MONTHLY OPERATIONAL UPDATE

Ukraine

July 2023

UNHCR's partner Proliska provides psychosocial support to people affected by the missile attack in Dnipro the morning after a deadly Russian missile attack hit the city on 28 July. © Proliska

OPERATIONAL CONTEXT

The war on Ukraine continues unabated. Following Russia's withdrawal from the Black Sea grain deal,a wave of missile attacks struck the port cities Odesa, Mykolaiv and Izmail, damaging civilian infrastructure and a crucial lifeline that feeds Ukrainians and people globally. During the month, **country-wide attacks on residential areas and civilian infrastructure continued**, causing a devastating rise in civilian casualties. As of 31 July, OHCHR recorded 26,015 civilian casualties, including 9,369 killed and 16,646 injured, since the full-scale invasion. The actual figures are believed to be considerably higher. **Almost two months since the destruction of Kakhovka Dam,** affected communities continue to face challenges linked to water shortages and rebuilding destroyed or damaged housing and critical infrastructure systems. **UNHCR continues to contribute to the collective response to support the affected communities.**

UNHCR prioritizes life-saving humanitarian assistance, while also **supporting people's ongoing efforts to recover now and to achieve durable solutions**, given the stable interest of return among refugees and internally displaced people (IDPs), as described in UNHCR's most recent intention survey.

1.80M People reached with assistance between January to July 2023

Protection — Received protection information, counselling, and support

MPC — Supported with multi-purpose cash assistance to meet basic needs

NFI — Reached with essential items, including in hard-to-access areas by humanitarian convoys

Shelter/Housing — Received emergency shelter and housing support, including in collective sites

CCCM — Supported with safe access to multi-sectoral services in collective sites

* The targets are subject to the receipt of the funding requirements

KEY FIGURES

4.3M people reached with UNHCR assistance in **2022** (24 February - 31 December 2022)

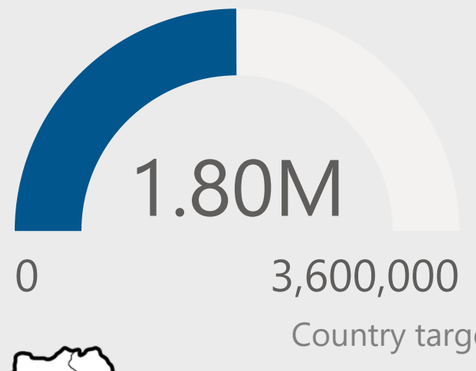
17.6M people in need of humanitarian assistance and protection in 2023 *(source: OCHA)*

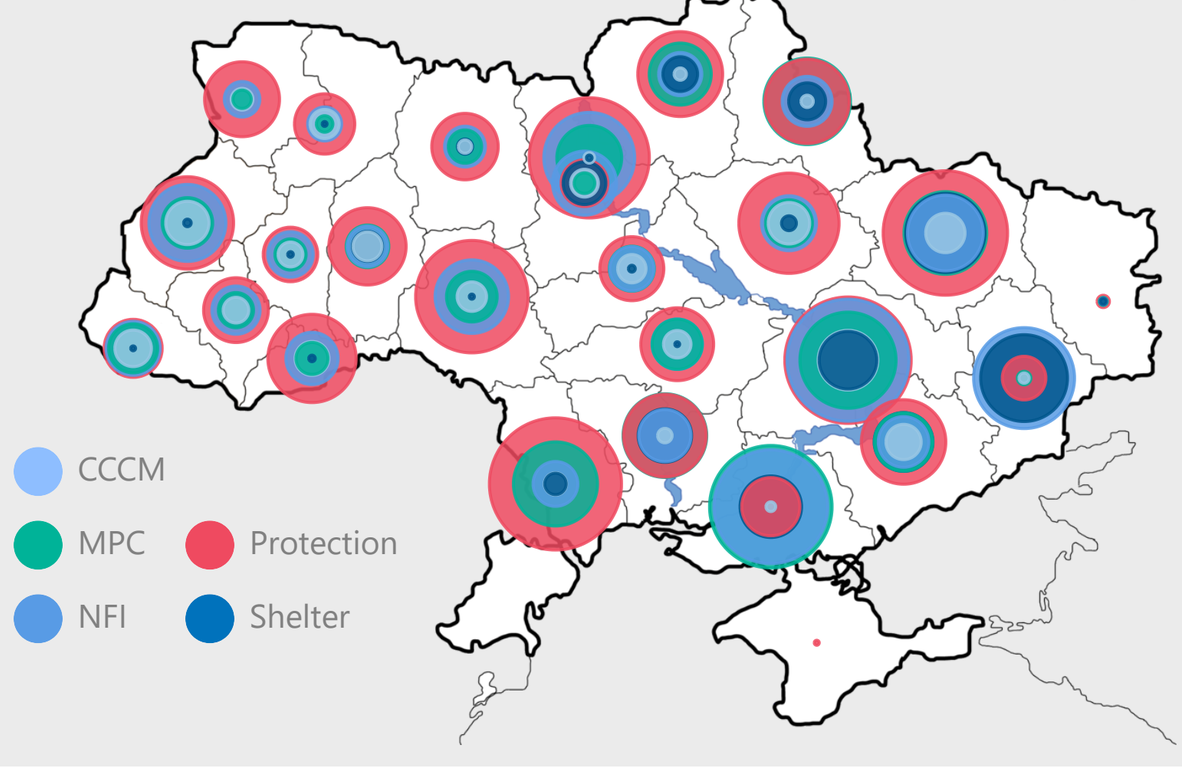
11.1M people targeted for humanitarian assistance in the Humanitarian Response Plan

3.6M people aimed to be reached with **4.6M services** in 2023, some of whom will receive several forms of support

People Reached in 2023

1,795,834





UNHCR
The UN Refugee Agency

UKRAINE

UNHCR Presence and Coverage

as of 29 Aug 2023

11 Offices / Units
29 Partners

20 local NGO partners
9 international NGO/UN partners

Caritas, CrimeaSOS, Donbas SOS, R2P, Rokada, SSS, UNOPS

CrimeaSOS, Donbas SOS, Poruch, R2P, Rokada, SSS, UNOPS

CrimeaSOS, Donbas SOS, R2P, Rokada, SSS, TGH

CrimeaSOS, DRC, Donbas SOS, R2P, Rokada, SSS, UNOPS

CrimeaSOS, DRC, Donbas SOS, Proliska, R2P, SSS, SaveTheChildren, UNOPS

CrimeaSOS, Donbas SOS, Intersos, Proliska, R2P, SSS, UNOPS

CrimeaSOS, Donbas SOS, R2P, Rokada, SSS

CrimeaSOS, Donbas SOS, R2P, SSS

CrimeaSOS, Donbas SOS, Medair, NRC, R2P, Rokada, SSS

CrimeaSOS, Donbas SOS, NEEKA, NRC, R2P, Rokada, SSS

Angels of Salvation, DRC, Donbas SOS, Intersos, Lutheran WF, Proliska, R2P, SSS

Donbas SOS, SSS

CrimeaSOS, Donbas SOS, NEEKA, Neemia, SSS, Svaliava Sivik

Angels of Salvation, DC, Donbas SOS, SSS

Caritas Ivano-Frankivsk, CrimeaSOS, Donbas SOS, NEEKA, R2P, Rokada, SSS, United by Love

ACTED, Angels of Salvation, Caritas, Donbas SOS, Proliska, R2P, SSS, TGH, TTA, UNOPS

Country of FC, CrimeaSOS, Donbas SOS, NEEKA, R2P, Rokada, SSS

CrimeaSOS, Donbas SOS, Medair, R2P, Rokada, SSS

Angels of Salvation, Caritas, Donbas SOS, Proliska, R2P, SSS, TTA

CrimeaSOS, Donbas SOS, Intersos, Flame of Hope, Medair, Podillia Socium, Proliska, R2P, SSS, TGH

Angels of Salvation, Caritas, Donbas SOS, NRC, Proliska, R2P, SSS, TTA

Donbas SOS, Intersos, R2P, SSS, TTA, Ukrainian Soul

ACTED, Donbas SOS, R2P, SSS, TTA

Caritas, DRC, Donbas SOS, NRC, R2P, SSS, TTA

VOLYNSKA
RIVNENSKA
ZHYTOMYRSKA
Kyiv
CHERNIHIVSKA
SUMSKA
Lviv
LVIVSKA
TERNOPILSKA
KHMELNYTSKA
Vinnytsia
VINNYTSKA
KYIVSKA
CHERKASKA
POLTAVSKA
Poltava
KHARKIVSKA
LUHANSKA
Luhansk
Uzhhorod
ZAKARPATSKA
IVANO-FRANKIVSKA
CHERNIVETSKA
Chernivtsi
KIROVOHRADSKA
Dnipro
DNIPROPETROVSKA
DONETSKA
Donetsk
MYKOLAIVSKA
ZAPORIZKA
ODESKA
Odesa
KHERSONSKA
AUTONOMOUS REPUBLIC OF CRIMEA
SEVASTOPOL

UNHCR Country Office
UNHCR Sub-office
UNHCR Field Office
UNHCR Field Unit
IDP NGO Partners

NGO Partners per region

No coverage
2 - 4
5 - 6
7 - 10

100km

The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

Date: 29 Aug 2023 **Source:** UNHCR **Author:** UNHCR - Kyiv **Feedback:** stovpovy@unhcr.org **Filename:** Presence and Coverage ENG

UKRAINE OPERATION

MONTHLY OPERATIONAL UPDATE

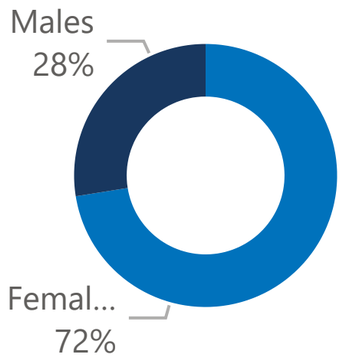
Protection services

Roma women-led civil society organizations discuss the negative impact the lack of personal identity documents have on Roma people's access to services at an event organized by UNHCR and UN Women. ©UNHCR/ Dmytro Korenev

PROTECTION: KEY FIGURES

867,645 Reached as of July 2023

61,831
Individuals receiving PSS/PFA



118,655
Legal consultations provided

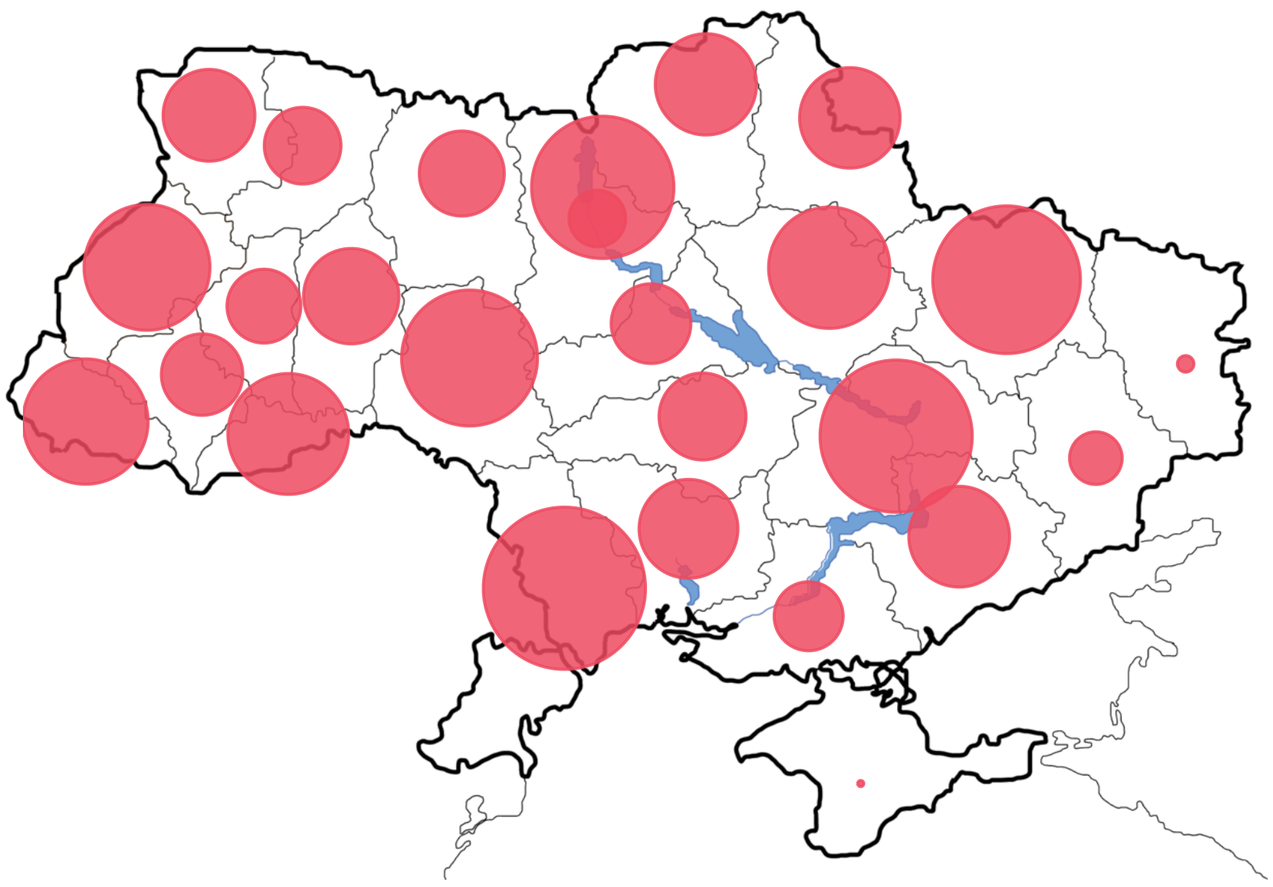
2,476
Persons received targeted GBV services

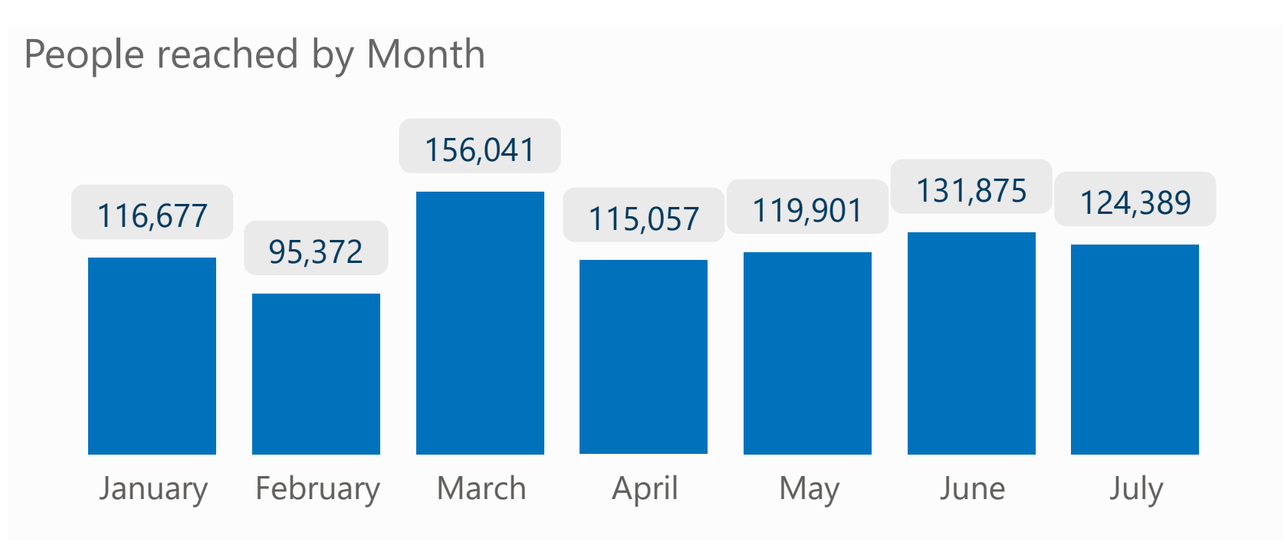
16,990
Individuals supported with case management services

2,411
Supported with other protection services

859,312	5,036	3,297
IDPs and war-affected population	Stateless	Refugees & asylum seekers

UNHCR's protection programmes are designed to complement or reinforce the capacity of the national system and local protection services and are centred on 4 objectives: (i) ensuring access to social, legal and other protection services; (ii) strengthening access to information, complaints and feedback mechanism and participation in decisions and solutions; (iii) strengthening national legal and policy frameworks; and (iv) promoting rights-based solutions.





Highlights:

- From 12 to 14 July, 17 Roma women-led civil society organizations participated in the UN Thematic Dialogue organized by UNHCR and UN Women, where they **identified challenges affecting Roma communities and developed recommendations to ensure that Roma people are included in humanitarian assistance and recovery efforts in Ukraine**.
- **Border monitoring**: Due to intensified shelling, the border crossing that UNHCR's partner Right to Protection (R2P) monitors at Pokrovka point in Sumska oblast was closed on 23 July. On the same date, Ukrainian authorities announced obligatory evacuation of residents of settlements within the five-kilometre zone along the border line in Sumska oblast.
- **Gender-based Violence (GBV):** From 24 to 25 July, UNHCR conducted Gender-Based Violence in Emergencies training in Kyiv for 27 participants, including 20 female non-GBV specialists from local partners Rokada and R2P, who were field monitors, legal officers, and shelter staff. The training enhanced partners' knowledge and skills in handling safe disclosure of GBV incidents while ensuring safe and ethical referral pathways. As of 31 July, UNHCR has trained 343 non-GBV humanitarian workers on GBV risk prevention and mitigation.
- **Accountability to affected populations**: UNHCR and its partners started the annual participatory assessment exercise on 21 July, with focus group discussions and key informant interviews that are expected to continue until 14 August. The assessment is used to analyze existing and newly emerging needs inside Ukraine and to inform UNHCR's programming and activities.

UKRAINE OPERATION

MONTHLY OPERATIONAL UPDATE

Essential items

UNHCR through the UN inter-agency convoy delivers essential items to frontline communities in Sumska oblast. ©OCHA

NON-FOOD ITEMS (NFIs): KEY FIGURES

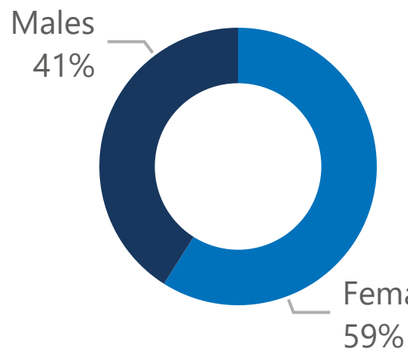
608,291 Reached as of July 2023

461,728
Individuals receiving standard NFIs

230,530
Individuals receiving hygiene kits

126,598
Individuals receiving other items

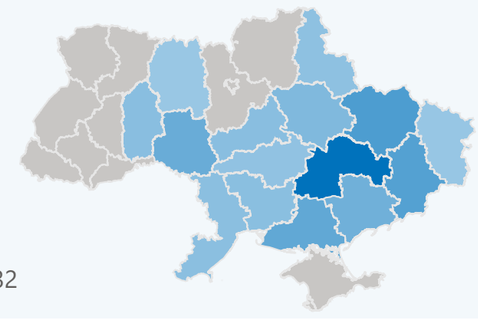
164,003
Individuals receiving non-standard NFIs



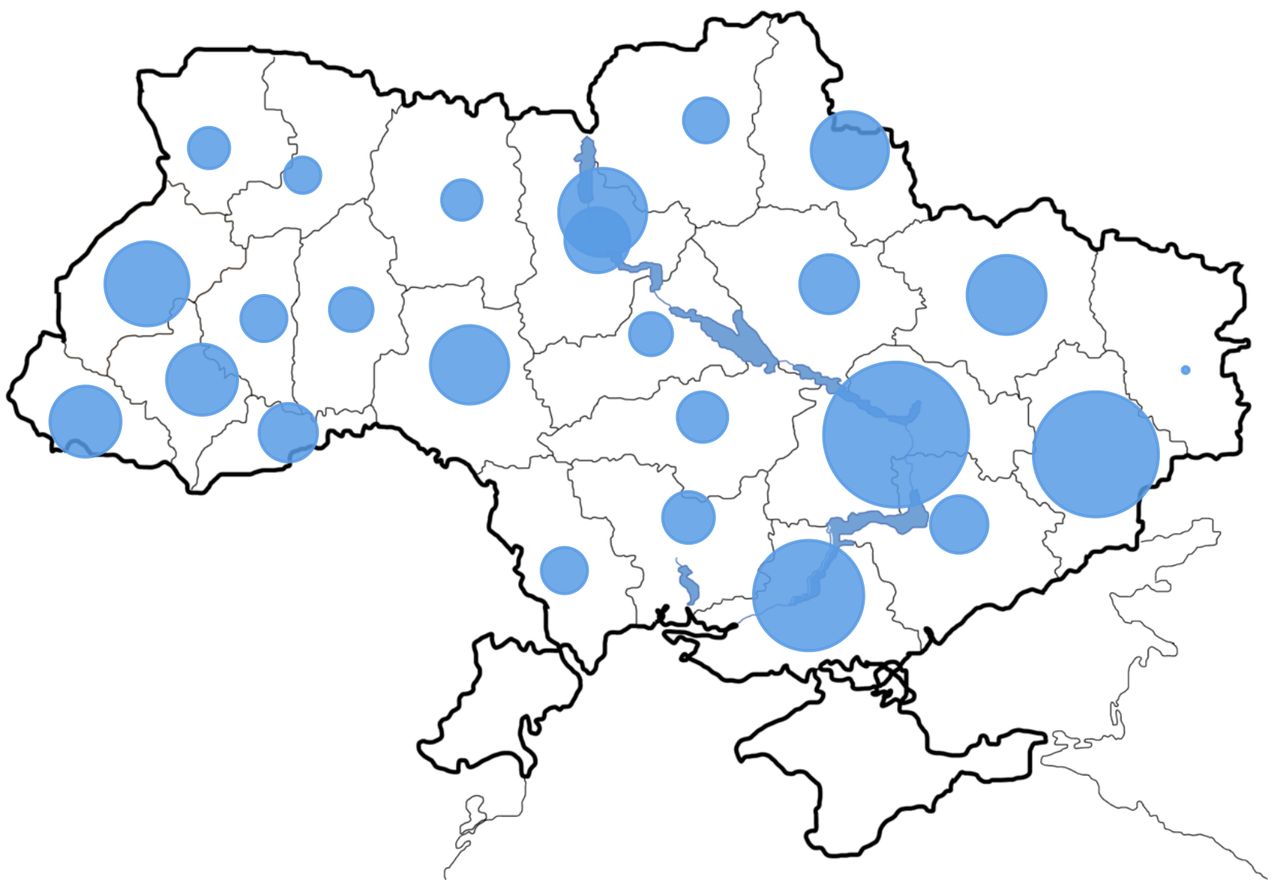
Humanitarian Convoys

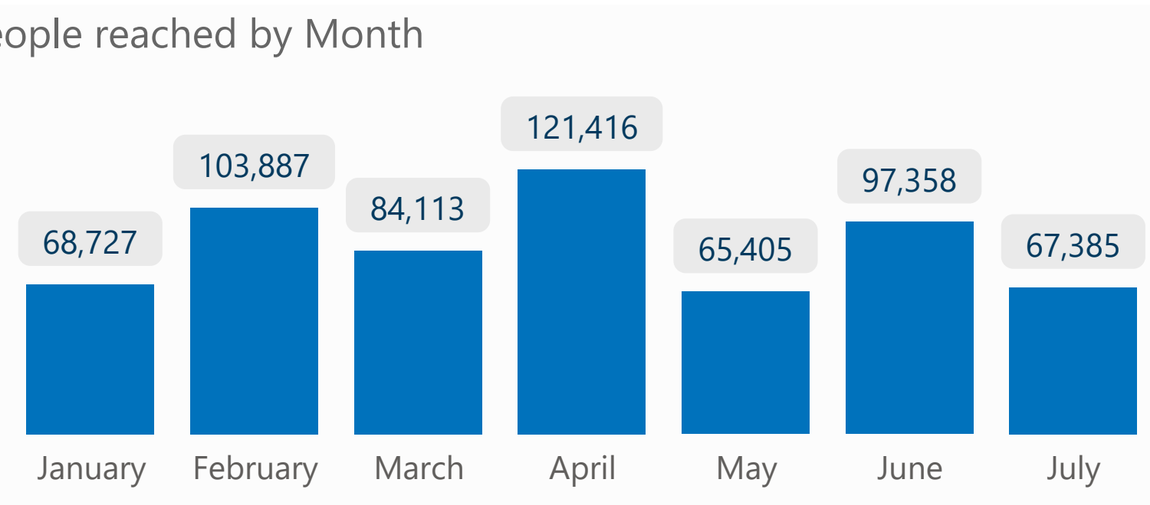
16
Regions covered

423
Number of convoys



UNHCR distributes standard relief items, such as blankets, kitchen sets and solar lamps, and non-standard items such as dignity kits, mattresses, and clothes to people in need, mainly in areas along the front line and to newly displaced people, as well as to people living in newly accessible areas who have endured months of constant shelling. NFI distribution is done through implementing partners, local administrations, direct distribution, or contribution to inter-agency responses.





Highlights:

- **Kakhovka dam response:** Months after the devastating destruction of the Kakhovka dam, UNHCR continues to provide vital non-food items (NFIs) to people residing in or who have evacuated from the affected regions. As of 31 July, 81,014 affected people received jerry cans, mattresses, bed linen, and blankets to help cope with the situation and meet their basic needs.
- In addition, UNHCR played a crucial role in contributing to **11 interagency convoys during the month as part of the collective UN effort to reach heavily impacted villages and towns close to the front line** in Dnipropetrovska, Donetska, Khersonska, Luhanska, and Sumska oblasts. Over 5,400 people were supported with essential items such as bedding items, solar lamps, hygiene kits, and emergency shelter kits. Since the start of the crisis, UNHCR together with UN partners through 118 inter-agency convoys have reached over 117,000 people with essential items in hard-to-reach and frontline areas.
- NFI distribution: Beyond the eastern regions, essential NFIs are being delivered to areas where needs are identified. For example, following a severe storm on 25 July that hit Khmelnytska oblast – a major IDP hosting community – UNHCR's partner Rokada provided tarpaulins to 95 affected families to temporarily cover damaged roofs. Plastic sheets and tarpaulins were also provided to storm-affected villages in Kyivska oblast. In July, nearly 66,500 people were supported with essential items across Ukraine.

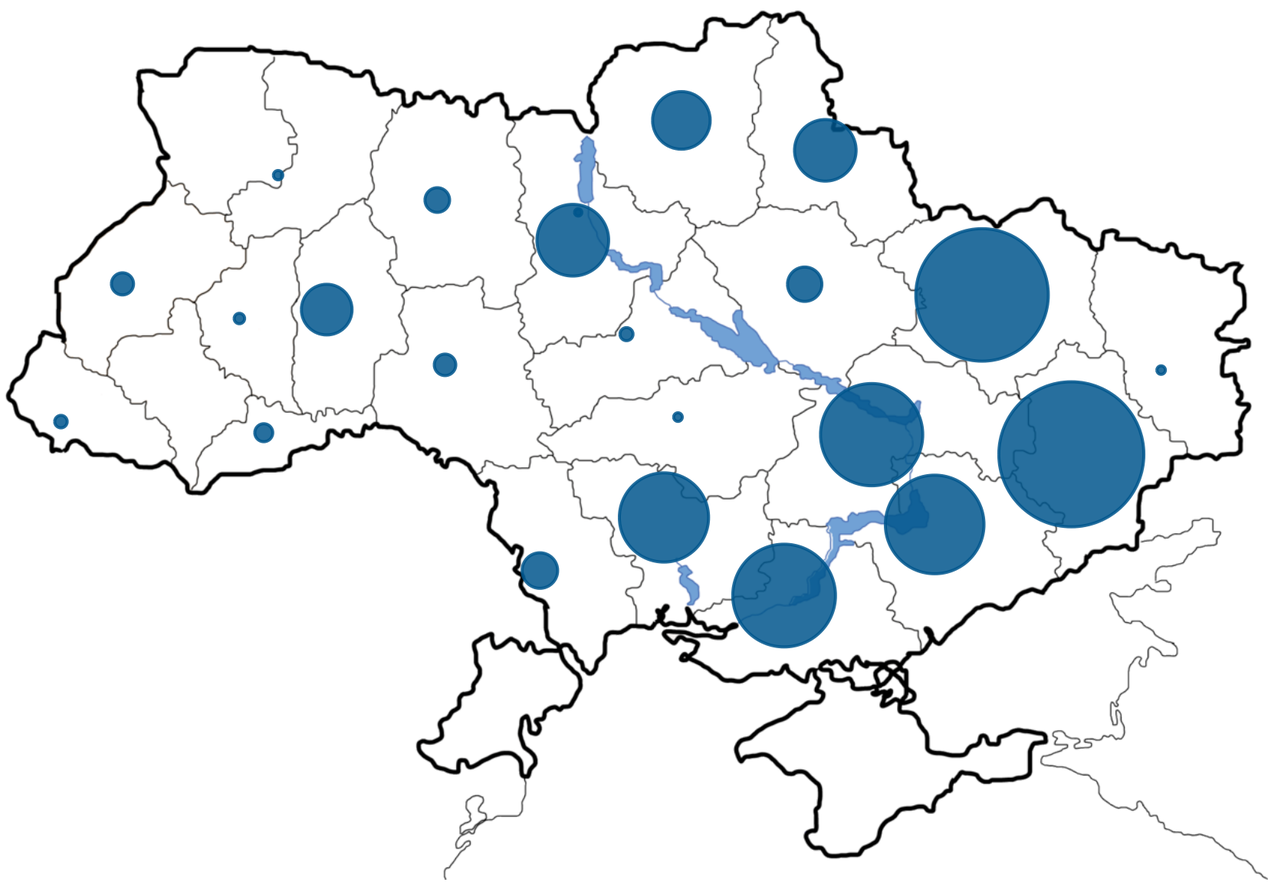
UKRAINE OPERATION

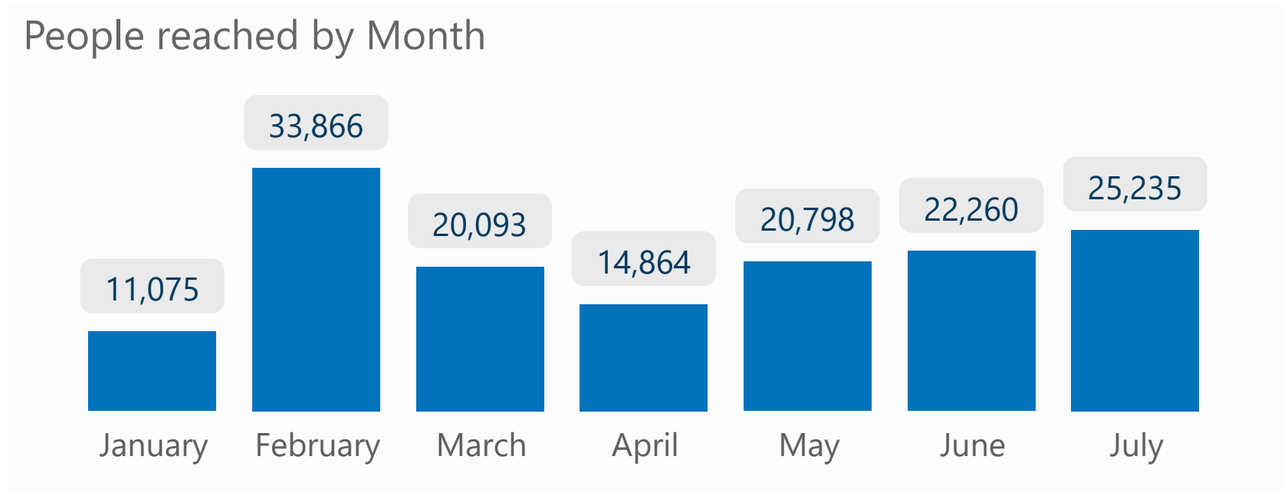
MONTHLY OPERATIONAL UPDATE

Shelter and Housing

UNHCR's partner The Tenth of April distributes tarpaulins, wood and other emergency shelter items to help people affected by Russia's attack on Odesa quickly repair their damaged homes. ©Tenth of April

UNHCR's shelter and housing programme supports people impacted by the war through three activities: (i) emergency shelter for those with immediate needs in areas directly impacted by shelling and attacks (ii) repairs and housing solutions that can help people return to their homes, where possible and (iii) improvement or creation of accommodation in collective sites for IDPs who cannot live at home.





EMERGENCY SHELTER AND HOUSING: KEY FIGURES

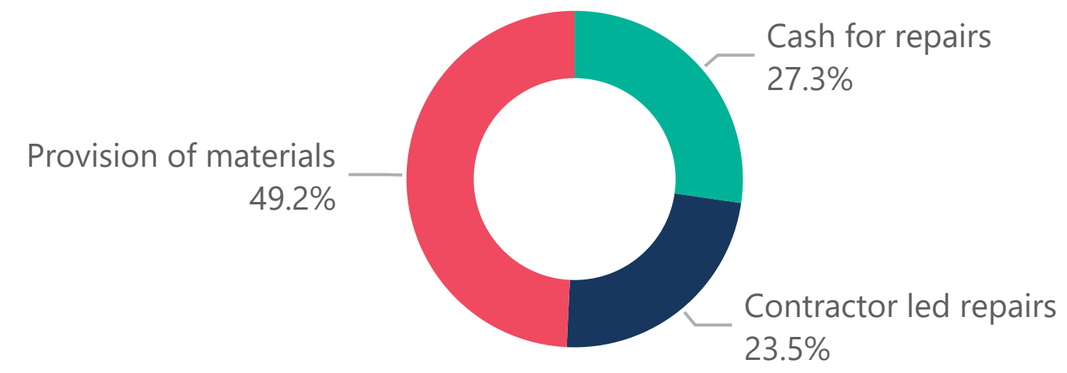
148,191 Reached as of July 2023

112,494 Individuals / 54,918 Households supported by ESKs

30,112 Individuals / 10,440 Households benefitting from repairs

4,387 Sleeping spaces created/improved

Beneficiaries of repairs by modality



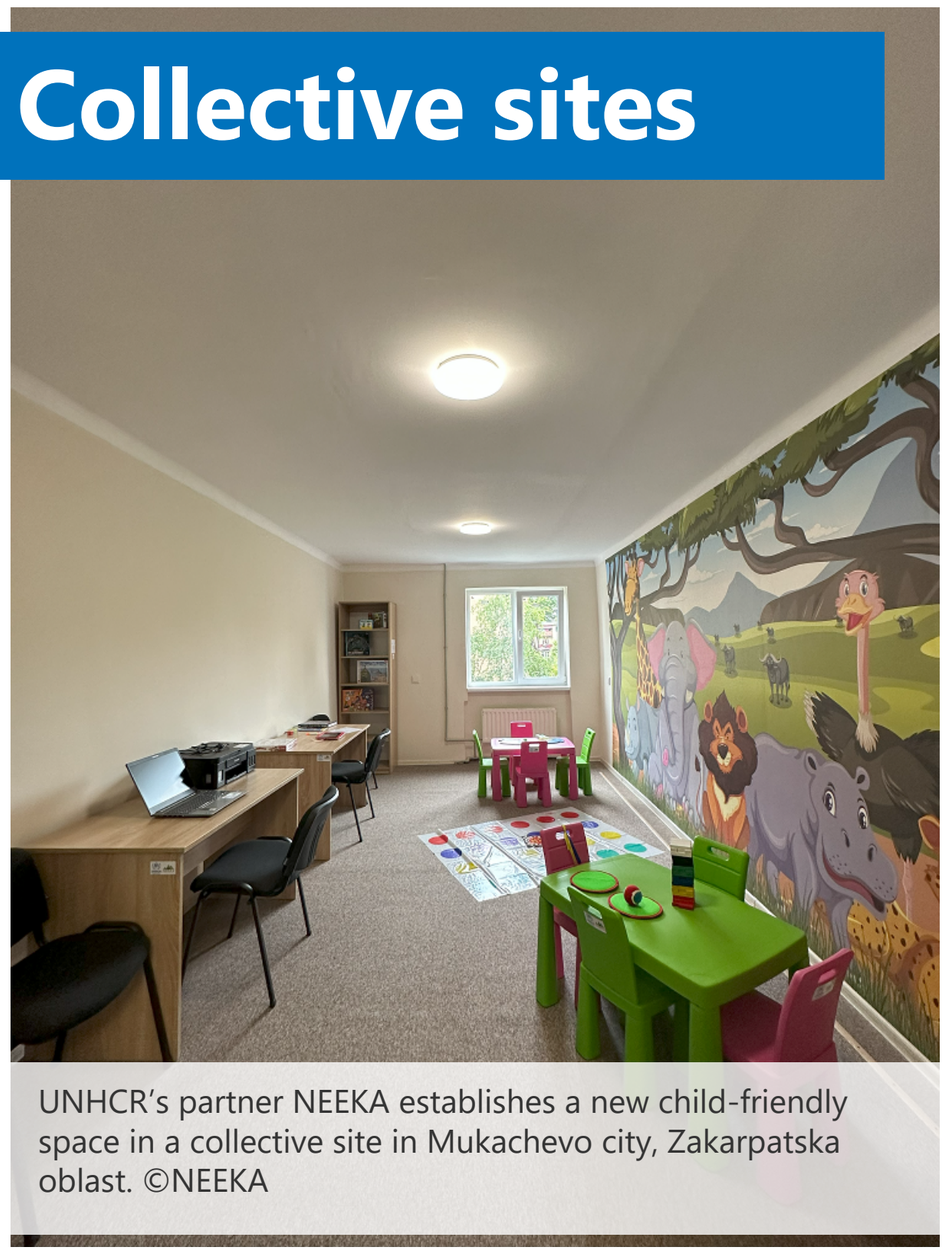
Highlights:

- **Kakhovka dam response:** UNHCR continues to support those flooded due to the dam break. In July, 30 trucks with 600 tonnes of materials were delivered to Oblasts to assist almost 200 households to repair damages. In partnership with UNDP and Kyiv School of Economics, UNHCR is leading the assessment of damages, losses and needs due to flood waters from the dam break. UNHCR engineers visited Mykolaiv and Kherson oblasts to triangulate satellite data on flood levels. Combining this data with engineering assessments of the damage has enabled the cost assessment to rebuild houses damaged by the flooding, which will be published as part of the Post Disaster Needs Assessment.
- **Emergency shelter**: Recent missile strikes in Ukraine have inflicted significant damage on houses, apartments, and their surrounding areas. Following the largest missile attack in Lviv on 6 July, UNHCR's partners Rokada and NEEKA were among the first responders and provided affected people with emergency shelter materials, while coordinating with the government to accommodate people in collective sites who lost their homes . Since October 2022, UNHCR has distributed over 325,000 sheets of Ukrainian made non-asbestos roofing sheets that help make durable house repairs and stabilize the thermal envelope of the buildings.
- **House repairs:** Since the start of UNHCR's housing repair programme in 2022, 15,875 repairs have been completed through several modalities, including providing construction materials to house owners, contractor-led repairs, cash for self-repairs, and installing prefabricated houses to replace those destroyed by the hostilities. Since January 2023, over 30,000 people in more than 100 hromadas in 16 oblasts have received housing repair assistance, including 6,600 this month.

UKRAINE OPERATION

MONTHLY OPERATIONAL UPDATE

Collective sites



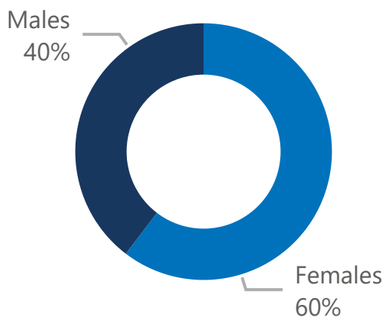
UNHCR's partner NEEKA establishes a new child-friendly space in a collective site in Mukachevo city, Zakarpatska oblast. ©NEEKA

CCCM: KEY FIGURES

85,938 Reached as of July 2023

5,238
Site assessments conducted & recorded

85,938
People residing at sites supported with CCCM services

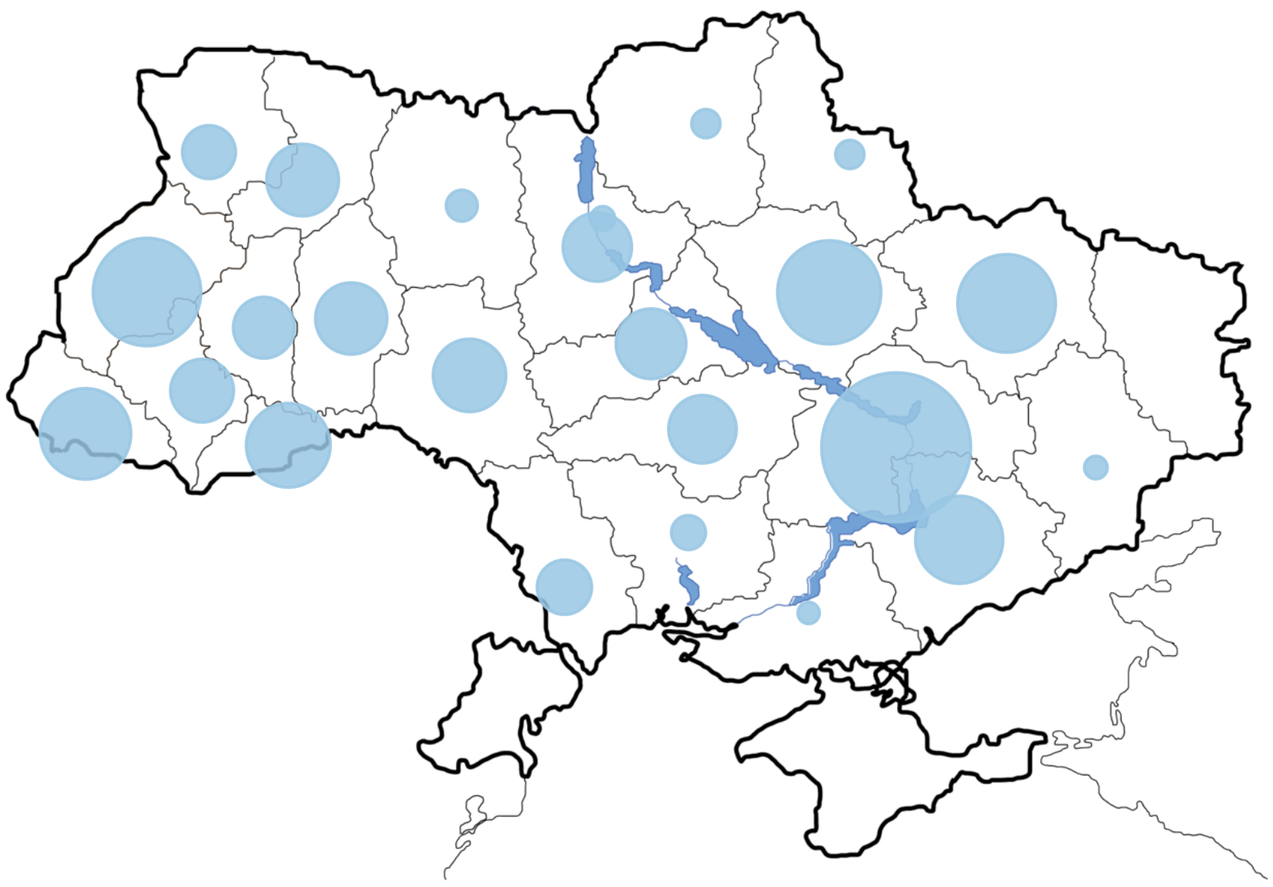


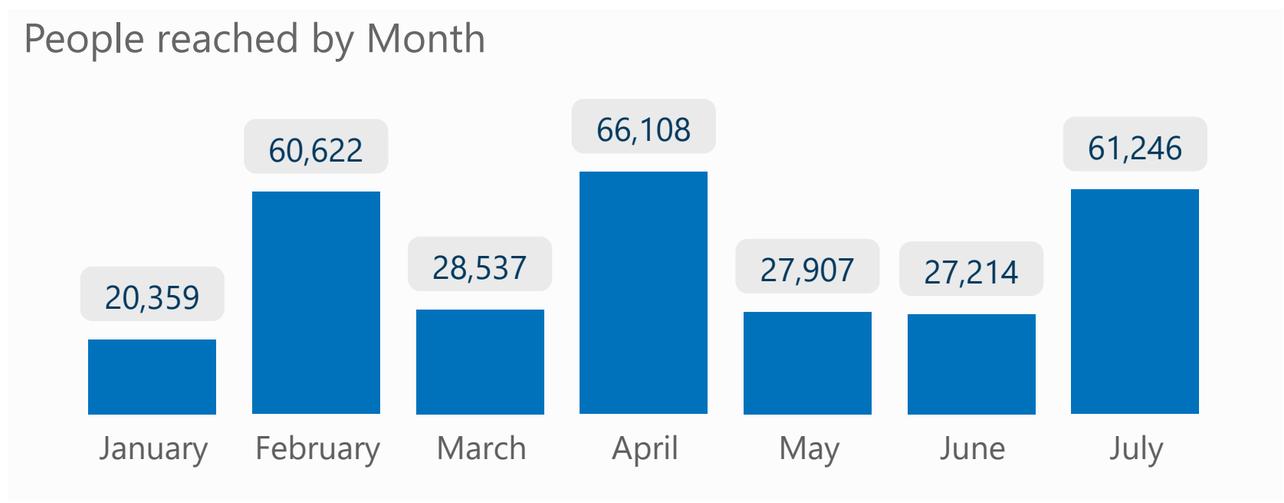
6,063
Individuals trained

12,525
Individuals participated in awareness raising sessions

34,953
Individuals benefitting from care and maintenance and community-led activities

UNHCR provides support to the management of collective sites to ensure protection services are accessible, inclusive, and community-based and works to improve the quality of life and dignity of IDPs during displacement. As part of the CCCM response, conditions and needs in collective sites will be closely monitored. Socio-economically or otherwise vulnerable IDPs are likely to remain in collective sites until they consider their area of origin is safe for return, and they will have access to basic services there.





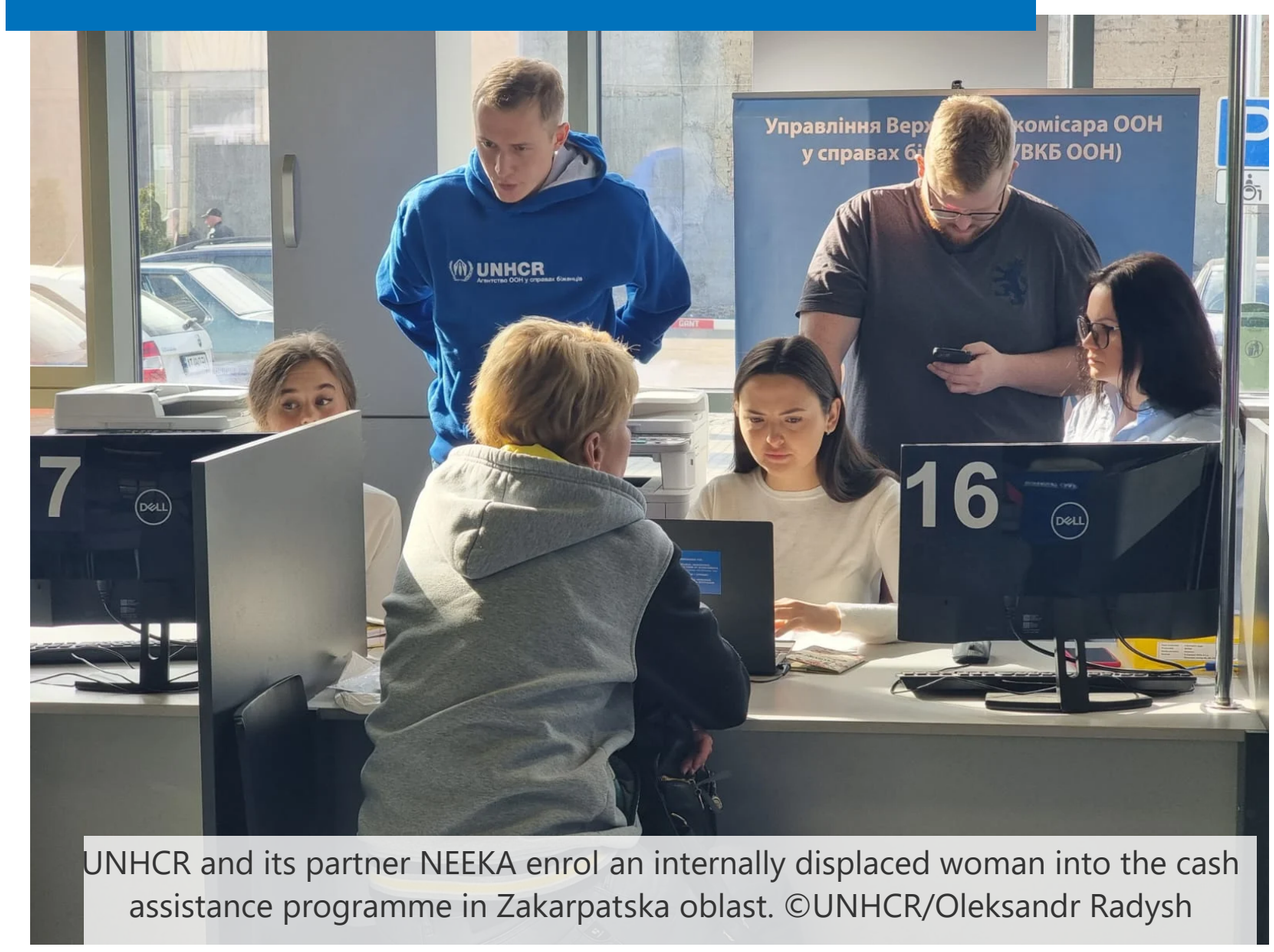
Highlights:

- UNHCR and partners **maintain a regular presence in 521 collective sites in Ukraine**. Among key challenges faced by affected people are relocation and closures of some collective sites that are in educational establishments due to the anticipated start of the school year, and preparation for the upcoming winter.
- In July, **mobile teams supported 133 collective sites with small repairs and care and maintenance interventions**, such as installing water purification systems, replacing floor coverings, repairing sewage pipes, and fixing electrical systems, to improve living conditions for 5,500 displaced people.
- Given that **most collective sites are accommodating families with children**, UNHCR and partners focus on supporting community-driven initiatives to create safe spaces for displaced children where they can play, socialize, and learn, while also assisting families to rebuild their lives. On 11 July, UNHCR's partner R2P **inaugurated a recreational and sports room for children and adults** at a collective site in Dnipropetrovska oblast. Materials and equipment were provided by UNHCR, and the repair work was carried out by the IDPs residing in the collective site. In Zakarpatska oblast, UNHCR and partner NEEKA **established a child-friendly space** at a collective site. On 26 July, R2P opened a recreational space for children and adults at a collective site in Poltavska oblast.

UKRAINE OPERATION

MONTHLY OPERATIONAL UPDATE

Cash assistance



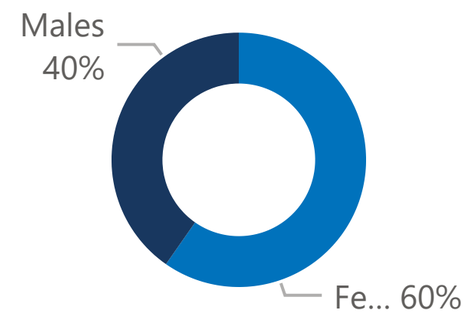
UNHCR and its partner NEEKA enrol an internally displaced woman into the cash assistance programme in Zakarpatska oblast. ©UNHCR/Oleksandr Radysh

MULTI-PURPOSE CASH ASSISTANCE: KEY FIGURES

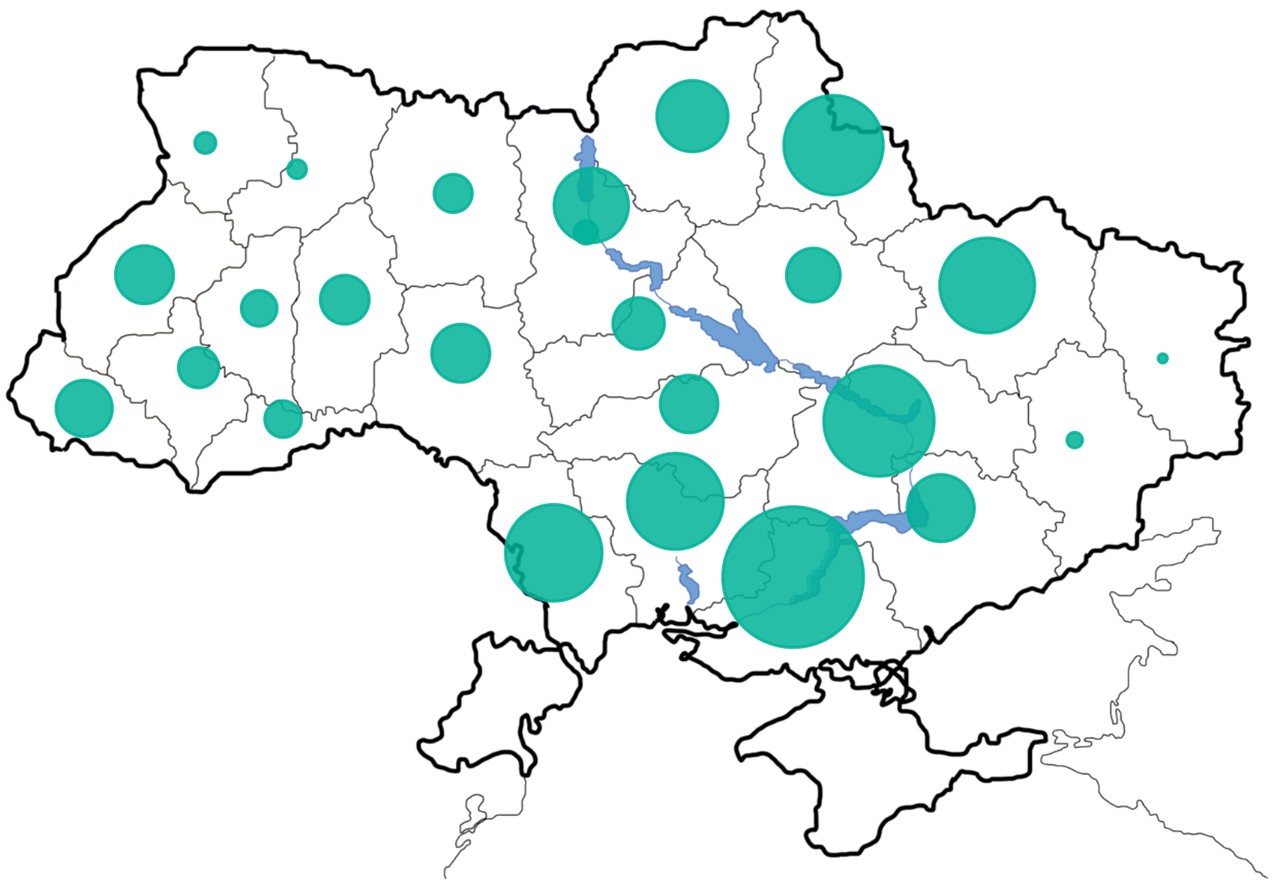
366,702 Reached as of July 2023

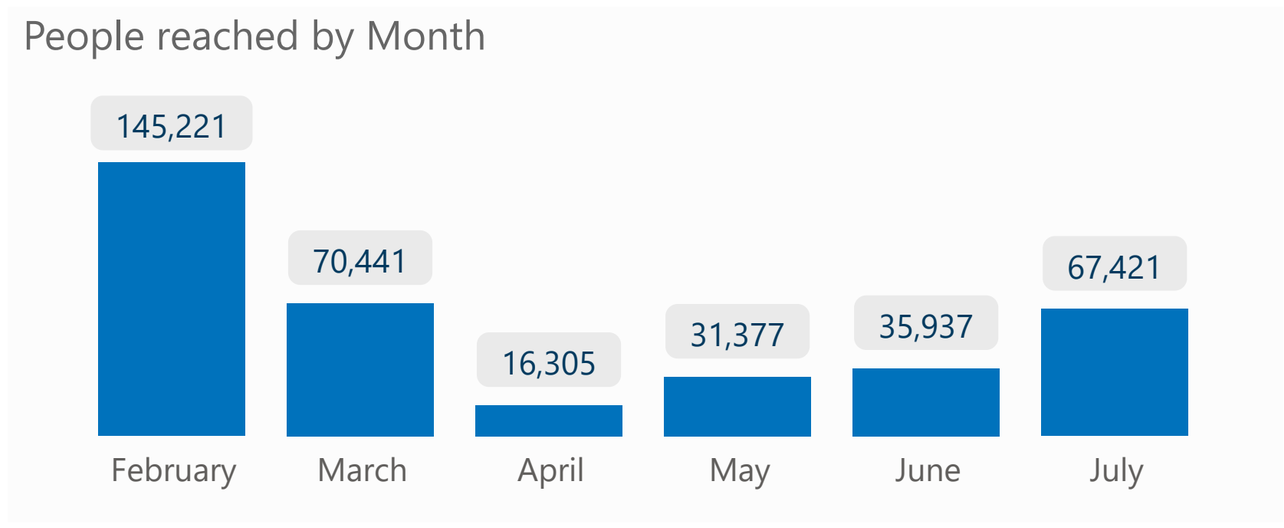
$42.6M
disbursed so far to assist IDPs and war-affected people

18
oblasts with active cash enrolment through centres and/or mobile teams with combined protection screening and services



Cash assistance remains one of the most optimal means and most requested forms of support among IDPs and other war-affected people. UNHCR is implementing a multi-purpose cash assistance programme that is aligned with the national social assistance programme, enabling vulnerable war-affected, and displaced people and returnees to cover immediate basic needs, in line with the memorandum of understanding signed with the Ministry of Social Policy in April 2022.





Highlights:

- In 2023, UNHCR distributed some **US$66 million through the cash assistance programme to more than 366,700 people** by the end of July. Eligible IDPs, returnees, and war-affected people enrolled in UNHCR's cash programme receive UAH 2,220 per person per month for a period of three months, which is in alignment with the Ukraine Cash Working Group.
- UNHCR provided **cash assistance for shelter repairs to 610 war-affected people** and **rental support to 207 displaced people**, ensuring access to sustainable housing options.
- In July, **240 refugees and asylum-seekers in Ukraine received multi-purpose cash assistance** to cover their basic needs.
- UNHCR continued supporting communities affected by the Kakhovka dam breach through the cash assistance programme in both affected oblasts and Kherson. As of 31 July, UNHCR supported **3,711 individuals in affected oblasts with cash assistance.**

UKRAINE OPERATION

MONTHLY OPERATIONAL UPDATE

Durable solutions

UNHCR contributes to the panel discussion on practical steps for making Ukraine a comfortable and safe home for all at the Ukrainian Urban Forum in Vinnytsia. @UNHCR

HIGHLIGHTS

- On 6 July, UNHCR published an updated intention survey report based on interviews with 3,850 refugee households across Europe and 4,000 IDP households in Ukraine. Consistent with previous surveys, the findings **showed most refugees and IDPs are either planning or hoping to return to Ukraine in the future** – 76% of refugees and 82% of IDPs. 14% and 15% of refugees and IDPs respectively plan to return in the next three months. After security, the main enablers for return are access to basic services, housing, and livelihoods.
- On 19 July, BOHA Hub (pronounced VONA Hub) in Uzhhorod marked one year of supporting displaced and at-risk women to manage their lives and cope with the trauma of the war. The Hub is jointly supported by UNHCR and UNFPA through local NGO partner Neemia and has supported over 1,000 women since its launch in 2022.
- Under the co-leadership of UNHCR, the **Durable Solutions Working Group**, an inter-agency coordination platform supporting community-led recovery plans, identified six priority oblasts (Dnipropetrovska, Kharkivska, Kyivska, Lvivska, Mykolaivska and Zakarpatska) for area-based programming, and initiated consultations with the oblasts' authorities on a way forward.
- UNHCR partnered with CEDOS, a Ukrainian think-tank, to support the Urban Housing Forum in Vinnytsia from 28 to 29 July. At the Forum, over 200 participants discussed progressive housing policy and how to support an inclusive, people-centred approach to reconstruction and recovery in Ukraine.

Coordination

UNHCR participates in the Sumy Recovery Coordination Forum on 28 July to hear the government's development plans for the region. © Sumy Regional Administration

HIGHLIGHTS

- The Government of Ukraine maintains a leadership role in responding to the needs of its population. **UNHCR continues to maintain strong coordination with the Government of Ukraine to streamline common efforts in the areas of temporary accommodation and durable housing solutions, legal aid, and cash assistance for IDPs and other war-affected individuals.**
- In July, **UNHCR actively engaged in governmental coordination bodies and initiatives** related to the protection of children's rights during martial law, raising the standards of social housing, the protection of IDPs' rights, and establishing IDP councils as consultative bodies at the local level.
- On 19 July, UNHCR participated in "Digital Social Forum: Building Capacity Instead of Dependency", hosted by the Ministry of Social Policy of Ukraine and supported by UNICEF and WFP. The forum focused on **the digital transformation of the social sector** and encouraged international organizations and the donor community to support the government's efforts in the area.
- On 28 July, UNHCR took part in the **Sumy Recovery Coordination Forum** facilitated by local authorities. During the Forum, Sumy authorities presented their development plan with a strong focus on agricultural production, housing and infrastructure recovery, and access to livelihoods. Additionally, local authorities added they would share a more detailed plan with the UN to explore areas of cooperation.

Clusters

UNHCR's humanitarian response is based on the needs and priorities set out in the 2023 Ukraine Humanitarian Response Plan and in the 2023-2024 UN Transitional Framework. In addition to leading the **Protection, Shelter and Non-Food Item (NFI), and Camp Coordination Camp Management (CCCM) Clusters**, UNHCR co-leads the Durable Solutions Steering Group with IOM, OCHA and UNDP. UNHCR also leads the Legal Aid Task Force under the national Protection Cluster, co-leads the Accountability to Affected Populations (AAP) Task Force with OCHA, and is a member of the Prevention of Sexual Exploitation and Abuse (PSEA) Working Group.

PROTECTION CLUSTER

- In July, Protection Cluster partners **supported over 427,000 war-affected and displaced people, including 18,000 persons with disability and 63,000 elderly persons** with psychosocial counseling, child protection and GBV case management, prevention and response, legal aid, mine awareness, and explosive ordinance risk education, among other critical protection activities.
- To strengthen the inter-agency referral mechanism and improve access to protection services, the Protection Cluster conducted **12 trainings for protection and non-protection actors on Minimum Standards for Protection Referrals** in Chernihiv, Dnipro, Kharkiv, Lviv, Mykolayiv, Odesa, Sumy, Vinnytsia and Zaporizhzhia. A total of 279 specialists were trained from 74 organizations including national and international NGOs and UN Agencies.
- **Information Management (IM)**: In July, the Protection Cluster launched **Hub Monthly Factsheets** (Dnipro, Kyiv, Lviv, Uzhhorod, Vinnytsia) to assist with information sharing in the different regions and enhance coordination of activities. Additionally in July, the Protection Cluster conducted its **Monthly IM Clinic for 78 partners**, introducing the Cluster's IM tools and resources.

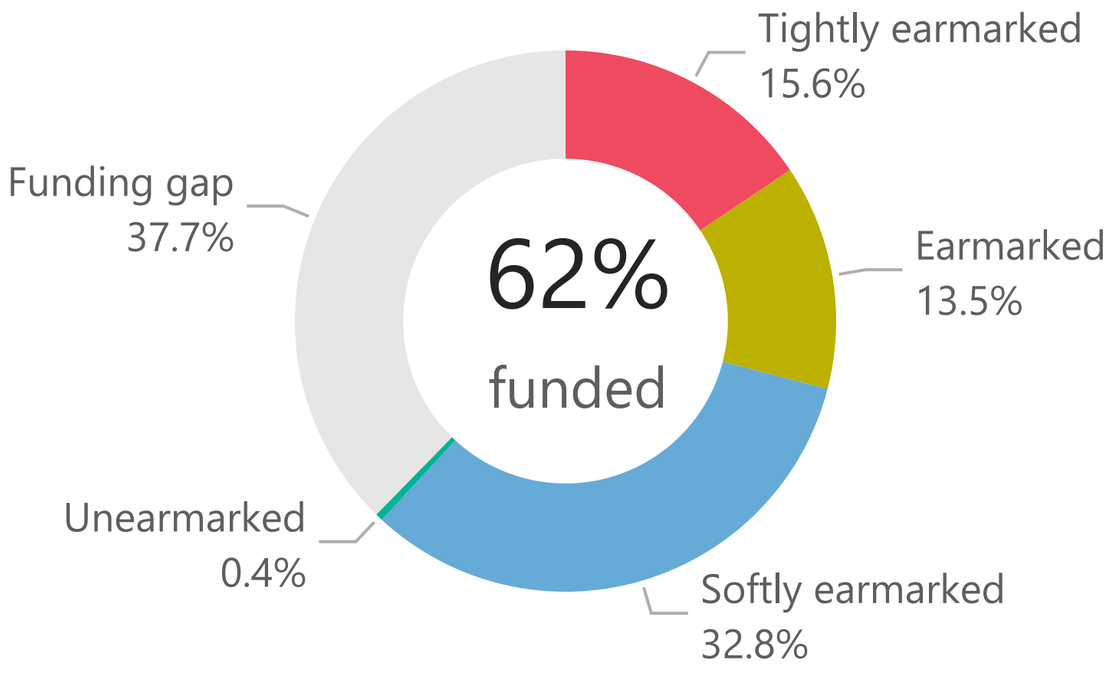
SHELTER AND NFI CLUSTER

- During the month, Shelter and NFI Cluster partners **reached over 262,000 war-affected and displaced people** across Ukraine with support such as emergency shelter materials, light, medium and heavy house repairs, generators, cash for rent, refurbishment of collective sites, and essential items.
- **Housing repairs**: On 24 July, the Shelter and NFI Cluster published Cash Based Interventions (CBI) Implementation Guidelines for Light and Medium Repairs of Houses and Apartments. The guidelines aim to advise Shelter partners on how to choose whether CBI is the right assistance modality and, if so, what are the different options to carry it out, in cases of repairing houses with minor damages.
- On 6 July, the Shelter and NFI Cluster, together with UNDP and Miyamoto International, facilitated an asbestos awareness session for Shelter partners. In the session, partners learned about the identification and risks of asbestos, national legislation, and how to ensure workplace safety.
- In July, the Shelter and NFI Cluster met with over 17 major partners to exchange ideas and best practices as part of developing the Cluster's strategy, including winter support to war-affected and displaced people and improving the efficiency of technical working groups.

CCCM CLUSTER

- **Advocacy:** With the Expert Council of the Ombudsperson Office, UNHCR and the CCCM Cluster advocated and introduced provisions in the draft resolution on collective sites to ensure the civilian nature of collective sites, enhance residents' participation in decision-making, strengthen local authorities' responsibility for site maintenance, and establish a gradual transition towards durable housing solutions for IDPs. On 19 July, the draft resolution was presented to the Minister for Reintegration of Temporarily Occupied Territories, who agreed to submit the document to the Cabinet of Ministers for adoption.
- **Durable solution assessment:** Preliminary findings of the assessment of durable solutions for IDPs in collective sites showed that nearly half of IDP households intend to stay in the places of displacement over the next year. The primary requirements for successful integration were access to stable housing and economic opportunities. Collective site residents showed a lower level of satisfaction with the living conditions as compared to non-IDP households, as well as a substantially lower employment rate.
- **Partners funding capacity**: The CCCM Cluster conducted an exercise to identify partners' capacities to continue working in 2023-2024. As of mid-year, partners reported they have available funds to sustain activities in 2023 including a scale up if needed. However, partners raised concerns that a lack of secured funding for 2024 may reduce their capacity to respond.

Financial updates



$602.5M

UNHCR's financial requirements 2023

UNHCR is grateful for the critical support provided by donors who have contributed to this emergency as well as those who have contributed to UNHCR programmes with softly earmarked and unearmarked funds

Publications

- Lives on Hold: Intentions and Perspectives of Refugees and IDPs from Ukraine #4
- Ukraine Situation: Supporting an area-based approach to durable solutions
- Ukraine Position on Voluntary Return to Ukraine - June 2023
- Ukraine Rapid Damage and Needs Assessment (RDNA2)
- Ukraine Situation Outcomes of Cash Assistance: Findings from Post-Distribution Monitoring

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