

Protection Working Group Jordan

Date: 14th of June 2022, Teams online meeting

Agencies present: ARCS, AVSI, Care Jordan, CRP, DRC, GFP, ICMC, IMC, IFH/NHF, INTERSOS, IOCC, IRAP, IRC, JOHUD, JRF, Medair, MPDL, NCFA, NRC, Oxfam, PRM/US Embassy, Reclaim Childhood, SCJ, SOS, UNHCR, UNICEF, VDT, World Vision.

AGENDA:

- Update from the Co-Chairs
- NCFA presentation on the role of the National Council for Family Affairs in the Protection Process at the national level. دور المجلس الوطني في مأسسة الحماية على المستوى الوطني
- IFH/NHF presentation on Empowerment Activity-Strong Her Program
- Update from Partners
- Update from PWGs in the field, GBV/CP/PSEA/CfP/DATF/coordination in the south/MHPSS
- AOB

Agenda item	Discussion points	Follow up action and focal point
Update from the Co-Chairs	<ul style="list-style-type: none"> - Welcoming participants and provide a brief on the agenda and housekeeping rules. 	<p>MoM: http://data2.unhcr.org/en/working-group/50?sv=4&geo=36</p>
NCFA presentation on the role of the National Council for Family Affairs in the Protection Process at the national level	<ul style="list-style-type: none"> - The NCFA was established in 2001, in accordance with law 27 to enhance protection mechanisms. The border of trustees is headed by her Majesty Queen Rania. - NCFA focuses on research, policies, and legalization. - NCFA space of work includes family protection against violence, domestic violence, identifying and analysing legislation, early childhood, family counselling, elderlies and periodic reporting on the characteristics and the situation of Jordanian families. - Policies and programs: - In 2000, a national project for family protection to prevent family violence and domestic violence was established. Breaking the barrier of silence was essential. - In terms of documentation, NCFA has a big role over the last 10 years. - The diagram shows in detail the response in case management and how to respond to violence cases taking into accounts laws, organizations, survivors, and their families. - National standard operating procedures is used by all staff working on cases that were subjected to violence. - SOPs were developed for inside of ministries like MoE, MoI, and MoH. There were training documents and guidelines for all ministries. 	<p>All documents are available on www.NCFA.org.io</p>



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	<ul style="list-style-type: none"> - Project with UNICEF on the animation of case management when it comes to violence and GBV cases. It was created through a system based on CPIMS; however, they are two different systems. The idea is to work on some issues like having a national data base and connecting all actors working in this field. - Quality management: a need to look into standards and quality of services. The idea is to make sure that everybody is providing same high level quality. - Action plan to enhance the systems to prevent different types of violence. The action plan looks into different services to see what actions can be taken. - The Government of Jordan has assigned the NFCA to be representative of Jordan in this initiative. There is a need to come up with a national workplan for the coming 5 years which is something that NCFCA is working on. 	
<p>IFH/NHF presentation on Empowerment Activity-Strong Her Program</p>	<ul style="list-style-type: none"> - IFH/NHF Empowerment Activity-Strong Her Program for GBV survivors. - There is a collaboration between IFH and she fighter Center. The centre is supported to conduct ToT for coaches. It started in 2008 to encourage women to stand up for themselves especially those who are subjected to any kind of violence. - Empower women physically, emotionally, and psychologically by teaching them how to defend themselves. Internal support resources and external are available. - Target group: GBV survivors from all nationalities. 21 GBV survivors joined the centre of ages between 19-50. Piloting of the program started in July 2018, and women attended courses and received certificates. - 21 women attended the training, and 6 women completed the two levels of ToT. - Self-defence classes are an integration between psychological and physical empowerment. Each session has a psychological theme. - Improve self-esteem for survivors to create self-confidence. Many women started thinking positive and started to believe in themselves. - Exercise and developing skills in addition to including daughters in these classes are important topics. 	
<p>Update from Partners</p>	<ul style="list-style-type: none"> - IRC is providing support for women in urban, many caregivers stopped working during COVID-19 and women started taking debts. IRC paid debts for women and supported survivors of GBV. - IMC: MHPSS WG conducted the monthly meeting tackling several topics. Seeking the support of NGOs and INGOs as there is a lack of access to services on mental health services. Majority of mental health services seekers are 77% Syrians, 9% Jordanians and 15% other nationalities. Highest accumulative numbers were for depression, anxiety, and epilepsy disorder. Threatening for suicide was reported amongst refugees. The new law of suicide attempts was discussed during the meeting, need to advocate, and discuss this issue with the government. - Case management services for children with protection concerns and PSS services. Raising awareness sessions through case managers, social workers, and community committees. Child labour campaign, and 	



	<p>World Refugee Day activities in all IMC locations. One of the challenges is the shortage in covering case management services.</p> <ul style="list-style-type: none"> - JOHUD protection team is participating in the week of the reduction of child labour through many activities in JOHUD centres like Nuzha and Marka, also JOHUD is rolling out the PSEA and child safeguarding training to all the staff. JOHUD has signed an agreement with UNICEF that focuses on CSCs component (Community Support Committees) and beneficiaries from different nationalities were targeted. Trainings on women empowerment are available. Networking with different ministries and organizations to deliver assistance to beneficiaries. - Access to education program and connected learning hub program. JOHUD paid school fees for students and started with home support classes. - Inclusion component: distributed wheelchairs, walkers, and crutches for people with disabilities. Also, hearing aids were provided to people with hearing disabilities. Continued with PSS activities. - Care Jordan: preparing to celebrate the World Refugee Day through activities in urban and Azraq camp. In process to target 700 cases emergency cash assistance, 300 of these cases are Syrian and non-Syrian refugees. Providing case management, PSS and GBV civic engagement program. Partnership with JOHUD to provide case management in Amman, Mafraq, and Irbid through JOHUD centres and it will be strategic partnership. - INTERSOS had a job fair event for persons with disabilities in Zaha Center in Hashmi, CBP committees had an agreement with MoL, the Higher Council for the Rights of Persons with Disabilities, local association, and the National Association for Family Rehabilitation and ABDC. The event was under the slogan of “it’s my right to work” focusing on providing job opportunities for persons with disabilities and including different fields like banking, manufacturing, etc. 50 job opportunities were provided during the event. - Medair: 330 households were provided with cash assistant in Amman and Irbid. Distribution of mobility aids in July, and members were encouraged to send referrals. Capacity building for CBOs on case management. Ongoing PSS group sessions. - JRS: providing mental health support, awareness sessions and education targeting non-Syrians and non-registered. 	
<p>Update from PWGs in the field</p>	<ul style="list-style-type: none"> - Child Protection: focusing on gap analysis and referral pathways, that will be uploaded this month. Completing workplan and projects for the SWG. Joint CP/GBV meeting at Grand Hyatt Amman hotel, discussing the topic of child marriage issues, and enhancing coordination between NGOs, INGOs and working closely with NCFA and Sharia Supreme Court. Sharia supreme court presented their plans by having an automated system and providing marriage counselling. Sharia Supreme Court’s doors are open to work with organizations on child marriage. - GBV SWG: conducted a successful joint CP/GBV session, one of presentations was done by NCFA against child marriage. JRF presented their program on child marriage and awareness sessions. Next GBV SWG will take place on the 28th of June 2022. The GBV AoR Helpdesk humanitarian financing for women's organizations and groups report is now available in Arabic, French and Spanish and English. 	



	<ul style="list-style-type: none">- Zatari camp coordination: Zatari protection, CP and GBV meeting took place on the 30th of May, and the theme was the community-based approach; best practices were highlighted, and a discussion was held to try to reinvigorate the Protection sector’s focus on making interventions more appropriate and sustainable through involving and empowering refugees. The next meeting will take place on the 27th of June and the theme will be gender. Zatari Child Marriage Task Force: The final Report and Strategy was shared with diverse stakeholders for comment; the final document is currently being prepared. The Report and Strategy will be translated to Arabic for further discussion with governmental and civil society counterparts. A corresponding work plan will also be developed to guide implementation in Zatari Camp. IBV CoC: The IBV CoC procedures are being updated based on lessons learned over the past two years. World Refugee Day: Protection sector is supporting two interagency efforts in Zatari Camp: (1) a football tournament and (2) events to celebrate Syrian culture. Activities started since the start of June and the culmination events will take place on the 20th of June 2022.- Cash for Protection task force is coordinating with Care and Women Refugee Commission to hold a training session on mainstreaming GBV in cash-based interventions. The training will be in September 2022 and will be shared the cash for protection TF and GBV SWG. In coordination with the GBV SWG, the CfP will updated guidelines, specifically the part related to GBV. A referral pathway for CfP service providers was developed. services will be integrated in the referral pathways of the different sectors.- Disability and Age task force members are jointly organizing activities to celebrate the World Refugee Day, highlighting the inclusion of persons with disabilities and elderly people. On the 13th of June, an advocacy workshop was conducted with 15 refugees with different types of disabilities and older refugees (10 men and 5 women) where they identified key challenges and advocacy messages they would like to share with humanitarian, development, and Government actors. A webinar on the 22nd of June is being organized with two participants from the workshop, as well as the Ministry of Education and the Higher Council for the Rights of Persons with Disabilities. On the 15th of June, DATF members are going to have its first in-person meeting during which members will conduct a Gap Analysis focusing on disability and age inclusion across the response.- Irbid office: conducted Irbid CP GBV SWG on the 11th of May. During the meeting, members started discussion on GBV gap analysis and shared regular updates on their projects and activities. Also, during May ICWG and Irbid Disability and Age task force DATF meetings took place. Planning to update 3W.- South coordination: protection, CP and GBV working groups in May. Camp coordination meetings were also conducted. South coordination: UNHCR and DRC as co-chairs, conducted the 72 Inter-Agency Coordination meetings on the 31st of May in Aqaba. UNHCR Initiated this the discussion to strengthen the humanitarian-development nexus, a three-day mission to the South was organized from 29 to 31 May. CBP,	
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	<p>LHU, UNDP, FAO, and WFP met with refugees and host community members in Karak, Tafilah, Ma'an, and Aqaba CSCs to discuss their challenges and suggested approaches to enhance the nexus between humanitarian and development work. The agricultural sector is one of the good practices which donors can focus on.</p> <ul style="list-style-type: none">- Azraq camp: Protection Unit has conducted the Joint protection, CP and GBV meeting. Azraq meeting on the 24th of May 2022, which is chaired by UNHCR and co-chaired by DRC and IRC. The meeting tackled the following topics: GBV Safe Referral Training – UNHCR, World Refugee Day, sexual harassment for students on the way to the school, EJC Updates (TDH and NHF) and updates from agencies. The EJC Monthly Camp Coordination Meeting took place on the 23rd of May 2022 to discuss an update on FPJD work in EJC, violence in the school, child labour, challenges, and agency updates. The Protection unit joined the Azraq Urban Coordination meeting on the 30th of May 2022 with the participation of the mayor of the Azraq Municipality. UNHCR Protection unit has conducted 03 GBV Safe Referral Trainings. The protection unit has attended a meeting with the Head of SRAD at the EJC camp and discussed the challenges and protection concerns. UNHCR and UNICEF had a meeting with the SRAD in Azraq camp on the 13th of June 2022 and discussed the sexual harassment on students going to school and. SRAD will increase the police patrols.	
AOB	- N/A	