

03 June 2022

## KEY FIGURES

**Over 155,420**

refugees from Ukraine enrolled for cash assistance in Poland

**96%** of the refugees enrolled are women and children

**US\$32 million** est. disbursed so far to assist refugees from Ukraine in Poland

**8** enrollment centres in Warsaw (2), Krakow, Poznan, Ostroda, Gdansk, Gdynia, and Wrocław

**Over 1,000** refugees per day can be enrolled each cash centre



“Not only will cash assistance enable refugees to prioritize their most pressing and immediate needs while they are displaced in Poland, it will also help feed back into the local economies and the communities supporting them.”

MARIN DIN KAJDOMCAJ  
UNHCR's Representative in Poland



UNHCR cash enrolment staff conducting a home visit to register Teresa, a refugee from Ukraine. Teresa has reduced mobility and medical issues and she unable to visit the cash enrolment centre in Wrocław, Poland. ©UNHCR/Alvaro Alabart, 31 May 2022

## Why cash?

Cash assistance is one of the most efficient and effective ways to support people forced to flee, especially in fast-changing emergencies. Using secure finance technology combined with strict data protection measures, UNHCR provides refugees with cash securely and quickly. Families can purchase goods and services from local businesses – such as rent, food, medical supplies, and clothes – which boosts the economy and helps to integrate them into the community. Most importantly, **cash assistance respects the dignity of choice and independence of people forced to flee**, and give them a sense of normality and ownership, allowing them to decide what they need most to support their family. The programme is designed to serve as a transitional emergency safety net, until refugees can be included in national welfare systems.

## Whom do we help?

In March 2022, UNHCR set up in record-time a cash assistance programme for refugees who fled Ukraine from 24 February onwards. It is designed to initially support 360,000 refugees, prioritising the most vulnerable, such as women-headed households, people with disabilities or health conditions, and other groups.

## What support do refugees get?

Eligible refugees who enrol for the programme receive 700 Polish zloty (some US\$170) per month for at least three months, with an additional 600 Polish zloty for each household member, to a maximum amount per household of 2,500 zloty (approx. US\$600) per month for households of four members or more. The amount provided is aligned to the national safety net, to ensure a smooth transition into national social assistance schemes as soon as conditions allow.

Recently, UNHCR mobile cash enrolment teams started conducting home visits across Poland to reach refugees who can't visit our centres due to medical conditions or mobility issues.

## What is the link between cash assistance and protection?

UNHCR's cash programme in Poland is an important opportunity to reach refugees with specific needs and offer them additional support and protection services, like counselling, psychosocial first aid, family tracing and referral to other national services.

### 1/5 of enrolled refugees with specific needs:

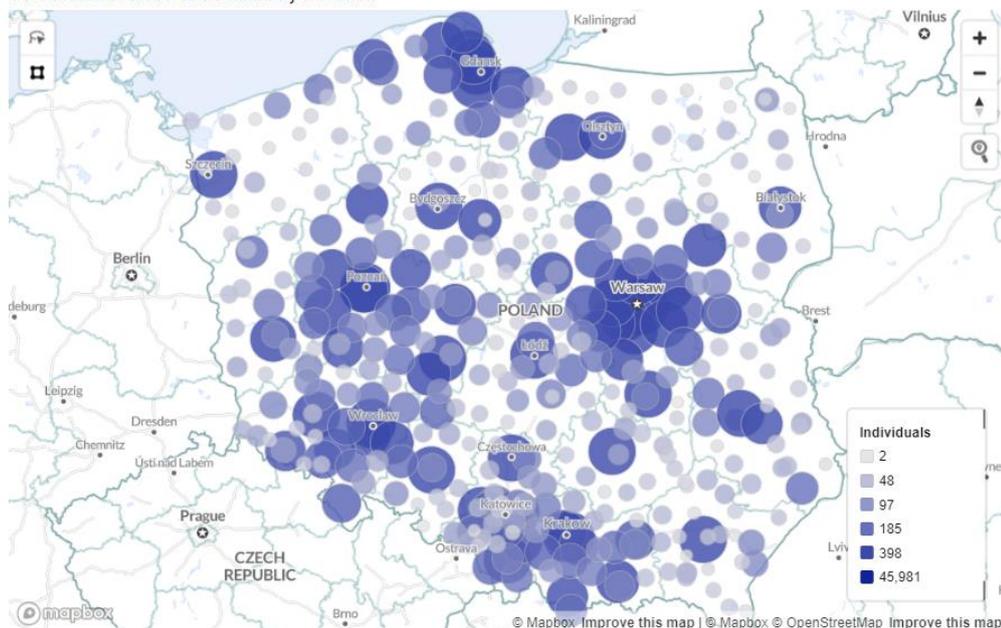
- 12% single parent
- 3% women at risk
- 2% disability
- 1% serious medical condition
- 1% unaccompanied children

## How does it work?

1. Refugees request an appointment, for instance via [help.unhcr.org/Poland](https://help.unhcr.org/Poland) or through referral from UNHCR protection staff or partner organizations.
2. They receive an appointment by SMS.
3. At a UNHCR-run centre, refugees are asked questions on their family composition, current location of stay, etc. and need to show evidence that they fled Ukraine after 24 February.
4. Fingerprints are scanned, to ensure there is no duplication of assistance.
5. If refugees have specific needs (for instance, older people or separated children) or otherwise in need of support, they are referred for further counselling to the adjacent UNHCR-UNICEF Blue Dot protection hub, where they can access psychosocial aid, safe spaces and other services.
6. Refugees receive via SMS a unique 9-digit code (BLIK number), issued via UNHCR's partner Santander Bank, with which they can withdraw their cash grant from a wide network of ATMs in Poland.

## ENROLLED REFUGEES PER LOCATION

# Households and # Individuals by Location



## Who are our partners?

The programme is designed in coordination with the Polish Government and complementary to its efforts to support refugees from Ukraine. NGO partners include the Lutheran World Federation (LWF) and the Polish Centre for International Aid Foundation (PCPM).

Private sector partners include Santander Bank, the financial service provider, and IKEA, which donated furniture for the cash centres and Blue Dot hubs.