

# UKRAINE EMERGENCY

## UNHCR Delivery Updates

5 July 2023

UNHCR Representative, as acting interim UN Humanitarian Coordinator in Ukraine, visited Nikopol in Dnipropetrovska oblast and the banks of the Kakhovka reservoir, which is almost completely dry after the dam destruction on 6 June. Facing the Representative across the dry land is the Zaporizhzhia Nuclear Power Plant. ©OCHA

### KEY FIGURES:

**4.32 million**

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

**17.6 million**

people in need of humanitarian assistance and protection in 2023 (source: OCHA)

**11.1 million**

people targeted for humanitarian assistance in the [Humanitarian Response Plan](#)

**3.6 million**

people aimed to be reached with 4.6 million services in 2023, some of whom will receive several forms of support\*\*

\*\*The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

### OPERATIONAL CONTEXT:

- **Ongoing attacks on residential areas and civil infrastructure are causing a devastating rise in civilian casualties.** On 28 June, [a Russian missile struck restaurants and homes](#) in the densely populated area of Kramatorsk in Donetsk oblast. [OHCHR verified](#) more than 50 civilian casualties, making this the second deadliest attack in Ukraine since January 2023, when missiles struck a residential building in Dnipro.
- Following the destruction of the Kakhovka dam on 6 June, **the water level in Kakhovka reservoir has catastrophically dropped**, affecting the water supply in significant parts of the surrounding region, while the medium to longer-term impact of flooding of homes is deep. The local authorities together with the UN and humanitarian partners are [continuing the support](#) to those affected, and increasingly focusing on addressing the emergency recovery needs in housing and WASH.
- UNHCR continues to respond to the far-reaching and increasing humanitarian needs as the war continues, while also supporting people's ongoing efforts to recover now and to achieve durable solutions guided by the insights from the [intention surveys of refugees and internally displaced](#). In 2023, **UNHCR and partners have so far reached over 1.6 million people with assistance**, including protection, emergency shelter, housing, cash and in-kind.

### WORKING WITH PARTNERS:



### 2023 RESPONSE in NUMBERS\*:

(Delivered with partners from 1 January to 30 June 2023)

**1.63M**

People reached with assistance to date

#### Protection

734,923

Received protection information, counselling, and support

1.90M Targeted

#### MPC

299,281

Supported with multi-purpose cash assistance to meet basic needs

0.80M Targeted

#### NFI

540,611

Reached with essential items, including in hard-to-access areas by humanitarian convoys

1.00M Targeted

#### Shelter/Housing

122,956

Received emergency shelter and housing support, including in collective sites

0.72M Targeted

#### CCCM

76,126

Supported with safe access to multi-sectorial services in collective sites

0.15M Targeted

\* The targets are subject to the receipt of the funding requirements

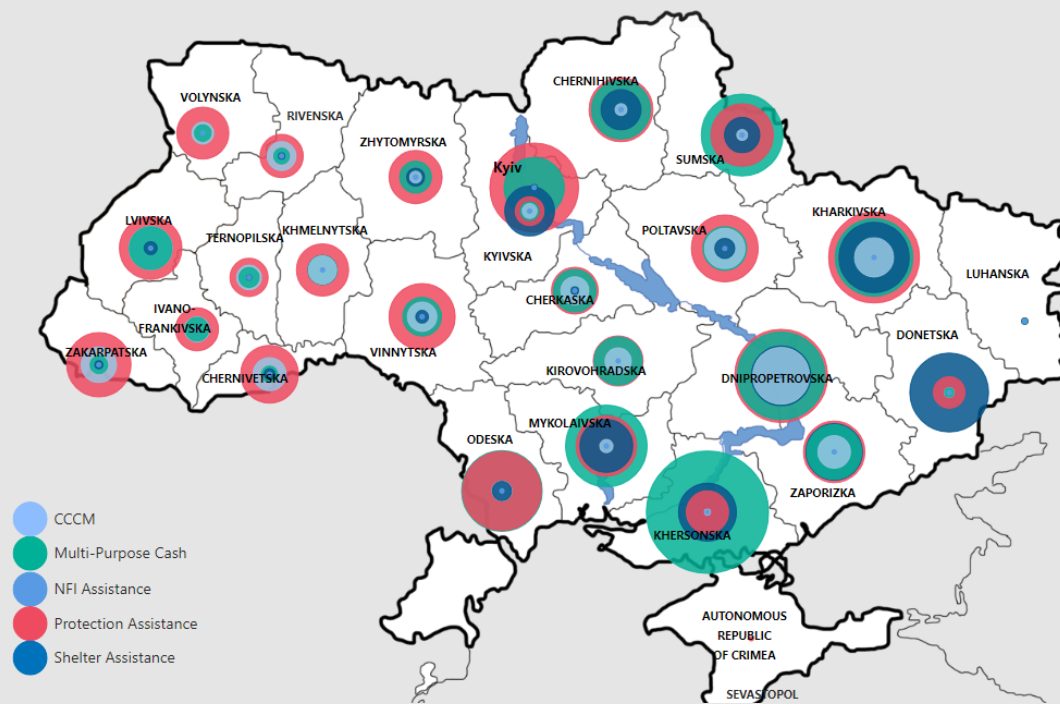
#### People Reached

1,628,760

1.63M

0 3,600,000 Country target

Reached figures are subject to data cleaning and retro-active corrections may occur.



**NFI** Essential Items &  Housing/Shelter

- Humanitarian convoys:** Over the past two weeks, UNHCR contributed to **seven additional UN interagency convoys**, including five to [support communities impacted by the flooding](#) in Dnipropetrovska and Khersonska oblasts, and two to the front line communities in Donetsk and Kharkivska oblasts, delivering critical items such as jerry cans, hygiene kits, and bed linen sets. To date, **UNHCR has contributed to 17 interagency convoys as part of the collective UN effort following the Kakhovka dam destruction**, delivering over 60 truckloads of crucial supplies to more than 20 villages and towns in the Dnipro and Kherson regions, including Kherson city.
- Durable Housing:** By the end of June, **UNHCR has supported the repair of over 13,200 houses since the full-scale invasion**. Just over 5,000 houses were repaired in 2022, and another 8,200 this year, through a combination of light and medium repairs, cash for repairs, and shelter materials for repairs. UNHCR focuses on housing solutions that can **help people return to their homes and communities, where possible**.
- Support to collective sites:** For those who are unable to return to their former homes or find individual accommodation in the immediate to medium term and are living in collective sites, **UNHCR improves conditions and creates accommodation in identified sites through refurbishment works**. During the past week, UNHCR successfully completed repair works at two collective sites in Uzhhorod, creating 140 new spaces for IDPs, including those with limited mobility, and improving 55 sleeping spaces.
- Asbestos awareness in Ukraine:** The UNHCR-led shelter cluster, with technical experts, organized an ad-hoc discussion on asbestos to raise awareness of partners on the ground to ensure the hazards of asbestos are known, and protective measures are integrated into the humanitarian response. UNHCR, in its shelter/housing programme, has consistently used asbestos-free roofing sheets. This contributes to the "build back better" principle, enhancing the durability and environmental sustainability of the repaired houses and buildings.



Multiple residential buildings, shops, restaurants, and schools were damaged as a result of the attack in Kramatorsk on 28 June. ©OCHA

**Emergency assistance remains crucial following continued attacks on civilian infrastructure**

In response to the deadly attack in Kramatorsk on 28 June, UNHCR and local NGO partner Proliska mobilized immediately, including by providing emergency shelter and psychosocial support. More than 75 affected families received immediate assistance.

On 3 July, a drone attack in Sumy [claimed more lives](#) and left dozens of civilians injured and damaged homes. In coordination with local authorities, Proliska provided immediate psychosocial and emergency shelter assistance to 48 affected individuals on the ground.

International law is clear - civilians and civilian infrastructure are not a target and must be protected.

## Home repairs help restore hope in Ukrainian communities shattered by war

UNHCR has undertaken critical repairs to homes that have been damaged during the war, supported by funding from multiple donors. Among those who were supported in Borodianka were Andrii and his daughter Bohdana, who is a promising pianist. Their house was heavily damaged by the hostilities following the full-scale invasion.

**“I hugged the walls of my home, which had remained standing. At least there was hope for living here in the future,”** Andrii said. “[But] everything was riddled with bullet holes and shrapnel. The wind was blowing through the house, the walls were shot through.”

A repair crew carried out extensive repairs, replacing doors and windows and repairing the damage to the roof and walls, giving the family what Andrii says is “as much comfort as is possible” while the war continues.

Read the story [here](#).



Bohdana and Andrii in their repaired home in Borodianka in Kyivska oblast. ©UNHCR/Diana Zeyneb Alhindawi.

## Protection

- **Protection Analysis Update:** The Protection Cluster, led by UNHCR, published its [Protection Analysis Update \(June 2023\)](#). The analysis notes that from February 2022 to June 2023, an estimated 4,043 acts of violence targeting civilians have been recorded across Ukraine —with three-quarters of incidents consisting of shelling, artillery, and missile strikes, **rendering Ukraine the deadliest country in the world for violence in 2022**. Immediate protection risks identified in this analysis include attacks on civilians and infrastructure; barriers to accessing legal identity and justice; risks related to mines and explosive ordnance; gender-based violence; and the impact of violence, abuse, and destruction on children's well-being.
- **Protection Monitoring:** From June 26 to 27, UNHCR conducted a **protection assessment in five flood-affected villages in Mykolaivska oblast**. The assessment revealed several protection concerns from the communities, including limited knowledge about compensation procedures for damaged or destroyed homes and inadequate documentation to verify residents' property ownership. The monitoring team is following up with legal aid.
- **Community-based protection:** Outreach facilitators capacitated by UNHCR partners Neemia and Rokada in Zakarpatska and Ivano-Frankivska oblasts are providing essential services, including protection counseling, mapping services, community mobilization events, and identification of protection cases for referral across the oblasts, including in remote locations. In June, **over 1,000 individuals received protection counselling, while more than 100 community events were organized** by the facilitators, focusing on group psychosocial support activities for children and adults.
- **Capacity Building:** From June 20 to 22, UNHCR's partner Right to Protection conducted a legal training series to **enhance the capacity of 45 local staff at the Free Legal Aid Coordination (FLAC) Centre in Dnipropetrovska, Zaporizka, and Ternopil'ska oblasts**. The training focused on addressing issues related to IDPs, such as cases on registration, acquiring personal documents, and documenting war-related damages to housing and property.
- **Border monitoring:** From 19 June to 3 July, **126 monitoring visits were conducted by UNHCR partners to the border crossing points with Hungary, Moldova, Poland, Romania, and Slovakia**. During the visits, **more than 650 people were supported** with protection counselling, legal assistance, and social accompaniment to access services. The State Border Guard Service issued a [statement](#) stating that the increase in the number of people leaving Ukraine has seasonal causes related to summer holidays, and the reverse movement will be expected shortly.

## Cash assistance

- UNHCR is continuing to support communities affected by the Kakhovka dam breach through our cash assistance programme in both affected oblasts and directly in Kherson. UNHCR is coordinating with partner The Tenth of April (TTA)'s protection teams to receive referrals of those who are unable to reach the enrolment locations. As a UN collective response, **over 12,000 people in affected areas received humanitarian cash assistance in the past month** to help them cope with the consequences of the dam destruction.

## Latest Intention Surveys of Refugees and IDPs from Ukraine highlights the steady interest in returning home in the future



REGIONAL INTENTIONS REPORT #4  
JULY 2023

UNHCR continues to consult Ukrainian refugees and internally displaced people on their intentions and concerns and published [an updated report](#) presenting findings regarding the intentions of both refugees and IDPs, to provide a comparative view of intentions and the different underlying factors influencing decision-making.

Based on interviews with some 3,850 refugee households across Europe and 4,000 IDP households in Ukraine, the findings are consistent with previous editions, showing a vast majority of refugees and IDPs either planning or hoping to return to Ukraine in the future – 76 per cent of refugees and 82 per cent of IDPs. However, the majority intend to stay in their current location now, with only 14 per cent of refugees and 15 per cent of IDPs planning to return permanently in the next three months.

The main impediment to return continues to be the security situation. Issues of access to basic services, housing and livelihood opportunities are also important enablers of, and barriers to, sustainable return.

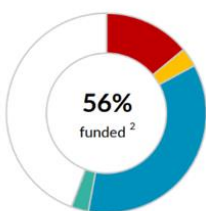
UNHCR stands prepared to assist individuals who have made the voluntary decision to return to their places of origin in Ukraine. Our support encompasses housing repairs and pre-fabricated modular homes, economic integration, legal aid, and psychosocial assistance through area-based approaches. The valuable input obtained from intention surveys ensures that refugees and IDPs' perspectives are at the forefront of discussions on durable solutions, guiding our programming and decision-making processes involving all stakeholders.

### PUBLICATIONS

- UKRAINE SITUATION: Supporting an area-based approach to durable solutions
- UNHCR Position on Voluntary Return to Ukraine – June 2023
- UNHCR Ukraine Monthly Operational Update – May 2023
- Lives On Hold: Intentions and Perspectives of Internally Displaced Persons in Ukraine (February 2023)
- UNHCR Ukraine Participatory Assessment - November 2022

### FUNDING UPDATE | 2023

UKRAINE  
as of 27 June 2023



\$602.5 million  
UNHCR's financial requirements 2023<sup>1</sup>

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

### FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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