The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive-Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contains information shared by the different humanitarian actors engaged in the IBV scheme.

Feedback received from the community:

- Community representatives requested organizations to hire persons with disabilities and elders as extra volunteers in to support them financially.
- Community members requested all organizations to rotate their IBVs to increase job opportunities inside Azraq camp.
- Community representatives requested to issue work permits for people who were re-allocated outside village 5.
- Community members are dissatisfied with the unreachable announcement for IBV opportunities.