

# Incentive Based Volunteering in Azraq Camp

March 2023

Basic Needs and Livelihoods Working Group

The incentive-based volunteer scheme (IBV) aimed at providing refugees living in Azraq Refugee Camp with basic means to enhance their resilience and self-reliance due to the lack of livelihood means in the camp. The Incentive- Based Volunteering Scheme (IBV) has been a key aspect of refugee participation in the delivery of humanitarian assistance and other services in the camp. The factsheet contains information shared by the different humanitarian actors engaged in the IBV scheme.

**19,496** Total number of applicants since 2014



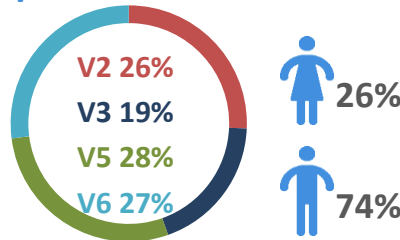
**15,216** Camp Population (18-59)



**11,611** Total number of applicants inside camp



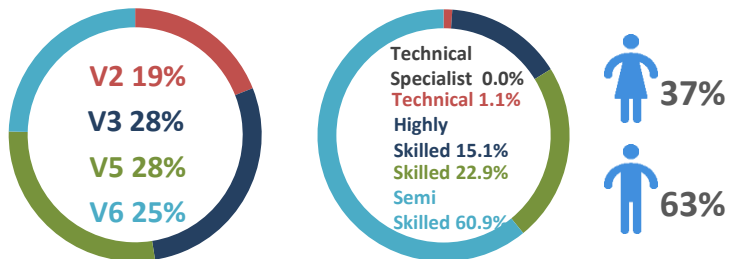
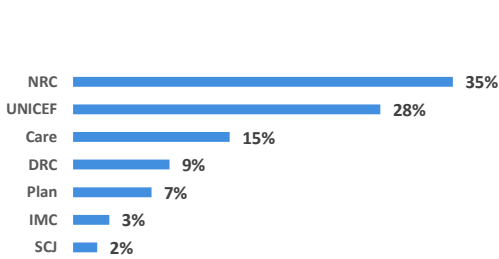
**74** Total number of new applicants



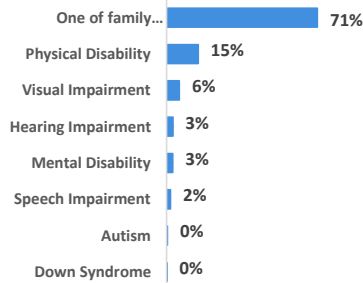
**1,858** Total number of beneficiaries currently engaged with IBV program



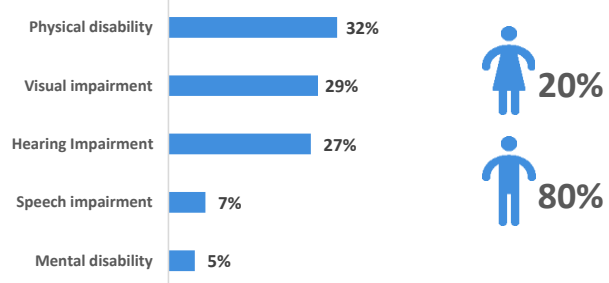
**179** Total number of IBV cases rotated during March representing **10%** of total engaged with IBV



**1,373** Total Number of vulnerable applicants since 2014



**101** Disability types recorded for **93** beneficiaries among those currently engaged in IBV



## Feedback by community members:

- Community members were dissatisfied with the delay in salary distribution from some NGOs during October, November, and December 2022.
- Community members are dissatisfied with the rotation procedure for long IBV contracts.
- Community members are dissatisfied with the IBV announcements as there is no unified location/resources to post all vacancies in Azraq camp.
- Community members are dissatisfied with NGOs hiring IBVs and not reflecting this RAIS, which leads to several duplication cases.
- Elderly and PwDs community members are requesting support to consider their cases on regular rotation in IBV opportunities.

