BACKGROUND

Since the beginning of hostilities, nearly one-third of Ukrainians have been forced from their homes, in what has become one of the largest human displacement crises in the world today.

As of today, over 7.8 million refugees from Ukraine are present across Europe, of which 4.7 million have registered for temporary protection or similar national protection schemes. According to the Ukraine Internal Displacement Report by IOM, over 6.5 million people were internally displaced by the war within Ukraine as of 27 October.
In one of the largest attacks on energy infrastructure so far, a wave of some 100 missiles hit critical infrastructure in Kyiv, Kharkiv, Lviv, and at least 16 of the country’s 24 regions on 15 November, leaving millions of people without electricity, water or heating.

**KEY FIGURES IN UKRAINE (AS OF 16 NOVEMBER)**

<table>
<thead>
<tr>
<th>3.06 million</th>
<th>1,078,102</th>
<th>791,023</th>
<th>125,041</th>
<th>959,349</th>
<th>325,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>people reached with assistance to date</td>
<td>people reached with essential food and non-food items (NFIs), winter clothes</td>
<td>individuals received cash assistance from UNHCR to support their basic needs. Inter-agency Cash Working Group partners have reached 4.24 million people with cash assistance (dashboard)</td>
<td>people received shelter support through interventions in collective centres and damaged homes.</td>
<td>people received shelter support, advice and referrals at border crossing points, transit, and reception centres and through hotlines, including psychosocial support and legal aid</td>
<td>people have received assistance through 489 humanitarian convoys delivered to hard-hit areas.</td>
</tr>
</tbody>
</table>

**UNHCR RESPONSE TARGETS***

<table>
<thead>
<tr>
<th>4.3 million</th>
<th>1.2 million</th>
<th>1.5 million</th>
<th>1.08 million</th>
<th>140,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>The number of people UNHCR aims to reach</td>
<td>people will receive protection assistance and information</td>
<td>people will be supported with essential food and non-food items</td>
<td>people will receive multipurpose cash assistances</td>
<td>people to receive shelter support, including through repairs and insulation of 8,200 homes</td>
</tr>
</tbody>
</table>

*The targets are subject to the receipt of the funding requirements detailed on the last page.
UNHCR RESPONSE HIGHLIGHTS - UKRAINE

- 72 hours after the withdrawal of Russian troops from Kherson city on 11 November, the first inter-agency convoy in eight months delivered essential supplies to more than 6,000 people in Kherson. UNHCR contributed with thermal blankets, sleeping bags, bed linen, solar lamps, tarpaulin and jerry cans to the joint effort with IOM, UNICEF and WFP.

- UNHCR has so far delivered over 70% of its winter response target, reaching nearly 650,000 people in vulnerable situation. Through shelter interventions, distribution of winterized items and cash to cover winter needs, UNHCR helps them access safe, warm, and dignified accommodation during the winter months.

- Generators for heating points remain a priority ask from oblast authorities and UNHCR has so far distributed 23 generators to Kharkivska, Donetska, Sumiska, Zaporizka and Kyivska oblasts to be installed at heating points with 74 in the pipeline.

- Over 3 million people have by now been reached by UNHCR and partners with protection services and assistance in form of cash, essential items and shelter support, while UNHCR continues to support and complement the authorities’ response. Find more information on protection and other assistance in the regular Ukraine country operational updates.

**Protection**

- The psychological stress of the war is leading to an increased demand for psychosocial support by internally displaced persons (IDPs). UNHCR and partners are responding with a series of counselling events across the country. Partner INTERSOS, for example, provided over 1,000 people with psychosocial support and case management in Poltavska oblast this week.
A regional workshop on Trafficking in Persons (TiP) on 10-11 November in Budapest allowed 21 NGO and UNHCR staff from seven country operations to exchange on practical tools for front-line staff in identifying vulnerabilities to TiP and on how to address them through risk mitigation measures.

441,600 people have received cash assistance in Bulgaria, Moldova, Poland, Romania, and Slovakia as of 17 November.

37 Blue Dots have been established with UNICEF in Bulgaria, Hungary, Italy, Moldova, Poland, Romania, Slovakia, and Slovenia.

Digital Blue Dots have been launched in Hungary, Italy, Moldova, Poland, Romania. The regional website provides localized and up-to-date information about services available to refugees in each country, a mapping of existing Blue Dots, information on legal stay, work, livelihood, accommodation, education, childcare, medical care, disability support, social assistance, protection services and other services.

**BULGARIA**

145,560 refugees registered for temporary protection

98,836 people provided with protection support by UNHCR and partners

41,558 people had been reached through 6 Blue Dots

1,450 people have received cash assistance

As part of the prioritised efforts to support children in their school transitions, UNHCR and partner EduCart have organised a workshop on teaching Bulgarian as foreign language for 30 local teachers on 11 November.

Another current priority for UNHCR and partners is the delivery of winter-related support packages, which so far reached 4,083 individuals with quilts, hygiene kits and blankets. Meanwhile, partners have provided 51,343 persons with food or food vouchers, and 68,294 persons with non-food items providing food and non-food assistance.

**CZECH REPUBLIC**

460,219 refugees registered for temporary protection

1,208 people provided with protection support by UNHCR and partners

In October, UNHCR partner Slovo 2 assisted 78 refugees from Ukraine with informal language training, 85 people with employment counselling, five families of 19 people with housing assistance, as well as 6 people with psychological support.

UNHCR’s Implementing partner Organization for Aid to Refugees (OPU) has provided legal counselling to 1,208 people since the start of the crisis in Ukraine.
**HUNGARY**

31,989
refugees registered for temporary protection

39,793
people provided with protection and support by UNHCR and partners

9,386
people had been reached through 3 Blue Dots

99,050
visits to the UNHCR Hungary Help Page

- As of 14 November, UNHCR and partners had distributed 7,177 hygiene kits.
- The UNHCR-funded Verzió International Human Rights Documentary Film Festival on 8-16 November featured refugee-themed documentaries and a roundtable with UNHCR, UNICEF and IOM on the Ukraine emergency.
- 85 refugee children from Ukraine attended the “Seven Wonders” children’s camp organized by UNHCR partner the Hungarian Red Cross Society between 2-6 November in Szolnok to support their mental health and well-being through positive therapy, including games and other activities.

**REPUBLIC OF MOLDOVA**

95,963
refugees from Ukraine estimated to have remained in the country

71,037
refugees received protection information or counselling through UNHCR and partners

97,391
people have received cash assistance

384,615
visits to the UNHCR help page

- To date, 38,963 people have received support provided by UNHCR, UNICEF and partners at the nine Blue Dots in Moldova, including 19,283 children.
- Between 1 and 9 November, as part of its winterization strategy, UNHCR and partner ACTED distributed 7,870 items in Chisinau and 10 other districts including blankets, hygiene items, quilts, kitchen utensils and other articles to vulnerable refugees in accommodation centres.
- To date, over 3,430 refugees have been provided with psychological first aid and specialized psychosocial support (PSS) by UNHCR partner INTERSOS. The services are provided at the main border crossing points - Palanca, Tudora, as well as in the Palanca Bus Hub.

**POLAND**

1,497,849
refugees have registered for temporary protection

40,324
people were counselled at the 6 Blue Dots and 5 Community Centres

5.7 million
views to the UNHCR Poland Help page

- Upon conclusion of the emergency multi-purpose cash assistance (MPCA) programme reaching 284,602 refugees, UNHCR is providing strictly targeted cash assistance to some of the most vulnerable refugees to support them cover winter needs. To date, 2,147 individuals (721 families), had been enrolled.
- UNHCR and 18 partners have been conducting a participatory assessment since 10 November, consulting 760 refugees through focus group discussion across 11 locations. The exercise is due to be completed on 30 November.
ROMANIA

85,456
refugees registered for temporary protection

29,783
people have received cash assistance

54,268
refugees received protection information or counselling through UNHCR and partners, in-person and over hotlines

7
Blue Dots (five regular and two light)

85,881
views to the UNHCR Romania Help page

- Maramures’ local authorities and UNHCR launched a Local Refugee Support Network on 11 November to enhance local coordination and exchange among over 50 government and NGOs participants. This was the second out of six pilot events planned in November and December in large refugee hosting cities.

- UNHCR is scaling up its community-based protection activities in and around Bucharest. This week, five refugee UN volunteers (UNVs) have joined UNHCR to reinforce outreach to and communication with refugees. In coming days, more refugee UNVs will support the four UNHCR offices in Romania.

- At RomExpo, UNHCR partner Ateliere fara Frontiere (AFF) counselled to date 368 refugees on employment services. 75 people have also participated in community engagement activities during the reporting week to facilitate their social inclusion.

SLOVAKIA

100,585
refugees registered for temporary protection

26,776
people have been assisted with legal counselling at 3 Blue Dots

26,997
refugees have received cash assistance

422,814
visits to the to the UNHCR Slovakia Help page

- On 2 November, UNHCR presented the authorities with an inter-agency Multi-Sectoral Needs Assessment (MSNA) 2022 of Ukrainian refugees in Slovakia. The assessment was carried out between June and August, based on quantitative interviews of 724 households (HH), mainly composed of women. The findings indicate that, inter alia: 93% of HH have been granted temporary protection in Slovakia; 78% of HH benefitted from cash assistance; 47% of HH were not engaged in any form of work; 80% of HH members were able to access healthcare when needed; around 40% of children and young adults were enrolled at school in Slovakia; 55% of children attended Ukrainian distance learning regularly; 83% of HH reported being satisfied with the humanitarian aid received.
OTHER COUNTRIES

Belarus
- The UNHCR Help website has received 14,920 visits to date.
- As of 31 October, 1,886 individuals had received counselling through the Refugee Counselling Service, a UNHCR and partner Belarusian Movement of Medical Workers initiative.

Estonia
- As of 15 November, over 38,729 refugees from Ukraine had registered for temporary protection.
- Between 31 October and 6 November, 197 refugees and members of the diaspora from Ukraine participated in five outreach events in four towns, organized by the Estonian Human Rights Centre and Estonian Refugee Council. These events enable protection monitoring and give an insight into the issues refugees are facing.

Georgia
- As of 15 November, 25,204 refugees from Ukraine were present in the country.

Latvia
- As of 27 October, over 70,244 refugees from Ukraine had registered for temporary protection in Lithuania.
- The Lithuanian Red Cross Society is assisting 352 vulnerable refugees, many of whom face serious medical issues or disabilities, financial difficulties or are undergoing trauma or different emotional experiences.

Lithuania
- As of 27 October, over 70,244 refugees from Ukraine had registered for temporary protection in Lithuania.
- The Lithuanian Red Cross Society is assisting 352 vulnerable refugees, many of whom face serious medical issues or disabilities, financial difficulties or are undergoing trauma or different emotional experiences.

Russian Federation
- On 1-2 November, UNHCR together with the Office of the Commissioner for Human Rights of the Russian Federation and the Local Commissioner for Human Rights in Nizhny Novgorod, organized a monitoring mission to two temporary accommodation points (TAPs) and visited two refugee families living separately in apartments paid by local authorities. It was the first time that UNHCR observed the practice of renting private accommodation; refugees were satisfied with the possibility of being assisted outside of the collective environment of a TAP.
- UNHCR and local partners have counselled in person and over the phone 73,369 refugees across eight regions to date. During the reporting period, main queries related to accessing humanitarian assistance, temporary protection and asylum, temporary residence permits or Russian citizenship, and accessing the labour market, social rights, education and health care.
- The UNHCR Help website has received 82,211 visits to date.
COORDINATION

Ukraine

In Ukraine, UNHCR leads the Protection, Shelter and Non-Food Item (NFI), and Camp Coordination Camp Management (CCCM) Clusters. Cluster coordinators ensure a timely and appropriate approach among humanitarian partners for delivering protection services and conducting protection advocacy; providing emergency and temporary shelter solutions, and distributing essential household and other non-food items; and supporting management and service delivery in collective sites hosting IDPs. All UNHCR-led Clusters have national coordination structures based in the capital, Kyiv, as well as sub-national coordinators in various hubs covering the West, North, Central and South-East. UNHCR also co-chairs the Humanitarian Country Team (HCT) Protection Strategy Working Group and the Accountability to Affected Populations (AAP) Working Group. Through its leadership in these areas, UNHCR promotes the centrality of protection across the response, and promotes meaningful engagement and participation of people affected by conflict throughout the humanitarian programme cycle.

Regional Refugee Response

UNHCR has facilitated the establishment of coordination structures in line with the Refugee Coordination Model, in order to support the overall coordination of relevant governments. An initial Regional Refugee Response Plan (RRP) was developed in early March. A revised version of the RRP extending through December 2022 was published in April bringing together the joint efforts of 142 partners. The recalibrated RRP was published in October, to adjust for winter-related needs and other emerging priorities. Inter-agency Refugee Coordination Forums (RCFs), led by UNHCR, and specific sectoral groups, have been established at country level in Belarus, Bulgaria, the Czech Republic, Hungary, the Republic of Moldova, Poland, Romania, and Slovakia to support the efforts of the concerned governments. The structures are intended to be agile and will be adjusted as the situation evolves.

UNHCR leads the Refugee Coordination Forum (RCF) at country-level in Hungary to ensure a harmonized response within existing government structures and among inter-agency partners, NGOs, volunteers and other stakeholders, with associated working groups (Protection, including Child Protection and Education, and Basic Needs – including Shelter, Food, and Non-Food Items) and two cross-cutting task forces (the Prevention of Sexual Exploitation and Abuse and Mental Health and Psychosocial Support) to effectively coordinate inter-agency partners’ response.

In Moldova, an Inter-Agency Coordination Group has been established with some 95 participating members. UNHCR leads the RCF and co-chairs the Cash, Education, Information Management (IM), Protection, Accommodation & Transportation, and Logistics & Supply Working Groups; GBV and Child Protection Sub-Working Groups; the Gender Task Force; the Accountability to Affected Population Task Force; and the PSEA Network. The Government of Moldova has established a Single Emergency Management Centre under the Prime Minister’s Office, where UNHCR represents the Inter-Agency Coordination Group, ensuring coordination between the two. Local Refugee Coordination Forums have been established in Otaci and Palanca (at the border with Ukraine), as well as in Balti, Cahul, Ungheni and UTA Gagauzia.

In Poland, UNHCR leads the overarching refugee coordination structure in Poland, in support of the Government-led response. The thematic sector working groups include Protection (with sub-sector working groups on Child Protection, Gender-based Violence, Counter-trafficking, Third-Country Nationals, and Mental Health and Psychosocial Support); Health; Education; Shelter; Basic Needs, including Food Security, Water and Sanitation and Core Relief Items; and Logistics. In addition, there are transversal working groups on Cash, Information Management, Accountability to Affected Populations and Prevention of Sexual Exploitation and Abuse.

Blue Dots

UNHCR and UNICEF are jointly establishing “Blue Dots” in multiple countries receiving refugees fleeing Ukraine. To date, a total of 37 are already operational including in:

<table>
<thead>
<tr>
<th>Country</th>
<th>Blue Dots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bulgaria</td>
<td>6</td>
</tr>
<tr>
<td>Moldova</td>
<td>9</td>
</tr>
<tr>
<td>Slovakia</td>
<td>3</td>
</tr>
<tr>
<td>Hungary</td>
<td>3</td>
</tr>
<tr>
<td>Poland</td>
<td>6</td>
</tr>
<tr>
<td>Slovenia</td>
<td>1</td>
</tr>
<tr>
<td>Italy</td>
<td>2</td>
</tr>
<tr>
<td>Romania</td>
<td>7</td>
</tr>
</tbody>
</table>

Responding to the critical need of safety, stability, updated and accurate information and specialised protection services, UNHCR and UNICEF have jointly established the Blue Dot Safe Space, Protection and Support Hubs, spaces where refugees can find information, support and referrals for health care, education, psychosocial support and more, all under one roof. Services available at Blue Dot hubs aim to assist all refugees, with a specialised focus on children and those at greatest risk, people with disabilities, people who might have been trafficked, survivors of violence and refugees from the LGBTQI+ community.
In Romania, the coordination architecture is made up of six sectoral working groups, three sub-working groups, two task forces, and one network, led by Inter-Agency leads and co-leads. The sector working groups are meeting regularly on a weekly or bi-weekly basis making the structure flexible and effective. UNHCR and partners are working closely with authorities to ensure complementarity and synergy between the government Working Groups and the inter-agency coordination structure of the Refugee Response Plan (RRP) in support to the National Plan of Measures.

In Slovakia, a response-wide Refugee Consultation Forum (RCF) is in place that meets alternatively in Bratislava and in eastern Slovakia and is co-chaired by the Government and UNHCR. Within the RCF, seven working groups and sub-working groups are operating (Anti-Trafficking, Cash, Child Protection, Health, Information Management, MHPPS, Protection and Inclusion) as well as a UNHCR-led PSEA Task Force while Accountability to Affected Persons (AAP) is mainstreamed across all groups and made an RCF standing agenda item. UNHCR also convenes a regular humanitarian and development Donor Group. The Steering Committee dedicated to integration has been reactivated and tasked with the inclusion and integration of Ukrainian refugees. RCF partners are furthermore supporting the ongoing engagement of the Slovak Republic with the Global Compact on Refugees (GCR) as a means of systematizing and sharing good practices with other countries facing similar challenges, and in view of cultivating pledges related to its national response for the Global Refugee Forum in 2023.

FINANCIAL UPDATES

**UNHCR Financial Update**

(As of 25 October 2022)

Addendum to the Revised Supplementary Appeal (revised)

$1.4 billion required (USD)

90% funded

**Inter-Agency Financial Updates**

(As of 17 November 2022)

Ukraine Situation: Regional Refugee Response Plan (revised)

$1.79 billion required (USD)

73% funded

UN Flash Appeal Ukraine (revised)

$4.29 billion required (USD)

71% funded

Refugees from Ukraine across Europe as of 16 November 2022

**SITUATION OVERVIEW**

The majority of refugees from Ukraine initially fled to countries in the immediate vicinity. However, border policies applicable to Ukrainian nationals have allowed refugees to travel. Refugees may choose particular destination countries. Others have decided to stay closer to home, waiting for the security situation to improve.

**KEY FIGURES**

- **7.8M** Individual refugees from Ukraine recorded across Europe
- **4.7M** Refugees from Ukraine registered for Temporary Protection or similar national protection schemes in Europe

Statistics are compiled mainly from data provided by authorities. While every effort has been made to ensure that all statistical information is verified, figures represent an estimate. Triangulation of information and sources is performed on a continuous basis. Therefore, amendments to figures may occur including retroactively.

*Estimate based on most recent data available as of 16 November.

Disclaimer: The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations. *Serbia and Kosovo (S/RES/1244 [1999])

Source: UNHCR Regional Bureau for Europe