-trafficking, protection principles

#### **Protection**

- There are now a total of 12 Blue Dots operating in Poland, including three in Warsaw and two in Krakow.
- Some 13,000 people have been counselled through the Blue Dots as of 31 May and protection teams provided over 2,250 referrals. The largest number of queries and referrals were related to transport, medical services, protection and social services, child protection services and MHPSS.
- UNHCR has been present at border crossing points, reception centres and transit points since the onset of the crisis. Field teams continue to carry out field monitoring visits to identify issues and provide support as needed.
- UNHCR continued to ensure daily presence at the Medyka pedestrian crossing point and regular monitoring at the Budomierz, Korczowa, Kroscienko and Przemysl train station border points.
- In the week to 27 May, UNHCR teams in Rzeszow, Krakow and Warsaw made 12 visits to official and unofficial reception and accommodation centres. The shelter team also visited Podkarpackie and Malopolskie areas and met with officials to discuss renovation and refurbishment works identified during technical assessments to increase the quality of reception and accommodation conditions.
- More than 617 people have so far been trained across the country on protection issues, including countertrafficking, PSEA, code of conduct, and protection

principles. Those trained so far include volunteers, NGO staff, local authorities and army officers. Training plans for government officials at sub-offices are currently being rolled out to address GBV, MHPSS, child protection and PSEA.

- Trainings have taken place in Krakow, Medyka, Przemysl, Rzeszow and Warsaw as well as for volunteers at the TESCO reception facilities. Furthermore, an anti-trafficking session was also led by the Regional Police Trafficking Prevention and Crime response units in Rzeszow for 35 civil servants and 5 NGO staff.
- On 26 May, UNHCR held a Child Protection Workshop in Krakow attended by 22 people, including Blue Dot and NGO staff, psychologists, social workers, representatives of the Voivodship Office and legal aid lawyers. Participants were trained on Best Interest Assessments, implementing Best Interest Procedures and supporting the national child protection system.
- The <u>UNHCR Poland Help page</u> continues to be the most visited UNHCR country Help site globally. It has surpassed **1.8 million visits and has received over 4.2 million views.** The Help site has been updated with additional health and MHPSS-related content and contacts and key GBV referral numbers and services. **A** <u>child-friendly page</u> is also available.
- To strengthen accountability to affected populations (AAP), UNHCR is rolling out a new feedback and response mechanism using a KoBoToolbox form that can be accessed through a QR code. Staff will help to collect feedback using the form for those without a smartphone. Posters with information on the form in multiple languages have been placed in cash enrolment centres and Blue Dots in Warsaw and will soon be in Krakow and Rzeszow.
- UNHCR Poland continues to expand its presence to reach those most in need, and to develop new partnerships to expand access to information and to services. Since the onset of the crisis, six new partnerships have been developed with NGOs in Poland. Three new UNHCR offices have also been established in Krakow, Lublin and Rzeszów, as well as two new warehouses in Grabica and Rzeszów.

## **Multipurpose Cash Assistance**

- As of 31 May, 143,544 persons (69,164 families) have been enrolled for cash assistance in Poland (this represents some 40 per cent of the overall target of 360,000 people) through eight cash enrolment centres.
- Coordination with the Blue Dot teams continues to ensure protection presence at cash enrolment sites and integrated referral processes for identified persons with specific needs.

#### **Core Relief Items**

- Pre-positioned stock in warehouses in Poland currently includes:
  - **79,200** bed sets
  - 92,112 blankets
  - **47,520** hygiene kits
  - **12,558** mattresses
  - **186,016** diapers
  - **2,400** quilts
- 151 trucks have travelled from the logistics hub in Rzeszów, Poland, to Ukraine to dispatch hundreds of thousands of core relief items to warehouses in Ukraine for distribution to IDPs in need.

#### **ROMANIA**







#### **Key figures - ROMANIA**

- Over 5,200 refugees enrolled for cash assistance as of 30 May from a target of 80,000 people
- Over 18,100 refugees provided with information and counselling in person or over the phone
- 7 Blue Dots operating in Romania, including three Light Blue Dots
- **Around 11,000 people** supported to travel to Romania from Moldova through fast-track transfers
- Over 170 officials and NGO personnel trained on refugee protection, GBV, Accountability to Affected Populations, Prevention of Sexual Exploitation and Abuse and child protection in May 2022
- **GBV Referral pathways** finalized with 33 NGOs, 7 governmental institutions and UN Agencies.
- Over 45,700 visits to the UNHCR Romania Help page

#### **Protection**

- IOM, in coordination with UNHCR, national authorities and the ProTect platform, have established an Anti-Trafficking Task Force in order to strengthen efforts to protect vulnerable refugees from the threat of trafficking and exploitation.
- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 30 May, over 18,100 people have received protection support, advice, referrals and information in person or remotely through helplines. This includes over 8,600 people who were supported in person and more than 9,500 people who received support through helplines.
- Over 150 humanitarian workers, government officials and volunteers have been trained on refugee protection, GBV, Accountability to Affected



Refugees at UNHCR's cash enrolment centre in Krakow Tauron Arena, Poland, May, 2022 © UNHCR/Maciej Moskwa

Populations and Prevention of Sexual Exploitation and Abuse in Romania in May 2022. In addition, from 24-25 May, UNHCR delivered a capacity-building session on child protection at the command centre of Sighet border crossing point, attended by 22 Border Police and Frontex officers. Topics included child appropriate communication, child specific risks and trafficking.

- The UNHCR Romania Help page has been visited over 45,700 times. Furthermore, UNHCR Romania has helped create and is consistently updating the national information platform available at <a href="https://www.dopomoha.ro">www.dopomoha.ro</a>. The platform is run in collaboration with the Romanian authorities, IOM and national NGOs and provides a space for reliable information on legal status, rights and access to services. UNHCR and partner CNRR are also distributing information leaflets at border crossing points.
- UNHCR and partners continue to be present and working at the eight border crossing points to provide information and counselling to new arrivals.
   Information requested largely focuses on legal status, notably temporary protection, cash assistance, transportation to other EU countries, long-term accommodation and food, employment, education and access to medical services.

- There are currently seven Blue Dots operating in Romania. This includes four Blue Dots at Brasov, Husi, Sighet and Siret, and three Light Blue Dots at Albita, Bucharest and Isaccea. An additional Blue Dot is being set up for Bucharest. Light Blue Dots and mobile Blue Dots are under discussion for Sculeni, Galleti and Constanta.
- UNHCR met with the social assistance and child protection authority (DGASPC) in Maramures (23 May) and Sucaeva (26 May) counties to discuss child protection response and capacity-building needs. DGASPC staff have been implementing child protection case management.
- GBV Referral pathways, including some 33 NGOs and seven governmental institutions, have been finalized and shared with all protection actors to enhance access to information and protection services including psychosocial support for those in need of GBV services and support. Additional services and actors working specifically on child protection are being identified by the Child Protection Sub-Working group for inclusion in child protection-specific referral pathways.
- UNHCR and IOM continue to jointly facilitate fasttrack transfers from Palanca border crossing point with Ukraine in Moldova, to Huşi, Romania. As of 29 May, around 11,000 people had been transported to Romania through this mechanism.

## **Multipurpose Cash Assistance**

Over 5,200 persons have been enrolled to receive multipurpose cash assistance, of whom over 90 per cent are women and children. More than 4,400 refugees have already received their first payment. The programme continues to be scaled up intending to reach a total of **80,000 people overall.** In addition to existing locations in Bucharest and Brasov, UNHCR will open additional enrolment sites in Galati, lasi and Suceava.

#### **Core Relief Items**

- Pre-positioned stock in warehouses in Romania currently includes:
  - **50,010** bed sets
  - **47.148** auilts
  - **48,920** blankets
  - **24,803** mattresses
  - **13,004** solar lamps
  - **36,036** family hygiene kits
  - **7,200** sleeping bags
  - 9,310 tarpaulins
  - 2,281 kitchen sets
  - **720** family tents
- UNHCR and partners continue to assess reception centres in order to prepare additional support to enhance reception capacities. To date, 51 locations have been assessed by UNHCR partner REACH during the Site Monitoring Exercise, which includes a needs assessment of sites and individuals accommodated there.

#### **SLOVAKIA**







#### **Key figures - SLOVAKIA**

- 3,156 refugees enrolled for cash assistance as of 23 May from an enrolment target of 57,500 people, of which UNHCR will support 34,500 people
- **1 Blue Dot** operating in Slovakia
- Over 330 people trained, including frontline humanitarian workers, cash enumerators, and police trained on protection, including GBV, safe disclosures, PSEA and AAP
- Over 54,000 visits to the UNHCR Slovakia Help page

## Protection

To date, UNHCR has trained more than 330 frontline humanitarian workers, partner staff, cash enumerators, staff members, police officers and government officials on protection-related topics. Training has focused on several areas including refugee protection, GBV and safe referrals, PSEA, child protection and AAP.

- UNHCR continues rolling out a Training of Trainers (ToTs) series for partner managers and key staff to improve the protection response at border crossing points and other locations. Some 35 people have benefitted from these ToTs so far, while efforts are ongoing to scale up trainings across the country.
- As of 27 May, 9,411 Ukrainians have entered the workforce after being registered with the authorities through their employers. Separately, 9,732 pupils from from Ukraine are educated in Slovak schools, of which 1,581 are in kindergartens, 7,287 in primary schools and 864 pupils in secondary schools.
- UNHCR continues protection monitoring at border crossing points and at registration centres, including Ubľa, Vyšné Nemecké and Velke Slemence border crossing points, at Košice railway station and at registration centres in Humenne and Michalovce. Key locations are visited three times per week to monitor access and reception conditions. To date, some 29 monitoring visits and assessments have been conducted. UNHCR partners are present at all these key locations to provide assistance and information as well as for the identification of vulnerabilities and referral to relevant services.
- There is currently one Blue Dot operating at the registration centre at Bottova in Bratislava, with others planned including in Košice. Nitra and Zilini. UNHCR partners Slovak Humanitarian Council and Human Rights League are operating at the Blue Dot.
- As part of service-mapping and expansion of referral pathways, UNHCR collated national helplines relating to GBV/Child protection and related services. Ten national helplines were identified and included as part of referral pathways which are currently being expanded to included service providers across the country. Service providers identified to date include those providing services related to MHPSS, safety, legal counselling, and anti-trafficking.
- Lack of access to reliable information is a continuing challenge. The UNHCR Slovakia Help page has so far received over **54,000** visits. In an effort to strengthen access to GBV information and ensure further dissemination, UNHCR translated the anti-trafficking 'Stay Safe' messaging for the Help page. Additionally, through collaboration with the Ukraine Emergency Telecommunications Cluster, information for people arriving to Slovakia—including on temporary protection, asylum, and services offered by the authorities, UNHCR and other partners—was added to the vBezpetsi Telegram Bot used in Ukraine to disseminate information.
- UNHCR has partnered with three organizations in **Slovakia**, with an additional four partnerships under development, to scale up protection and other activities across the country.



#### **Blue Dots**

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 34 are already operational including in:

Bulgaria 4
Hungary 1
Italy 2
Moldova 7
Poland 12
Romania 7
Slovakia 1

UNHCR has reinforced staffing for the Blue Dot roll-out with a total of 17 staff in seven countries, with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.

Poland. UNHCR Blue Dot Safe Space, Protection and Support Hub at Warsaw 04 May, 2022 © UNHCR/Maciej Moskwa

# **Multipurpose Cash Assistance**

- As of 30 May, 3,156 people have been enrolled for cash assistance since enrolment began on 2 May. It is ongoing at four registration centres (Bratislava, Michalovce, Nitra and Žilina). Of the enrolment target of 57,500, UNHCR will support payments for 34,500 people and UNICEF will support payments for the other 23,000 people.
- Cash enrolment is helping to improve data collection for persons with specific needs; over 15 per cent of those enrolled to date have identifiable special needs. UNHCR is working with partners to strengthen referral pathways and provide additional training to data entry clerks on the identification of persons with specific needs.
- UNHCR is also working on reaching out to locations where UNHCR or partners do not maintain presence to identify possible communities in need of enrolment. On 28 and 29 May, the registration team visited Gabčíkovo Accommodation Centre to enrol and verify beneficiaries on site. Some 800 individuals currently live at the centre, and 150 were enrolled for cash assistance.

# COORDINATION

## Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA. The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national offices in Chernivtsi, Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

## **Regional Refugee Response**

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of the relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria,

the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are meant to be agile and will be adjusted as the situation evolves.

In **Hungary**, UNHCR chairs the RCF and co-chairs coordination groups on Basic Needs, Health, Protection, Child Protection, GBV, and Cash, as well as the PSEA and MHPSS task forces, which work with the Government's National Humanitarian Coordination Council.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 100 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland,** UNHCR has established a Refugee Coordination Forum that includes local and international actors across eight sectors and working groups. UNHCR leads the RCF and co-chairs the AAP, Basic Needs, Cash, IM, Logistics, and Protection Sector Working Groups, Child Protection and GBV Sub-sectors, the MHPSS Working Group, and the PSEA Network. On 1 June, the Poland Chapter of the Refugee Response Plan (RRP) was launched. Over 200 participants, including Polish authorities, UN agencies, international and national NGOs, civil society and a strong representation from the private sector attended.

In Romania, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and coleads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

In **Slovakia**, the refugee coordination structure has been streamlined to better complement government systems. UNHCR leads the RCF-Central and RCF-East and the Working Groups and Sub-Working Groups for Health, Information Management, Child Protection, Protection, Inclusion and Cash.

#### **FINANCIAL NEEDS**

Links

Revised:

Ukraine Situation: Regional Refugee Response Plan

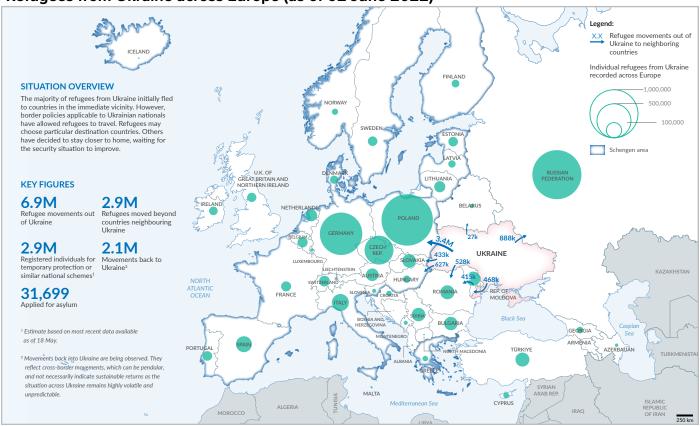
Revised:

**UN Flash Appeal (Ukraine)** 

Revised:

<u>UNHCR Ukraine Situation Revised Supplementary Appeal</u>

Refugees from Ukraine across Europe (as of 02 June 2022)



Disclaimer: The boundaries and names used on this map do not imply official endorsement or acceptance by the United Nations