A total of 2,159 individuals in 557 families were assisted to voluntarily repatriate to DRC in September. Cumulatively, 5,807 individuals in 1,653 families had repatriated since the start of the second phase of the voluntary repatriation on 18 July 2022.

In coordination with UNHCR and partners, WFP distributed cash for food assistance to 12,412 people we serve (6,443 females and 5,969 males), through the WFP Cash-based Transfer (CBT) network in Mantapala. Refugees received ZMW118 per person from WFP using a digital payment service in the settlement.

UNHCR and its education partner Caritas Czech Republic (CCR) completed the enrolment of 200 (males 123 and females 77) refugees at Cavendish University Zambia (CUZ) under the UNHCR/CUZ scholarships.

999
Individuals were added to the database in September (356 new arrivals, 146 new births and 497 In-Situ registrations).

645
Individuals we care for were vaccinated during the month of September, bringing the cumulative figure to.

2,159
Congolese comprising 557 families were repatriated in September 2022 from Mantapala settlement.
Operational Context

The Government of the Republic of Zambia (GRZ), through the Office of the Commissioner for Refugees (COR), works collaboratively with UNHCR to lead and coordinate the refugee response in line with its commitments under the Global Compact on Refugees (GCR). UNHCR supports the Government in ensuring that international protection standards are met and provides basic assistance to persons we serve pending finding durable solutions for them.

- As of 30 September, Zambia was hosting **94,618 People We Care For** (66,981 Refugees; 3,815 Asylum seekers and 23,822 Former refugees – Other People We Care for) this comprises a total of 31,539 Families (Averaging family size = 3 per Household).

- A total of **10,596** individuals were registered in the operation in the year 2022. In the month of September, there were 743 New registrations (birth registrations: 147, New arrivals: 264 and In-stu: 332).

- The Congolese population remains the largest with **58,602** individuals (62%), followed by Angolans **18,978** (20%), Burundians **7,750** (8%), Rwandese **5,580** (6%), Somalis **3,139** (3%), and other nationalities **569** (1%).

- Under the reporting period, there was an increase of **999** Individuals (356 new arrivals, 146 new births and 497 In-Situ registrations):
  - Meheba: **34,360** individuals
  - Mayukwayukwa: **20,875** individuals
  - Self-Settled (Government estimate): **12,404** individuals
  - Urban Lusaka and Ndola: **14,991** individuals
  - Mantapala: **11,488** individuals

UNHCR has four offices in Zambia: Representation office in Lusaka, field offices in Solwezi and Kawambwa, and a field unit in Kaoma. UNHCR Zambia has **96** staff throughout the country including **55** national, **21** international and **20** affiliate staff.

Achievements

Achievements and Impact

- After participation in the drafting of the National Refugee Policy which took place from 22 – 28 August 2022, UNHCR participated in the drafting of its Implementation Plan from 26-30 September 2022 under the auspices of the Ministry of Home Affairs and Internal Security. The implementation plan outlines more detailed measures and activities to be undertaken to realize the objectives of the Refugee Policy, which are broadly expected to enhance co-ordination in dealing with matters of persons we serve and improve their welfare. Nationwide stakeholder consultations on both the Policy and implementation plan are expected to be undertaken in line with Cabinet’s policy formulation guidelines before the finalization and launch of the Policy by end of December 2022.

- As a result of UNHCR lobbying, the Government through the Office of the Commissioner for Refugees (COR), started registration of two individuals among the minority group.

- UNHCR co-chaired (with IOM) the UN network for migration meeting in Lusaka attended by UNICEF and the UN human rights advisor on 6 September 2022. The purpose of the meeting was to review the terms of reference (TORs) for the network, updates on migration implementation being conducted by UN agencies and to also discuss advocacy points that the UN Resident Coordinator could present to
the Minister of Home Affairs and Internal Security (MHA-IS) with regards to mixed-migration issues in Zambia.

- On 1 September 2022, a meeting was held between the Office of the Commissioner for Refugees (COR), UNHCR and the Rwandan former refugees at UNHCR Offices. The purpose of the meeting was to find out what the former refugees are learning from the various interventions jointly made by the Government of Zambia and the Rwandan Ambassador to provide them with proper documentation and to explore solutions to address the legal limbo in which they find themselves. During the meeting, former Rwandan Refugees made it clear that majority of them would not like to get their national passports as a requirement to apply for residence permits in Zambia. They urged UNHCR and COR to advocate for issuance of residence permits to Rwandan former refugees without passport at the highest levels of Government, and that Government should embark on legal reforms after publication of the Refugee Policy.

- Some 164 home visits were conducted on the unaccompanied and separated children (UASC) in Meheba refugee settlement. General findings are that children require blankets, clothing, adequate food, school uniforms and books. About 87 are boys and 77 were targeted and reached. Most of the identified needs will be resolved through planned CRIs distribution and education support.

- In Meheba refugee settlement, awareness raising was conducted on Gender-Based Violence (GBV) at the One-Stop-Centre, reaching 425 individuals comprising 255 women and 170 men.

Identified Need and Remaining Gap

- There is need to continue advocacy with the Government to stem the recurrent detention of refugees.
- There is need to enhance countrywide detention monitoring in correctional facilities and frequent training and capacity building Immigration staff on principles of international refugee law for law enforcement is required.

**EDUCATION**

Achievements and Impact

- During the month under review, UNHCR and its education partner Caritas Czech Republic (CCR) completed the enrolment of 200 (males 123 and females 77) refugees at Cavendish University Zambia (CUZ) under the UNHCR/CUZ scholarships.

- UNHCR continued to support six selected refugee applicants to pursue the UNICORE Scholarship which provides an opportunity to pursue master’s degree courses across universities in Italy. All six candidates have obtained Convention Travel Documents (CTDs) with support from the Commissioner for Refugees (COR), one has already arrived in Italy and commenced lectures.

- Following the selection and placement of 15 refugee candidates under the DAFI Programme for 2022, UNHCR Zambia received 15 new slots making a total of 30 DAFI Scholarships for 2022.

- Under the Government’s teacher recruitment and deployment program, 30 were received in Meheba refugee settlement (12 are men and 18 women).

Identified Need and Remaining Gap

- Visa processing for remaining five candidates has encountered some delays affecting candidates’ reporting time at their various universities. UNHCR is working with partners including Caritas Italy, UNESCO Paris and the Italian Ministry of Foreign Affairs to address the situation.

**HEALTH**

Achievements and Impact

UNHCR continued collaborating with government through the Ministry of Health to improve health and nutrition services provided to the persons we serve as well as their immediate hosts. In the health facilities, a total of 8,402 (M:3,947; F:4,455) consultations were made compared to 9,701 in the previous month translating to 15% reduction in attendance. Children under the age of 5 years accounted for 25% (2,134). The leading causes of attendance included Malaria 30%(2558); Respiratory Tract Infections
19% (1629) and Acute Watery Diarrhoea - 1.5% (129). A total of 127 referrals were made for further management.

During the month under review, Covid-19 statistics among the people we serve stood at 308 cumulative cases (M:134; F:174) out of which 99% (306) recovered and 02 deaths recorded cumulatively. Testing for Covid-19 continued reaching 656 bring the cumulative figure to 11,862 people we serve tested. Ministry of Health (MoH) continued supplying Covid-19 vaccine to protect refugees and persons of concern. Covid-19 vaccination coverage among refugees increased from 15,976 recorded the previous month to 17,106 indicating 6.6% rise. Out of the attained figure, 6,460 received 1st dose while 10,655 were fully vaccinated. The figure for the booster dose remained the same 275. Sensitization and awareness campaigns were on-going to increase the update of the vaccine as well as accessibility to testing.

Identified Needs and Remaining Gaps

Many individuals have become complacent on the vaccination against Covid-19 are not keen to get booster. UNHCR continues supporting awareness campaigns and demand-creation to promote informed decision making among the persons we serve and their immediate hosts.

FOOD SECURITY AND NUTRITION

Achievements and Impact

- In coordination with UNHCR and partners, WFP distributed cash for food assistance to 17,594 (8,597 males and 8,997 females) through the WFP Cash-based Transfer (CBT) network in Mantapala settlement. Refugees received the cash of ZMW118 per person using a digital payment service in the settlement.
- WFP, through Action Africa Help International (AAH), distributed food rations comprising maize meal, beans, salt, and corn-soya blend (CSB) to 601 refugees (306 females and 295 males) in 124 households who were not yet registered on CBT system in the settlement.
- WFP delivered food items to Chiengi transit centre to cover the food needs of about 600 repatriating refugees per week during pre-departure immigration procedures at the centre.

Identified Needs and Remaining Gaps

NTR

WATER, SANITATION AND ENERGY

Achievements and Impact

- In Mantapala settlement during the month under review, four water boreholes and a water pipe for a mechanised water system in Mantapala settlement were broken down, affecting 1,405 people we serve and their hosts, with whom they share the water facilities. The community Pump Minders, with the assistance of World Vision, repaired the boreholes and pipes to restore the water supply.
- In Mayukwayukwa refugee settlement, The Ministry of Community Development and Social Services (MCDSS) conducted sensitizations on some identified households on sanitation/ regular cleaning of water points, homes, toilets, and rubbish pits. This was done to encourage the occupants to adhere to sanitation best practices and avoid disease outbreaks. During the sensitization, 35 (M:10, F:25) individuals/households were reached.
- In Meheba refugee settlement, the Department of Water Affairs managed to chlorinate 113 water points and repair three broken down water points.

Identified Needs and Remaining Gaps
The GRZ requires funding support in an amount of **US$853,759.85** to connect Meheba settlement to the national grid to benefit a number of households.

### SHELTER, INFRASTRUCTURE, CBI AND NFI

#### Achievements and Impact

- Cash-based-assistance (CBI) worth a total of $105,920.27 was disbursed to 2,286 refugees with specific needs with specific needs (PSNs) in July in Lusaka, Mayukwayukwa, Mantapala and Meheba refugee settlements covering three months. In Lusaka, to ensure provision of CBI assistance through mobile money payments, 65 PSNs were assisted with sim registration facilitated by Airtel Zambia.
- The Kawambwa District Council, with assistance from UNHCR, continued maintenance works on the 17-kilometre road that connects Kala Military Barracks to Mantapala settlement. The works include road levelling and the installation of culverts in areas of the road identified earlier during a joint road assessment by the Kawambwa District Council and UNHCR.

#### Identified Need and Remaining Gap

- NTR

### CAMP COORDINATION AND CAMP MANAGEMENT

- The refugee response is led and coordinated by the Government of the Republic of Zambia in order to achieve the Sustainable Development Goals (SDGs), Eighth National Development Plan (SNPD) and the Comprehensive Refugee Response Framework (CRRF). Under the Refugee Act (Government Of Zambia Act No. 1 Of 2017), the COR, within the Ministry of Home Affairs, is mandated to deal with refugee matters. Thus, Zambia has since 2018 adopted the mainstreaming approach, which requires that all line Ministries including Agriculture, Health, Education and Community services, which previously were engaged under separate Project Partnership Agreements (PPAs) contribute to key sectors under COR. Coordination of the different sectors and partners is managed through bi-monthly and monthly interagency meetings at field and country level, respectively. This is further strengthened through sectoral and bilateral stakeholder interactions. UNHCR is the primary interlocutor and lead agency for all refugee matters. To respond to the Congolese refugee emergency in a holistic and coordinated manner, the Government of the Republic of Zambia has constituted an Inter-Ministerial Committee (IMC) composed of key line ministries. The Committee remains active, post emergency phase in Zambia. Monthly inter-agency meetings are held in the three refugee settlements and Lusaka, attended by various stakeholders in the refugee programme, to manage and look at sectoral implementation issues.

### COMMUNITY EMPOWERMENT AND SELF RELIANCE

#### Achievements and Impact

- Fifteen (15) individuals we serve in Lusaka were identified to receive business grants under the direct implementation (DI) budget. This is the last batch of the 100 individuals that were earmarked to receive support to start or expand small-scale businesses.
- World Vision International (WVI) provided livelihood assets to 54 individuals (26 men and 28 women), composed of 27 refugees and 27 hosts, to assist them in establishing household income-generating activities in Mantapala settlement. Groceries, improved village chickens, and chicken feed were the things provided. The beneficiaries are part of the WVI's Ultra-Programme Graduation (UPG) project.
- To ensure access to market, credit, and quality agriculture inputs for the Mayukwayukwa local communities/farmers, UNHCR, Office of the Commissioner for Refugees (COR), Caritas Czech Republic (CCR), Ministry of Agriculture (MoA) and Department of Resettlement (DOR) held a meeting to facilitate the bringing of various agro inputs ranging from seeds, chemicals, fertilizers and farm machinery into the settlement by agro dealers and seed companies. Among companies engaged were SARO Agro, Seed-Co, THERMA Generals, Zamseed and Agora-Micro Finance. The seed fair is
planned for Thursday 15 to Friday 16 September 2022 in the refugee settlement and the Local Integration Areas (L.I.).

- UNHCR, in collaboration with Caritas Czech Republic (CCR), the livelihoods partner, commenced a refugee artisan mapping exercise in Meheba refugee settlement to facilitate market linkages between refugee artisan groups and the UNHCR MADE51 project. Currently seven different artisan groups have been successfully interviewed.
- In Mayukwayukwa refugee settlement, four beneficiaries under the goat-pass-on intervention were monitored to understand its viability. The intervention is going on well with one individual currently owning 11 goats. Beneficiaries were mentored on feeding, disease control and prevention. All monitored beneficiaries were refugees.

**Identified Needs and Remaining Gaps**

- Resources constraints limit the duration of trainings on Start and Improve Your Business (SYIB) for beneficiaries who receive business grants. The SYIB trainings is expected to be done over a 15 day period. As a mitigation strategy, UNCHR and its partners compress the trainings to fit within a limited number of days.

**DURABLE SOLUTIONS**

**Achievements and Impact**

- A total of 2,159 individuals in 557 families were assisted to voluntarily repatriate to DRC in September. Cumulatively, 5,807 individuals in 1,653 families had repatriated since the start of the second phase of the voluntary repatriation on 18 July 2022.
- On 15 September, UNHCR facilitated the return of two Burundians with a repatriation grant of $150 each and a one-way air ticket. A total of 10 Burundian refugees have so far returned home in 2022.
- In September, 48 cases/257 individuals were submitted to the USA for resettlement consideration. Cumulatively, 317 cases of 1367 individuals had been submitted for resettlement consideration to the USA, Sweden, Finland, Australia, Norway, and Canada by the end of September 2022. Within the month, 160 cases/492 individuals departed for resettlement to various resettlement countries. On Complementary Pathways, one individual departed for UNCORE scholarship program to Italy. The RSC circuit ride mission for pre-screening, family reunification and data collection that started in July completed on 17 September 2022.

**Identified Needs and Remaining Gaps**

- Despite receipt of confirmation to recruit additional staff to address staffing needs, there is need to hasten the recruitment processes for the staff to meet the allocated resettlement spaces.

**Partnerships and Refugee Inclusion**

- UNHCR works collaboratively the COR in the Ministry of Home Affairs and Internal Security and other key government line ministries, the United Nations Country Team (UNCT) and the local and international non-governmental organizations (I-NGOs) including Action Africa Help, Plan International, Caritas Czech Republic, CARE International and World Vision Zambia, Cavendish University etc.
- The Government of the Republic of Zambia, UNHCR and partners provide community-based protection and social support to PoCs in Lusaka as well as in Meheba (Western Province), Mayukwayukwa (Northern Province) and Mantapala (Luapula Province) refugee settlements.
Financial Information

**Contributions for the Zambia refugee operation (in US$)**
Total UNHCR financial requirements for Zambia amounts to **US$ 24.4 million**. Total recorded contributions for the UNHCR operation in Zambia as of 30 September 2022 amount to **US$7,960,024** (77% funding gap). UNHCR is grateful to all donors for continuous support.

**Other Softly Earmarked Contributions to UNHCR’s global budget (in US$)**
United States of America 29.3 million | Private donors Australia 9.4 million | Canada 7.8 million | Private donors USA 7.2 million | Private donors Germany 4.8 million
France | Japan | Norway | Private donors

**Unearmarked Contributions to the global budget (in US$)**
Sweden 99.3 million | Norway 72.5 million | Private donors Spain 56.9 million | Private donors Japan 40.9 million | United Kingdom 40.1 million | Netherlands 37.2 million | Denmark 35.6 million | Private donors Republic of Korea 28.6 million | Germany 27 million | Private donors USA 26.2 million | Japan 21.7 million | France 18.5 million | Switzerland 18.4 million | Private donors Italy 16 million | Belgium 11.9 million | Ireland 11.8 million | Private donors Canada 11.8 million | Private donors Sweden 11.4 million | Italy 10 million | Algeria | Armenia | Australia | Austria | Azerbaijan | Bulgaria | Canada | Costa Rica | Estonia | Finland | Iceland | Kuwait | Liechtenstein | Lithuania | Luxembourg | Monaco | Montenegro | Morocco | New Zealand | Peru | Philippines | Portugal | Qatar | Republic of Korea | Saudi Arabia | Singapore | Thailand | Türkiye | Uruguay | Private donors

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