



# Ukraine

## March 2023

In the Kyiv region, pre-made timber framed houses constructed by the Ukrainian company QHome are being installed on the private land of families whose homes were destroyed due to the hostilities so that families can stay in their communities while waiting to rebuild their homes. ©UNHCR/QHome

### OPERATIONAL CONTEXT

In March, indiscriminate and deadly attacks on civilians and civilian infrastructure continued to increase the toll of the war on the population. The security situation in the frontline areas deteriorated significantly, where intense shelling has compounded an already precarious humanitarian situation. In March alone, OHCHR recorded 765 civilian casualties in Ukraine: 178 killed and 587 injured. Despite tremendous challenges, local authorities, volunteer groups, and the UN and humanitarian partners are making every effort to reach people with life-threatening needs in heavily affected areas.

While UNHCR continues to prioritize life-saving humanitarian assistance and quickly responds to support communities impacted by the attacks, UNHCR's programmes are also focusing on interventions that help reduce and mitigate protection risks and enable IDPs and returnees to recover and attain durable solutions where possible. UNHCR's response plan and financial requirements for 2023 can be found in the [UNHCR Ukraine Situation Supplementary Appeal](#) and [2023 UNHCR Ukraine Programme Summary](#).

**0.86M**

People reached with assistance between January to March 2023

#### Protection

Received protection information, counselling, and support



#### MPC

Supported with multi-purpose cash assistance to meet basic needs



#### NFI

Reached with essential items, including in hard-to-access areas by humanitarian convoys



#### Shelter/Housing

Received emergency shelter and housing support, including in collective sites



#### CCCM

Supported with safe access to multi-sectoral services in collective sites



\* The targets are subject to the receipt of the funding requirements

### KEY FIGURES

**4.3M**

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

**17.6M**

people in need of humanitarian assistance and protection in 2023 (source: OCHA)

**11.1M**

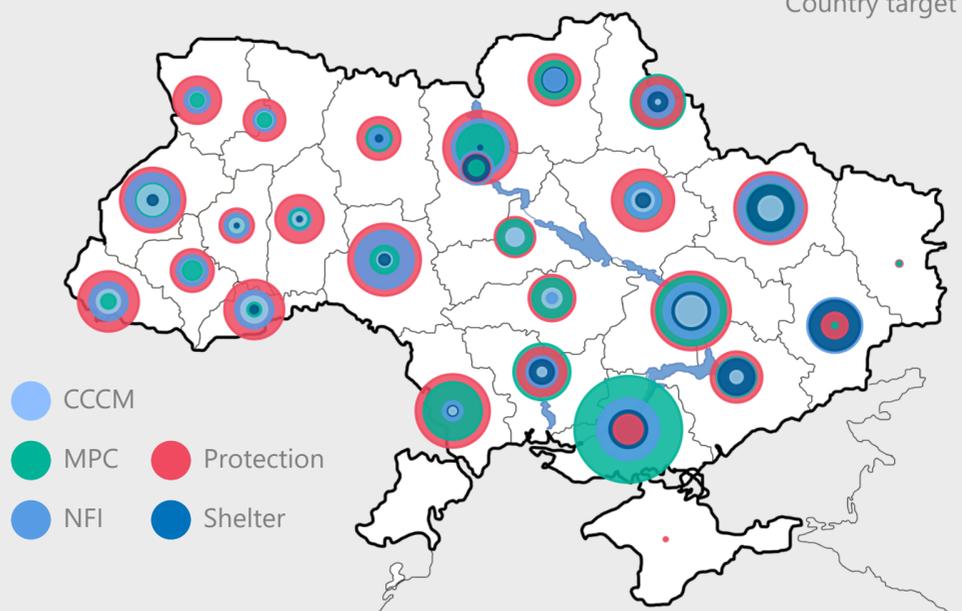
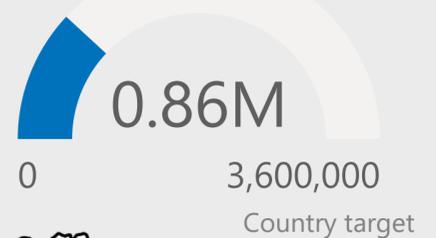
people targeted for humanitarian assistance in the Humanitarian Response Plan

**3.6M**

people aimed to be reached with 4.6M services in 2023, some of whom will receive several forms of support

### People Reached in 2023

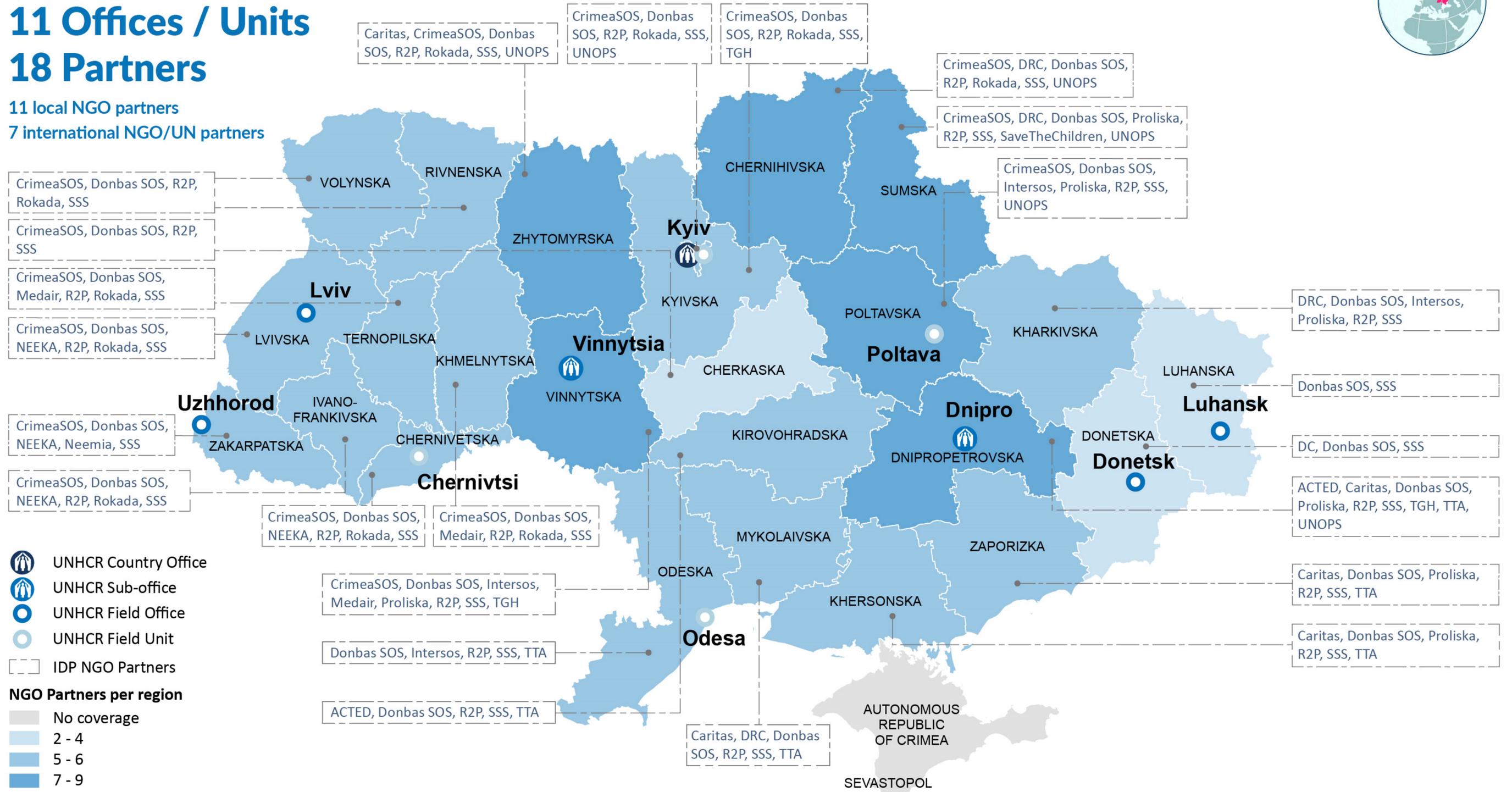
**858,066**





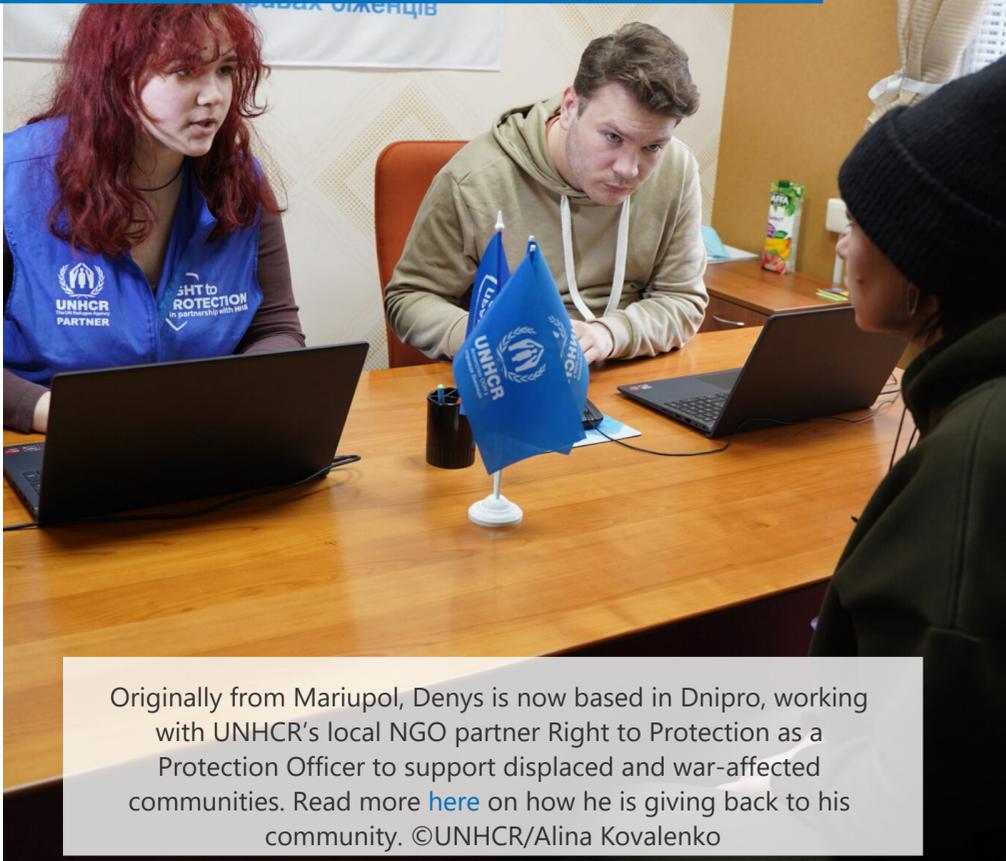
# 11 Offices / Units 18 Partners

11 local NGO partners  
7 international NGO/UN partners



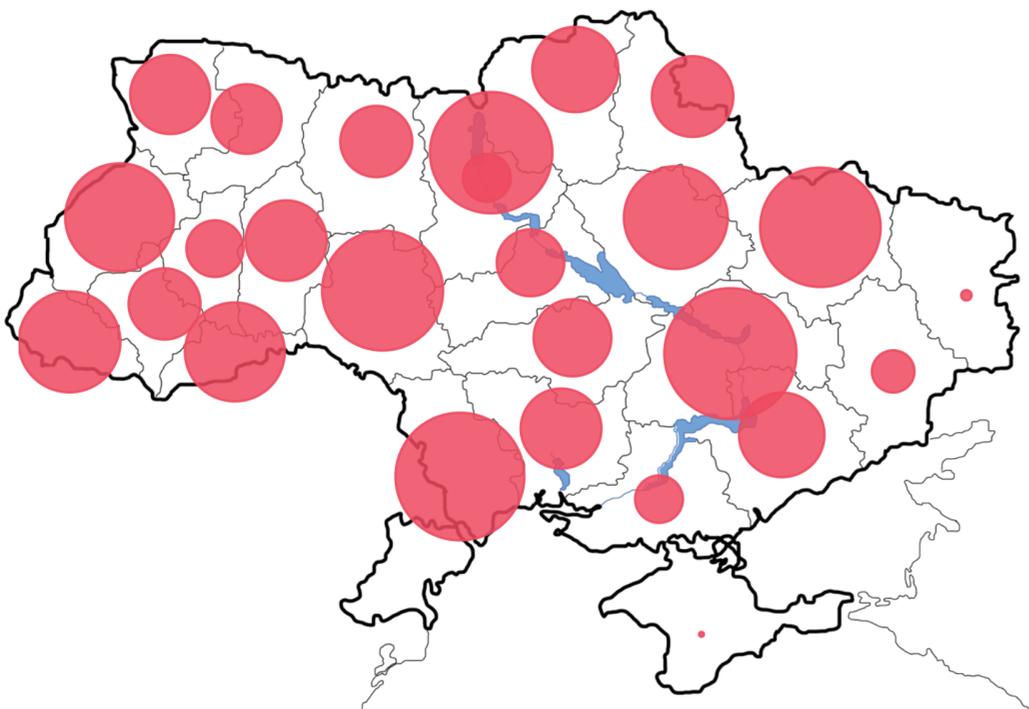
The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

## Protection services

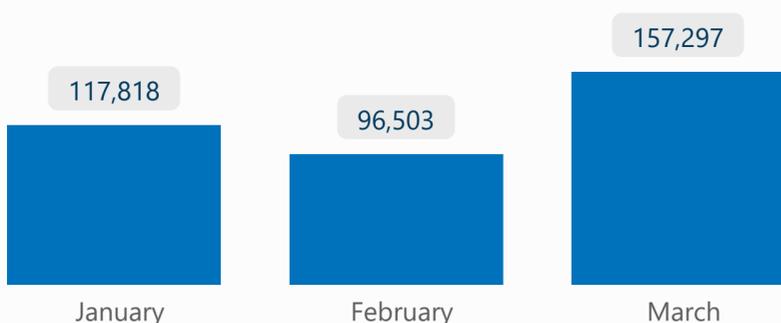


Originally from Mariupol, Denys is now based in Dnipro, working with UNHCR's local NGO partner Right to Protection as a Protection Officer to support displaced and war-affected communities. Read more [here](#) on how he is giving back to his community. ©UNHCR/Alina Kovalenko

UNHCR's protection programmes are designed to complement or reinforce the capacity of the national system and local protection services and are centred on 4 objectives: (i) ensuring access to social, legal and other protection services; (ii) strengthening access to information, complaints and feedback mechanism and participation in decisions and solutions; (iii) strengthening national legal and policy frameworks; and (iv) promoting rights-based solutions.



People reached by Month



### PROTECTION: KEY FIGURES

**375,065** Reached as of March 2023

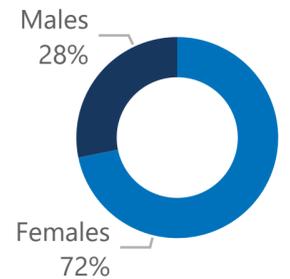
**28,821**  
Individuals receiving PSS/PFA

**53,077**  
Legal consultations provided

**1,124**  
Persons received targeted GBV services

**7,178**  
Individuals supported with case management services

**153,249**  
Supported with other protection services



**371,618**  
IDPs and war-affected population

**2,138**  
Stateless

**1,309**  
Refugees & asylum seekers

### Highlights:

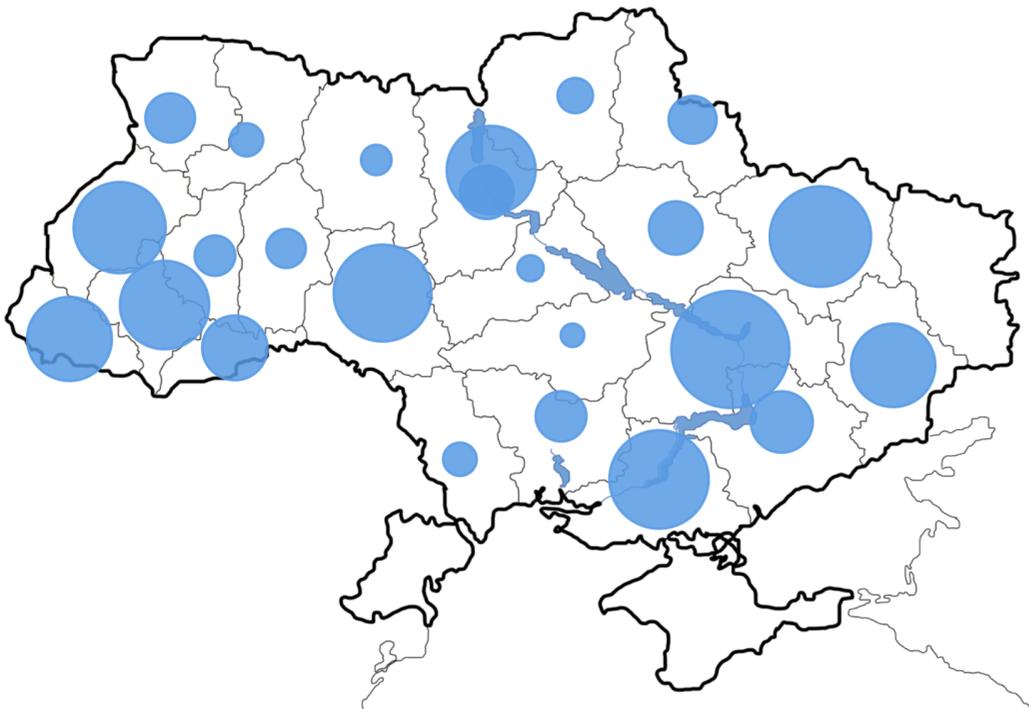
- The full-scale war in Ukraine has exposed thousands of children in the country to severe psychosocial distress and potentially traumatic experiences, which have been magnified by displacement, loss, family separation, and disruptions in their protection environments. During the first quarter of 2023, UNHCR identified and assisted **more than 549 children-at-risk (63% girls) with protection services as part of case management**, facilitating access to social services and promoting linkages to the national child protection system. In addition, **9,222 forcibly displaced and war-affected children were supported** with community-based child protection and psychosocial support (56% girls).
- Protection monitoring in 2023 also highlights **violence, harassment, and abuse as a primary concern for the safety of women and girls**, primarily within the households but also from members of the communities. UNHCR contributes to the protection of GBV survivors and people-at-risk of GBV. To date in 2023, UNHCR reached **more than 2,700 people with information on GBV-related services** and **more than 1,100 people with targeted GBV assistance** in 22 oblasts.
- In light of the adoption of the law 2923-IX on compensation, issues relating to housing, land, and property, in particular, **the recording of damages and destruction for compensation**, remained the primary focus of legal aid provided to IDPs and war-affected people. Access to social benefits and pensions was the second most frequent matter requiring UNHCR legal aid, followed by documentation and IDP registration.

## Essential items

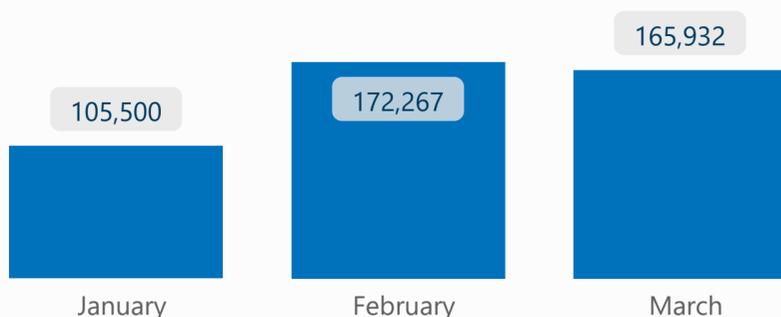


On 16 March, as part of the UN inter-agency convoy, UNHCR delivered over 1,100 items such as solar lamps, solid fuel heaters, blankets, and tarpaulins to communities near the frontline in Kharkivska oblast. ©UNHCR

UNHCR distributes standard relief items, such as blankets, kitchen sets and solar lamps, and non-standard items such as dignity kits, mattresses, and clothes to people in need, mainly in areas along the front line and to newly displaced people, as well as to people living in newly accessible areas who have endured months of constant shelling. NFI distribution is done through implementing partners, local administrations, direct distribution, or contribution to inter-agency responses.

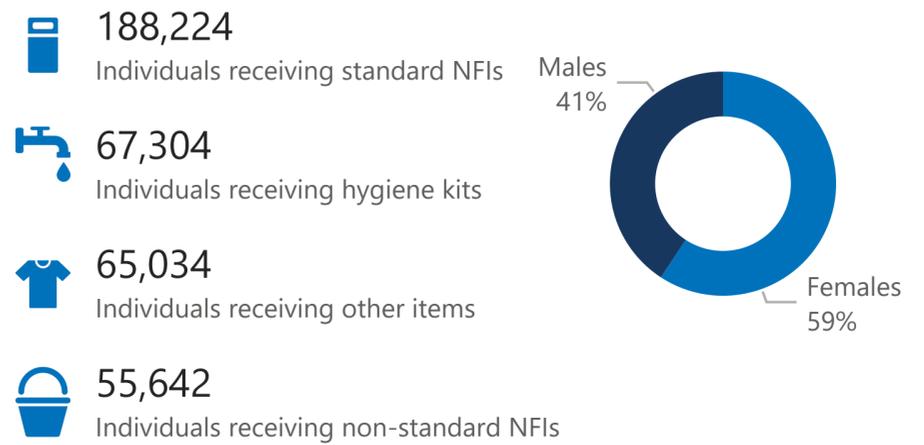


People reached by Month



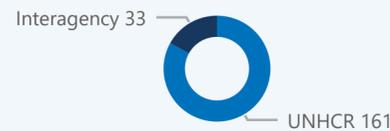
### NON-FOOD ITEMS (NFIs): KEY FIGURES

**252,232** Reached as of March 2023

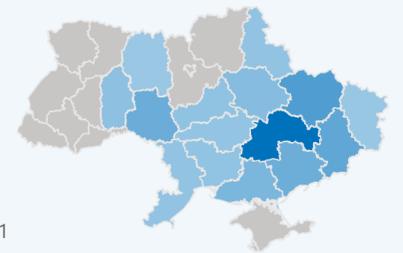


15 Regions covered

194 Number of convoys



### Humanitarian Convoys



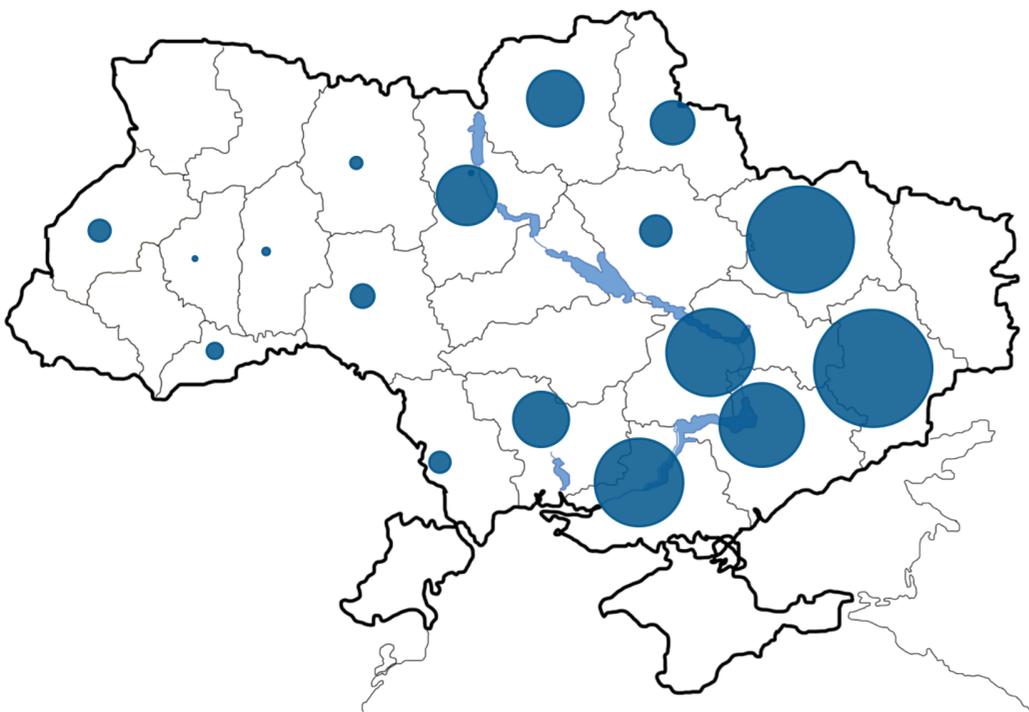
### Highlights:

- **Delivering critical assistance to people living in frontline and newly retaken areas, where the needs are most acute, remains a priority.** During March, UNHCR contributed to seven UN interagency convoys with critical items to support people in areas close to the frontline, in Donetsk, Kharkivska, Khersonska, and Zaporizka oblasts. Humanitarian agencies are aiming to **reach all 53 communities within 20 km of the frontline through humanitarian convoys**, to deliver life-saving supplies and demonstrate that humanitarians are with the people who stayed behind.
- With the serious impact of wide-spread destruction of civilian and energy infrastructure, **UNHCR is distributing generators to be installed at critical social facilities identified by oblast authorities**, such as collective sites, geriatric centres, and border crossing points, to enable the delivery of services to war-affected people. By the end of March, **116 generators had been distributed across 23 regions** in Ukraine since last year.
- **UN in Ukraine prioritizes purchasing from Ukrainian businesses.** Co-hosted by the UN, the Ministry of Foreign Affairs of Ukraine, and the Kyiv Chamber of Commerce and Industry on 28 March, the [Vendor and Procurement Fair](#) gathered more than 650 Ukrainian entrepreneurs to enhance cooperation in increasing the market share of Ukrainian businesses in UN procurement. UNHCR's local procurement of goods valued USD 36.4 million in 2022.

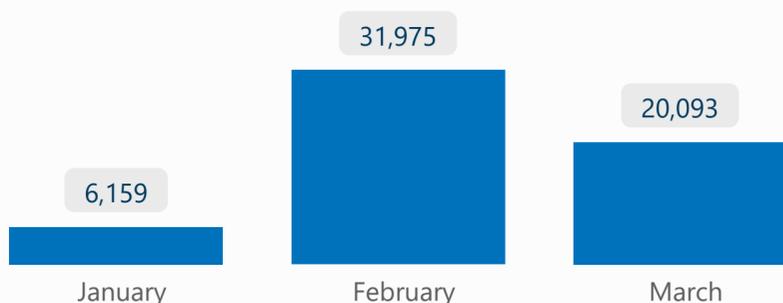
# Shelter and Housing



UNHCR's shelter and housing programme supports people impacted by the war through three activities: (i) emergency shelter for those with immediate needs in areas directly impacted by shelling and attacks (ii) repairs and housing solutions that can help people return to their homes, where possible and (iii) improvement or creation of accommodation in collective sites for IDPs who cannot live at home.



People reached by Month



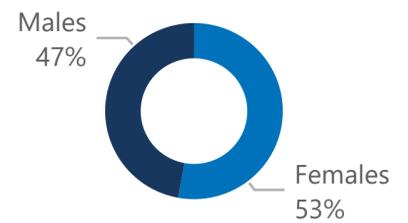
## EMERGENCY SHELTER AND HOUSING: KEY FIGURES

**58,227** Reached as of March 2023

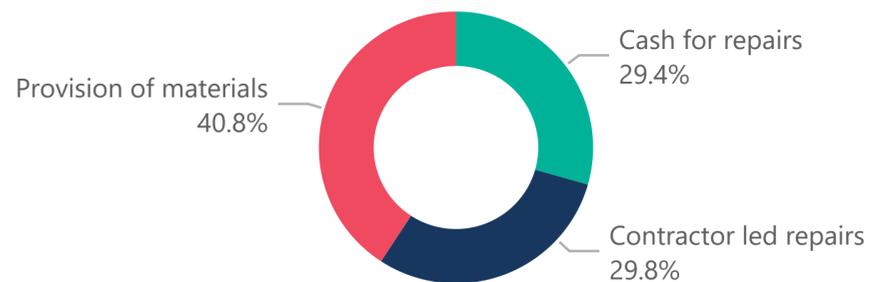
**46,030** Individuals supported by ESKs

**3,205** Sleeping spaces created/improved

**6,195** Individuals benefitting from repairs



### Beneficiaries of repairs by modality



## Highlights:

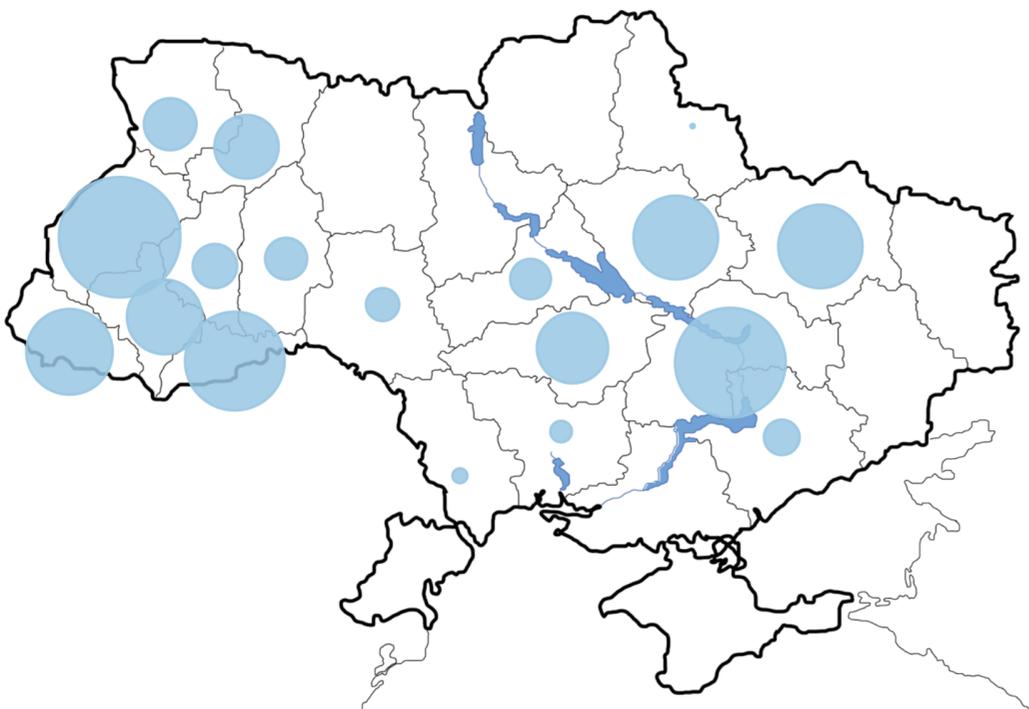
- **UNHCR is increasingly investing in housing solutions that can help people return to their homes and communities, where possible.** In March, 11 families whose houses were destroyed in Kyivska oblast received prefabricated timber-frame core-homes that were installed in the families' backyards. The homes can serve as a base during the reconstruction of the destroyed house, or they can be a starting point for a gradual expansion into a complete house.
- **UNHCR continues to provide emergency shelter materials to people in areas directly impacted by attacks.** Emergency shelter assistance in March 2023 was a record month so far for UNHCR, as 9,100 emergency shelter kits (ESKs), 9,590 wood panels, and 3,900 tarpaulins were delivered to people in need to support urgent repairs.
- During the month, **construction materials for durable repairs worth USD 1 million were delivered to the affected population in the Northern and Southern regions of Ukraine. 279 families** were assisted with various materials for repairs of private houses and multistorey buildings in Kyivska and Chernihivska oblasts, while **283 families** received materials for roof repairs in Mykolayivska and Odeska oblasts.
- **UNHCR continues to support IDPs living in collective sites by improving conditions and increasing capacity.** In March, UNHCR completed renovation works on two collective sites in Lvivska and Chernivetska oblasts. Complementary to this work, UNHCR has started its '**preferred housing solutions programme**' that works with families on a case-by-case basis to help identify alternative housing to collective sites and assist with this transition. First families will be assisted in May 2023 as a pilot with the aim to scale up over the summer.

# Collective sites

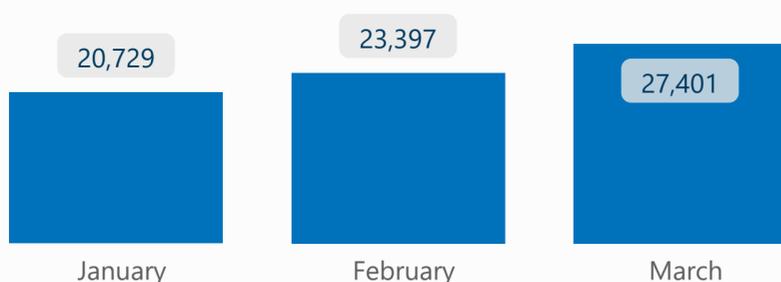


UNHCR, together with the CCCM cluster, organized training for staff across the country to build capacity for effective collective site management. ©UNHCR

UNHCR provides support to the management of collective sites to ensure protection services are accessible, inclusive, and community-based and works to improve the quality of life and dignity of IDPs during displacement. As part of the CCCM response, conditions and needs in collective sites will be closely monitored. Socio-economically or otherwise vulnerable IDPs are likely to remain in collective sites until they consider their area of origin is safe for return, and they will have access to basic services there.



People reached by Month



## CCCM: KEY FIGURES

 **31,675** Reached as of March 2023

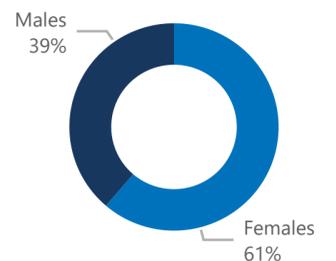
 **597**  
Site assessments conducted & recorded

 **31,675**  
People residing at sites supported with CCCM services

 **1,579**  
Individuals trained

 **2,778**  
Individuals participated in awareness raising sessions

 **3,123**  
Individuals benefitting from care and maintenance and community-led activities



## Highlights:

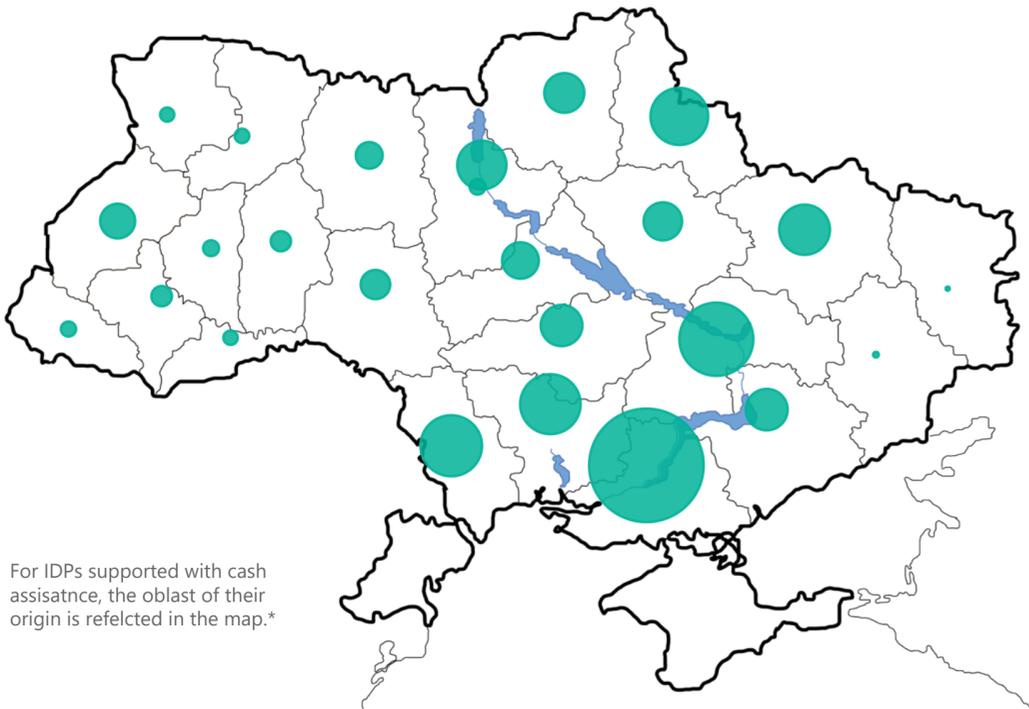
- Many IDPs have been hosted in collective sites for over a year now, while new people also continue arriving to the sites due to ongoing evacuations or struggles to survive financially. **UNHCR and its partners are responding to the increasing need of IDPs to search for employment opportunities as well as for social cohesion initiatives and events that could foster ties with the host community members and offer psychosocial support at the same time.**
- Over the past two months, UNHCR's partner teams supported a number of IDPs residing in collective sites that are educational facilities to relocate to larger collective sites within the same hromadas through sharing information on availability and providing transportation services. **CCCM teams continue advocating for alternative solutions such as social housing programmes or relocation of IDPs to those facilities which meet the minimum standards of collective sites.**
- **CCCM teams monitor and identify urgent repair needs in collective sites**, such as ventilation and electrical issues, replacement of windows and doors for isolation purposes, replacement of plumbing systems, and installation of ramps for barrier-free access. Identified needs are addressed under care and maintenance interventions, while larger repairs are referred to other actors including UNHCR.

# Cash assistance



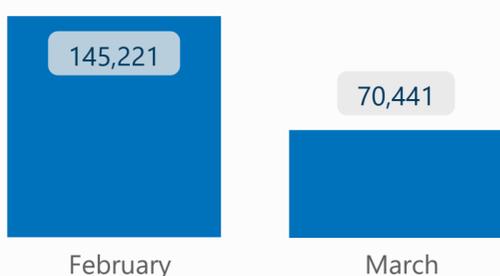
In January, the UN High Commissioner for Refugees spoke with people who had received cash assistance from UNHCR and its local NGO partner Right to Protection, in close cooperation with the Kharkiv social service department. © UNHCR

Cash assistance remains one of the most optimal means and most requested forms of support among IDPs and other war-affected people. UNHCR is implementing a multi-purpose cash assistance programme that is aligned with the national social assistance programme, enabling vulnerable war-affected, and displaced people and returnees to cover immediate basic needs, in line with the memorandum of understanding [signed](#) with the Ministry of Social Policy in April 2022.



For IDPs supported with cash assistance, the oblast of their origin is reflected in the map.\*

## People reached by Month

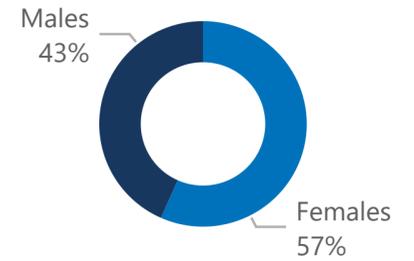


## MULTI-PURPOSE CASH ASSISTANCE: KEY FIGURES

 **215,662** Reached as of March 2023

 **\$39.3M**  
disbursed so far to assist IDPs and war-affected people

 **18**  
oblasts with active cash enrolment through centres and/or mobile teams with combined protection screening and services



## Highlights:

- Eligible IDPs, returnees, and non-displaced war-affected people who enrol in UNHCR's cash programme receive **UAH 2,220 per person per month for a period of three months**, in alignment with the Ukraine Cash Working Group multi-purpose cash (MPC) guidance. In 2023, 215,662 people had been reached with cash assistance by the end of March.
- UNHCR has extended enrolment through mobile teams to Ivano-Frankivska, Ternopilska, Volynska, and Zakarpatska oblasts. In total, **UNHCR maintains active enrolment in 18 oblasts across the country.**
- In March, **104 refugees and asylum-seekers** remaining in Ukraine received their second payment of multi-purpose cash assistance to cover their basic needs.
- UNHCR completed its **second post-distribution monitoring of multi-purpose cash assistance.** The key findings showed that:
  - The cash assistance provided 70 per cent of respondents with the ability to cover half or more of their priority needs.
  - The majority of respondents reported that cash assistance reduced the financial burden on their households (92 per cent), reduced their feeling of stress (84 per cent), and improved their living conditions (87 per cent).
  - The top five expenditures reported by respondents were food (79 per cent), health costs (35 per cent), clothes and shoes (35 per cent), utilities and bills (31 per cent), and rent (25 per cent).

## Durable solutions



On 7 March, UNHCR joined the opening of a youth centre supported as part of a community project in the city of Tyachiv in Zakarpatska oblast. The centre will be an important place to promote the integration of IDP youth into the local community as well as to give the opportunity to find jobs, receive training or undertake requalification courses. © UNHCR

### HIGHLIGHTS

- **UNHCR is prioritizing interventions that support durable solutions using community-based protection as the starting point.** Building on localization efforts promoted in 2022, UNHCR will continue working with local partners and communities to support their capacity, engagement, and response.
- UNHCR continued discussions with municipal authorities to explore opportunities to **support local authorities with the recovery of their municipalities.** UNHCR had bilateral meetings with the Borodyanka and Bucha municipalities and, together with UNDP and IOM, continued the planning of a civil society consultation to be held in Ivankiv, Kyivska oblast in April and a broader stakeholder consultation in Mukachevo, Zakarpatska oblast in May.
- The **second Rapid Damage and Needs Assessment (RDNA2)** was released, providing a comprehensive evaluation of the impact of the war across twenty different sectors. The RDNA2 is a joint initiative between the Government of Ukraine, the World Bank, the UN, and the European Commission, with UNHCR being the UN lead for the housing sector. UNHCR continued its engagement with the World Bank to discuss the response to housing solutions, including the **expansion of household repairs and the development of a compensation system.**

## Coordination



Commenting on the cooperation with the UNHCR, Head of Lviv Regional State Administration Maksym Kozyskyi noted that "UNHCR has one of the leading roles in humanitarian response that gained trust in the critical period." ©UNHCR

### HIGHLIGHTS

- The Government of Ukraine maintains a strong lead role in responding to the needs of its population. In 2023, UNHCR signed a **new Memorandum of Understanding (MoU)** with the merged **Ministry of Communities, Territories, and Infrastructure Development** to solidify cooperation around **access to housing repairs and solutions and launch the cooperation platform *Ukraine is Home*.**
- UNHCR continues to collaborate with Oblast State Administrations in the humanitarian response and has signed **ten MoUs at the Oblast level as of March 2023.**
- During the first two weeks of March, UNHCR signed MoUs with two Oblast State Administrations – **Khersonska Regional State Administration** and **Zaporizhzhia Regional State Administration** to solidify the ongoing collaboration to support people impacted by the war with humanitarian and recovery assistance.
- On 27 and 28 March, UNHCR signed MoUs with the **Lviv Regional State Administration**, the **Ternopil Regional State Administration**, and the **Rivne Regional State Administration** that solidify ongoing cooperation aimed at supporting the humanitarian needs and durable solutions of internally displaced people who found protection in these oblasts. Most IDPs staying in these oblasts are expected to remain and integrate there and will, amongst others, need support with housing, livelihoods, enrolment in local schools and legal and psychosocial aid, according to authorities.

## Clusters

UNHCR's humanitarian response is based on the needs and priorities set out in the [2023 Ukraine Humanitarian Response Plan](#) and in the 2023-2024 UN Transitional Framework. In addition to leading the **Protection, Shelter and Non-Food Item (NFI), and Camp Coordination and Camp Management (CCCM) Clusters**, UNHCR co-leads the Durable Solutions Steering Group with IOM, OCHA and UNDP. UNHCR also leads the Legal Aid Task Force under the national Protection Cluster, co-leads the Accountability to Affected Populations (AAP) Task Force with OCHA, and is a member of the Prevention of Sexual Exploitation and Abuse (PSEA) Working Group.

### PROTECTION CLUSTER

- **Response in hard-to-reach areas:** The Protection Cluster coordinated response in hard-to-reach and newly retaken areas in Mykolayivska, Kharkivska, and Zaporizka oblasts by mobilizing partners, mapping emergency services, and engaging with different sectors for referrals. Demining is reported as a critical need in newly retaken areas.
- **[Protection Monitoring Tool \(PMT\)](#):** The Protection Cluster continued community-level data collection for the PMT, with 15 partners interviewing 1,725 key informants in March, covering 854 hromadas across 23 oblasts. Major identified protection concerns include lack of legal documentation, barriers to freedom of movement, landmine and UXO contamination, and the abandonment of older people. The tool also indicated that IDPs are negatively affected by social tensions, face restrictions on access to essential social services, and face challenges accessing remedies/compensations for war-related injuries.
- **[Ukraine Protection Cluster Achievements Dashboard](#):** Protection Cluster partners reported reaching more than 450,000 people (58% women, 28% men, 6% boys and 8% girls) with protection services, including psychosocial support, transportation, legal aid (documentation, birth/death registration, HLP legal assistance, etc.), case management, community-based protection activities, and individual protection assistance (cash).

### SHELTER AND NFI CLUSTER

- **Damage Response Database:** The SNFI Cluster worked with partners and local authorities to roll out the Shelter Information Damage Assessment and Response Database (SIDAR), a tool developed by the Cluster to improve field-level coordination in selected oblasts. SIDAR provides up-to-date information and a comprehensive overview of repair works, enabling stakeholders to make informed decisions and allocate resources effectively.
- **Training:** The SNFI Cluster facilitated training for partners on the use of ActivityInfo for 5W reporting and developed documentation for streamlined partner reporting. At the sub-national level, Clusters conducted field monitoring and supported visits from all four coordination hubs.
- **Collective achievements:** Collectively, SNFI Cluster partners reached 227,500 unique beneficiaries in March, providing 18,000 emergency shelter kits, 37,000 standard NFIs, and 41,000 non-standard NFIs. Additionally, over 4,000 houses were repaired, and 11,000 people were supported through refurbishment work in collective sites, along with nearly 6,000 people benefiting from rental support.

### CCCM CLUSTER

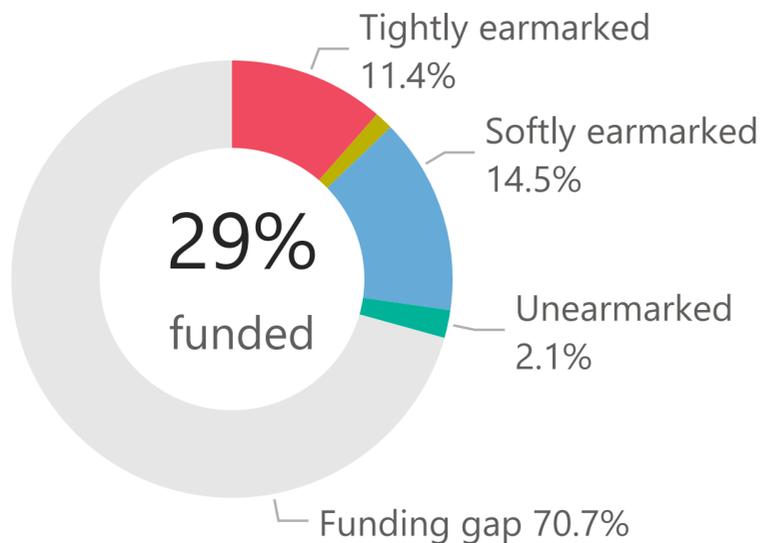
- **Service Providers Meetings:** CCCM Cluster launched the monthly Services Providers meetings in Kharkivska and Lvivska oblasts aimed at facilitating the multi-sectoral coordinated response by various stakeholders, including local authorities, civil society, and humanitarian actors of relevant clusters in collective sites. Such meetings resulted in the CCCM Cluster conducting service mapping and establishing referral pathways to address the needs raised by the IDPs, managers of the collective sites and relevant authorities.
- **[Collective Site Monitoring \(CSM\)](#):** Results from the seventh round of the CCCM Cluster CSM were (15 February - 1 March) released in March, with results showing 58% of collective sites having received humanitarian assistance within the 30 days prior to data collection. Collective sites least covered by humanitarian assistance are in the northern oblasts. With the passing of the winter season, the need for generators has decreased, but the other most reported needs remain food, cleaning materials, site repairs, and kitchen amenities. In 62% of the sites, managers reported that no IDPs planned to leave the site within the next 30 days, while in only 18% of sites some IDPs reported movement intentions.

## Financial updates

**\$602.5M**

UNHCR's financial requirements 2023

UNHCR is grateful for the critical support provided by our government donors and for the generous contributions from individuals and the private sector.



## Publications

- ❖ [Lives On Hold: Intentions and Perspectives Of Internally Displaced Persons in Ukraine](#)
- ❖ [Lives on Hold: Intentions and Perspectives of Refugees from Ukraine #3](#)
- ❖ [UNHCR Ukraine Participatory Assessment - November 2022](#)
- ❖ [Thematic update on PSEA in the Ukraine emergency \(March 2023\)](#)

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