Refugee Assistance and Information System

Why assistance coordination matters?

- ❖ Equity of assistance
- ❖ Maximize assistance and available funding
- ❖ People do not have to engage in duplicative initiatives
- ❖ Transparent communication allows for planning
- ❖ Reduce human error through digital processes
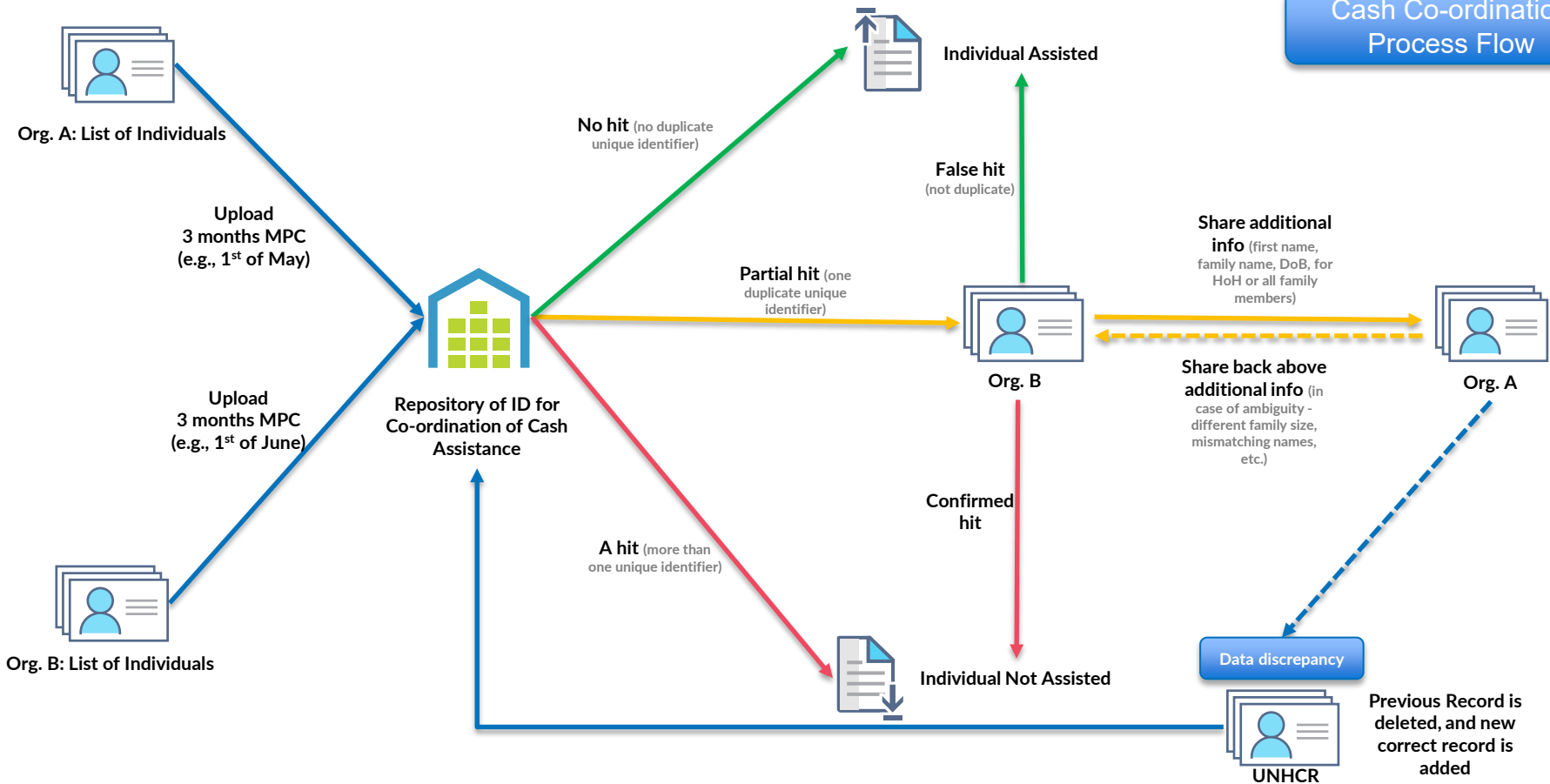- ❖ Vulnerable people can be referred

Assistance coordination with RAIS

❖ Avoid duplication of assistance
❖ Know who gets what from whom where
❖ Automatic deduplication avoiding manual search or work
❖ Planning and coordination of cash assistance
❖ Ability to run reports per agency
❖ A secure system protecting personal data

Two levels of coordination

Basic	Advanced
Sharing of enrolled beneficiaries for the purpose of deduplication	Sharing of enrolled beneficiaries for the purpose of deduplication
Sharing assistance data post-distribution	"Block" beneficiaries in advance
	Detailed assistance recording system
	Referral system
	Reporting system

Cash Co-ordination Process Flow

Org. A: List of Individuals

Upload
3 months MPC
(e.g., 1st of May)

Upload
3 months MPC
(e.g., 1st of June)

Org. B: List of Individuals

Repository of ID for Co-ordination of Cash Assistance

No hit (no duplicate unique identifier)

Individual Assisted

False hit (not duplicate)

Partial hit (one duplicate unique identifier)

Org. B

Share additional info (first name, family name, DoB, for HoH or all family members)

Share back above additional info (in case of ambiguity - different family size, mismatching names, etc.)

Org. A

A hit (more than one unique identifier)

Confirmed hit

Individual Not Assisted

Data discrepancy

UNHCR

Previous Record is deleted, and new correct record is added

Unique identifiers:
a)   Ukrainian Tax number
b)   International passport number
c)   Temporary Protection permit number

UNHCR
The UN Refugee Agency

Requirements

De-duplicate using minimal data points and a shared database:

- Standardized data collection / Standard Operating Procedures
- Data-sharing agreement
- Training on system

Data-sharing

To de-duplicate using a UI and a shared database, we need a DSA for:
DSA unique identifiers (depending on operational context)
- International Passport number: (biometrics and no biometrics)
- National passport/ ID
- Country of Asylum ID
- **Optionally:** Telephone number

In addition, for each assistance:
- Amount of cash
- Start and end date of assistance
- Size of family or household as enrolled for cash