



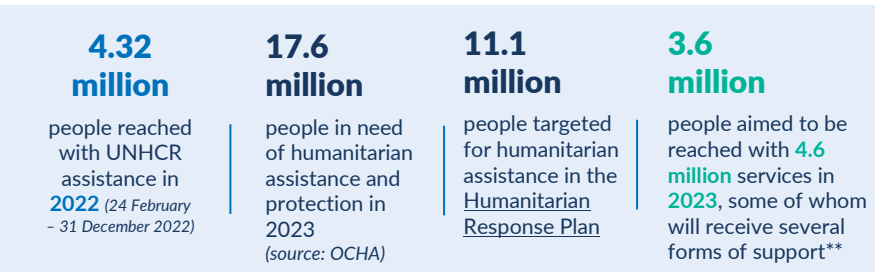
UKRAINE EMERGENCY

UNHCR Delivery Updates

20 October 2023

UNHCR's partner Proliska mobilized immediate support to people whose homes were damaged during strikes on 18 October in Obukhivka and Zaporizhzhia, on the outskirts of Dnipro. © OCHA

KEY FIGURES:



**The total number of services UNHCR aim to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

OPERATIONAL CONTEXT:

- Missile, drone, and shelling attacks continued to strike communities in Ukraine, particularly in the south and east.** On 6 October, a Russian [strike](#) on Kharkiv city killed a young boy and his grandmother, damaged dozens of homes and a hotel [frequently used](#) by humanitarian. On 11 October, shelling was reported in Uhroidy and Turia in Sumska oblast, [killing](#) a young girl and damaging school buildings in both settlements. A Russian [attack](#) on a school in Nikopol in Dnipropetrovska oblast killed four civilians on 11 October. In Donetska oblast, Russian shelling and attacks intensified, killing and injuring civilians, including children, and damaging residential buildings, schools and other civilian infrastructure. On 13 October, [an attack](#) on a social protection centre in Pokrovsk killed one civilian and injured others, including social workers and visitors. In the south, multiple [attacks](#) on Kherson city and Khersonska oblast injured civilians and caused heavy damage to residential buildings, civil infrastructure and utility networks.
- From 1 to 8 October 2023, the Office of the High Commissioner for Human Rights (OHCHR) recorded 188 civilian casualties in Ukraine** (66 killed and 122 injured). From 24 February 2022, which marked the start of Russia's full-scale invasion of Ukraine, to 8 October 2023, OHCHR recorded 27,768 civilian casualties in the country (9,806 killed and 17,962 injured).
- A new report** by the Government of Ukraine and the UN finds that **the destruction of the Kakhovka dam in June 2023 inflicted almost US\$14 billion in loss and damage on Ukraine**, compounding the already disastrous impacts of Russia's full-scale invasion. The Kakhovka dam breach caused massive damage, submerging 620 square kilometres of territory in four oblasts – Dnipropetrovsk, Kherson, Mykolaiv and Zaporizhzhia – and directly impacting 100,000 residents. UNHCR is one of the UN agencies that contributed to this report and provided input on the housing sector, where the total damage is estimated at US\$1.101 billion.

WORKING WITH PARTNERS:



2023 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January to 15 October 2023)

2.22M

People reached with assistance to date

■ Winterization Response (pg.4)

Protection

1,121,466

Received protection information, counselling, and support

1.90M Targeted

MPC

465,069

Supported with multi-purpose cash assistance to meet basic needs

0.80M Targeted

NFI

702,782

Reached with essential items, including in hard-to-access areas by humanitarian convoys

1.00M Targeted

Shelter/Housing

201,665

Received emergency shelter and housing support, including in collective sites

0.72M Targeted

Collective sites

88,645

Supported with safe access to multi-sectorial services in collective sites

0.15M Targeted

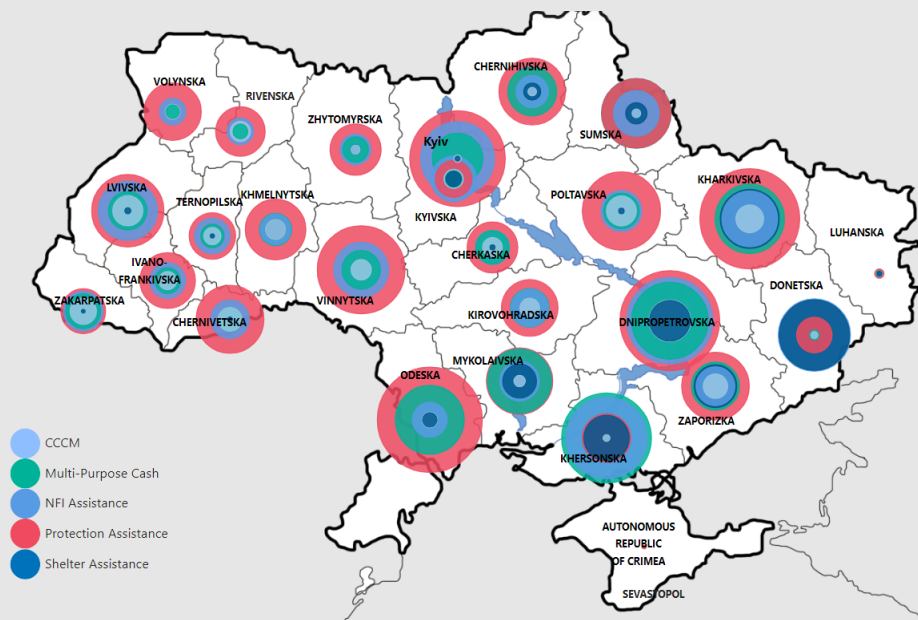
* The targets are subject to the receipt of the funding requirements



People Reached

2,215,840

Reached figures are subject to data cleaning and retro-active corrections may occur.



NFI Essential Items & Housing/Shelter

- **Interagency convoys:** Assisting the people living in frontline areas remains a priority. UNHCR participated in [two interagency convoys](#) to Donetsk oblast in the last weeks, the first to Toretsk on 10 October and the second to [Chasiv Yar](#) on 13 October. UNHCR delivered 900 tarpaulins, three rolls of plastic sheeting and 200 solar lamps to war-affected families. Since January 2023, UNHCR has participated in **100 interagency convoys** reaching almost 71,000 people living in frontline areas with various forms of assistance and conducting protection assessments.
- **Emergency assistance:** UNHCR partners supported hundreds of people with essential non-food items in response to attacks in Dnipropetrovska, Kharkivska and Khersonska oblasts over the last two weeks. People whose homes were damaged or destroyed received blankets, mattresses, pillows and solar lamps, among other items, to help them live in more dignified conditions in the immediate aftermath of the attacks. These items enable people to create a place to sleep until their situation stabilizes, and solar lamps can help provide lighting during power outages.

- Over 250 people [received](#) emergency shelter materials in Kharkiv to help repair homes damaged in the attack of 6 October. UNHCR’s partner Proliska provided reinforced plastic tarpaulins and wooden boards to facilitate urgent and quick fixes to people’s doors and windows, providing increased safety and shelter from the cold weather.

Collective sites

- **UNHCR and partners continue to work to strengthen the wellbeing and dignity of displaced people living in collective sites.** Between 9 and 13 October, UNHCR and the Camp Coordination and Site Management (CCCM) Cluster conducted three [workshops](#) on the new legal framework for collective sites. The workshops were held in Dnipro, Lviv and Vinnytsia and brought together 90 participants from the UN and NGO community. The main objectives were to raise awareness about the newly adopted [Resolution #930](#), which regulates the living standards and functioning of collective sites in Ukraine, and to enhance coordination among humanitarian partners.



Durable solutions for war-affected communities: Restoring Kyiv oblast together

“I lived through the Second World War, a mass-scale famine, and now I am living through this invasion,” says Halyna. This 97-year-old woman has lived in the tiny village of Kukhari all her life. She was forced to flee because of the full-scale war. After the Russian armed forces withdrew in April 2022, she returned home to find the house damaged.

During the spring of 2023, UNHCR helped repair the family house. Windows were replaced and the roof was fixed, making the house habitable again and enabling Halyna to restore comfort in her home.

Together with the Kyiv Oblast Administration, UNHCR is working to restore homes and help people rebuild their lives and has so far repaired more than 21,000 homes since the start of the emergency. Read the full story [here](#).

Halyna outside her home in Kukhari, located in Kyiv oblast not far from the infamous Chornobyl exclusion zone. © UNHCR/Alina Kovalenko

Hroza – “the volume of grief per square metre goes off scale”

On 5 October, the lives of residents in Hroza in Kharkivska oblast were shattered into pieces when a Russian missile hit a cafe and a store where dozens of people attended a wake after a funeral. Having claimed at least 59 civilian lives and wiping out almost a fifth of Hroza’s population, the Russian attack became the deadliest to date in 2023.

“There is mourning in every house,” says Tetiana Buhaichuk, a psychologist who works for UNHCR’s NGO partner Proliska. As the families have started burying their loved ones, she shares what she witnessed in Hroza during the first days after the attack.

“We arrived in Hroza a few hours after the missile attack, when it had turned dark. [...] We started to go from house to house, talking to people. Some had their windows or roof damaged, and almost everyone lost someone they knew or their family members,” Tetiana recalls. Read the full story [here](#).



Tetiana with a colleague working with children in Hroza. © Proliska

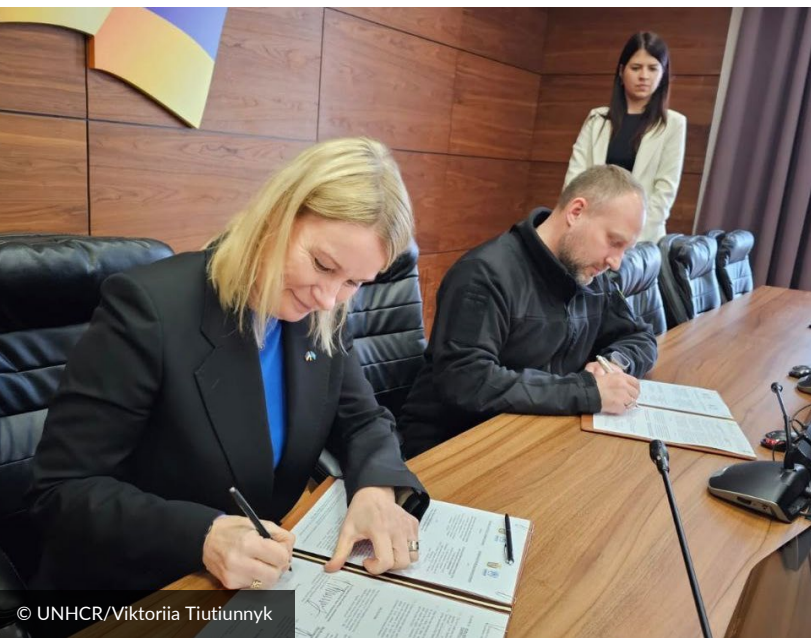
Protection

- **World Mental Health Day:** Partners and civil society organizations in Ukraine are providing **critical mental health and psychosocial support services to improve the wellbeing of those affected by the war**. On 11 October, UNHCR partners organized events across the country to mark World Mental Health Day. UNHCR’s partner Rokada conducted a workshop on mental health and psychosocial support for local state authorities from Berdychiv, Korosten and Zhytomyr (Zhytomyrska oblast). Local NGOs and UNICEF also participated in the workshop, which among other issues discussed the stigmatization of mental illnesses and how to build stronger partnerships with local organizations providing psychosocial services. In Lviv, UNHCR facilitated a [workshop](#) with partners on planning for mental health and psychosocial support activities for 2024. In Dnipro, UNHCR partners organized various mental health sessions for teenagers, women and children. So far in 2023, UNHCR has provided psychosocial support and psychological first aid to over **78,200 people**.
- **Community-based initiatives:** In Zakarpatska oblast, UNHCR and its partner NEEKA helped establish a new space in Tiachiv for a local NGO led by displaced women. NEEKA provided the required office

equipment and some stationery to support their activities, which focus on supporting displaced and war-affected people through language courses and computer literacy tutorials. The NGO also helps people fill application forms for state allowances and supports livelihood opportunities in cooperation with the local employment centre. In total from January to September 2023, UNHCR and partners have supported a total of **143 community-based projects** in displaced and war-affected communities.

Cash assistance

- In 2023, UNHCR has so far distributed **US\$83.7 million** through the multipurpose cash programme to **465,069 people**, helping socioeconomically and otherwise vulnerable war-affected and displaced families cover the costs of basic items like food, medicines, clothes, accommodation and pay for utilities.
- In addition to the multi-purpose cash programme, UNHCR is providing cash assistance to enable **access to sustainable housing options**. To date, **9,722 people** have been supported with cash assistance for house repairs and **2,214 people** have received rental cash support.



New cooperation agreement between UNHCR and the Poltava Regional State Administration

On 17 October, UNHCR and the Poltava Regional State Administration signed a Memorandum of Understanding (MoU) that solidifies and further strengthens ongoing cooperation aimed at supporting war-affected and displaced people who have found safety in the region.

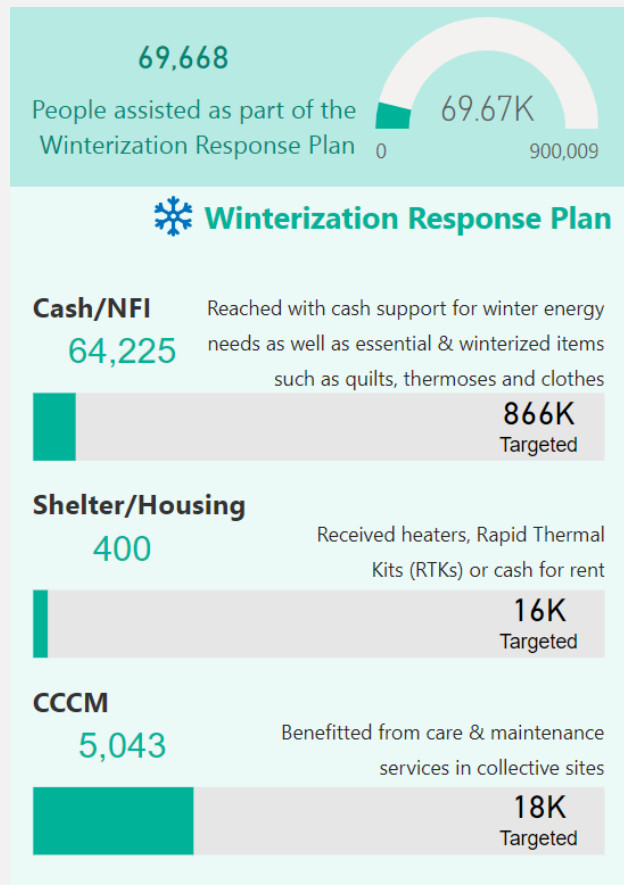
Areas of mutual engagement include provision of in-kind humanitarian and cash assistance, legal aid, repairs of homes, refurbishments of collective sites hosting displaced people, as well as activities that support displaced people’s social and economic inclusion. As of October 2023, Poltavaska oblast hosts over 186,000 internally displaced people.

UNHCR has now concluded MoUs with 18 oblasts in the aim of further strengthening our cooperation with the administrations and delivery of support that complements and reinforces their response capacity.

Read the full story [here](#).

WINTERIZATION RESPONSE

The winterization response is UNHCR's priority over the coming months. In coordination with the Government of Ukraine, and contributing to the broader [Ukraine Winter Response Plan](#) (updated September 2023), [UNHCR's winterization response](#) will target **900,000 vulnerable, displaced and war-affected people** between 1 September 2023 and 29 February 2024. **Strengthened protection referrals**, with a particular focus on psychosocial support and legal assistance to support access to key civil and housing, land and property documentation to support solutions from the start, accompany UNHCR's winterization response.

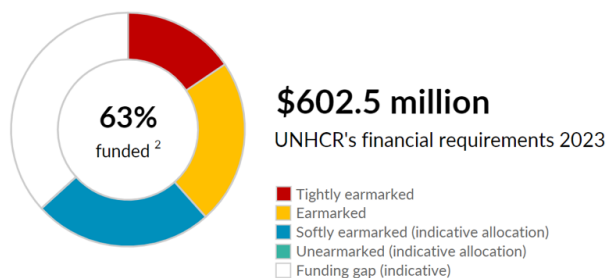


This week UNHCR's local partner Proliska went to the city of Siversk in Donetsk oblast to **distribute warm shoes and clothing to 1,173 people**, helping them to prepare for the cold winter weather. The city of Siversk is just a few kilometres from the frontline and as of May 2022, it has been completely cut off from electricity. It has also become increasingly difficult for residents to leave because of destroyed bridges and roads. As the Proliska team was en route to Siversk, they heard relentless explosions and witnessed countless destroyed homes. Read more about their mission [here](#).

Since the beginning of the winterization response on 1 September 2023, UNHCR and partners have distributed essential winter items to almost **36,500 people** and winter clothing to **17,100 people**.

FUNDING UPDATE | 2023

UKRAINE
as of 4 October 2023



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster Response Dashboard can be found [here](#).
- CCCM Cluster Collective Sites Mapping [here](#)
- Shelter Cluster Response Dashboard [here](#).

CONTACTS:

- Anne-Marie Kerrigan-Deriché, Senior External Relations Advisor, kerrigan@unhcr.org
- Alessia Pignatti, Reporting Officer, pignatti@unhcr.org

Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.