INFORMATION ECOSYSTEM ASSESSMENT: MOLDOVA
What is an IEA?
REFUGEE FOCUS

• **Information access and preferences:** Sources, platforms, digital access, media

• **Information barriers:** What makes it difficult to access info about services?

• **Information needs/gaps:** What do they need to know, in what areas is the response failing on clear communication?

• **Feedback and complaints:** how would refugees prefer to give feedback on the refugee response?
HOST FOCUS

• **Information sources:** How is the general population hearing about the refugee response (sources/platforms), what is their opinion of media reporting (quantity, content)

• **Information needs/gaps:** What do people know about the refugee response, services available to host/refugee, what would they like to know?

• **Feedback and complaints:** how would the community prefer to give feedback on the refugee response?
Balti
Cahul
Chisinau
Comrat
**TIMELINE**

- **November 6 - 25**: Research design, creation of research tools, building research team
- **November 23 – Dec 23**: Data Collection
- **January 2 – Jan 20**: Data Analysis and writing of first draft report and early findings presented to AAP
- **January 21 – Feb 10**: Final revisions, translation, graphic design
- **February 11 – 28**: Final report released, events etc
DATA COLLECTION

• Quantitative survey

• Focus group Discussions:
  • Refugee community: Women, Men, Young people, Older people, PLWD
  • Host Community: Volunteers, Host families
  • Local media

• Key informant Interviews:
  • International service providers
  • Local service providers
  • Government (local and National)
  • Local media

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We would LOVE your input

• **What do you need to know?**
  What information would help you better communicate, engage and implement and accountability mechanisms?

• **Do you have something to say?**
  Connecting us with your teams for KII / FGD, let us know about existing and planned information and communication activities

• **What already exists?**
  Desk review: Suggesting any existing research or reports

**Please contact:**
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