UNHCR, with a long-standing presence in Colombia, has supported the TPS implementation through an action plan seeking to improve access to rights for the Venezuelan population, particularly in remote areas.

In 2021 and 2022, UNHCR and its partners carried out actions in 30 departments and over 430 municipalities in the country (see report).

**PILLAR 1. PROTECTION OF RIGHTS**

UNHCR has supported both the registration and the delivery of Temporary Protection Permits (TPP) to Venezuelans, through:

- **2 million**
  - Temporary Protection Permits (TPP) plastic cards printed and distributed with the support of UNHCR and UNDP, donated to Colombia Migration border control agency.

- **11,350**
  - Civil servants trained on TPS regulation, registration and documentation, international protection, and access to rights to strengthen protective environments.

- **15 mobile units**
  - Donated to Colombia Migration to facilitate the biometric registration in remote areas with hard-to-reach communities.

- **260 communication pieces**
  - Elaborated on the TPS and in support of the Visibles campaign of Colombia Migration.

- **699 SIM cards and computer equipment**
  - (230 SIM cards, 400 tablets, and 69 printers) distributed to partners and Venezuelan NGOs.

**PILLAR 2. ACCESS TO RIGHTS AND BASIC NEEDS**

The second pillar is focused on guaranteeing access to the TPS to all Venezuelans, ensuring that no one is left behind, through the following means:

- **587,305 people registered in PRIMES**
  - Which is UNHCR’s Population Registration and Management software between January 2021 and September 2022.

- **56,702 people provided with orientation and information**
  - Through the National Call Center (LAN), including the identification of the necessities of the population and the referral to services.

- **489,005 people received information**
  - Through individual and collective methods regarding access to rights (asylum system), protection services, and/or migration regulation processes (TPS), among others.

- **267,364 people received legal assistance**
  - Including 20,990 children and adolescents who received child protection specialized services.

- **29 legal clinics**
  - UNHCR extended the network of legal consultants, in collaboration with 29 Universities and partners.

- **69 information and orientation points (PAOs)**
  - Active in 23 departments and 53 municipalities in the country, including 7 PAO mobile units to reach the Venezuelan population in hard-to-reach communities.
**UNHCR COLOMBIA’S SUPPORT TO THE TEMPORARY PROTECTION STATUS**

(March 2021 to December 2022)

### Pillar 3. Participation and Empowerment

- **466,507** People accessed the internet to register for the TPS and access humanitarian response through 146 internet hotspots made available by UNHCR and partners.
- **104,746** People received psychosocial assistance.
- **76,353** People received multipurpose cash assistance.
- **36,334** People benefited from gender-based violence (GBV) prevention and response services.
- **11,651** People received transport assistance to allow them to access protection services, documentation, basic goods, and other services.
- **219** Municipalities carried out TPS campaign outreach (pre-registration, registration, profiling, biometrics, and TPP delivery).
- **21** Remodeled support spaces in 11 departments with a new Support Space opened in Puerto Carreño, Vichada.
- **8** Active safe houses that offer protection services centered on psychological assistance and the assistance for survivors and people at risk of gender-based violence.
- **60** Community volunteers trained and supported - with a monthly stipend and transportation costs - to provide information and facilitate access to the TPS, as well as activities to build trust with communities.
- **2,809** Workshops of which 430 specifically on accessing TPS, and 1,850 on rights, protection, gender-based violence, integration, health, and others.
- **6.6** Million people reached with messages addressing manifestations of xenophobia.

### Pillar 4. Solutions

- **51,435** People who received guidance on how to access the labor market (employability, entrepreneurship, business development) as well as socioeconomic inclusion, among others.
- **1,801,155** Social media visits to UNHCR accounts in Instagram, Twitter and Facebook with content specifically related to TPS.
- **36,676** People benefited from shelter solutions (individually or collectively) in coordination with partners in at least 30 municipalities.
- **311,884** Non-food items (NFIs) delivered.
- **94,883** People affiliated to the national healthcare system.
- **76,353** People received multipurpose cash assistance.
- **36,334** People benefited from gender-based violence (GBV) prevention and response services.
- **11,651** People received transport assistance to allow them to access protection services, documentation, basic goods, and other services.
- **21** Remodeled support spaces in 11 departments with a new Support Space opened in Puerto Carreño, Vichada.
- **8** Active safe houses that offer protection services centered on psychological assistance and the assistance for survivors and people at risk of gender-based violence.
- **60** Community volunteers trained and supported - with a monthly stipend and transportation costs - to provide information and facilitate access to the TPS, as well as activities to build trust with communities.
- **2,809** Workshops of which 430 specifically on accessing TPS, and 1,850 on rights, protection, gender-based violence, integration, health, and others.
- **6.6** Million people reached with messages addressing manifestations of xenophobia.

The strategy #WorkingTogether seeks to orient the refugee and migrant population about forms of labor recruitment, socioeconomic integration in Colombia, implications of the TPS in the labor environment, and access to financial services. Part of this strategy, the “The Orientation Guide for Labour access for Refugees and Migrants” was elaborated and distributed.