## Minutes: Moldova PSEA Network

### Meeting details

<table>
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<tr>
<th>Date</th>
<th>20 June 2022</th>
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<td>Time</td>
<td>11.00 am, Virtual meeting</td>
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<td>Chair</td>
<td>Kristin Schmitz, PSEA coordinator</td>
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### Participants

- Patrick Dimanin - Helvetas
- Domenico di Nuzzo - CPiE Advisor for Plan International
- Irene Quizon - WHO EURO
- Mihaela Ciorba - CRS
- Natalia Moisevici – IOM
- Fatima Wahaidy – UNFPA
- Tatiana Ciobanu – UN Women
- Lise Tonelli – DG ECHO
- Tatiana Ribac
- Alon Plato - ICVA
- Elena Calix - Inter-Agency Coordination Team, UNHCR
- Wolfgang Wedan - Emergency Relief Coordinator - Jugend Eine Welt

### Agenda

**PSEA Network Agenda**
- Mission Update and Dialogue
- Complaints Feedback Mechanism (CFM) Update and Plan for Community Consultations
- Translation Support Request
- Call for Applications from PSEA Outreach and Communications Fund
- Capacity Building and Training Update
- Self Assessment and Risk Assessment Plan
- Announcements and AOB
### Summary of discussions and agreements/ action items

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<th>Agenda</th>
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<td><strong>Complaints Feedback Mechanism (CFM)</strong>&lt;br&gt;<strong>Update and Plan for Community Consultations</strong></td>
<td>During the past 2 weeks, the network established multiple SEA CFMs, including a dedicated hotline, email, and online SEA self-report form. Through partner engagement and community consultations, these CFMs will be tested and adapted. UNHCR carried out a training for green line operators on handling PSEA disclosures, SEA reporting, protection referral mechanisms, and the use of an online data protected SEA complaints form. Guidance and scripts have been developed and will be continually updated and additional refresher trainings to Green Line and other service providers and others who may receive disclosures will be provided. PSEA posters with PSEA awareness messages and linking to SEA CFM mechanisms were developed and printed. Posters are available in Russian, Romanian, and Ukrainian and are being distributed across the country, including cash sites. Connection was made with the WASH SWG for distribution, and it will be mainstreamed to all the other working groups. PSEA coordinator highlights there is a need to test this CFMs mechanisms through community consultations as PSEA awareness remains limited. Plan International as co-chair of the network encourages all the members to do joint advocacy efforts, to share the message on PSEA with every partner and also promote more participation of local partners within the network.</td>
<td>Established Complaints Feedback Channels Include: Email: <a href="mailto:moldova.help@unhcr.org">moldova.help@unhcr.org</a> Green line: 0 800 800 11 UNHCR Help Page: <a href="https://help.unhcr.org/moldova/reportingsea/">https://help.unhcr.org/moldova/reportingsea/</a></td>
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<td><strong>UN Special Coordinator on PSEA</strong></td>
<td>UNHCR together with the PSEA Network facilitated a high-level mission from June 14th-15th in Moldova. The visitors were Jane Holl Lute: Special Coordinator on Improving UN Response to Sexual Exploitation and Abuse, Diane Goodman: UNHCR’s Senior Coordinator on PSEA and Sexual Harassment, Wendy Cue: Senior Coordinator on Protection from SEA from OCHA, Eric Cottenoir: Senior Political Affairs Officer from OSCSEA, and Sofian Mossallam: Special Assistant/Political Affairs Officer from OSCSEA. Mission activities included a</td>
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| ICVA, Interagency PSEA community outreach communication fund. | delegation and UN rep visit to Moldexpo cash, protection desk, blue dot, airlift, orange space, and other service sites; a joint PSEA Network and GBV and CP SWG presentation and dialogue comprised of UN agencies, INGOs, and 9 local organizations; and a meeting and dialogue with UNCT and UN agency reps.

During this last meeting, several questions were raised by the delegation with issues including family separation, situation of UASC, single headed households, amongst others. Plan International proposes to have a follow up conversation with the Delegation, because there was not enough time to deepen these discussions.

It also proposed to have a separate space with local partners to provide feedback on the mission and extend some of the discussions posed during the meeting. In lieu of a follow-up with the delegation, the PSEA Network will seek to arrange an ongoing joint space with GBV and CP SWG INGO and national partners where these issues can continually be discussed.

Alon Plato from ICVA presented the PSEA fund. The fund was established in 2020, as an UNHCR and ICVA initiative, after it was identified there was a gap identified globally on PSEA outreach. Communities are generally not aware where to report SEA cases.

The fund consists of $20,000 small rapid grants for local and national NGOs to create their own outreach communication on PSEA. The activities usually include a mix between PSEA, AAP and localization. In 4 to 5 months organizations can implement their projects in consultation with communities. The deliverables have to be open sourced online for the benefit of all working groups.

The call for application is opened until June 30th. In August they are disposing the grants for the organization. Around 15 grants will be available.

Important points to be considered is that the application is only available in 3 languages (ENG, FR, SPA). This can limit the application of some local |
The application form is: [https://forms.office.com/pages/responsepage.aspx?id=Ln70_cqdYEm33kihFhH GnXGdJBckZS9JmR7oqe03eaRURjRIWM koyV1FWVFhZQ0FOUTJSVDI0RkxYRS4u](https://forms.office.com/pages/responsepage.aspx?id=Ln70_cqdYEm33kihFhH GnXGdJBckZS9JmR7oqe03eaRURjRIWM koyV1FWVFhZQ0FOUTJSVDI0RkxYRS4u)

**Deadline of the applications on June 30th.**

If you are interested or have any question please contact, Alon Plato, contact: [Alon.Plato@icvanetwork.org](mailto:Alon.Plato@icvanetwork.org) or [PSEAfund@icvanetwork.org](mailto:PSEAfund@icvanetwork.org) or Kristin Schmitz, contact: [schmitzk@unhcr.org](mailto:schmitzk@unhcr.org)
organizations. If possible, it is important to support local organizations in this regard. **The deliverables of the projects can be in any language.** The fund is intended for local organizations and not intended for international NGOs.

Examples of past projects can be found here: [Interagency PSEA Outreach Fund Project Summaries - ICVA](icvanetwork.org) & [PSEA Community Outreach and Communication Fund Deliverables Database - ICVA](icvanetwork.org)

### Capacity Building and Training Update

Last week, UNHCR, IOM and Plan International held a meeting to discuss details on future trainings. There is a number of trainings in the pipeline, mainly on PSEA awareness and training staff from partners organizations and service providers. Discussions are ongoing regarding future planned training in Palanca and Otaci. If any organization would like to take part of the trainings, additional support is welcome.

If you have any question please contact, Kristin Schmitz, contact: [schmitzk@unhcr.org](mailto:schmitzk@unhcr.org)

### Self-Assessment and Risk Assessment Plan

PSEA network coordinator is preparing a Self-Assessment survey for organizations trying to understand their capacity and needs, in terms of SEA response. This, as a previous step to the risk assessments.

Also, a desk review will be carried out analysing previous assessments, including the safety audit carried out by the GBV SWG and other relevant reports. Depending on

### AOB