### Meeting Details

<table>
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<th><strong>Date</strong></th>
<th>29 December 2022, next CWG meeting planned – 19 January 2023</th>
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<td><strong>Time</strong></td>
<td>09.30 to 10.30, online.</td>
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<td><strong>Co-Chair</strong></td>
<td>Yigit Anil Gurer, CBI Officer, UNHCR</td>
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<td><strong>Reporting</strong></td>
<td>Natalia Postaru, Associate Programme CBI Officer</td>
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<td><strong>Email</strong></td>
<td><a href="mailto:mdachcbi@unhcr.org">mdachcbi@unhcr.org</a></td>
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### Agenda

**IFRC - Moldova CVA Winter Assistance Programme, Ukraine, and Impacted Countries Crisis Response**

### Information collection and relevant links


### Participants:

- Ramesh GHIMIRE – International Federation of Red Cross (IFRC)
- Servet AVCI - International Federation of Red Cross (IFRC)
- Valentina HAROVESCHI – International Federation of Red Cross (IFRC)
- Rei DOI – Peace Winds Japan
- Mihaela LAVROV - Peace Winds Japan
- Dustin ACHRILL – ACTED
- Julie VERBURG – ACTED
- Nurlan DERBIKHALIEV – Swiss Red Cross
- Ion GRADINARI – Helvetas
- Andrei HINCU – CARE & SERA Romania
- Zinaida ADAM – UNDP
- Fadel DAOUD – World Food Programme (WFP)
- KIV - Pm Distrib – Solidarities International
- Ahmed MOUSSA – World Food Programme (WFP)
- Marina TURCANU – World Food Programme (WFP)
- Jane MURIITHI – International Committee of the Red Cross (ICRC)
- Doina CUTULAB – Keystone Moldova
- BAARS Margo Cara – International Organisation for Migration
- Jado Batila - International Committee of the Red Cross (ICRC)
### Summary of discussions and agreements/action points

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<th>Agenda Point</th>
<th>Discussion</th>
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<td><strong>IFRC - Moldova CVA Winter Assistance Programme, Ukraine and Impacted Countries Crisis Response</strong>&lt;br&gt; Ramesh Ghimire CVA Delegate IFRC Country Office, Moldova</td>
<td>The IFRC presented their Winterisation CVA Programme, targeting vulnerable refugees and host community by providing unconditional and unrestricted cash to cover winter necessities. The programme became a regional operation covering Ukraine and impacted countries crisis – Moldova, Poland, and Romania. <strong>In Moldova the target population planned:</strong> 33,333 individual/11,111 households: 26,667 individuals/8,889 HH (80%) Ukrainian refugees and 6,666 individuals/2,222 HH (20%) Moldovan population. <strong>Transfer value for winter cash support:</strong> 60 Euro (1,189 MDL) per person for 5 months in one off payment. Calculation (60/5) 12 Euro per individual per month; (iii) (12x3-Average family size-) 36 Euro per household per month; (iii) (36 x 5/3) 60 Euro per individual for 5 months. Within the Cash Working Group meetings, the cash partners agreed that the transfer value for winter support to be in line with the Government’s winter support, namely APRA (including the transfer value (of USD36/MDL700) per household and frequency (multi-instalment covering 5 months: November to December). <strong>Timeline of the programme:</strong> November 2022 to February 2023. <strong>The total fund allocated</strong> for winter support: 2 million Euro. <strong>Programme Targeting Criteria:</strong>&lt;br&gt; <strong>Refugee coming from Ukraine</strong>&lt;br&gt; - Left the Ukraine after 24th of February 2022 due to the conflict,&lt;br&gt; - Are currently located in Moldova&lt;br&gt; - Are one of these categories:&lt;br&gt;  - Household with member who is under 18 years old&lt;br&gt;  - Household with member who is over age of 60&lt;br&gt;  - Household with a member with disability or chronic illness&lt;br&gt;  - You have a household member who is pregnant or nursing&lt;br&gt;  - Single woman with no other adult&lt;br&gt; <strong>Moldovan vulnerable households</strong>&lt;br&gt; - Are currently located in Moldova&lt;br&gt; - Are one of these categories:&lt;br&gt;  - Household with member who is under 18 years old&lt;br&gt;  - Household with member who is over age of 60&lt;br&gt;  - Household with member with disability or chronic illness&lt;br&gt;  - You have a household member who is pregnant or nursing&lt;br&gt;  - Single woman with no other adult&lt;br&gt; <strong>CVA distribution for people coming from Ukraine as a result of the conflict:</strong>&lt;br&gt; 1. Socialization of the activities with all stakeholders&lt;br&gt; 2. Beneficiary self-registration application/tool through IFRC data management, validation of list and approval by all stakeholders&lt;br&gt; 3. Cash distribution through Financial Service Provider (FSP)&lt;br&gt; 4. Post distribution monitoring (PDM)&lt;br&gt; <strong>CVA distribution for Moldovan Vulnerable Households:</strong>&lt;br&gt; 1. Socialization of the activities with all stakeholders&lt;br&gt; 2. Beneficiary selection by MRCS and authorities (SP), validation of list in IFRC data management system and approval by all stakeholders&lt;br&gt; 3. Cash distribution through Financial Service Provider (FSP)</td>
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### Coordination with the CWG and the Government

- Details of the action are shared with the Ministry of Labour and Social Protection
- The IFRC CVA teams and MRCS shared the programme’s details with UNHCR
- MoU and specific Annex to the activity to be signed between MoLSP and MRCS (for the assistance to Moldovan HH)
- Progress updates with the CWG and the Government, future CVA actions are coordinated with stakeholders

### Situation Overview: Moldova CVA Figures (*the progress is ongoing*)

- **12,578 individuals/5,508 HH registered** (of which 83% female and 17% male)
- Call Center/Hotline established in the country
- Call Center is available in English, Russian, Ukrainian, and Romanian languages
- Effective case management and referrals pathway
- Automatized chatbot available to people assisted through Viber/WhatsApp and SMS
- Over 950+ calls answered
- Self-Registration App up and Running - Website (*up-to-date*)

### Next steps:

- Socialize the winter assistance CVA Plan to the CWG chair/co-chair and members (29 December 2023)
- Share the 5Ws data (Activity Info) of winter CVA response to Ukrainian people
- Regularly participate in the CWG meetings
- Coordinate with the Government, CWG, Movement and non-Movement partners to contribute in identified and agreed needs of the country
- Conduct the post-distribution monitoring (PDM) and socialize lessons learnt

### CVA for 2023:

- Support to MRCS in capacity building initiatives through conducting CVA capacity mapping with a POA for 2023
- Winterization CVA for vulnerable Moldovan population
- CVA programme for Ukrainian Refugee for 2023
- CVA programme for Moldovans for 2023

### Q&A

**Questions related:**

- Vulnerable Moldovan population; the registration is not started yet. IFRC is in the process of negotiating and signing the MoU between the Moldova Red Cross and the Ministry of Labour and Social Protection. Based on the agreement of data sharing, the list of vulnerable Moldovan populations (families with children with severe disabilities) will be shared by the Ministry for winter cash assistance.
- Refugee population, the self-registration is open for 10 days: the registration process is ongoing. So far 12,578 individuals registered, and an estimated 10,000 already received one-off winter assistance.
- Validation of the targeting method and criteria (especially for people with disability and severe medical conditions); the mechanism will be elaborate for further planned interventions. Currently, IFRC is operating as an emergency actor, and the data is processed based on the beneficiaries' declaration and validated with the existing statistics data (from Ukraine and Moldova).
- Most of the calls to the Call Centre are about payments, timeline, and eligibility criteria.
- Based on the CWG Strategy, CWG partners supports the de-duplication efforts across the country including Transnistria.
- IFRC observes that the programme targets the vulnerable newcomers as high number of refugees registered are from the border areas. As IFRC is able to cash-out within 36 hours, the assistance covers the immediate needs of the newcomers.