



Meeting Minutes

11 August 2022

Time & Location	10:00am, Online meeting
Chaired by:	Irina Isomova, UNHCR
Minutes prepared by:	Karolina Fabirkiewicz, UNHCR Available at AAPWG Poland - Google Drive
Agenda and discussion points:	<p>Feedback Report by IFRC and Polish Red Cross:</p> <ul style="list-style-type: none"> Recent report capturing community feedback on Ukraine and impacted crisis countries via information lines and social media listening Channels: two phonelines and a chatbot 1888 calls received (average 99/day) between 1 June – 1 July Majority of inquiries related to the cash program Also preparing visual material to publish in social media and inform beneficiaries on cash program (eligibility, duration) Important to raise awareness of beneficiaries that humanitarian assistance is free of charge and to report misconduct of humanitarian workers <p>CLEAR Global and CDAC Network:</p> <ul style="list-style-type: none"> CLEAR Global (formerly known as Translators without Borders) has been engaged in supporting response in Poland from the onset. CLEAR Global is a member of CDAC network Main focus on the subjects of AAP and communication with communities; a number of materials has been adapted and translated At a global level, CDAC Network brings together local, regional and global actors to catalyse the ability of communities to connect, communicate and access the information they need in crisis settings. In Poland, need to understand the needs and priorities for Communication, Community Engagement and Accountability (CCEA) action and collaboration and support efforts of others to engage in advocacy and the adoption of coherent approaches CDAC indicated interest in contributing towards the planned workshop <p>Introduction of Irene Berenice Coello, new PSEA Network Co-Lead:</p> <ul style="list-style-type: none"> PSEA expert who recently joined UNHCR operation in Poland Although various publications from inter-agency level exist, it is difficult to put guidance into practice AAP, PSEA and Protection Working Groups' work is closely aligned We would like to create a space in the upcoming workshop for a session on PSEA <p>AAP WG Workshop preparations:</p> <ul style="list-style-type: none"> Tentative date of the workshop: 6 September Last day of receiving support requests from partners (please fill in this form by CoB) Partners are invited to contribute towards the content and co-facilitate the workshop sessions. Those interested need to contact AAP Lead. <p>Workplan and updates from Inter-Sector Coordination Group (ISCG):</p> <ul style="list-style-type: none"> Discussions on winterization plan are taking place All partners should provide information on their plans for the winter UNHCR is going through changes in the cash program, shifting to a more targeted approach. At the same time, mapping of services, site mapping and referral pathways are being progressively updated across main locations, involving community centers, blue dots and municipality actors. To facilitate more systematic identification of needs amongst those difficult to-reach populations, partners are encouraged to enhance mobile outreach and collaborate and exchange information on assessment initiatives. <p>AOB:</p>



- Blue Dots – protection and assistance hubs run jointly by UNHCR and UNICEF, currently discussions on transition to community centers. Plans on winterization are ongoing (e.g., provision of heaters, blankets). BDs in Warsaw recently introduced legal actors and hope to expand legal activities to other locations.

Action points:

- AAP WG members who intend to join in-person workshop are kindly asked to complete the [AAP Workshop Registration Form](#)
- For Organizations that may need additional support in connection to the workshop, please fill in this [form](#) by CoB Thursday 11th August.