Our Work

Eliza
prevent + identify child abuse
The story of the ELIZA Society begins with the true story of a little girl, named Elisa, who died from abuse at the age of 6, killed by her drug addict mother.

1995

Elisa’s tragic death leads to the founding of the non-profit ELIZA Society aiming at the prevention and Early Detection/Intervention of children’s abuse and neglect cases, throughout Greece.

2008
We founded the first Model Home for the Therapy and Rehabilitation of Abused and Neglected Children in Greece, in collaboration with the SOS Children’s Villages of Greece.

Since March 2016, when its administration was undertaken by the SOS Children’s Villages of Greece, the Home continues to offer essential and outstanding services.
2016

Commencement of Nationwide Educational Workshops for Professionals aiming at the early prevention and detection of abuse

To date, **10,500** professionals have been trained
The Safe Touches program teaches 5 – 9 y. o. children how to protect themselves from sexual abuse, and at the same time trains parents and teachers to identify risk factors and signs of sexual abuse.

In November 2021, the educational platform, www.asfalesaggigma.gr, was launched on the Education Policy Institute platform, to reach all public primary schools, all over Greece.

Throughout these years, more than 4,000 children and 1,000 parents and teachers have received training courses, in person or via internet.
We founded the 1st Child Safety Care Unit at the P. & A. Kyriakou Children’s Hospital in Athens, in collaboration with the 2nd Pediatric Department of the University of Athens.

Eliza’s Hospital-based Unit constitutes the first one for the identification of children’s abuse and neglect cases in Greece.
In collaboration with the 3rd Pediatric Department of the University of Athens, we found the Child Safety Care Unit - ‘ELIZA’ at the Attikon General University Hospital in Athens.

It constitutes our 2nd hospital-based unit for abused children.
In July, ELIZA launched the operation of ELIZA Line 10454, to:

- Support and guide professionals working with children who notice or suspect that a child is being neglected and/or abused mentally, physically, or sexually.
- Protect children by offering support to callers and resolving concerns regarding legal and procedural issues on reporting incidents of neglect and/or abuse.
- Offer psychological empowerment and support to professionals during the investigation of an incident of suspected neglect and/or abuse and guidance on the proper handling and reporting of an incident.
The importance of detection

ELIZA Helpline 10454

Hospital Based Units

Training of Professionals
Number of children referred for evaluation of possible abuse, per year – CHILD SAFETY CARE UNIT, P. & A. KYRIAKOU
ICEBERG PHENOMENA

VISIBLE CASES
Clinical & Diagnosed

HIDDEN CASES
Asymptomatic
Pre-Symptomatic
Undiagnosed
Latent
Deliberately Ignored
Professionals must report suspected child abuse and neglect

If they are in doubt, they must seek help.
How?

- Consult with experts: Psychologists, Social Workers, Pediatricians
- Call ELIZA Helpline 10454
- Call other Helplines

If they are certain, they should report the incident to the public Prosecutor

If the incident is urgent, they should call the police
How ELIZA Helpline 10454 can help

- Callers are guided to assess the incident and decide how to respond to the incident that concerns them.
- Callers are encouraged to report the incident.
- Callers are given guidelines on how to make a report.
- Callers are supported psychologically to be able to manage their own thoughts/doubts.
- Callers are advised on the application of the Protocols that apply to different cases, depending on the form of abuse.
- The Helpline counsellors forward all the incidents that the callers are reluctant to report to the Prosecution.
# How can one refer a case to the Child Safety Care Units

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<th>Method</th>
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<tr>
<td>By public Prosecutor's order</td>
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<td>By referral from the emergencies</td>
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<tr>
<td>By direct call from public workers to ELIZA child safety care unit</td>
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<tr>
<td>By calling ELIZA Helpline 10454</td>
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