10+ monitored channels

Private consulting

Facebook, Telegram, Viber

Dopomoha.md feedback
- Cash Assistance: 30%
- Food and Goods: 23%
- Other: 17%
- Accommodation: 15%
- Vouchers: 4%
- Transportation: 4%
- Border Crossing: 4%
- Education: 2%
- Medical Assistance: 1%
- Food and Goods: 23%
CASH ASSISTANCE
- ACTED help
- Scam with supposed cash assistance
- Wait for cash for more than 50 days
- Hotline provides inaccurate information

FOODS & GOODS
- No help for winter
- Long waiting list to get food packages
- Humanitarian centers are closing one by one
- Volunteers are just raising themselves salaries

ACCOMMODATION
- Lack of places
- RACs are closing
- Lack of apartments for rent
Refugees housed by local families used wooden fence as firewood because they were cold.

Moldovans do not like cars with UA numbers, they scratch them.

Transnistrian telegram channels are full of hate towards Ukrainians.

We are planning to come to stay in Moldova for winter and do not need to apply for any assistance.

Who sells Linella vouchers, I want to buy them.

Bank refuse opening bank accounts or issue bank cards to refugees.
Age and gender

76% Female  
24% Male  
0% Custom
<table>
<thead>
<tr>
<th>Top countries</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Moldova</td>
<td>46,217</td>
</tr>
<tr>
<td>Ukraine</td>
<td>14,152</td>
</tr>
<tr>
<td>Germany</td>
<td>4,657</td>
</tr>
<tr>
<td>Romania</td>
<td>4,155</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>3,848</td>
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</table>

<table>
<thead>
<tr>
<th>Top towns/cities</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Chisinau, Moldova</td>
<td>28,969</td>
</tr>
<tr>
<td>Odessa, Odessa Oblast, Ukraine</td>
<td>5,651</td>
</tr>
<tr>
<td>Balti, Moldova</td>
<td>1,923</td>
</tr>
<tr>
<td>Kyiv, Ukraine</td>
<td>1,712</td>
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<tr>
<td>London</td>
<td>1,209</td>
</tr>
</tbody>
</table>
CONTACT US

INFO UNIT TEAM

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