



# Protection Dashboard

## Uganda Refugee Response Plan (RRP) 2022-2023

Quarter 1

Jan - Mar 2022

### Overview

The overall protection objective is to ensure that refugees and asylum-seekers have access to asylum, fair and swift asylum procedures as well as full enjoyment of their rights as set forth in international and domestic laws. It remains crucial for partners to continue strengthening the capacity of government institutions to respond to emergencies, supporting improvements in registration and the asylum system whilst continuing the provision of life-saving services, monitoring, mitigation of protection risks and finding durable solutions. Efforts will continue to reinforce comprehensive feedback and response mechanisms to ensure accountability to affected populations. The response will continue to place a special emphasis on persons with specific needs, ensuring that they have equal access to protection assistance and the opportunity to participate in community self-management and decision-making. Promoting peaceful coexistence among communities as well as provision of mental health and psychosocial support services also remain key priorities.

### Product Scope

This product covers overview of the sector, key achievements, funding situation including GBV and CP units, Registration, RSD, CBP, MHPSS, Legal and FRRM arms of protection leaving out CP and GBV which have been analyzed in separate dashboards.

### Analysis of achievements of the sector

#### Refugee Status Determination (RSD)

During the 1st quarter of 2022, the Refugee Eligibility Committee deliberated 5,516 asylum applications of 7,260 individuals largely involving Somalis, Eritreans, Ethiopians, Sudanese, Rwandans, Burundians, and other Nationalities. 5,462 cases of 7,104 individuals were granted refugee status while 38 cases of 99 Individuals were rejected on first instance. South Sudanese refugees are granted refugee status on prima-facie basis, hence they do not go through individual RSD process except for a few cases. The majority of Congolese refugees are also recognized on prima facie basis, specifically those who enter Uganda through the official border entry points. The limited number who go to the settlements directly or to the urban centers undergo the individual RSD process.

#### Accountability to Affected Populations (AAP)

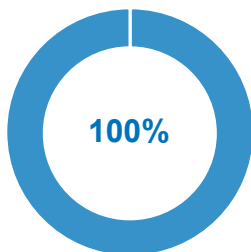
The Feedback, Referral and Resolution Mechanism (FRRM) helpline handled a total of 7,953 queries in Q 1 2022. 59% of these queries were resolved directly at the helpline level using FAQs, while 39% were sent to UNHCR and partner focal points for follow-up and assistance. 25% of calls originated from Kampala, with the remaining 75% primarily originating from settlements in the South West. Bidibidi settlement witnessed a steady increase in call volume during the reporting period. This is attributed to awareness raising podcast currently being piloted by use of boda boda talk talk in the settlement. In addition to inbound calls, the FRRM helpline also completed remote post distribution monitoring (PDM) of soap, MHM and clothing items distributed across the response during the quarter. Findings/lessons learnt have been shared with relevant UNHCR sector leads.

#### Community-Based Protection (CBP)

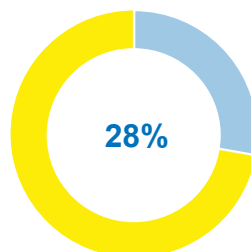
During the period, UNHCR and its partners have continued working with the community structures at the settlements and Kampala levels. A total of 28,665 community structures comprising 11,255 females (39.26%) continued to provide support to the stakeholders. Among these are refugee leaders in five (5) refugee settlements took office following 2021 elections. A training was conducted on data collection for complaint and feedback mechanisms related to a pilot project implemented with the support of the Division of International Protection (DIP) in Kyangwali settlement. A Kobo based feedback form has been developed as a tool to capture and track feedback. The final report of the participatory assessment was publicly released and disseminated across all coordination forums within the Uganda Response

### Key indicators

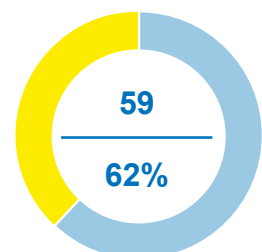
Achievements per quarter Q1 ■ annual target ■



% of refugees in Uganda who are individually registered in proGres with minimum data set  
Target: 98%



% of eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards (Target: 92%)



Community-led projects or community empowerment projects, where peaceful coexistence is the primary project purpose  
Target: 95

### Funding

Inc CP and GBV



\$159M

Total Required

\$9.3M

Received (6%)

\$149.7M

Gap (94%)

Achievements data: ActivityInfo + proGres v4

Sector contacts: Ochieng Enid (UNHCR) ochienge@unhcr.org +256780139048

Author: UNHCR Representation in Uganda

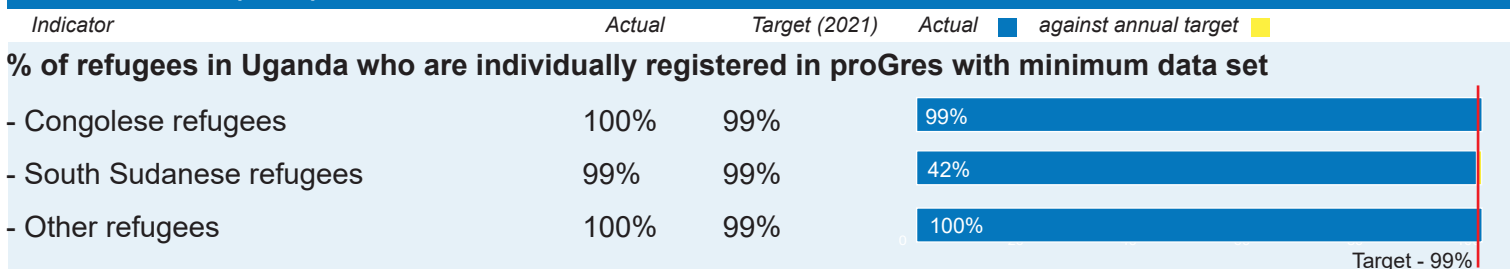
Douglas Asimwe (OPM) asimwedw@yahoo.com +256772969054

Feedback: ugakaimug@unhcr.org

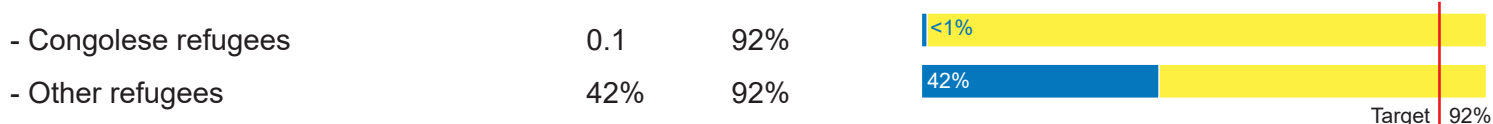
Published: July 2022

For more info: [www.ugandarefugees.org](http://www.ugandarefugees.org)

## Objective: Access to asylum procedures, including reception, registration, and refugee status determination (RSD)

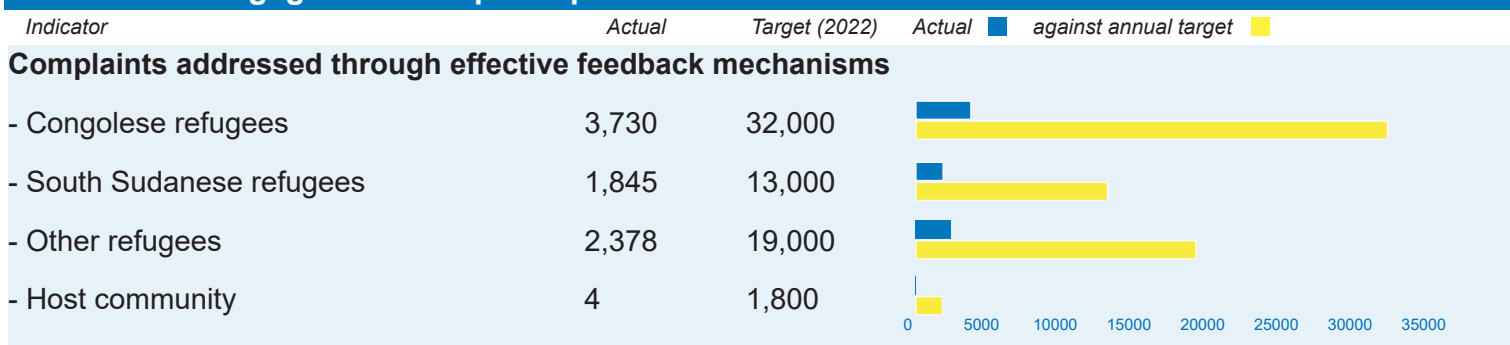


## Eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards

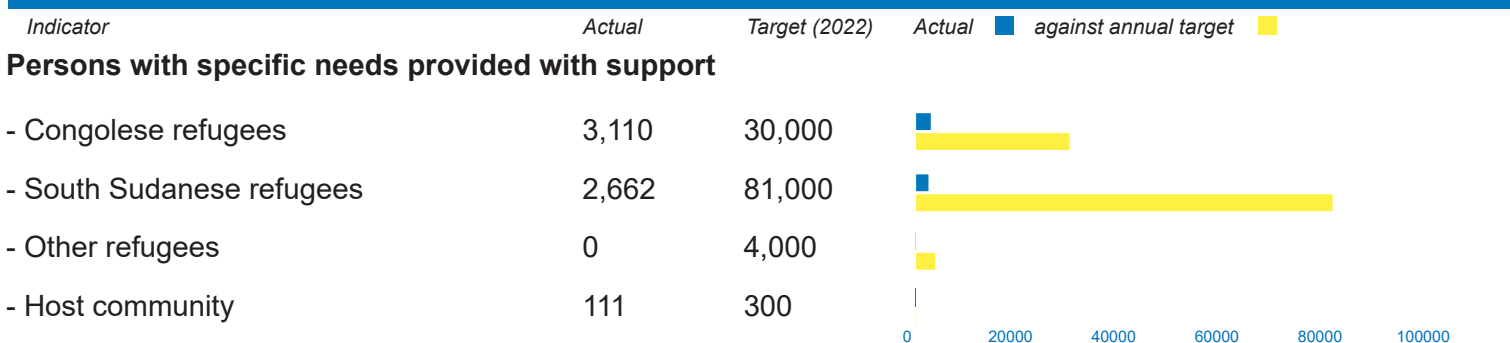


Note: South Sudanese refugees are granted refugee status on prima-facie basis.

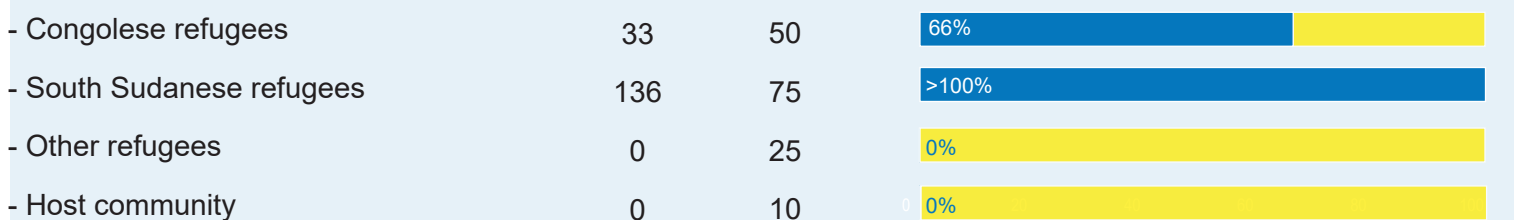
## OUTCOME: Accountability to all persons of concern is strengthened through meaningful engagement and participation of communities



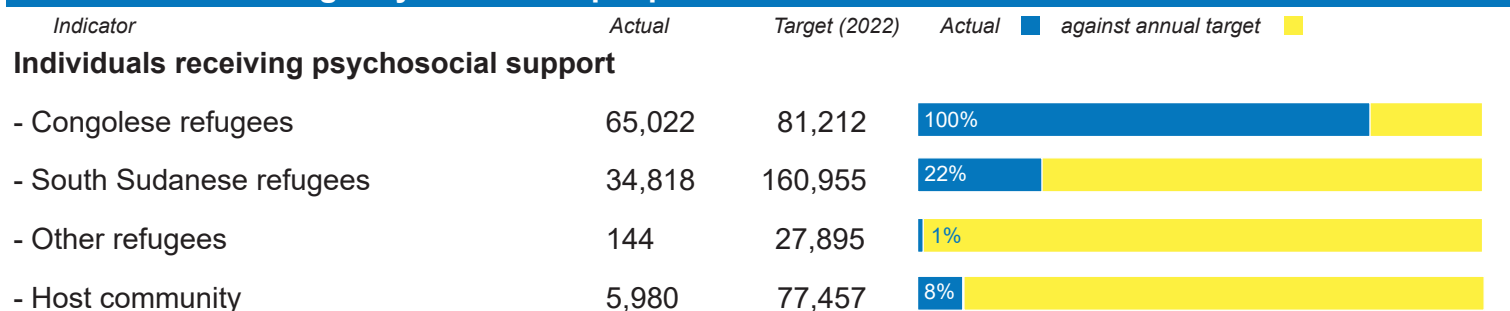
## OUTCOME: Persons with specific needs have timely access to appropriate services and participate in community activities and decision-making on an equal basis with others



## Interventions to address barriers



## OUTCOME: Refugee and host communities populations have improved well being and functioning including very vulnerable people

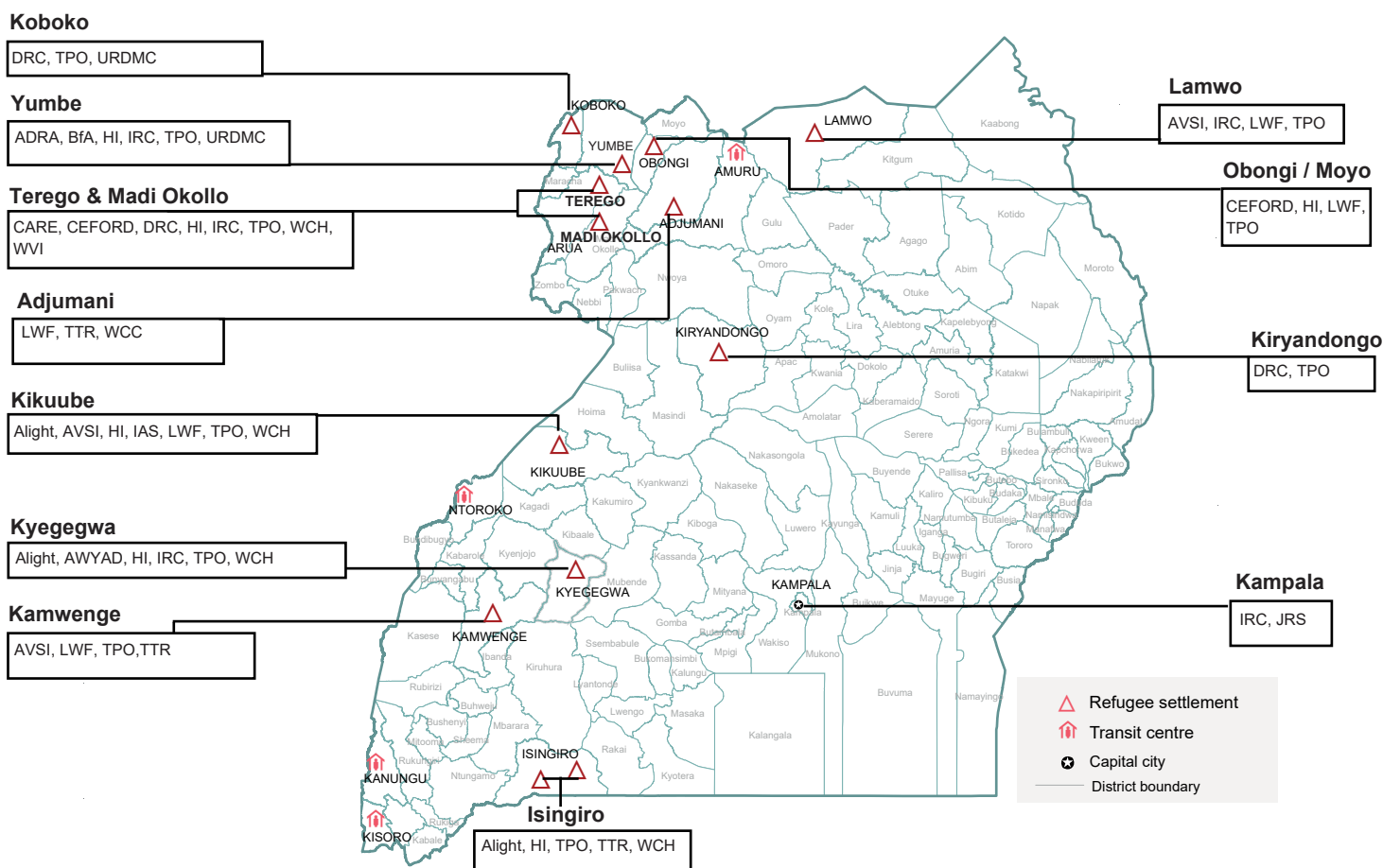


# OUTCOME: Physical safety and access to justice by Persons of Concern strengthened

Indicator	Actual	Target (2022)	Actual	against annual target
<b>Refugees receiving legal assistance and legal aid services</b>				
- Congolese refugees	4,724	26,200	18%	<div style="width: 18%;"></div>
- South Sudanese refugees	7,224	35,600	20%	<div style="width: 20%;"></div>
- Other refugees	12,130	15,000	81%	<div style="width: 81%;"></div>
- Host Community	130	1,000	13%	<div style="width: 13%;"></div>

## Operational Presence

Adventist Development and Relief Agency (ADRA),	Danish Refugee Council (DRC),	Uganda Refugee Disaster and Management Council (URDMC)
African Women and Youth Action for Development (AWYAD),	Humanity&Inclusion (HI),	War Child Canada (WCC),
Alight,	International Aid Services (IAS),	War Child Holland (WCH)
Association of Volunteers in International Service (AVSI),	International Rescue Committee (IRC),	World Vision International (WVI)
Brass for Africa (BfA),	Jesuit Refugee Service (JRS),	
Care International (CARE),	Lutheran World Federation (LWF),	
Community Empowerment for Rural Development (CEFORD),	Office of the Prime Minister (OPM),	
	Transcultural Psychosocial Organization (TPO),	
	Tutapona Trauma Rehabilitation (TTR),	



The boundaries and names shown and the designations on this map do not imply official endorsement or acceptance by the United Nations