

UKRAINE EMERGENCY

UNHCR Delivery Updates

18 January 2023

UNHCR and local NGO partner Proliska mobilized quickly to provide essential items such as thermal blankets, psychological first aid and assistance with temporary accommodation to families whose homes were destroyed by the horrific attack on the residential building in Dnipro on 14 January. © UNHCR

OPERATIONAL CONTEXT:

- Over the weekend of 14 and 15 January, [explosions were reported](#) in at least ten of Ukraine's oblasts, causing additional damage to the energy infrastructure. As temperatures across Ukraine continue to drop, millions are facing unpredictable power, water, and heat outages, and people's homes continue to be destroyed daily.
- On 14 January, a ballistic missile hit a residential building in Dnipro in **one of the deadliest attacks in Ukraine since the start of the Russian invasion last February**. [According to an OHCHR official](#), at least 45 civilians, including 6 children, were killed and at least 79 people were injured while in their homes. More than 1,000 people have been made homeless as a result of the attack.
- The situation remains critical in the east with scores of civilians killed and injured in Donetsk and Luhansk oblasts. As of 15 January, [OHCHR recorded](#) 18,358 civilian casualties in the country: 7,031 killed and 11,327 injured. The actual numbers are likely to be much higher.
- Significant numbers of people are expected to remain internally displaced in 2023 and will need alternative housing solutions, jobs, assistance and social, educational and health services in their areas of displacement. In 2023, UNHCR will continue to deliver protection services, emergency shelter and housing support, and cash and in-kind assistance within the framework of the inter-agency humanitarian response, in close coordination with central and local authorities as well as humanitarian and development partners.
- UNHCR will provide immediate protection and assistance to people with specific vulnerabilities who remain in war-affected areas while supporting the **early recovery and durable solutions for IDPs, returnees, and people who remained in heavily affected areas as well as those who choose to return.**



UNHCR and partner teams arrived immediately on the ground after the attack. ©Mission Proliska NGO

Responding immediately with humanitarian assistance to people impacted by the deadly strikes in Dnipro city

The horrific attack on a residential building in Dnipro city has injured and killed more than 120 civilians. UNHCR and our local NGO partner Proliska were on the ground immediately after the attack and have been providing relief items such as thermal blankets, clothing, and hygiene kits as well tarpaulin sheets to cover damaged windows to over **1,500 impacted people**. Some **54 survivors** who lost their homes have been provided with temporary accommodation in collective sites. Proliska's team of psychologists also continued their work on the ground, having assisted over **150 survivors** with first psychological aid. **76 affected people** were supported with legal aid by UNHCR's partner Rokada.

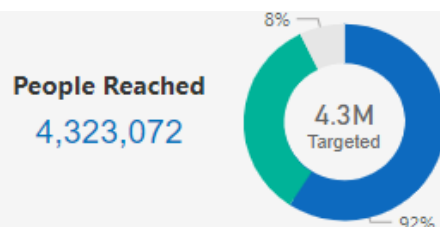
The distribution of items will continue, as well as protection support to victims.

Delivered with partners from 24 February – 31 December 2022

4.32M People reached with assistance to date

Category	People Reached	Target	Percentage Reached
Protection	1,239,401	1.20M	103%
MPC	987,308	1.08M	91%
NFI	1,778,452	1.50M	119%
Shelter/Housing	164,129	0.14M	114%
CCCM	153,782	0.40M	38%

* The targets are subject to the receipt of the funding requirements



MPC
409,495
Supported with cash assistance to meet winter needs
100% 337K Targeted

NFI
1,130,644
Reached with essential and winterized items such as quilts, thermoses, heaters and clothes
100% 567K Targeted

Shelter/Housing
25,065
Received shelter support through repairs & insulation of homes and expansion of spaces in collective centres
64% 39K Targeted

Overall reach
1,565,204
Achievements against target
929,031
943K Targeted
1% 99%

The pace and scale of the humanitarian crisis that was caused by Russian Federation's full-scale invasion on 24 February 2022 were unprecedented and required UNHCR to continue adapting its response to ensure it prioritised the people who needed this support the most, at any point in time. UNHCR worked to support and complement the Ukrainian authorities' efforts with **protection services, emergency shelter and housing support, and cash and in-kind assistance**. Some **4.32 million people** impacted by the war were reached with various forms of assistance from UNHCR and its partners by the end of the year.

Reaching people in heavily affected and frontline areas remained a priority. In 2022, UNHCR participated in **27 inter-agency convoys** to hard-to-reach areas and delivered **626 convoys** on its own, including to frontline areas like Kherson city, assisting a total of **556,971 people**. Since September, UNHCR prioritized programmes that enabled IDPs, non-displaced war-affected persons, and returnees to access safe, warm, and dignified accommodation during the winter months. **Over 1.5 million individuals in vulnerable situations had received winter assistance** from UNHCR by the end of the year, including winter items, housing repairs, and cash to cover additional winter costs. Strengthened protection referrals, with a particular focus on psychosocial support and legal assistance, accompanied UNHCR's winterization response.

Following the massive missile strikes on energy infrastructure across the country in October, UNHCR added the **provision of essential items and generators to heating points and 'Invincibility Points'** to its response. As of the end of December, UNHCR delivered **81 generators** to areas like Khersonska, Kharkivska, and Donetsk oblasts.

In 2022, UNHCR concluded **three Memoranda of Understanding with central ministries and six with Oblast Administrations** and led the coordination of the Protection, the Shelter/Non-Food Items, and the Camp Coordination and Camp Management humanitarian clusters.

KEY HIGHLIGHTS > 1 - 18 JANUARY 2023

Humanitarian convoys continue to deliver life-saving assistance to frontline areas

On 5 January, UNHCR contributed to [two inter-agency humanitarian convoys](#) delivering assistance for war-torn Novoraisk and Mylove in Khersonska oblast. 5,000 people were supported with emergency shelter kits, blankets, sleeping bags, hygiene kits, and solar lamps to get through the winter.

On 7 January, UNHCR joined [another UN convoy](#) with life-saving assistance to reach Orikhiv in Zaporizka oblast to support people we have not been able to access due to intense fighting. UNHCR delivered thermal blankets, solar lamps, bedding, and jerry cans to this community who have had very limited access to water, electricity, and gas due to shelling.



The humanitarian convoy delivered assistance to two war-torn villages in Khersonska oblast on 5 January. ©OCHA/Oleksandr Osinsky

NFI Essential Items & Housing/Shelter

- In close coordination with local authorities, UNHCR is equipping heating points, Invincibility Points, and bomb shelters. As of 18 January, UNHCR has delivered **90 generators to 22 oblasts** with more than 170 in the pipeline for delivery.
- **Heaters continue to be in high demand.** 594 IDPs residing in three villages of Kyivska oblast were supported with the distribution of lamps and electric heaters conducted by UNHCR's partner CrimeaSOS and a local IDP-led NGO. 30 families in Khmelnytska oblast also received solid fuel heaters from partner Rokada.
- UNHCR and partner Rokada, in collaboration with the Kyiv State Oblast Administration, visited the **18 houses that were damaged as a result of the attack** in Kopyliv village in Kyivska oblast on 14 January and assessed the needs for repairs.
- **The rehabilitation of two collective sites in Chernivetska oblast was completed** by UNHCR's partner Neeka, where some 100 IDPs will benefit from improved living conditions.



Rounds of shelling in Mykolaiv on 10 January resulted in civilian casualties and damaged more than 200 buildings.

UNHCR and its local NGO partner Tenth of April immediately delivered emergency shelter kits including tarpaulin sheets to help with the immediate repairs of damaged homes and protect the affected communities from the wind, rain and snow.

Photo credit: The Tenth of April

On 9 January, UNHCR's local NGO partner Rokada's CCCM team together with the Mamaivska hromada organized an event to promote cultural integration and social cohesion of IDPs and host community members in the region. 24 IDPs took part in the event.

Photo credit: Rokada



Protection

- On 5 January, UNHCR conducted a focus group discussion with IDPs residing in Uzhhorod where concerns were raised about the **possible and unannounced eviction from non-state-owned collective sites** and issues that may be faced because of that. This situation is to be further monitored by the UNHCR partners.
- On 10 January, 147 war-affected children from Khersonska oblast arrived in Zakarpatska oblast to stay for three weeks and undergo rehabilitation and treatment. **UNHCR's partners Neemia and NEEKA are onsite providing psychosocial support sessions for the children and their parents.**
- Seven events were organized by UNHCR's local NGO partner Insight to support the well-being of IDPs from the **LGBTQI+ community**. The topic of events included self-defense, psychosocial support, career development, and conflict resolution.
- 88 monitoring visits were conducted at the border crossing points** with Poland, Slovakia, Hungary, Romania, and Moldova from 2 to 16 January. During the visits, 250 people were supported with protection counseling, 54 with legal assistance, and nine with social accompaniments, which entails comprehensive assistance to access services.
- UNHCR in cooperation with its local NGO partner The Tenth of April started the **construction of new latrines on the crossing point Starokozachie – Tudora in Odeska oblast** to improve waiting conditions at the border. The construction works are planned to be finished by the end of January.

UNHCR is grateful for the critical support provided by donors who have contributed to this emergency as well as those who have contributed to UNHCR programmes with softly earmarked and unearmarked funds.



FOR MORE INFORMATION:

- Visit Ukraine's **Operational Data Portal** for more information products [here](#).
- UNHCR's **Regional Flash Update** on the Ukraine situation can be found [here](#).
- Ukraine **Protection Cluster Response Dashboard** can be found [here](#).
- CCCM **Cluster Collective Sites Mapping** [here](#)
- Shelter **Cluster Response Dashboard** [here](#).

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