



## Minutes of Meeting Inter-Agency Working Group (IAWG)

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| <b>Meeting Location</b>    | Remotely Via Zoom   | <b>Meeting Date</b>     | 14 July 2023             |
| <b>Chairperson(s)</b>      | Dr. Ola Boutros – LCRP General Supervisor (Ministry of Social Affairs - MOSA)<br>Camilla Jelbart Mosse - Senior Inter-Agency Coordinator (UNHCR)  | <b>Meeting Time</b>     | 10:00 a.m.<br>12:00 p.m. |
| <b>Minutes Prepared by</b> | Jana Nasr, Senior Inter-Agency Coordination Assistant (UNHCR, Inter-Agency)   | <b>Meeting Duration</b> | 2.00 hrs.                |
| <b>Participants</b>        | <a href="#">Annex 1</a>   |                         |                          |
| <b>Agenda</b>              | <ol style="list-style-type: none"><li><a href="#">1. Opening Remarks</a></li><li><a href="#">2. Seventh Brussels Conference on ‘Supporting the future of Syria and the region’</a></li><li><a href="#">3. Short update: Inter-Agency Referral Analysis for Q2</a></li><li><a href="#">4. Inter-Agency Emergency Response: Seasonal Updates</a></li><li><a href="#">5. In Focus: Persons with Disabilities</a></li><li><a href="#">6. AOB: Q2 Funding Reporting: Call for Inputs</a></li></ol> |                         |                          |

### 1. Opening Remarks

Dr. Ola Boutros, LCRP General Supervisor (MoSA)

In her opening remarks Dr. Boutros highlighted the following points:

- The outcomes and commitments of the Brussels conference will be a main agenda point to discuss in this meeting.
- The effect of the Syrian crisis on both Lebanese and Syrian populations calls for a humanitarian and stabilization response.

### 2. Seventh Brussels Conference on ‘Supporting the future of Syria and the region’

Alessandra Viezzer, Head of Cooperation (EU Delegation in Lebanon)

- The Head of Cooperation from the EU Delegation in Lebanon), Alessandra Viezzer mentioned that: The conference was an opportunity for the international community to reaffirm its commitment to addressing the plight of the Syrian crisis.
- Two segments of the conference: the Days of Dialogue and the Ministerial segment.
- Two main goals of the conference: to secure financial support through pledges, and to emphasize key messages from the pledging side.
- Politically, the European Union reiterated its position not to establish diplomatic relations with Syria or engage in reconstruction efforts until a comprehensive political transition is in place, following relevant UN Security Council resolutions.
- The EU stressed the importance of voluntary returns for Syrians and recognized the significant burden shouldered by the region in hosting 7 million Syrian refugees.
- The European Parliament's motion is not binding but contains recommendations regarding the return of refugees. The resolution aligns with some of the lines from the Brussels Conference but is not a binding outcome.



Stéphanie Abboud, Advocacy & Policy Coordinator and Acting Programs Manager (ALEF/Persons Affected by the Syria Crisis Network)

On the Brussels Conference, Stephanie added:

- The first day of the conference "Day of Dialogue," involved feedback from civil society actors on the local consultations held in Lebanon and other countries, which resulted in recommendations. However, this was the only session where Lebanon had a chance to speak and where Lebanese civil society was represented.
- Lebanon is currently facing a critical juncture and needs support from the international community to address the needs of vulnerable groups and marginalized populations, not limited to refugees.
- Increased efforts are necessary to ensure responsibility-sharing and effective responses to the refugee crisis, including resettlement in third countries and complementary pathways.
- It is essential to adopt a "triple nexus approach for sustainability," which involves bridging humanitarian, development, and peace efforts.
- It would be valuable to have multi-layered and multi-annual funding along with greater participation and leadership opportunities for local NGOs.

Alejandra Acebo Crespo, Advocacy Adviser (Lebanon Humanitarian and Development NGOs Forum)

- On the Brussels Conference as well, Alejandra added: The ministerial segment of the conference reaffirmed the EU's long-standing position with regards to the Syrian government and expressed concerns about the humanitarian situation inside Syria and hosting countries.
- Interventions from hosting countries called for sustained support from the international community to address the consequences of the Syrian crisis.
- Lebanon reaffirmed its adherence to international law and stressed the right of return based on individuals' free and informed choice.
- Lebanon also outlined a roadmap to address displacement in the country and called for international support in building Lebanon's capacities.
- Representatives expressed overall dissatisfaction with the lack of focus on the situation of hosting countries, particularly Lebanon.
- Calls were made for stronger protection for all refugees in hosting countries, with an emphasis on the role of women-led organizations.

Outcome Statement: [Supporting the future of Syria and the region - Brussels seventh Conference, 15 June 2023](#)

### 3. Short update: Inter-Agency Referral Analysis for Q2

Rasha Akil Associate Protection Officer (UNHCR – Inter-Agency)

Rasha provided an update on the referral analysis for Q2 and highlighted:

- Findings of the Q2 interagency referrals analysis.
- It is essential to update the service mapping and eligibility criteria to ensure accurate and timely referrals.
- Expired and closed case services will be removed after Wednesday, 26 July 2023.

**Action Point:**

Partners to update the sector service mapping (available on [ActivityInfo](#) in the [0. Lebanon Service Mapping](#) database) by [Wednesday, 26 July 2023 COB](#).



## 4. Inter-Agency Emergency Response: Seasonal Updates

Stephanie Laba, Inter-Agency Coordination Officer (UNHCR – Inter-Agency)

On the Inter-Agency Emergency Response, Stephanie provided a seasonal overview including:

- Lebanon is facing a multi-faced crisis: financial hardship, poor infrastructure, lack of access to services, and social tension. These factors are interconnected and could lead to increased risk of emergencies and decreased capacity to respond effectively.
- Possible emergencies that may arise during the summer season include weather-related emergencies such as heatwaves, droughts, and fires.
- Concern raised regarding health-related outbreaks, particularly waterborne diseases due to water scarcity and inadequate sanitation.
- Lebanon remains susceptible to another cholera wave, emphasizing the importance of continuous monitoring, awareness efforts, and improved communication and coordination between alert systems, the Ministry of Public Health (MoPH), and partners in the field.
- Tools and platforms available for Inter-Agency emergency response include the Rapid Needs Assessment (RNA), which is crucial for identifying affected populations and guiding partner responses; the GeoSplit system, which ensures geographic coverage in high-risk areas and helps avoid duplication of efforts; the Contingency Preparedness Database on Activity Info which is vital for comprehending the existing stocks and resources to respond to potential emergencies.

Michele Citton, WASH Sector Co-Coordinator (LebRelief)

The WASH sector added on the emergency response:

- There have been no confirmed cholera cases since February, but there have been restrictions in findings, especially in temporary locations, which require vigilance for the next month.
- The sector is conducting ongoing surveillance on diarrhea cases in different areas.
- Findings show good alignment between infrastructure projects and cholera risk areas, noting the overlap in targeting high-risk areas.
- It is important to update the cholera risk map with new information, infrastructure changes, and partner geographical coverage.
- There is a need for further clarification on national coordination arrangements for Disaster Risk Management (DRM), the use of the Referral & Distribution Management System (RDMS) tool for referral distribution management, and the consolidation of water quality data to better understand the risk.
- The WASH sector's approach includes case-targeted interventions at the household and community levels. It functions based on the intervention protocol and the different response levels for water, sanitation, and hygiene.
- Flooding Risks: Last winter had fewer affected areas, but the sector is continually working on preparedness in informal settlements.

Success stories, experiences, and lessons learned from emergency response efforts were presented by UNHCR Bekaa, ACF, and LOST NGOs as follows:

Marguerite Nowak, Senior Field Officer (UNHCR)

- Increased Training for Local Partners on RNA: Increasing the number of targeted trainings for local partners on the RNA tool resulted in better inputs, thereby leading to faster and more effective responses.
- Validation of Referrals: The office implemented a validation process to manage the overwhelming influx of referrals during emergencies. When receiving referrals from outreach volunteers, they validated them by making quick phone calls and cross-checking



information against partner reports in the RNA tool. This ensured that teams were directed to sites that truly needed assessment, improving the efficiency of the response.

- Preparedness: Having contingency plans helped the office deliver basic supplies like blankets and mattresses at different locations throughout the area. It also helped set up transportation arrangements in advance with local bus companies to facilitate moving people during emergencies, saving valuable time.

#### Ali Yaktin, Civil Engineer and Astrid Klomp, Health and Nutrition Coordinator (ACF)

- Prevention: Prevention activities help achieve cost efficiency for avoiding recurring crises when compared to emergency response. In specific areas like South Lebanon, prevention activities such as building a drain canal helped reduce flooding incidents significantly.
- Preparedness and Quick Response: ACF had supplies ready to deploy, enabling their team to respond within a maximum of 72 hours and provide support during the heavy snowstorm that affected the mobility of host communities and refugees in February 2023.
- Cholera Response: The team applied the Knowledge, Attitude, and Practice (KAP) approach and coordinated with WASH to raise awareness about safe feeding practices for infants and young children to reduce the risk of cholera transmission.
- ACF Videos: [Winterization](#) and [Cholera](#).

#### Hiba Zeaiter, WASH Officer (LOST)

- Flooding Emergencies: Monitoring storms, providing pre-desludging services in sites prone to floods, and conducting referrals (through the hotlines, front liners, beneficiaries, and RNA). LOST is currently working on rehabilitating wastewater pits to avoid overflowing in the coming winter season.
- Outbreaks: Adherence to sector guidelines on prevention and intervention regarding outbreaks like cholera. LOST is proactive with disinfection and cleaning campaigns and is ensuring the distribution of disinfection kits as a preventive measure.
- Fire Emergencies: In Arsal, a fire incident affected 110 households, including 417 children. The LOST emergency response team promptly assessed the situation and collaborated with partners like ACF to support the impacted community. LOST plans to enhance preparedness by collaborating with the shelter sector and partners for fire safety training.

## 5. In Focus: Persons with Disabilities

Collette Doreen Hogg, Protection Officer (UNHCR – Inter-Agency)

Toufic Rizkallah, Assistant Director Programs for Lebanon (World Rehabilitation Fund)

In a joint presentation, Colette and Toufic presented on In Focus dashboard for persons with disabilities. Main points included:

- The Disability and Age Working group coordinates efforts and promotes inclusion of persons with disabilities in Lebanon, including refugees.
- The group had a recent meeting to discuss recommendations that focus on coordination, advocacy, and action plans.
- Meeting participants can join the working group by sending an email to [info@wrf.org.lb](mailto:info@wrf.org.lb) noting that there is no formal membership requirement, and interested individuals can participate by attending meetings and receiving information via email.
- Alarming statistics from the Multi-Sector Needs Assessment (MSNA) and The Vulnerability Assessment of Syrian Refugees in Lebanon (VASyR) provide an overview of the disability situation in Lebanon.
- Persons with disabilities face compounded barriers due to limited social protection systems in Lebanon (including difficulties in accessing basic needs and income generation).



- Women and girls with disabilities were found to be at greater risk of Gender-Based Violence (GBV), both in Lebanon and globally.
- Interventions and services that are currently being provided to persons with disabilities:
  - Targeted Social Protection Grant led by UNICEF and MoSA.
  - The MEHE Inclusive School Pilots project supported by UNICEF.
  - Assistive technology and education materials in formal and non-formal education.
  - Home-based care arrangements.
- Recommendations addressed (*further elaborated in the PowerPoint presentation*):
  - Government of Lebanon and Ministries: Legal frameworks, inclusive policies, and social protection.
  - Donor Governments: Adequate funding, quality control, and prioritization.
  - Response Leadership and Humanitarian Partners: Data collection and meaningful access.

## 6. AOB: Q2 Funding Reporting: Call for Inputs

Faisal Al Fakeeh, Associate Information Management Officer (UNHCR – Inter-Agency)

- On Q2 funding reporting, Faisal emphasized that: Submitting funding reports is important to track the funding status for various programs.
- The funding data is relevant to the discussions held earlier regarding the Brussels Conference.

### **Action Point:**

UN and NGO partners are requested to ensure that all direct/bilateral funding received and/or committed in 2023 is reported (including for activities under the LCRP, ERP, and any other humanitarian or development priorities) on <https://v4.activityinfo.org/login> by Friday 21 July 2023 COB. An email was sent with a guidance note to support with the funding reporting.

A refresher training for the Lebanon Aid Tracking System will be carried out on Monday 17 July 10:00 AM - 12:00 PM. Colleagues are encouraged to save the date and use this [link to register](#).



## Annex 1

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