



Bulgaria. Ukrainian refugees in the process of being moved from hotels to government facilities. 31 May 2022 © UNHCR/Dobrin Kashavelov

UNHCR PUBLICATIONS

(18 - 24 June)

Press Release: On World Refugee Day, UNHCR Goodwill Ambassador Ben Stiller calls for equal treatment of refugees

Previous Ukraine Situation Flash Updates

Flash Update #17 (17 June) available here Flash Update #16 (10 June) available here Flash Update #15 (03 June) available here Flash Update #14 (25 May) available here Flash Update #13 (18 May) available here Flash Update #12 (11 May) available here Flash Update #11 (5 May) available here Flash Update #10 (28 April) available here Flash Update #9 (21 April)available here Flash Update #8 (13 April) available here Flash Update #7 (6 April) available here Flash Update #6 (30 March) available here Flash Update #5 (24 March) available here Flash Update #4 (18 March) available here Flash Update #3 (15 March) available here Flash Update #2 (11 March) available here Flash Update #1 (8 March) available here

More information

The UNHCR Hungary portal page The UNHCR Moldova portal page The UNHCR Poland portal page The UNHCR Romania portal page The UNHCR Slovakia portal page

The latest Ukraine Emergency: <u>UNHCR</u>
<u>Operational Response and Delivery Update</u> as of 21 June

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KEY FIGURES

5,256,378

Individual refugees from Ukraine recorded across Europe

3,510,070

Refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

8,007,014

Border crossings from Ukraine

2,836,563

Border crossings to Ukraine

More details: Operational Data Portal Ukraine Refugee Situation

BACKGROUND

- Since the onset of the Russian invasion, nearly one-third of Ukrainians have been forced from their homes. This is the largest human displacement crisis in the world today. Within Ukraine, over 7.1 million people remain displaced by the war. As of today, UNHCR estimates there are over 5.2 million refugees present across Europe, and over 3.5 million refugees from Ukraine have registered for temporary protection or similar national protection schemes in Europe. More than 8 million refugee movements out of Ukraine have been recorded since 24 February, while more than 2.8 million movements back into the country have been recorded since 28 February.
- Inside Ukraine, many people who are trapped are unable to meet their basic needs including for food, water and medicines. The delivery of life-saving aid remains challenging, with a lack of safe humanitarian access in areas where intense fighting is ongoing. UNHCR and partners continue striving to reach hard-hit areas with life-saving assistance as part of inter-agency humanitarian convoys.







Key figures - UKRAINE - a total of 1.5 million people reached with assistance to date

As of 21 June:

- 554,395 people reached with essential food and non-food items, winter clothes and shelter materials
- 532,840 people enrolled for multipurpose cash assistance. 362,436 have received their first payment
- **337,232** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
- 98,250 people received assistance through humanitarian convoys delivered to hard-hit areas
- **71,892** sleeping spaces created / improved in 192 reception centres and collective centres

UKRAINE SITUATION UPDATE

- As of 21 June, the Office of the UN High Commissioner for Human Rights (OHCHR) recorded 10,308 civilian casualties in the country: 4,597 killed including 313 children and 5,711 injured. OHCHR notes that the actual figures are likely considerably higher. It reports that most of the civilian casualties recorded were caused by the use of explosive weapons with a wide impact area, including shelling from heavy artillery and multiple launch rocket systems, and missile and air strikes.
- Four months since the war in Ukraine began, hostilities continue to escalate, particularly in Luhansk and Donetsk oblasts in eastern Ukraine.
- The situation is particularly worrying in and around Sievierodonetsk, Luhansk oblast, with diminishing access to clean water, food, sanitation and electricity.

Ben Stiller, the actor, director, and long-time Goodwill Ambassador for UNHCR, visited Ukraine to give global visibility to the massive scale of displacement and humanitarian and recovery needs in the country. During his visit he met with the authorities emphasizing that sustained attention to and support for the Ukrainian people and communities that have been impacted by the war is crucial, especially in view of the approaching winter which will be very harsh for those whose homes are damaged or completely destroyed. Mr. Stiller also met with families in Makariv whose homes had been destroyed and visited a community centre in Irpin that UNHCR had rehabilitated in 2014 to serve as a meeting place for people who had fled from Donetsk and Luhansk.

TARGETS – UNHCR RESPONSE AIMS TO REACH 4.3 MILLION PEOPLE



1.2 million people will receive protection assistance and information



1.5 million people will be supported with essential food and non-food items



1.08 million people will receive multipurpose cash assistance



140,000 people to receive shelter support, including through refurbishment of **40** reception and collective centres*

^{*} Targets updated to cover a 6-month period and subject to fulfillment of funding requirements

UNHCR RESPONSE IN UKRAINE

Protection

- **337,232** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines.
- This includes protection counselling and services, including psychosocial support and legal aid. 142,462 people have received protection information, support or counselling; 98,868 people received information and counselling through hotlines; 40,432 people received legal counselling or assistance; 32,353 people received psychosocial support or psychological first aid; 8,315 received social support. In addition, 4,060 protection monitoring missions were carried out.
- The UN Special Coordinator on improving the UN's response to sexual exploitation and abuse, Jane Holl Lute, travelled to Moldova, Poland and Ukraine from 14 to 19 June to assess how the UN and its partners are managing the prevention and response to sexual exploitation and abuse (PSEA) across the context of the Ukraine crisis. In all the locations she visited (Chisinau, Warsaw, Rzeszów and Lviv), USG Lute met with PSEA Network members, Child protection and GBV actors as well as local authorities and refugees from Ukraine. From the onset of the Ukraine emergency, SEA risk mitigation was integrated into UNHCR's response in its operations, including at blue dots, border crossing points and cash enrolment sites.

Shelter

- UNHCR, together with seven partners is delivering a multi-pronged shelter response to support families whose homes have been damaged by hostilities or who cannot return home. **Acute Emergency Shelter Kits**, with items such as tarpaulin, wood and nails are being delivered to households to carry out provisional repairs. As of 21 June, **24,318 people have been reached with these kits**.
- UNHCR is complementing government shelter repair programmes, **by carrying out light and medium repairs** in areas where the security situation has stabilized, namely in the Kyiv, Chernihiv, Sumy and Kharkiv oblasts with the goal of reaching 4,900 homes in the initial phase.
- In order to expand medium-term accommodation options for IDPs who are unable to return to their former homes, UNHCR is working with the local authorities to identify and refurbish reception and collective centres. The refurbishment works include structural repairs as well as the adaptation of spaces for older persons and people with disabilities. Water, sanitization and hygiene conditions are also being improved as part of UNHCR's winterization strategy, which involves the improvement and installation of heating systems and insulation. 104 assessments of collective centres have been conducted with local authorities and 8 buildings are already undergoing the initial stages of refurbishment and support. In addition, UNHCR partners are carrying out small refurbishment works in six centres in Zakarpattia.

Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, **532,840 people have been enrolled by UNHCR** to receive cash assistance and **362,436 of them have received their first payments**.
- An **interactive Cash Working Group dashboard** showing overall progress can be accessed <u>here</u>. A cumulative 1.76 million people have received cash assistance through all 24 Cash Working Group partners.

- To date, **554,395** people have benefitted from core relief items and food assistance across eastern, central and western Ukraine. This includes **121,279** people who received food assistance, 24,285 who received shelter kits and **408,831** who received core relief items, such as clothes and hygiene kits.
- UNHCR, as part of inter-agency humanitarian convoys, has reached 98,250 people in the hardest hit areas with life-saving assistance since the beginning of the war. Access to the hardest hit areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.
- So far, UNHCR has supported 192 reception centres and collective centres run by the Government to
 increase their capacity to host IDPs. A total of 71,892 additional sleeping spaces at these centres have so far
 been created.

Key figures - REGIONAL UNHCR KEY FIGURES



- 342,100 people enrolled for cash assistance in Moldova, Poland, Romania and Slovakia as of 22 June
- 40 Blue Dots established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania and Slovakia
- Over 2.5 million page visits to UNHCR Help websites in Hungary, Moldova, Poland, Romania and Slovakia

HUNGARY





Key figures - HUNGARY

- **25,297 refugees** have applied for temporary protection
- Over 13,700 people provided with protection support by UNHCR and partners, including legal information provision, counselling and psychosocial support (since 21 March)
- 1 Blue Dot operational in Záhony
- Over 1,400 people trained on core humanitarian principles, gender-based violence (GBV), safe disclosure and referrals, and protection from sexual exploitation and abuse (PSEA)
- 64,939 visits to the UNHCR Hungary Help page

Protection

- UNHCR and partners Cordelia, the Hungarian Helsinki Committee (HHC), Menedék, Migration Aid and Next Step have provided information, counselling, psychosocial support and protection referrals to 14,462 refugees at border crossing points, help/info points and temporary shelters across the country.
- This includes 2,046 persons provided with legal counselling and information on temporary protection by UNHCR at Záhony train station and shelters across the country as of 20 June. The main information requested relates to available services including accommodation and health care, as well as advice on temporary protection and other legal statuses, legal support for specific cases and onward travel to countries in Europe.
- UNHCR has conducted 125 site visits to shelters throughout the country, including official shelters designated by the authorities as well as privately and municipally operated facilities.
- The <u>UNHCR Hungary help page</u> has received 64,939 visits since the onset of the crisis. UNHCR continues to develop information materials to share at key locations and through existing partners and actors. The Help page is updated with the latest services and information on temporary protection, with QR links to the site shared via posters, leaflets and Facebook groups active throughout Hungary. A page with dedicated information on GBV has been disseminated, while a second page dedicated to child protection will be published shortly.

- on the occasion of World Refugee Day, UNHCR unveiled a 200m² mural on a building in central Budapest. The image shows a Ukrainian refugee arriving with her two children with a message in English and Hungarian highlighting the plight of refugees globally ("Wherever they may come from, stand with refugees"). UNHCR presented the mural to the public on 20 June during a small ceremony at the site, which was attended by local authorities, NGO partners, and refugees themselves. The mayor of District VII where the mural was painted also spoke at the event, highlighting the plight of displaced persons and their need for greater compassion, support and inclusion.
- UNHCR Hungary continues to expand partnerships to enhance access to protection and support services for refugees. UNHCR is now working with 12 implementing partners on a range of protection issues including legal aid, housing and shelter support, social counselling, child protection, psychological first aid, employment and skills development, GBV, mental health and psychosocial support (MHPSS) and integration more broadly. Four additional partnerships are currently being finalized.
- UNHCR is engaging with various stakeholders, including lawyers' and law students' organizations on possible avenues of cooperation, and enhancing paralegal support including counselling capacity. On 21 June, UNHCR held an introductory meeting with ELSA (the European Law Students' Association) foreseeing future cooperation in assisting refugees in Hungary.
- UNHCR continues to monitor conditions across reception centres where refugees are arriving. To date, more than 125 monitoring visits and assessments have been carried out in order to inform planning for the provision of support.

- With the cooperation of the Foundation of the Ukrainian Greek Catholic Church, refugee-led organizations Lexis and Unity, and implementing partner Next Step, UNHCR has reached 1,190 people with hygiene kits across 10 locations in Budapest and 30 in rural areas, with further distributions ongoing.
- Pre-positioned regional stock in warehouses in Hungary currently includes:
 - **19,800** bedding sets
 - 28,320 blankets
 - **12,876** hygiene Kits
 - **2,000** tarpaulins





Key figures - REPUBLIC OF MOLDOVA

- **63,063** people have received multipurpose cash assistance
- Over 1,600 refugees departed by air to Austria, France, Germany, Ireland, Latvia, Lithuania, the Netherlands, Norway, Spain and Switzerland as part of the Solidarity Platform
- 7 Blue Dots are now operational. Overall, more than 14,300 people have been supported at the Blue Dots between 14 March and 21
- 41,512 refugees received protection information or counselling through UNHCR and partners
- **16.943** people received protection support via the UNHCR-managed 'Green Line' help-
- 197,368 visits to the UNHCR Moldova Help page

Protection

- There are currently seven Blue Dots operational in Moldova. Over 14,300 people received support provided by UNHCR, UNICEF and partners at the centres. Operational Blue Dots include one in Otaci in the north, one in Palanca in the south, one in Tirasapol, two at the MoldExpo Refugee Accommodation Centre in Chisinau, and two at the border with Romania, at Leuseni and Sculeni. Plans are underway for additional locations.
- To date, 1,071 people have been trained on protection issues. This includes 621 frontline partners, government and NGO staff who have been trained on GBV safe disclosure and referral mechanisms in order to support the operationalization of referral pathways. Another 318 people have been trained on the identification and referral of children at risk. In addition, 148 people have been trained on general protection issues such as the identification of persons with disabilities and protection monitoring and profiling.
- UNHCR manages the Green Line, a free helpline (0800 800 11) to address refugees' and host communities' questions, needs and concerns. Since mid-April, 16,943 calls were received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA disclosures and how to report on them.
- Under Secretary General (USG) Jane Holl Lute, the Special Coordinator on Improving the UN's Response to Sexual Exploitation and Abuse, made an official visit to Moldova from June 14th-15th with senior staff from UNHCR and other UN agencies. The aim of the visit was to better understand the risks of sexual exploitation and abuse faced by refugees from Ukraine as well as the operational challenges faced by organisations supporting them.

- Twelve Member States of the European Union Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Portugal and Spain – as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer 19,870 refugees from Moldova as part of the EU Solidarity Platform. So far, 1,839 persons have transferred to European countries from Moldova. Among the transfers coordinated in the context of the Solidarity Platform, over 1,600 vulnerable refugees have transferred to Austria, France, Germany, Ireland, Latvia, the Netherlands, Norway, Spain and Switzerland by flight. In addition, Lithuania transferred 200 persons from Moldova by bus, on a bilateral basis. UNHCR has expanded the online referral service for people who wish to avail of the programme so that persons can self-enrol or have others do it for them where they are elderly or need further assistance.
- UNHCR has started the socioeconomic profiling of refugees staying in the country to serve as a basis for livelihoods programming. In parallel, UNHCR is working closely with the Government on the legal status of refugees beyond the emergency phase, which will impact the employment prospects of refugees as well.

Multipurpose Cash Assistance

63,063 refugees have been enrolled and issued bank cards for multipurpose cash assistance in Moldova since 25 March. Of these, 42,725 have already received a second payment and 8,538 have received a third payment. An analysis of those who have received payments shows that the vast majority of households (95 per cent) report that they were able to find the items and or services they needed in markets and shops using cash assistance. Needs, however, remain high with 81 per cent of the interviewed households reporting that they can meet only half or less of their basic needs.

- Pre-positioned regional stock in warehouses in Moldova currently includes:
 - 106,674 blankets
 - 29,400 bedding sets
 - 20,088 solar lamps
 - **22,000** jerry cans
 - 15,000 mattresses
 - 20,023 kitchen sets
 - **7,110** quilts
 - 4,852 sleeping bags
 - **7,055** tents
 - 3,144 winterization kits
 - 3,050 tarpaulins
- UNHCR has also provided significant material assistance to the Government of Moldova to increase capacities in the form of vehicles, laptops, generators and other office equipment.







Key figures - POLAND

- 1,180,677 refugees have applied for temporary protection
- 225,568 refugees enrolled for multipurpose cash assistance as of 21 June
- 12 Blue Dots operating with some 20,000 people supported as of 22 June
- 2.2 million visits to the UNHCR Poland Help
- 702 people trained on protection issues, including anti-trafficking and the prevention of sexual exploitation and abuse (PSEA)

Protection

- Some 20,000 people have been counselled through the Blue Dots as of 22 June, with protection teams making over 11,000 interventions. The largest number of queries and referrals were related to transport, medical services, protection and social services, child protection services and MHPSS.
- UNHCR has been present at border crossing points, reception centres and transit points since the onset of the crisis. Field teams continue to carry out field monitoring visits to identify issues and provide support as needed.
- UNHCR continued to ensure a daily presence at the Medyka pedestrian border crossing point and regular monitoring in the Budomierz, Korczowa, Kroscienko and Przemysl border areas.
- 702 people have so far been trained across the country on protection issues, including anti-trafficking and PSEA. Those trained include volunteers, NGO staff, local authorities and army officers in Krakow, Maedyka, Przemysl, Rzeszów and Warsaw. Training plans for government officials at sub-offices are currently being rolled out to address GBV, MHPSS, child protection and PSEA. Furthermore, an anti-trafficking session was also led by the Regional Police Trafficking Prevention and Crime response units in Rzeszów for 35 civil servants and 5 NGO staff.
- The UNHCR Poland Help page continues to be the most visited UNHCR country Help site globally. It has reached nearly 2.2 million visits. The Help site has been updated with additional health and MHPSS-related content and contacts and key GBV referral numbers and services. A child-friendly page is also available.
- On 17-18 June, UNHCR Goodwill Ambassador Ben Stiller visited Rzeszów and other locations near the Polish-Ukrainian border where he visited refugees and UNHCR centres providing psychosocial support and legal aid

- services. He also visited the UNHCR warehouse in the city, which has delivered 450 truckloads of relief items since the beginning of the war.
- The UN Special Coordinator on improving the UN's response to sexual exploitation and abuse travelled to Warsaw and Rzeszów, where she met with the PSEA Network and visited border crossing points and centres supporting refugees. The objective of her trip was to meet with refugees to gain a better understanding of the risks they face in host countries and to understand the operational challenges faced by organizations supporting them.
- Updated GBV guidelines on referral pathways have been disseminated in Polish, Ukrainian, Russian and English through 12 service providers. Translations into two Roma dialects are underway with the support of a local Roma NGO.
- Legal aid services are being provided in Poznan and Krakow Tauron Arena, with discussions taking place with legal aid organizations and law firms about the provision of legal aid across all Blue Dots identified as a priority.
- UNHCR continues to support Government-led efforts to help refugees in Poland with emergency supplies in order to strengthen reception capacity. 16 large containers arrived in Krakow, Wroclaw and Warsaw from UNHCR's Grabica warehouse with items such as bed linens, blankets, hygiene kits, towels and diapers for use at reception centres where refugees are being accommodated temporarily. More trucks continue to make deliveries around the country. Since reception centres are an initial short-term solution for new arrivals, UNHCR's support will reach successive groups of refugees as they pass through.
- UNHCR Poland continues to expand its presence to reach those most in need, and to develop new partnerships to expand access to information and to services. Since the onset of the crisis, six new partnerships have been developed with NGOs in Poland. Three new UNHCR offices have also been established in Krakow, Lublin and Rzeszów, as well as two new warehouses in Grabica and Rzeszów.

Multipurpose Cash Assistance

As of 21 June, 225,568 refugees have been enrolled for multipurpose cash assistance through 11 centres.. UNHCR's multipurpose cash assistance programme collects basic information on specific needs and makes referrals to the Blue Dots or related services where required. The information recorded helps inform ongoing assistance and protection interventions, with some 19 per cent of enrolments having a need recorded. After single parents (63 per cent), the highest categories are people with disabilities (11 per cent), women at risk (8 per cent) and people with serious medical conditions (7 per cent).

 Coordination with the Blue Dot teams continues to ensure a protection presence at cash enrolment sites and integrated referral processes for identified persons with specific needs.

Core Relief Items

- Pre-positioned stock in warehouses in Poland currently includes:
 - **29,400** bedding sets
 - 82,660 blankets
 - **109,128** hygiene kits
 - **29,802** mattresses
 - **13,740** diapers
 - **9,104** quilts
- 189 trucks have travelled from the logistics hub in Rzeszów, Poland, to Ukraine to dispatch hundreds of thousands of core relief items to warehouses for distribution to IDPs in need.

ROMANIA







Key figures - ROMANIA

- 40,202 refugees registered for temporary protection
- Some 7,514 refugees enrolled for cash assistance as of 21 June
- Over 22,400 refugees provided with information and counselling in person or over the phone
- 11 Blue Dots operating in Romania
- **11,200 people** supported to travel to Romania from Moldova through fast-track transfers
- **51,189** visits to the UNHCR Romania Help page

Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 20 June, over 22,400 people have received protection support, advice, referrals and information in person or remotely through helplines. This includes more than 12,000 people who were supported in person and 10,400 people who received support through helplines.
- The UNHCR Romania Help page has been visited 51,189 times. Furthermore, UNHCR Romania helped create the national information platform available at www.dopomoha.ro, which is regularly updated. The platform is run in collaboration with the Romanian authorities, IOM and national NGOs and provides a space for reliable information on legal status, rights and access to services.

- by FRONTEX for border guards deployed in Romania. With the support of UNHCR, border guards were briefed on the asylum procedure in Romania, ensuring access to the territory, and identifying vulnerable asylum-seekers at border crossing points. Information on the www.dopomoha.ro platform and eligibility for temporary protection and the regular asylum procedure was also shared with the newly deployed border guards.
- UNHCR and CNRR continue to be present and working at eight border crossing points to provide information and counselling to new arrivals. Information requested largely focuses on legal status, notably temporary protection, cash assistance, transportation to other EU countries, long-term accommodation and food, employment, education and access to medical services.
- UNHCR and IOM continue to jointly facilitate fasttrack transfers from Palanca border crossing point with Ukraine in Moldova, to Huşi, Romania. As of 20 June, 11,200 people had been transported to Romania through this mechanism.

Multipurpose Cash Assistance

7,514 persons have been enrolled to receive multipurpose cash assistance as of 20 June, of whom over 90 per cent are women and children. Cash has been transferred to over 6,600 refugees. The programme continues to be scaled up, with the goal of reaching 80,000 people overall. In addition to five existing locations in Brasov, Bucharest, Galati, lasi and Suceava, UNHCR plans to open an additional enrolment site in Constanta.

- Pre-positioned regional stock in warehouses in Romania currently includes:
 - **47,148** quilts
 - 70.696 blankets
 - **30,903** mattresses
 - 119,303 bedding sets
 - **7,820** solar lamps
 - **55,880** hygiene kits
 - **2,565** tarpaulins
 - 2,281 kitchen sets
 - 4,496 tents
- UNHCR and partners continue to assess reception centres in order to prepare additional support to enhance reception capacities. To date, 100 locations have been assessed by UNHCR partner REACH during ongoing site monitoring activities.







Key figures - SLOVAKIA

- **78,782 refugees** registered for temporary protection
- 45,955 refugees enrolled for cash assistance as of 20 June from an enrolment target of **57,500 people**
- 2 Blue Dots operating in Slovakia
- Over 85,931 visits to the UNHCR Slovakia Help page

Protection

- To date, UNHCR has trained more than 330 frontline humanitarian workers, partner staff, cash enumerators, staff members, police officers and government officials on protection-related topics. Training has focused on several areas including refugee protection, GBV and safe referrals, PSEA, child protection and Accountability to Affected Persons (AAP). UNHCR has also identified refugee community members who will share PSEA information via their online networks.
- UNHCR, UNICEF, WHO, IOM, IFRC and the Slovak legal assistance NGO Human Rights League are developing a joint online workshop on PSEA. Provided to local NGOs, refugee-led organizations and State actors supporting Ukrainian refugees, the first of four online sessions took place on 24 June.
- In order to better understand the issues facing refugees in Slovakia, UNHCR conducted five focus group discussions with women and children on 14 and 18 June. Participants discussed a number of issues, including access to the labour market, accommodation, inclusion of children in the education system and the effect of language barriers on accessing services.
- UNHCR continues protection monitoring at border crossing points and at registration centres, including the Ubľa, Velke Slemence and Vyšné Nemecké border crossing points, at Košice railway station and at registration centres in Humenne and Michalovce. Key locations are visited three times per week to monitor access and reception conditions. To date, some 32 monitoring visits and assessments have been conducted. UNHCR decided to put in place staff from partner agencies at the Čierna nad Tisou Railway Station in light of the significant number of Ukrainians moving in and out of Slovakia.
- There are currently two Blue Dots operating in Slovakia, with a new location opening in Michalovce during the reporting period. Others are planned in

- Nitra and Zilini. UNHCR partners Slovak Humanitarian Council and Human Rights League are operating at the Blue Dot.
- On 15 June, a UNHCR-UNICEF Hotline for refugees was launched in partnership with Mareena, a community centre in Bratislava. The Hotline will respond to questions regarding cash assistance, protection concerns, and will help identify cases for further action. The Hotline will also enable refugees to provide feedback to UNHCR. It operates in the Ukrainian, English and Slovak languages.

Multipurpose Cash Assistance

- Enrolment is ongoing at five registration centres across the country. As of 21 June, 45,955 persons have been enrolled, including 5,172 persons directly enrolled by UNHCR and interviewed to identify specific needs, and an additional 40,783 persons enrolled by the Government.
- The Protection Monitoring and Profiling exercise, which aims to better understand the specific needs of refugees continues. 934 interviews have been conducted with refugees as of 20 June in partnership with REACH, which provides data and analysis in order to inform humanitarian action.



Blue Dots

UNHCR and UNICEF are jointly establishing 'Blue Dots' in multiple countries receiving refugees fleeing Ukraine. To date, a total of 40 are already operational including in:

Bulgaria 5
Hungary 1
Italy 2
Moldova 7
Poland 12
Romania 11
Slovakia 2

UNHCR has reinforced staffing for the Blue Dot roll-out with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.

Poland. Refugees from Ukraine at a Blue Dot Safe Space, Protection and Support Hub in UNHCR's cash enrolment centre in Krakow Tauron Arena. 18 May, 2022 © UNHCR/Maciej Moskwa

COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA. The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national coordinators in Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published, bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland,

Romania and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in **Hungary** to ensure a harmonized response within existing government structures and among interagency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two crosscutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate inter-agency partners' response.

In **Moldova**, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister's Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Countertrafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

In Romania, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

In Slovakia, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. In early June, the Prime Minister announced the reactivation of a Steering Committee dedicated to integration. This body, created in 2014, to 'find solutions for foreigners and looking at ways to integrate them', is now being reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.

FINANCIAL NEEDS

Links

Revised:

Ukraine Situation: Regional Refugee Response Plan

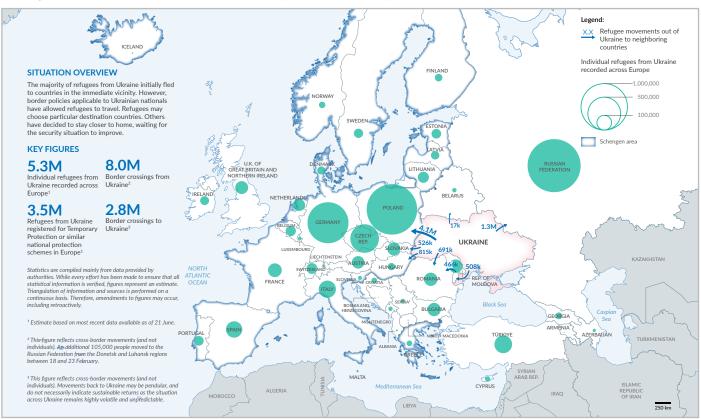
Revised:

UN Flash Appeal (Ukraine)

Revised:

UNHCR Ukraine Situation Revised Supplementary Appeal

Refugees from Ukraine across Europe (as of 21 June)



Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999])

Source: UNHCR Regional Bureau for Europe