The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive-Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contains information shared by the different humanitarian actors engaged in the IBV scheme.

Feedback received from the community:

- Elderly and PWDs community members are requesting support to consider their cases on regular rotation in IBV opportunities.
- Community members were dissatisfied with the IBV selection, hiring and rotation mechanism.
- Community members were dissatisfied with duplicate cases and who those shop owners and one of their family members working at the same time.