



AAP TASK FORCE

Meeting Details			
Date	23 January 2023		
Time	16:00 hr – 17:00 hrs		
Co-Chair	Irene Basiul, National Congress of Ukrainians in Moldova Monica Vazquez, Associate Inter-Agency Coordination (AAP) Officer UNHCR		
Reporting	N/A		
Email	vazquezm@unhcr.org ;		
Agenda			
<ol style="list-style-type: none"> 1. Round of updates from the partners 2. Temporary Protection: brief update on communication efforts 3. Reporting and visibility of the AAP TF 			
Information collection and relevant links			
<ul style="list-style-type: none"> • AAP TF Presentations Folder • Data portal Moldova 			
Participants			
Irene Basiul, NCUM	Nadejda Diacon MEAL Officer at HI	Liviu Cazacliu, World Vision	Natalia Stelea, UNHCR
Monica Vazquez, UNHCR	Natasa Omerovic, IOM	Anca Soldubanu, CLEAR Global	Marianna Prysiazhniuk, Internews
Kyrylo Prykhodko, NCUM	Doina Marzulo, IOM	Kasia Blasinska, CDAC	Aletra Eirini, CRS
Veronica Burdeinoya, NCUM	Virginia Moncrieff, IOM	Tatiana Bogaci, NRC	Dan-Cristian Cubreacov, WFP
Vitalie Popov, Refugee Response Greenline	Cristina Stratulet, UNICEF	Diana Prisacaru, APSCF	
Elena Cernicova, Laolalta /MPP	Farhad Imambakiev, UNICEF	Viktoriiia Dubova, IRC	Petru Lupu, UNHCR



Summary of discussions and agreements/ action points

Agenda	Discussion	Agreements/ Actions
Introduction	<p>The AAP Task Force has officially a new co-chair, Irene Basiul, from the National Congress of Ukrainians in Moldova a Refugee-led organization.</p> <p>The Taskforce terms of reference and workplan need to be updated. A proposal will be circulated to the members for feedback and/or validation.</p>	
Round of updates	<p>Moldova for Peace – Waiting for more details on Temporary Protection to solve some needs and information queries related to health and legal issues. New monthly rumor tracking.</p> <p>HI – Business as usual, also waiting for more details on Temporary Protection.</p> <p>MIA – all focused on Temporary Protection at the moment, it is important that all questions are shared with the Ministry and/or BMA to ensure we circulate official information.</p> <p>NCUM – We are developing our plan for 2023 on communication with communities, which is aligned with the AAP Task Force plan. Which we will share with all members soon.</p> <p>Jewish Community of the RM – we will keep informing on relocation and access services, as well as changes.</p> <p>IOM – interest in the collective mechanism report of the AAP TF, by march we will be able to present a research done jointly with Internews on host community perceptions, increase of the call center capacity, increasing community information</p>	



sessions and outreach, including the information centers that will be scaling up. Interested in collaboration on cash-related information.

UNICEF – promotion of the digital blue dots which resulted on over 17,000 impressions from Moldova, out of the 33,000 acquire at National level. UNICEF will be building AAP capacity, with a particular focus on data and reporting, as now it is not homologated.

Uniformed approach to how we are all reporting AAP, and revision of the indicators. Once the revision is done, they will share with the members. It is expected to impact the AAP component of the multisectoral needs assessment.

World Vision – conducting a needs assessment, and developing a new CwC cash strategy.

CDAC – the update on the state of communication, community engagement and accountability across the Ukraine response snapshot, is being finalized.

WFP – continuance of the cash assistance for Moldovan refugees. In addition to the existing one, there will be a supplementary assistance program to vulnerable families in Moldova. They are finalizing the deployment of Sugar CRM for case management.

Internews - the information ecosystem assessment data collection has been finalized. A validation workshop will be held on Wednesday.

UNHCR – the IEA will be important to guide our work and adjust our strategies. We will be holding a second round of local consultations. UNHCR it is also developing a Telegram bot, supporting the temporary protection CwC strategy with the government and with partners, promoting Services Advisor, and strengthening the Green Line. One of the priorities for this year will be an inter-agency feedback and complaint mechanism for the response, including the collective report.



Temporary Protection	<p>The Bureau of Migration and Asylum (BMA) is developing jointly with UNHCR a communication campaign on Temporary Protection. It will include offline and online materials, as well as a FAQ (a living document) and information sessions.</p> <p>It is expected to have the engagement of other Ministries in the future to have detailed information on access to rights, and services. If any organization is in contact with the Ministries, it is important to support the information efforts, and coordinate in this space.</p> <p>UNICEF suggests taking into consideration lessons learned from other countries.</p> <p>NCUM, a complementary campaign to react to rumors and misinformation, as well as to address information needs. The main objective will be to promote registration and explain that has more benefits than withdraws, considering the position of many refugees who are afraid of change, do not want to go through a registration process and don't see the benefits clearly.</p> <p>One of the main concerns is cash and humanitarian assistance, how it will be or not linked to Temporary Protection.</p> <p>There is no official information yet, and that is the message we should share with refugees.</p>	
AAP TF on 2023	<p>The Taskforce needs to update the Terms of reference, the revision will be shared with all the members for validation.</p> <p>In addition, the workplan is being finalized and it will also be shared for validation among the partners. It is the result from last year's consultation.</p> <p>One key aspect for 2023 is that we need to improve the AAP TF visibility and reporting, the work is being done but we are not reaching the RCF partners and we do not have a complete report. For example, in most reports we are sharing only the number of inquiries from the Greenline, when there are many other 2-way mechanisms in place.</p>	Documents for validation will be shared in a separated email.



	<p>The members were reminded about the importance of keeping track of the AAP related indicators, including the disaggregation by age, gender and disabilities. In addition to share narrative highlights every month</p> <p>There is the need to discuss further but we need to move forward with the collective reporting, the joint feedback and complaint mechanism, and the co-chairs proposed to have a 2-pager or a short report to inform the response. We need to close the feedback loop.</p> <p>The members propose also to have regular presentations at the RCF and have something every two months to share. We need to be strategic about it and add value to the response.</p>	
Other topics	<p>There is a concern in terms of social cohesion. The IEA will tell more information on this topic, but it seems to be very targeted, not a national situation.</p> <p>According to UNICEF's research there are no tensions within the society, there are potential lines that might grow but it hasn't really started. This is only on social media. One of the topics of main interest and risk, is health. The recommendation is to collect stories for Telegram to promote social cohesion. The challenge is that many Ukrainian refugees do not want to participate.</p> <p>There was a proposal to build a tool to keep track of the assessments, and where the information can be consulted.</p>	<p>The information management working group informed that a tool is being deployed to map out the assessments in the RCF. The information will be available to all.</p> <p>After the launch of TP a meeting with the Livelihoods and the Protection sector will be organized to know their activities on social cohesion.</p>