



SECTOR WG/SWG/TASKFORCE

Meeting Details	
Date	11 July 2022 - Next meeting on TBC
Time	11.00 am – 12.00 am
Chair	Kristin Schimitz, PSEA Coordinator
Reporting	Catalina Sampaio, Associate Inter-Agency Coordination Officer
Email	schmitzk@unhcr.org & mdachrcf@unhcr.org
Agenda	
<ul style="list-style-type: none">• Plan for Mapping Members Internal SEA Reporting Mechanisms Planul pentru cartografierea Mecanismelor interne de raportare SEA a membrilor План картирования внутренних механизмов отчетности членов о СЭО• Request for Support in Planning Community Consultations on Inter-Agency SEA Complaints Feedback Mechanism (CFM) Solicitare de sprijin în planificarea consultărilor comunitare privind mecanismul de feedback al reclamațiilor SEA inter-agenției (CFM) Запрос на поддержку в планировании консультаций с общественностью по Межведомственному механизму обратной связи по жалобам в связи с СЭН (CFM)• Discussion on Increasing Engagement with National Actors Discuții privind creșterea implicării cu actorii naționali Обсуждение расширения взаимодействия с национальными субъектами• Capacity Building and Training Plan Update Dezvoltarea capacităților și actualizarea planului de formare Наращивание потенциала и обновление плана обучения• IP Assessment Update Actualizarea evaluării IP Обновление оценки ИС• Announcements and AOB Anunturi si AOB Объявления и AOB	



Information collection and relevant links

Link to operational data portal: <https://data2.unhcr.org/en/situations/ukraine/location/10784>

Link for PSEA information material: [PSEA Materials](#)

Established Complaints Feedback Channels Include:

Email: moldova.help@unhcr.org

Green line: 0 800 800 11

UNHCR Help Page: <https://help.unhcr.org/moldova/reportingsea/>

Participants

Domenico di Nuzzo, Plan
International
Patrick Dimanin, Helvetas
Irene Quizon, WHO EURO
Theodora Suter, IOM
Svetlanta Plamedeala
Tania Marcello, DRC

Johana Reina, UNHCR
Diego Nardi, UNHCR
Laura Fiorotto, RCO
Maria Nazarenko
Renee Wolforth, Action Aid

Tatiana Ribac
Alon Plato, ICVA
Adel Savari, Oxfam
Catalina Sampaio, Inter-Agency
Coordination Team, UNHCR



Summary of discussions and agreements/ action points

Agenda	Discussion	Agreements/ Actions
<p>Plan for Mapping Members Internal SEA Reporting Mechanisms</p> <p>Planul pentru cartografierea Mecanismelor interne de raportare SEA a membrilor</p>	<ul style="list-style-type: none"> Plan International shared a power-point presentation with a standard example of the SEA Reporting Mechanism for receiving complaints for national and international NGOs. Mechanisms must be sensitive to AGD and accessible to children, girls, women, and people with specific needs (PWSN). Highlighted was the importance of all network members to put in place an effective complaint mechanism to report instances of SEA, to establish an SEA Focal Point, and the need to involve different humanitarian working groups outside of protection in this process PSEA Network co-chairs will share a matrix with members to complete and to understand current capacities. Members with established SEA Reporting Mechanisms and SEA Focal Points must notify UNHCR and Plan International. PSEA Coordinator is available at schmitzk@unhcr.org for technical guidance and to provide examples for designing internal SEA Reporting/Feedback Mechanism. 	<p>PSEA Network will share a matrix for members to complete with information on their organization's internal SEA reporting mechanism</p> <p>Matrix to be shared by 19/07/22</p> <p>Deadline for members to fill the matrix: 22/07/22</p> <p>Focal Point: Kristin Schmitz, Emergency PSEA Coordinator <schmitzk@unhcr.org></p>
<p>Request for Support in Planning Community Consultations on Inter-Agency SEA Complaints Feedback Mechanism (CFM)</p> <p>Solicitare de sprijin în planificarea</p>	<ul style="list-style-type: none"> The PSEA Network work plan includes community consultations to ensure existing complaint and feedback mechanisms are adapted to the preferences and to the context of local communities, and to ensure they are inclusive and accessible to different populational groups. Among specific objectives of community consultations are the identification of feedback channels that communities prefer and rely on. To advance with this activity, PSEA Network members are encouraged to express their interest to participate on the design and implementation of community consultations. PSEA Network co-chairs will also engage with the AAP Taskforce to promote cross-sectoral coordination. 	<p>UN Agencies and INGOs should encourage local partners to join in on PSEA Network meetings in order to learn more and potentially engage in this initiative</p> <p>Organizations interested and able to engage in community consultations to email Kristin schmitzk@unhcr.org</p>



<p>consultărilor comunitare privind mecanismul de feedback al reclamațiilor SEA inter-agenției (CFM)</p>		
<p>Discussion on Increasing Engagement with National Actors</p> <p>Discuții privind creșterea implicării cu actorii naționali</p>	<p>Considering challenges in engaging national NGOs and other local entities in SEA coordination forums, the PSEA Network co-chairs will schedule a specific meeting to discuss strategic efforts for engaging more stakeholders and will work with GBV and CP SWG and AAP TF to encourage participation of their members in the PSEA Network</p> <p>As a first proposal, the PSEA Coordinator suggested a specific forum on SEA for local and national entities starting at the end of July 2022. All present members were requested to invite and ensure an information campaign with their partners and other relevant organizations to engage them in SEA processes/PSEA Network.</p> <p>Participants mentioned the importance of improving awareness raising activities on PSEA and on available complaint and feedback mechanisms.</p> <ul style="list-style-type: none">• Raise awareness: Information Campaigns on the RCF Inter-Sectoral Green Line (Refugee Helpline) should be implemented for all agencies' personnel and PoCs.• Information material: PSEA posters with awareness messages mechanisms are available online and printed. The material is available online and printed in Russian, Romanian, and Ukrainian and can be distributed across the country upon request to the PSEA Coordinator.	<p>Meeting to be held the week of 25/7/22 with exact date to be announced</p> <p>UN Agencies and INGOs should encourage local partners to join this meeting of national actors and to attend the next PSEA Network meeting on 25/7/22.</p> <p>Organizations interested and able to attend to email Kristin schmitzk@unhcr.org</p>



<p>Capacity Building and Training Plan Update Dezvoltarea capacităților și actualizarea planului de formare</p>	<ul style="list-style-type: none"> • UNHCR, IOM, and Plan International have developed a capacity building plan on PSEA partners, organizations, and service providers. • All organizations are welcome to be part of the facilitating team and take part on training. Additional support is very welcome, especially from national staff and local NGOs. • The trainings will be delivered in English, Romanian and Russian. 	<p>Palanca Trainings on 19th & 20th July</p> <p>Otaci Training on 26th of July</p> <p>Johana Reina, Assoc Protection Officer <reina@unhcr.org></p>
<p>IP Assessment Update Actualizarea evaluării IP</p>	<ul style="list-style-type: none"> • The RCF is coordinating the mapping of IP PSEA Assessment done in Moldova by UN Entities to verify which organizations have been assessed and which require further capacity building. A total of 53 local organizations have been mapped by the UN in the country so far. • The objective of the exercise is to avoid duplication of assessment efforts and to promote coordination by UN entities when developing capacity building plans. • Plan International will assess among International NGOs which of them have conducted IP PSEA Capacity Assessment of local organizations based on their own safeguarding policies, and among those who are doing this, map ongoing/planned capacity building plans. • This information will be cross-checked with UN IP PSEA Capacity Assessment mapping to ensure INGOs and UN do coordinate the way forward on capacity building plans of partners. 	<p>UN IP PSEA Capacity Mapping: UN Entities who have not yet added information are requested to complete the matrix with the information required by July 22nd.</p> <p>INGO IP PSEA Capacity Assessment Mapping: UNHCR and Plan will share with INGOs a matrix to recollect information on PSEA Capacity Assessment. Inputs to be shared by July 30th.</p> <p>Diego Nardi, Inter-Agency Coordination Officer <nardid@unhcr.org></p>
<p>Announcements and AOB Anunturi si AOB</p>	<ul style="list-style-type: none"> • Upcoming self assessment surveys will be sent out. Those receiving this survey should complete and return to PSEA Coordinator • A desk review leading to a summary of existing assessments is being conducted 	<p>To be discussed in future PSEA Network Meetings</p>