BACKGROUND

Since the onset of the Russian invasion, nearly one-third of Ukrainians have been forced from their homes. This is the largest human displacement crisis in the world today. Within Ukraine, over 6.2 million people remain displaced by the war. As of today, UNHCR estimates there are over 5.4 million refugees present across Europe, and over 3.5 million refugees from Ukraine have registered for temporary protection or similar national protection schemes in Europe. More than 8.4 million refugee movements out of Ukraine have been recorded since 24 February, while more than 3 million movements back into the country have been recorded since 28 February.

Inside Ukraine, many people who are trapped are unable to meet their basic needs including for food, water and medicines. The delivery of life-saving aid remains challenging, with a lack of safe humanitarian access in areas where intense fighting is ongoing. UNHCR and partners continue striving to reach hard-hit areas with life-saving assistance as part of inter-agency humanitarian convoys.
UKRAINE SITUATION UPDATE

As of 27 June, the Office of the UN High Commissioner for Human Rights (OHCHR) recorded 10,631 civilian casualties in the country: 4,731 killed – including 330 children – and 5,900 injured. OHCHR notes that the actual figures are likely considerably higher. OHCHR reports that most of the civilian casualties recorded were caused by the use of explosive weapons with a wide impact area, including shelling from heavy artillery and multiple launch rocket systems, and missile and air strikes.

Four months since the war in Ukraine began, hostilities continue to escalate, particularly in Lushank and Donetsk Oblasts in eastern Ukraine. Humanitarian access is restricted and at times impossible.

The situation is particularly worrying in and around Severodonetsk, with diminishing access to clean water, food, sanitation and electricity according to United Nations Office for the Coordination of Humanitarian Affairs (OCHA).

Key figures - UKRAINE - a total of 1.5 million people reached with assistance to date

As of 28 June:

- **571,099** people reached with essential food and non-food items, winter clothes and shelter materials
- **536,595** people enrolled for multipurpose cash assistance. 366,262 have received their first payment
- **369,900** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines
- **99,350** people received assistance through humanitarian convoys delivered to hard-hit areas
- **72,717** sleeping spaces created / improved in 192 reception centres and collective centres

TARGETS – UNHCR RESPONSE AIMS TO REACH 4.3 MILLION PEOPLE

- **1.2 million** people will receive protection assistance and information
- **1.5 million** people will be supported with essential food and non-food items
- **1.08 million** people will receive multipurpose cash assistance
- **140,000** people to receive shelter support, including through refurbishment of 40 reception and collective centres*

*Targets updated to cover a 6-month period and subject to fulfillment of funding requirements
UNHCR RESPONSE IN UKRAINE

Protection

- **369,900** people received protection assistance, advice and referrals at border crossing points, transit and reception centres and through hotlines.

- This includes **protection counselling and services**, including **psychosocial support and legal aid**. **156,523** people have received protection information, support or counselling; **116,890** people received information and counselling through hotlines; **45,039** people received legal counselling or assistance; **35,771** people received psychosocial support or psychological first aid; **8,831** received social support. This is in addition to **4,429** protection monitoring missions which have been conducted.

- Last week, the Government Commissioner for the Rights of Persons with Disabilities, Tetiana Barantsova, together with UNHCR and its NGO partners conducted a series of joint visits in Zakarpatska oblast, to centres and organizations providing accommodation or rehabilitation services to internally displaced persons with disabilities, including children, as well as centres accommodating Roma IDPs. Participants assessed the accessibility of the institutions and the needs of IDPs with disabilities evacuated from eastern Ukraine.

- UNHCR and its NGO partners also continue monitoring protection needs at border points, transit, reception and collective centres as well as in communities, and proposed interventions to address them. More than 4,000 monitoring missions were conducted since the beginning of the emergency. The needs vary from non-food items and food provisions to psychological assistance and referrals.

- On 21 June, a training on GBV was provided for UNHCR’s operational NGO partners in Dnipro, Zaporizhzhia, Poltava, Kharkiv and Sumy, where participants discussed a number of issue, including gender based violence (GBV) risks and referral pathways. Training sessions on child protection were also provided for UNHCR’s NGO partners NEEKA and Nehemia in Uzhhorod.

Multipurpose Cash Assistance

- Since the beginning of cash enrolment in Ukraine on 17 March, **536,595** people have been enrolled by UNHCR to receive cash assistance and **366,262** of them have received their first payments.

- An interactive Cash Working Group dashboard showing overall progress can be accessed here. A cumulative 1.92 million people have received cash assistance through all 24 Cash Working Group partners.

Core Relief Items

- To date, **571,099** people have benefitted from core relief items and food assistance across eastern, central and western Ukraine. This includes **126,061** people who received food assistance, **24,624** who were in receipt of shelter kits and **418,394** people received core relief items, such as clothes and hygiene kits.

- **UNHCR**, as part of inter-agency humanitarian convoys, has reached **99,350** people in the hardest hit areas with life-saving assistance since the beginning of the war. Access to the hardest hit areas remains extremely challenging with continuing security risks, both for affected civilians as well as humanitarian actors.

- So far, UNHCR has supported **196 reception centres and collective centres** run by the Government to increase their capacity to host IDPs. A total of **72,717 additional sleeping spaces** at these centres have so far been created.
Protection

- UNHCR and partners Cordelia, the Hungarian Helsinki Committee (HHC), Menedék, Migration Aid and Next Step have provided information, counselling, psychosocial support and protection referrals to 15,185 refugees at border crossing points, help/info points and temporary shelters across the country. This includes 2,590 persons provided with legal counselling and information on temporary protection by UNHCR at Záhony train station and shelters across the country. The main information requested relates to available services including accommodation and health care, as well as advice on temporary protection and other legal statuses, legal support for specific cases and onward travel to countries in Europe.

- The UNHCR Hungary Help page has received 67,061 visits since the onset of the crisis. UNHCR continues to develop information materials to share at key locations and through existing partners and actors. The Help page is updated with the latest services and information on temporary protection, with QR links to the site shared via posters, leaflets and Facebook groups active throughout Hungary. A page with dedicated information on GBV has been disseminated, while a second page dedicated to child protection will be published shortly.

- UNHCR now works with a number of implementing partners on a range of protection issues including legal aid, housing and shelter support, social counselling, child protection, psychological first aid, employment and skills development, GBV, mental health and psychosocial support (MHPSS) and integration more broadly. Four additional partnerships are currently being finalized.

- The Inter-Agency Coordination Meeting convened on 24th of June, where UNHCR presented the outcome of a Protection Profiling exercise, for which 461 people were interviewed. 75 per cent of the respondents were female and 82 per cent were Ukrainian, with 78 per cent separated from their immediate family and 68 per cent single parents. Just over a third intended on staying in Hungary, with an equal number hoping to return to Ukraine. The remainder intended on moving to another country.

- At the same meeting, UNHCR also discussed winterization plans, with a focus on preparedness measures. Support for accommodation centres with mattresses and sheet is planned for, in addition to winter clothing items and shoes.

Core Relief Items

- UNHCR has distributed 4,013 hygiene kits to 4,183 people as of 27 June. In the last week, to new arrivals primarily at Záhony and the Záhony train station to new arrivals in addition to locations in Buzavirág, Fonyod, Gyulekezet, Nagyloc, Reformatus and Gyulekezet Vízsol. In addition, UNHCR’s partners the Foundation of the Ukranian Greek Catholic Church, Unity and Lexis carried out smaller distributions throughout Hungary. Hygiene kits include shampoo, tooth paste, tooth brushes, sanitary pads and tissues.

- Pre-positioned regional stock in warehouses in Hungary currently includes:
  - 19,800 bedding sets
  - 11,520 blankets
  - 12,768 hygiene Kits
  - 2,000 tarpaulins
Protection

- There are currently seven Blue Dots operational in Moldova. Over 16,000 people received support provided by UNHCR, UNICEF and partners at the centres. Operational Blue Dots include one in Otaci in the north, one in Palanca in the south, one in Tirasapol, two at the MoldExpo Refugee Accommodation Centre in Chisinau, and two at the border with Romania, at Leuseni and Sculeni. Plans are underway for additional locations.

- To date, 1,120 people have been trained on protection issues. This includes 648 frontline partners, government and NGO staff who have been trained on GBV safe disclosure and referral mechanisms in order to support the operationalization of referral pathways. Another 318 people have been trained on the identification and referral of children at risk. In addition, 154 people have been trained on general protection issues such as the identification of persons with disabilities and protection monitoring and profiling.

- UNHCR manages the Green Line, a free helpline (0800 800 11) to address refugees’ and host communities’ questions, needs and concerns. Since mid-April, 18,010 calls were received. UNHCR has supported the training of over 90 per cent of Green Line call centre staff on handling PSEA disclosures and how to report on them.

- The number of refugee accommodation centres has begun to decrease as a consequence of the reduced number of people arriving from Ukraine. There are now 79 centres, with a capacity for 6,715 people across all of them. UNHCR has discussed how to consolidate the number of centres with the government, which may involve the immediate closure of some and the gradual closure of others.

- Twelve Member States of the European Union – Austria, Bulgaria, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, the Netherlands, Norway, Portugal and Spain – as well as Iceland, Liechtenstein, Norway and Switzerland have made pledges to transfer 19,870 refugees from Moldova as part of the EU Solidarity Platform. So far, 1,919 persons have transferred to European countries from Moldova. Among the transfers coordinated in the context of the Solidarity Platform, some 1,700 vulnerable refugees have transferred to Austria, France, Germany, Ireland, Italy, Latvia, the Netherlands, Norway, Portugal, Spain and Switzerland by flight. In addition, Lithuania transferred 224 persons from Moldova by bus, on a bilateral basis. UNHCR has expanded the online referral service for people who wish to avail of the programme so that persons can self-enrol or have others do it for them where they are elderly or need further assistance.

- The first meeting of the Task Force on anti-trafficking took place on 24 June. Co-lead by UNHCR, IOM and the Secretariat of the National Committee on Combating Trafficking in Persons of the State Chancellery, it agreed on three main objectives: information sharing, training and awareness-raising and technical support on anti-trafficking. A presentation from the Organisation for Security and Cooperation in Europe (OSCE) underlined the risks of online platforms in recruiting persons for labour and sexual exploitation and the importance of involving employers and trade-unions in the fight against human trafficking.

Multipurpose Cash Assistance

- 64,079 refugees have been enrolled and issued bank cards for multipurpose cash assistance in Moldova since 25 March. Of these, 47,319 have already received a second payment and 17,656 have received a third payment.

Core Relief Items

- Pre-positioned regional stock in warehouses in Moldova currently includes:
  - 121,674 blankets
  - 44,412 bedding sets
  - 20,088 solar lamps
  - 22,000 jerry cans
  - 15,000 mattresses
  - 20,023 kitchen sets
  - 7,110 quilts
  - 4,852 sleeping bags
  - 7,055 tents
  - 3,144 winterization kits
  - 3,050 tarpaulins

- UNHCR has also provided significant material assistance to the Government of Moldova to increase capacities in the form of vehicles, laptops, generators and other office equipment.
Protection

- There are now **11 Blue Dots operating in Poland**, including **three in Warsaw** and **two in Krakow**. Some of these safe spaces were planned to be established on a temporary basis, which is why one of the hubs established in Warsaw was closed in the last week. However, it is hoped it will reopen as a community centre in the future.

- **Some 21,000 people** have been counselled through the Blue Dots as of 27 June, with protection teams making over **12,100 interventions**. The largest number of queries and referrals were related to transport, medical services, protection and social services, child protection services and MHPSS.

- **UNHCR has been present** at border crossing points, reception centres and transit points since the onset of the crisis. Field teams continue to carry out field monitoring visits to identify issues and provide support as needed.

- **707 people** have so far been trained across the country on protection issues, including anti-trafficking and the prevention of sexual exploitation and abuse (PSEA).

- Legal aid services are being provided in Poznan and Krakow Tauron Arena, with discussions taking place regarding legal aid organizations and law firms about the provision of legal aid across all Blue Dots identified as a priority.

- From 21 to 24 June UNHCR visited four Border Crossing Points including Budomierz, Hrebenne, Korczowa and Medyka. Colleagues observed an increase in pendular movements, with people returning for family-related reasons or because they wish to collect documents and return to Poland.

- The EU Commissioner for Equality, Helena Dalli met with representatives from NGOs and refugees in Warsaw on 24 June, where they discussed a number of issues including the situation of female refugees from Ukraine. UNHCR facilitated a meeting with Ukrainian refugees, who discussed the issues they face in education, employment and accommodation in Poland.

- UNHCR Poland continues to expand its presence to reach those most in need, and to develop new partnerships to expand access to information and services. Since the onset of the crisis, six new partnerships have been developed with NGOs in Poland. Three new UNHCR offices have also been established in Krakow, Lublin and Rzeszów, as well as two new warehouses in Grabica and Rzeszów.

### Multipurpose Cash Assistance

- As of 27 June, **245,303 refugees** have been enrolled for multipurpose cash assistance. UNHCR’s multipurpose cash assistance programme collects basic information on specific needs and makes referrals to the Blue Dots or related services where required.

- **Coordination with the Blue Dot teams continues** to ensure protection presence at cash enrolment sites and integrated referral processes for identified persons with specific needs.

### Core Relief Items

- Pre-positioned regional stock in warehouses in Poland currently includes:
  - **113,899 bedding sets**
  - **96,660 blankets**
  - **130,930 hygiene kits**
  - **70,410 mattresses**
  - **7,110 quilts**
  - **193 trucks have travelled from the logistics hub in Rzeszów, Poland, to Ukraine to dispatch** hundreds of thousands of core relief items to warehouses for distribution to IDPs in need.
Protection

- UNHCR continues to provide protection information and counselling in person as well as through hotlines. As of 27 June, over 23,600 people have received protection support, advice, referrals and information in person or remotely through helplines. This includes more than 13,000 people who were supported in person and 10,600 people who received support through helplines.

- The UNHCR Romania Help page has been visited over 54,000 times. Furthermore, UNHCR Romania helped create the national information platform available at www.dopomoha.ro, which is regularly updated. The platform is run in collaboration with the Romanian authorities, IOM and national NGOs and provides a space for reliable information on legal status, rights and access to services.

- On 27 June, the UNHCR Representative delivered a keynote presentation on the European Qualification Passport for Refugees (EQPR) at a seminar organized by the Ministry of Education and the Council of Europe. Once fully implemented in Romania, the EQPR will facilitate refugees to access higher education and the labour market without any proof of qualification documents from their country of origin.

- UNHCR and CNRR continue to be present and working at eight border crossing points to provide information and counselling to new arrivals. Information requested largely focuses on legal status, notably temporary protection, cash assistance, transportation to other EU countries, long-term accommodation and food, employment, education and access to medical services.

- There are currently 11 Blue Dots operating in Romania, including four Blue Dots in Brasov, Husi, Sighet and Siret, and in multiple locations in Bucharest. As of 27 June, as estimated 37,000 people have been assisted at them.

- UNHCR and IOM continue to jointly facilitate fast-track transfers from Palanca border crossing point with Ukraine in Moldova, to Huși, Romania. As of 27 June, 11,290 people had been transported to Romania through this mechanism.

Multipurpose Cash Assistance

- 8,162 persons have been enrolled to receive multipurpose cash assistance as of 27 June, of whom over 90 per cent are women and children. Cash has been transferred to over 7,000 refugees. The programme continues to be scaled up, with the goal of reaching 80,000 people overall. In addition to five existing enrolment centres in Brasov, Bucharest, Galati, Iasi and Suceava, UNHCR plans to open an

Core Relief Items

- Pre-positioned regional stock in warehouses in Romania currently includes:
  - 47,148 quilts
  - 70,696 blankets
  - 30,903 mattresses
  - 119,303 bedding sets
  - 7,820 solar lamps
  - 55,880 hygiene kits
  - 2,565 tarpaulins
  - 2,281 kitchen sets
  - 5,276 tents

- UNHCR and partners continue to assess reception centres in order to prepare additional support to enhance reception capacities. To date, 100 locations have been assessed by UNHCR partner REACH during ongoing site monitoring activities.
Protection

- On 24 June UNHCR, UNICEF, WHO, IOM, Human Rights League (HRL) and IFRC conducted the first of four sessions on PSEA, with the objective of reaching out to local NGOs, refugee-Led Organizations, and state actors in Slovakia that are supporting refugees.

- From 20-26 June, UNHCR and its two implementing partners The Slovak Humanitarian Council (SHC) and Mareena continued protection monitoring at border crossing points and at registration centres, including the Ubla, Veľké Slemence, and Vyšné Nemecké BCPs, at Košice railway station, and at registration centres in Humenne and Michalovce. UNHCR conducts regular monitoring visits to border crossing points (BCPs) and the transit locations 3 times per week for monitoring access on admission to Slovakia.

- Service mapping of child protection services are ongoing, with referral pathways for child protection and general protection operational in areas such as MHPSS, legal aid, food, and material assistance. However, gaps have been identified in facilitating greater access to healthcare services, especially for chronic health issues, sexual reproductive health services, and temporary housing as well as GBV.

- Following consultations and discussions on the delivery of social work-related services with UNHCR's implementing partner, the SHC, the child protection team has developed a capacity building plan aimed at equipping supervisors, social workers, and community workers with the necessary knowledge to deliver trauma-informed case management services systematically.

Multipurpose Cash Assistance

- Enrolment is ongoing at five registration centres across the country. As of 28 June, 47,074 persons have been enrolled.

Key figures - SLOVAKIA

- **78,972** refugees registered for temporary protection
- **47,040** refugees enrolled for cash assistance as of 28 June from an enrolment target of **57,500** people
- **2** Blue Dots operating in Slovakia
- **95,266** visits to the UNHCR Slovakia Help page

Ukrainian refugees in Bulgaria are returning back to Ukraine, June 2022 © UNHCR/Dobrin Kashavelov
COORDINATION

Ukraine

UNHCR leads the Protection and Shelter Clusters as well as the Camp Coordination Camp Management (CCCM) Cluster which was activated as of 1 March in Ukraine. In addition, as co-lead of the Logistics Working Group in Ukraine, UNHCR is facilitating the movement of humanitarian convoys in coordination with OCHA. The UNHCR-led Protection Cluster has established a national coordination office in Lviv and plans to establish sub-national coordinators in Dnipro, Lviv, Uzhhorod and Vinnytsia. Both the Child Protection and GBV Sub-Clusters are similarly expanding their presence.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. A Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 has since been published, bringing together the joint efforts of 142 partners. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in Hungary to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate inter-agency partners’ response.

In Moldova, an Inter-Agency Coordination Group has been established with more than 70 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister’s Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two.

Blue Dots

UNHCR and UNICEF are jointly establishing ‘Blue Dots’ in multiple countries receiving refugees fleeing Ukraine. To date, a total of 39 are operational including in:

- Bulgaria: 5
- Hungary: 1
- Italy: 2
- Moldova: 7
- Poland: 11
- Romania: 11
- Slovakia: 2

UNHCR has reinforced staffing for the Blue Dot roll-out with one coordinator to ensure consistency in approach, provide support, and enhance assessment and quality assurance.

UNHCR is rolling out an accessibility checklist to make sure Blue Dot locations are accessible to everyone, including persons with disabilities. UNHCR is developing a joint Monitoring Framework and Feedback and Complaints Mechanism for all Blue Dots, together with UNICEF and other partners.
In **Poland**, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

In **Romania**, UNHCR has set up the Refugee Coordination Model structure made up of eight sector Working Groups, one Anti-Trafficking Task Force and a PSEA network, which are co-led by UNHCR and other UN agencies, government counterparts and NGOs. UNHCR leads the Protection Working Group and PSEA network, and co-leads the Child Protection Sub-Working Group, Information Management Working Group, Cash Working Group and Basic Needs Working Group. Leads and co-leads attend the governmental sectoral Working Group meetings. As such, governmental and humanitarian coordination structures are operating to mutually reinforce each other, under governmental leadership. A total of 23 international and national partners are part of the Refugee Response Plan for Romania.

In **Slovakia**, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPSS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. In early June, the Prime Minister announced the reactivation of a Steering Committee dedicated to integration. This body, created in 2014, to ‘find solutions for foreigners and looking at ways to integrate them’, is now being reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.

### FINANCIAL NEEDS

**Links**

**Revised:**
- Ukraine Situation: Regional Refugee Response Plan
- UN Flash Appeal (Ukraine)
- UNHCR Ukraine Situation Revised Supplementary Appeal

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**Refugees from Ukraine across Europe (as of 29 June)**

**SITUATION OVERVIEW**

The majority of refugees from Ukraine initially fled to countries in the immediate vicinity. However, border policies applicable to Ukrainian nationals have allowed refugees to travel. Refugees may choose particular destination countries. Others have decided to stay closer to home, waiting for the security situation to improve.

**KEY FIGURES**

- **5.5M** Individual refugees from Ukraine recorded across Europe
- **8.4M** Border-crossings from Ukraine
- **3.6M** Refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe
- **3.1M** Border-crossings to Ukraine

Statistics are compiled mainly from data provided by authorities. While every effort has been made to ensure that all statistical information is verified, figures represent an estimate. Thoroughness of information and sources is performed on a country-by-country basis. Consequently, amendments to figures may occur, including retroactively.

**Disclaimer:**

The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999])

Source: UNHCR Regional Bureau for Europe