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Introduction

An estimated 803,000 people in Libya are considered to be in need of humanitarian assistance. Among them are 168,011 internally displaced persons (IDPs)*, 661,892 returnees* and 42,024 asylum seekers and refugees** registered with UNHCR.

Poverty, lack of access to livelihoods and essential services, such as health and education, are among the commonly experienced challenges. UNHCR’s interventions include targeted interventions for the most vulnerable (including shelter rehabilitation, emergency cash, food, hygiene kits and non-food items) while also strengthening the protection environment, promoting resilience and contributing to solutions. Projects have a strong community-based focus, through programming that builds upon and supports existing mechanisms.

Since 2019, UNHCR has been implementing Quick Impact Projects (QIPs) to help support local communities hosting IDPs, returnees, asylum seekers, and refugees. These are small-scale, rapidly implemented projects intended to increase access to basic services, strengthening resilience, and peaceful coexistence between those displaced and host communities.

Over the past three years, UNHCR has completed 148 QIPs, mostly in the health, education and protection sectors in 16 mantikas across Libya, spending approximately USD 7.5 million on these projects.

Each project is identified in consultation with national and local authorities and the active participation of local communities. The work includes the renovation of essential public services and infrastructure, health and education interventions, and material or technical support for regional and national authorities. QIPs are sometimes implemented directly by UNHCR or through its partners.

We are pleased to showcase some of our work in this brochure.

UNHCR will continue working closely with the Libyan authorities and partners to identify and implement new QIPs, with the goal of improving living conditions for all and promoting resilience and social cohesion.

* As of 31 March 2022.
** IOM-DTM Round 40 (January 2022).
UNHCR Libya at a glance

UNHCR has been present in Libya since 1991 and its overall strategic objective, in cooperation with the Libyan authorities, is to enhance the protection environment and provide life-saving assistance to displaced populations, asylum seekers, refugees and affected host communities in Libya.

The pursuit of durable solutions outside Libya for some of the most vulnerable asylum seekers and refugees is an important priority.

UNHCR is a member of the United Nations Country and Humanitarian Country Teams in Libya. UNHCR co-leads the Migrants and Refugees Platform (MRP), the Shelter/Non-food items (NFI) and the Protection Sectors as well as the Cash & Markets Working Group.

UNHCR supports the Libyan authorities to improve living conditions for displaced and conflict-affected Libyans and works with partners to provide essential services and life-saving assistance to vulnerable asylum seekers and refugees. With a view to strengthening the response capacity of the authorities and government bodies, UNHCR has been facilitating various capacity-building interventions including donations of health-related equipment and rehabilitating health facilities as part of its COVID-19 response.

42,024*  
Asylum seekers and refugees registered with UNHCR

168,011**  
Internally displaced persons (IDPs)

661,892**  
Returnees

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* As of 31 March 2022.
** IOM-DTM Round 40 (January 2022).
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Abu Dhar Al-Ghifari Health Centre

Abusliem, Tripoli

PARTNER

DRC

“The people who come here have limited financial means and cannot afford private clinics. The health centre has good specialities. There’s a lab, a pharmacy, a dental clinic. We have excellent medical staff.

“After the war in Tripoli, the health centre was almost destroyed; it was looted. There was a lot of theft. Everything in the dental clinic was gone. There was also damage to the building itself.”

Anees Mohamed
Director of Abu Dhar Al-Ghifari Health Centre

“We serve anyone who comes to our Health centre, Libyans or non-Libyans.”
“We benefitted a lot from the rehabilitation. We also received a power generator from UNHCR, which we didn’t have before. I’m thankful to UNHCR, they really supported us. The work carried out is good. I hope our citizens are satisfied with us.”
Al-Krimiya Health Centre
Al-Swani, Tripoli

“Thanks to UNHCR for its support to us.”

“This health centre was opened in 2015. Since its opening, it has been providing great services there and in the neighbouring areas. The departments we have are pediatrics, general health, gynaecology, diabetes, dermatology, and vaccinations. Also, a dental clinic and a lab.

Before the rehabilitation, the health centre suffered from power cuts, and water issues. Walls were damp. Toilet facilities were not working, due to the lack of water.”

Hussain Abubreda
Director of Al-Krimiya Health Centre
“Afterwards, the changes were visible to everyone. We no longer have power cuts and electricity is available. People can now come and receive services.

The number of children approaching the health unit for vaccinations, as well as the number of individuals asking for COVID vaccinations have increased.”
Al Sahel Health Centre

Suq Al-Juma, Tripoli

**PARTNER**

INTERSOS

“This centre was closed due to COVID, but now we are open in mornings and evenings. We are thankful to UNHCR and their support. Now, we have a power generator. Before, when the electricity cut, we had to discard samples at our lab. But now, things are good.”

Lotfi Ali Ganbour

*Director of Al Sahel Health Centre*
“The rehabilitation work was really high quality. The water network and toilets were fixed as well as the electrical system and lighting. The walls were damp before; windows were changed and everything was painted. We received a generator and air conditioning units, as well as office furniture. Now, things have really improved.”
Ahfad Al-Mujahideen Healthcare Unit

Suq Al-Juma, Tripoli

**PARTNER**

INTERSOS

“Before the rehabilitation, this building was dilapidated. You wouldn’t be able to categorize it as a medical facility. There was no air conditioning, no water, no furniture. After the rehabilitation, the local residents, patients, and our personnel are all satisfied.”

**Abdulhaq Mohamed Al Seid**

*Director of Ahfad Al-Mujahideen Healthcare Unit*
“Before, staff used to complain about the heat, the lack of water and many other things. Since the rehabilitation work, I can tell you that local residents, patients and staff are totally satisfied. Things really changed.”
Abdullah Al-Ballouq School

Suq Al-Juma, Tripoli

**PARTNER**

**ACTED**

“The school needed rehabilitation. We were in desperate need of toilets for employees and teaching staff. The classrooms were dilapidated. They didn’t have windows or doors. The ceilings used to leak water. It was an unhealthy environment for students. Our job is to provide a healthy environment.”

Ouwasha Mohamed Mustafa
*Principal of Abdullah Al-Ballouq School*
“The impact of the rehabilitation has been huge on the teaching staff, the management, the students and the parents. When the school was rehabilitated, we started to receive many enrolment requests. The school has become good. Many thanks to everyone who contributed to this achievement.”
Al-Gurdabyia School

Sebha

PARTNER

ACTED

“The rehabilitation included a canopy, rehabilitation of bathrooms, and interior painting. It brought joy and happiness. You can see it clearly on the faces of teachers and students. Now they’re proud that their school is renovated - it is like a new school.”

Ali Mohamed Mukhtar
Principal of Al-Gurdabyia School
“The school has become nice and smart. We used to stand outside in the sun. Now there’s a canopy, providing shade, it became better.”

Mohamed
Al-Gurdabyia School

“It’s like I entered a different school. Now, the school is really smart. It didn’t used to be like this before. It’s much better. Before, there were broken windows in the classrooms and it was cold. They installed the canopy which protects us from the strong sun in summer. And they provided sports equipment.”

Issa
Al-Gurdabyia School
Al-Hai Al-Sinai Health Centre

Hay Al-Andalus, Tripoli

PARTNER

INTERSOS

“I’d like to thank INTERSOS and UNHCR for their efforts to rehabilitate the facility which has impacted the work and made staff more comfortable in doing their jobs. The place was in a bad condition and the change came thanks to their efforts.

The differences are visible to everyone: the visitors and employees. They were all surprised and happy with the change that happened in the facility.”

Fatima Khalifa Ngab

Director of Al-Hai Al-Sinai Health Centre
“The biggest problem was water. We get it from the public water system and most of the time, there were cuts and the water tanks were unusable. Now, water is available and clean.

Electricity was also a problem. The facility mainly provides vaccinations for newborns and school children, including for COVID. We have refrigerators to store vaccines but we were always afraid that the vaccines would not be usable due to power cuts.

Now, thanks to your efforts, we have a generator and refrigerators and we’re not worried anymore. People are reassured and more people are coming. The facility is now seen positively by visitors and staff.

They are surprised and impressed.”
Abu Shosha COVID Filtration Centre

Tajoura, Tripoli

**PARTNER**

INTERSOS

“The facility used to provide several services. However, at the moment, it is dedicated to COVID services only. During the summer, power used to go out. Of course, we needed electricity to run all the equipment. We were in dire need of a generator. Thankfully, UNHCR supported us with a generator, which helped us a lot in our work.”

Mohamed Ben Abdallah

*Director of the Abu Shosha COVID Filtration Centre*
“Everything uses electricity. When you don’t have electricity, you can’t work in a hot place: computers, CT scans, lab tests – nothing will work.

We are also operational at night. When there was no generator, at night we had to use car lights and mobile phone flashlights to see our way around the building and get the right medicines.”
Ghout Aldees Health Centre

Hay Al-Andalus, Tripoli

**PARTNER**

INTEROS

“The rehabilitation was good. We received a power generator, air conditioners and new furniture. Before, during power outages, all services would stop; now things are working well. It was a morale boost for staff.

Doctors from the IRC are working with us. They’re working well. They treat Libyans as well as refugees. Medications are provided to both Libyans and non-Libyans.”

Adam Miloud Al-Shawesh

Director of Ghout Aldees Health Centre
“I come for check-ups every month.
The baby is healthy; it’s a boy.”

Mariam
From Ghana
Ibn Khaldoun Health Facility

Al-Swani, Tripoli

**PARTNER**

DRC

“The rehabilitation included a new vaccination room, a power generator, interior painting, a wheelchair ramp. We were also provided with stretchers, wheelchairs, and waiting seats. It’s better than before. The staff are very happy.”

**Miloud Saad**  
*Director of Ibn Khaldoun Health Facility*
“Thanks to this help, we were able to start providing vaccinations which weren’t available before. They provided us with a room which we use for vaccinations.
There’s a demand for vaccinations. We provide them on two days now for children from two months to 18 months old.”
Shuhada Al-Sdada School

Misrata

PARTNER

IRC

“The new classrooms have resolved a big problem. We used to suffer from overcrowding and this was very disruptive to the overall educational process. The new classrooms give us a lot of space.”

Al-Hemmali Sanallah
Principal of Shuhada Al-Sdada School

Shuhada Al-Sdada School, Misrata. UNHCR / 2021
Photo: © UNHCR/M.Alalem
“Previously, there wasn’t enough room for some pupils and it was overcrowded.

The new classrooms are much better for studying and we learn better.”

Abulrahman
Student
Al-Jihad Health Centre
Suq Al-Juma, Tripoli

PARTNER
INTERSOS

“Before rehabilitation work, we had constant problems with the electricity network. Now this is fixed. It was done perfectly. They installed air conditioners, which are especially important for the pharmacy storage room where medicines are stored.

In the bathrooms, they replaced the water heaters, wash basins, toilets and the doors.”

Dr. Naeema Al-Taher Morghom
Director of Al-Jihad Health Centre
“The work has had a positive impact. With stable electricity, without faults or electrical blackouts, it means we can properly store vaccinations.

Secondly, when you enter any place, like a house, and it’s painted and so on, you’ll be comfortable. It has been uplifting for staff.”
Omar Ibn Al-Khattab School

Misrata

PARTNER
IRC

“Our school includes Libyans and some foreign students. We offer primary and lower secondary education. It was established in 1982, but has never been rehabilitated, until UNHCR came and helped.

The school was damaged in the war of 2011. It was shelled and badly damaged, particularly the exterior. Eight bathrooms were rehabilitated. The whole school was painted; new doors and windows were installed and canopies were put up in the school yard. The main gates of the school were also replaced. The lighting was also changed.”

Jamal Ali Mohamed Moussa
Principal of Omar Ibn Al-Khattab School
“It’s a big difference before and after. Particularly the exterior which used to look dreadful. The school has changed a lot for the better. Your work was excellent.”
Ras Al-Hajma Health Centre

Misrata

PARTNER

IRC

“We provide various services including physiotherapy, for women and children, gynaecology, dentistry, dermatology and paediatrics. We carry out vaccinations, and also have a lab and pharmacy.

Of course, the rehabilitation has had a positive impact. The rehabilitation included painting, treating damp walls and so on. They also rehabilitated the bathrooms, including installing new toilets and wash basins. And we received five air conditioners.”

Adel Ibraheem Al-Satour
Director of Ras Al-Hajma Health Centre

Ras Al-Hajma Health Centre, Misrata. UNHCR / 2020
Photo: © UNHCR/M.Alalem
“The quality of the work was excellent. It has had a very positive effect on people coming in who have seen the rehabilitation and have been impressed with it. It has also had a good impact on staff.”

Ras Al-Hajma Health Centre, Misrata. UNHCR / 2020
Photo: © UNHCR/M.Alalem
Municipal Stadium Gym

Sebha

PARTNER

ACTED/ INTERSOS

“People from all ages and nationalities come to train at the gym. The installation of an outdoor lighting system has improved security and visibility while accessing the gym, and the roofing and floor repairs provided a much safer environment for all users. A power generator was also installed.”

Mahdee Al Jahmee

Trainer & supervisor at the Municipal Stadium Gym
“The roof was changed, a new floor was installed, and the toilets were repaired. The gym is used by Libyans and non-Libyans.

More people are using the gym now and they are all happy with the changes.”

Mahdee Al Jahmee
Trainer, Municipal Stadium Gym, Sebha
Al-Afiya Health Centre

Brak Al-Shati

PARTNER

ACTED

“Work carried out included lighting, painting and provision of new equipment like wheelchairs. An access ramp was also fixed and we received a power generator.

The changes have been excellent. Now, more people are using our facilities.”

Tarik Sulaiman
Director of Brak Al-Shati’s Health Services
“We provide services to anyone who comes to us: Libyans, migrants, refugees - anyone. We treat all cases.”

Tarik Sulaiman
Director of Brak Al-Shati’s Health Services
Brak Al-Shati Health Centre

**Brak Al-Shati**

**PARTNER**

INTERSOS

“We received two prefabs and a power generator that can help us provide preventative medical services.

These are dedicated spaces allowing us to take swabs from suspected COVID cases.”

*Emhimmed Al-Himmali*

*Director of Brak Al-Shati’s Health Centre*
“I’d like to thank UNHCR for their efforts and the assistance provided. The number of suspected cases is lower than before. We hope things continue to improve.”
Jamal Abdulnaser School

Brak Al-Shati

PARTNER

ACTED/ INTERSOS

“The work included painting, lighting and rehabilitating bathrooms, which had been leaking.

We were happy with the works that had been done.

Rehabilitation work was also carried out at the school library, laboratory and football grounds.”

Rajab Rajab
Principal of Jamal Abdulnaser School
“Our students include Libyans and non-Libyans. We are very thankful for the support we’ve been provided.”
Al-Yarmouk School

Brak Al-Shati

PARTNER

ACTED

“The school needed complete interior painting, repairing doors, installing locks, certain repairs for the water system, installing water tanks, all the windows, as well as a new school pitch.

The school has many students. Some are local residents, and some are from other areas. We have foreign students who have been living in the area for a long time. There are also displaced students from other areas in the country.”

Al-Hadi Saad

Principal of Al-Yarmouk School
“The rehabilitation had a big impact when students saw how the school changed after the rehabilitation. Students, sports persons, and local youth benefitted from the school pitch. All of the local residents have been satisfied with the efforts.”
“Thanks to the work carried out, there was a huge difference in the facility. Before, just one small section was operational; afterwards, we could open a dental clinic; also areas housing gynaecology, paediatrics and gastroenterology. We are able to provide more clinics now. Patients were very happy with the work. Our numbers have also increased. Before, 80-90 people would come here; now we have around 300-350 patients per month.”

Omar Bojful
General supervisor of Al-Garfa Health Centre
“Medical staff here are also happy. They have proper rooms and facilities allowing them to work.”
Since the beginning of the COVID-19, UNHCR has adjusted operationally to respond to the ongoing risks posed by the pandemic. Several preventive and precautionary measures were put in place in UNHCR workplaces to help prevent the spread of the virus.

Meanwhile UNHCR has also been supporting the Libyan health authorities to strengthen their response in helping to stem the spread of COVID-19, including donations of medical supplies and equipment as well as personal protective items.

Over the past two years, since the outbreak of the pandemic in Libya in 2020, UNHCR has provided:

- 21 Ambulances
- 46,915 Hygiene kits
- 12 Hospital tents
- 5,983 Mattresses
- 2,955 Items of personal protective equipment
- 120 Rolls of sanitary cloth
- 21,800 Face masks
- 19 Prefabricated containers
- 62,700 Protective gloves
- 3,961 Hand sanitisers to hospitals and healthcare facilities across Libya

* Figures as of 31 March 2022.*
UNHCR LIBYA: Support to COVID-19 Response
March 2020 – December 2021

The boundaries and names shown, and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

UNHCR donated large quantities of medicines and medical supplies to various health facilities towards the end of 2019 and at the beginning of 2020, which were used by the authorities concerned in support of the ongoing COVID-19 response.

**Legend**
- National capital
- Mantika capital
- Mantika
- International boundary

**Tripoli**
- Ambulances – 4
- Ventilators – 3
- Generator – 2
- Hospital tents – 3
- Sanitary cloth – 15 rolls
- Hygiene kits – 20,475
- Blankets – 7,339
- Mattresses – 3,351
- Face masks – 1,500
- Protective gloves – 600
- Soap bars – 6,695
- Hand sanitizers – 379
- Wet-wipe packages – 170

**Almarj**
- 5 DCs with HK and CRI

**Azawya**
- Ambulance – 2
- Generator – 1
- Tents – 2
- Prefabricated containers – 2
- Medical beds – 5
- Hygiene kits – 2,338
- Blankets – 793
- Sanitary cloth – 10 rolls

**Al Jufra**
- Ambulance – 2
- Generator – 1
- Hospital tent – 1
- Hygiene kits – 2,504
- Blankets – 687
- Soap bars – 3,616
- Sanitary cloth – 30 rolls
- Wet-wipe packages – 308

**Al Jufra**
- 2 DCs with HK and CRI

**Al Jufra**
- Ambulance – 2
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 8
- Medical equipment – 24
- Tents – 7
- Hygiene kits – 11,198
- Blankets – 9,514
- Mattresses – 409
- Soap bars – 15,058
- Face masks – 14,500
- Protective gear – 83
- Protective gloves – 4,434
- Hand sanitizers – 2,100
- Ethanol – 30 bottles
- Thermometers – 6
- Awareness raising campaigns

**Al Jufra**
- 1 DC with HK and CRI

**Al Jufra**
- Ambulance – 1
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 3
- Tents – 4

**Ghata**
- Ambulance – 1

**Tobruk**
- Ambulance – 1
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 5
- Tents – 4

**Benghazi**
- Ambulances – 3
- Ventilators – 3
- Generators – 5
- Hospital tent – 2
- Medical equipment – 24
- Prefabricated containers – 7
- Tents – 7
- Hygiene kits – 11,198
- Blankets – 9,514
- Mattresses – 409
- Soap bars – 15,058
- Face masks – 14,500
- Protective gear – 83
- Protective gloves – 4,434
- Hand sanitizers – 2,100
- Ethanol – 30 bottles
- Thermometers – 6
- Awareness raising campaigns

**Benghazi**
- 1 DC with HK

**Al Jufra**
- Ambulance – 1
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 5
- Tents – 4

**Tobruk**
- Ambulance – 1
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 5
- Tents – 4

**Ghata**
- Ambulance – 1

**Benghazi**
- Ambulance – 1
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 5
- Tents – 4

**Tobruk**
- Ambulance – 1
- Generator – 1
- Hospital tents – 2
- Prefabricated containers – 5
- Tents – 4
**AL JABAL AL AKHDAR**
- Hygiene kits – 71
- Blankets – 71
- Mattresses – 42
- Face masks – 5,000
- **2 DCs with HK and CRI**

**DERNA**
- Ambulance – 1
- Generator – 1

**SIRT**
- Prefabricated container – 1

**TOBRUK**
- Ambulance – 1
- Hospital tent – 2
- Hygiene kits – 27
- Blankets – 27
- Mattresses – 27
- **1 DC with HK and CRI**

**EJDABIA**
- Soap bars – 4,750
- Hygiene kits – 2,015
- Hand sanitizers – 438
- Blankets – 1,329
- Mattresses – 75
- **1 DC with HK and CRI**

**ALKUFRA**
- Hygiene kits – 1,418
- Blankets – 1,132
- Mattresses – 557
- **1 DC with HK and CRI**

**ALMARJ**
- Ambulance – 1
- Hygiene kits – 1,404
- Blankets – 1,382
- Mattresses – 22
- Soap bars – 1,420
- Ethanol – 140 bottles
- Face masks – 800
- Hand sanitizers – 810
- Protective gear – 2,100
- Protective gloves – 1,600
- Thermometers – 30
- **2 DCs with HK and CRI**

**Completed:**
- Ambulances – 21
- Blankets – 23,809
- Generators – 16
- Hospital tent – 12
- Hygiene kits – 46,915
- Face masks – 21,800
- Mattresses – 5,983
- Medical beds – 5
- Prefabricated container – 19
- Protective gear – 62,700
- Sanitary cloth – 120 rolls
- Wet-wipe packages – 4,912
- Soap bars – 31,539
- Tents – 13
- Hand sanitizers – 3,961
- Medical equipment – 24
- Thermometers – 36
- Protective gear – 2,955
- Ethanol – 170 bottles
- Ventilators – 6

* - Detention Centres
54 QIPs completed in 2021

31 Direct Implementation
23 Partner Implementation

### Projects by Sector

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### Projects by Mantika

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### Projects by location

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</tr>
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<tr>
<td>Ghadamis</td>
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</table>

Projects completed in 2021 include:

- Health care facility rehabilitation
- School rehabilitation
- Sports kits
- Ambulance
- Generator
- Prefab
- Hospital tents
- Ventilator
- Prefab
- Support to COVID filtration centre

The boundaries and names shown and the designations used in this map do not imply official endorsement or acceptance by the United Nations.
### Projects by Sector

<table>
<thead>
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<tr>
<td>Education</td>
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</tr>
<tr>
<td>Youth &amp; Sports</td>
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### Legend

- National Capital
- Mantika Capital
- International Boundary
- Mantika Boundary
- QIP Complete
- QIP Ongoing
- Location of QIP

**200km**
UNHCR QIPS BROCHURE

For more information, please contact us at:
lbytrupd@unhcr.org
www.unhcr.org/Libya