



# Protection Dashboard

Quarter 3

Uganda Refugee Response Plan (RRP) 2022-2023 January - September 2023

## Overview

The overall protection objective is to ensure that refugees and asylum-seekers have access to asylum, fair and accelerated asylum procedures as well as full enjoyment of their rights as set forth in international and domestic laws. It remains crucial for UNHCR and Partners to continue to strengthen the capacity of the government institutions to respond to emergencies, support improvements in registration and the asylum system whilst providing life-saving services, as well as monitoring, mitigating protection risks, building resilience of the forcibly displaced and stateless persons and enhancing durable solutions. Efforts will continue to be made in reinforcing comprehensive feedback and response mechanisms to ensure accountability to affected populations (AAP). In addition, special focus will be given to the vulnerable groups including persons with specific needs with the objective of ensuring that they have equal access to protection assistance and the opportunity to participate in community self-management and decision-making.

Meanwhile, peaceful coexistence among communities as well as the provision of mental health and psychosocial support services (MHPSS) will remain a priority.

### Product Scope

This product covers an overview of the sector, key achievements, funding situation including Gender Based Violence (GBV) and Child Protection (CP) units, Registration, Refugee Status Determination (RSD), Community-Based Protection (CBP), Mental Health Psychosocial Support (MHPSS), Legal and Feedback Referral and Resolution Mechanism (FRRM) part of protection leaving out CP and GBV which have been analyzed in separate dashboards.

### Analysis of achievements of the sector

**Refugee Status Determination (RSD):** During the third quarter, the Refugee Eligibility Committee (REC) held seven (7) sessions (4 Kampala 1 Kyangwali, 1 Adjumani and 1 Arua) where the committee adjudicated a total of 2,570 applications comprising of 4,824 individuals from the Democratic Republic of Congo (DRC), Sudan, Rwanda, Burundi, and Eritrea. The recognition rate was 95%.

Noting the continued increase in the RSD backlog, the Office of the Prime Minister (OPM) plans to commence an accelerated/simplified RSD exercise in the last quarter of the year to reduce the backlog which currently stands at 47,271. The suspension on admission of Somalia remains in place pending technical verification between the Immigration and the OPM. During the quarter of the year the Government appointed and inaugurated the Refugee Appeals Board (RAB). A total of 367 cases are pending before the RAB.

**Access to Justice:** A total of 37,321 individuals (20,782 females and 16,539 males) in the South-Mid West and West Nile settlements received legal assistance and sensitized on the laws of Uganda. Access to justice is impeded by limited funds to cover legal representation, access to physical infrastructure and limited resources to facilitate community outreaches and mobile court sessions in the settlements, among others.

**Accountability to Affected Populations (AAP):** A total of 370,819 calls and 39,630 new queries were received through the inter-agency FRRM helpline until September 2023. 3,615 new queries were registered out of 25,575 calls during September representing a 22.9% reduction compared to August. 1,792 (49.6%) new queries came from females and 1,823 (50.4%) from males. A further 78 queries were received through the FRRM helpline email compared to the 89 received in August. At the helpline level, 2,363 (65%) queries were resolved using FAQs. The remaining 1,252 (35%) which included requests for assistance, reports of misconduct, and urgent protection cases were referred to UNHCR and partners for follow-up and assistance. UNHCR and partners closed 876 Category 3 referrals (requests for assistance) during the month and this included 561 from those received within the month and 315 from the previous backlog across all locations. Overall, among referrals received during the month, 47% were resolved, 12% were still being actioned and 41% remained unopened.

**Community-Based Protection (CBP):** The Refugee Engagement Forum (REF) held its 18th session at Silver Springs Hotel in Kampala between 16 and 19 September with 37 (21M, 16F) refugee leaders. The refugee leaders drafted pledges for the Global Refugee Forum (GRF) to be held in December 2023 in Geneva. Further discussions centered on localization with leaders asking for more support to Refugee-led organizations/initiatives on food/cash prioritization refugees made for stronger advocacy for further resources to ensure continued support to the most vulnerable and livelihoods strengthening.

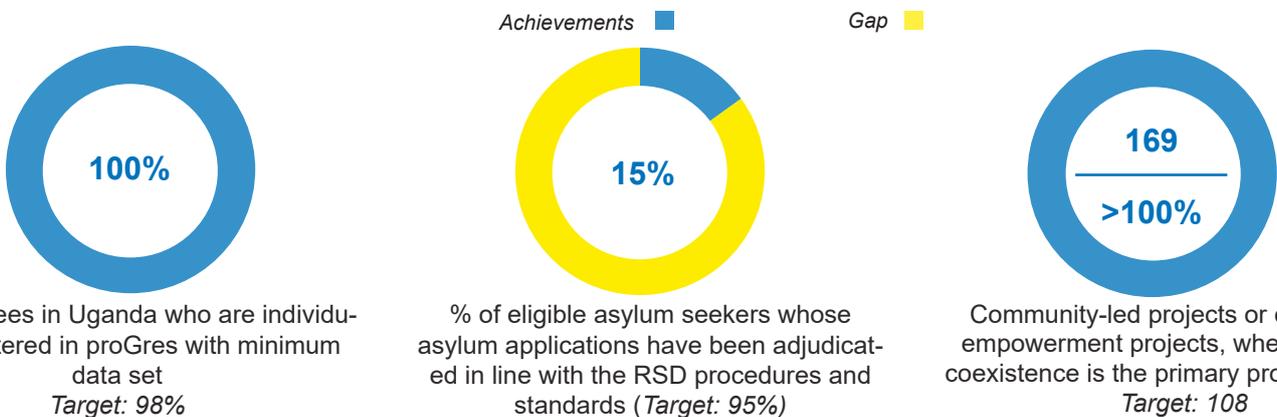
The AAP & CwC task team discussed and made recommendations for improvements to the Prioritization Review Mechanism (PRM) and the relevant communication strategy. As of 30 September 2023, ended the receipt of the PRM claims related to Phase III of Food/cash Prioritization. 25,224 claims were received mostly from category II (refugees receiving a food/cash ration reduced to 30%). Vulnerability profiles found by the analysis of the claims and validated by the PDM exercise led by WFP, meetings with refugee leaders, UNHCR, and I/NGO partners remained unchanged. Older persons, Unaccompanied children, single mothers, persons with disabilities, and those with chronic/critical medical conditions were the most affected.

The IGAD-EAC High-Level Ministerial Conference on Durable Solutions for Refugees, co-convened by the Government of Uganda, was held in Kampala from 13-16 June. The outcomes of this conference will be converted into pledge recommendations for Uganda specifically, on the GRF thematic area of durable solutions.

### Support to Persons with Specific Needs (PSNs) including Mental Health and Psychosocial Support (MHPSS)

During the reporting period, a total of 40,596 PSNs (30,403 females / 10,193 males) were supported by various partners across the Uganda Refugee Response. 255,428 persons were reached by interventions addressing mental health challenges across the 13 settlements. During the same period, 118,734 host community members have also been supported by MHPSS responders.

## Key indicators



## Funding

Inc CP and GBV



\$157M

Total Required

\$55.3M

Received 35%

\$101.7M

Gap 65%

Achievements data: ActivityInfo + proGres v4

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## Outcome: Access to asylum procedures, including reception, registration, and refugee status determination (RSD)

Indicator	Actual	Target (2023)	Actual	against annual target
<b>% of refugees in Uganda who are individually registered in proGres with minimum data set</b>				
- Congolese refugees	100%	100%	100%	
- South Sudanese refugees	100%	100%	100%	
- Other refugees	100%	100%	100%	

### Eligible asylum seekers whose asylum applications have been adjudicated in line with the RSD procedures and standards

- Congolese refugees	23%	95%	23%	77%
- Other refugees	14%	95%	14%	86%

Note: South Sudanese refugees are granted refugee status on prima-facie basis.

## OUTCOME: Accountability to all persons of concern is strengthened through meaningful engagement and participation of communities

Indicator	Actual	Target (2023)	Actual	against annual target
<b>Complaints addressed through effective feedback mechanisms</b>				
- Congolese refugees	32,174	32,000	>100%	
- South Sudanese refugees	14,573	15,000	97%	3%
- Other refugees	7,174	19,000	38%	68%
- Host community	202	1,800	11%	89%

## OUTCOME: Persons with specific needs have timely access to appropriate services and participate in community activities and decision-making on an equal basis with others

Indicator	Actual	Target (2023)	Actual	against annual target
<b>Persons with specific needs provided with support</b>				
- Congolese refugees	24,013	40,000	60%	40%
- South Sudanese refugees	15,151	80,000	19%	81%
- Other refugees	1,113	3,000	37%	63%
- Host community	319	300	>100%	

### Interventions to address barriers

- Congolese refugees	175	50	>100%	
- South Sudanese refugees	1,292	75	>100%	
- Other refugees	0	25	0%	
- Host community	142	10	>100%	

## OUTCOME: Refugee and host communities populations have improved well being and functioning including very vulnerable people

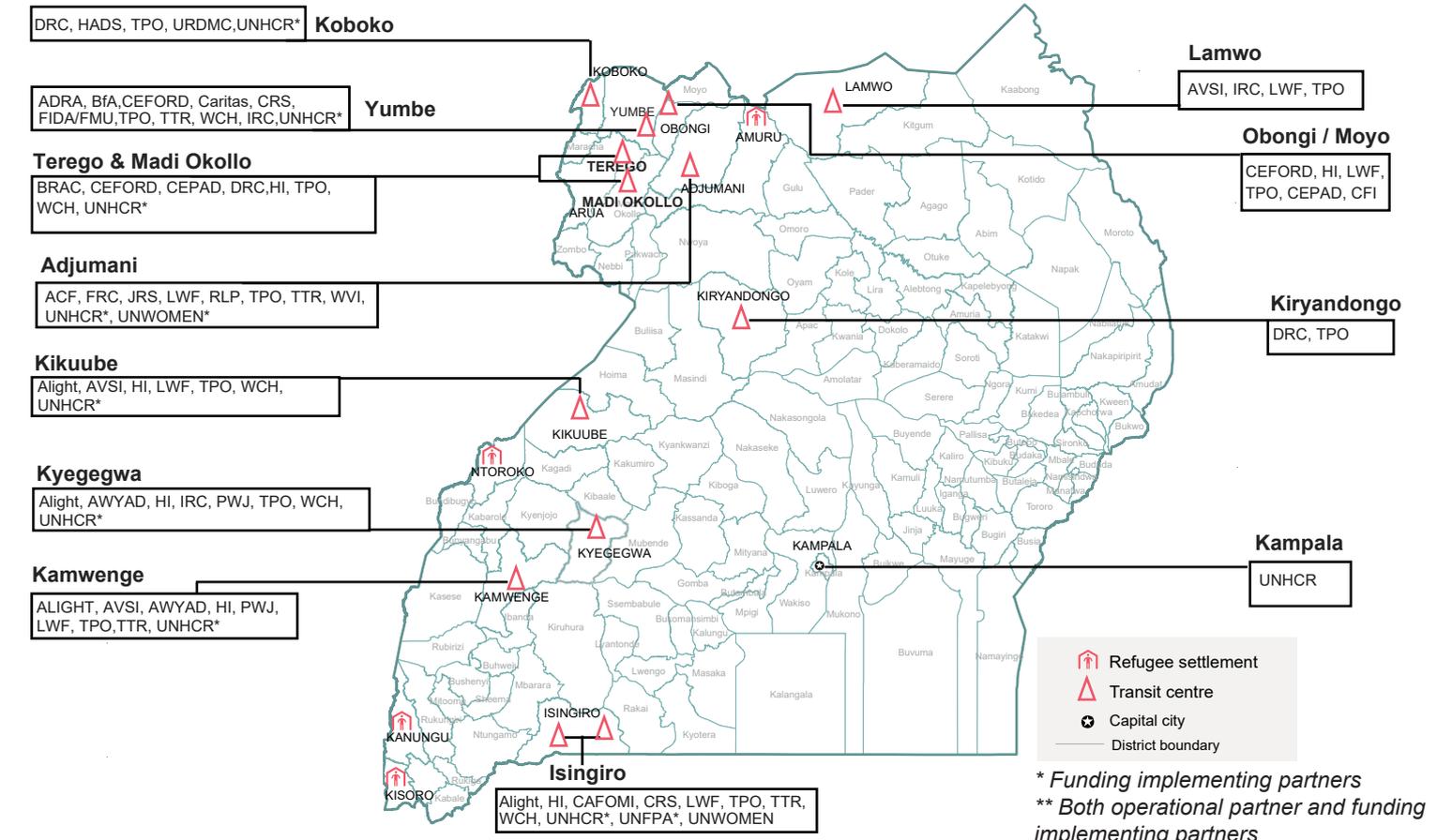
Indicator	Actual	Target (2023)	Actual	against annual target
<b>Individuals receiving psychosocial support</b>				
- Congolese refugees	118,734	96,522	>100%	
- South Sudanese refugees	106,089	180,831	59%	41%
- Other refugees	2,741	35,664	8%	92%
- Host community	28,167	79,689	35%	65%

# OUTCOME: Physical safety and access to justice by Persons of Concern strengthened

Indicator	Actual	Target (2023)	Actual	against annual target
<b>Refugees receiving legal assistance and legal aid services</b>				
- Congolese refugees	24,058	30,000	80%	20%
- South Sudanese refugees	16,633	40,000	41%	59%
- Other refugees	725	15,000	5%	95%
- Host Community	1,504	1,000	>100%	

## Operational Presence

Adventist Development and Relief Agency (ADRA)	Community Empowerment for Rural Development (CEFORD)	Jesuit Refugee Service (JRS)
African Women and Youth Action for Development (AWYAD)	Community Empowerment for Peace and Development (CEPAD)	Lutheran World Federation (LWF)
Alight	Danish Refugee Council (DRC)	Office of the Prime Minister (OPM)
Association of Volunteers in International Service (AVSI)	Finnish Refugee Council (FRC)	Transcultural Psychosocial Organization (TPO),
Brass for Africa (BfA)	Finnish Mission Uganda (FIDA/FMU)	Tutapona Trauma Rehabilitation (TTR)
Building Resources Across Communities (BRAC)	Humanitarian Assistance and Development Services (HADS)	Uganda Refugee Disaster and Management Council (URDMC)
Care International (CARE)	Humanity&Inclusion (HI)	War Child Canada (WCC)
Caritas Uganda	Humanitarian Initiative Just Relief Aid (HIJRA)	War Child Holland (WCH)
Catholic Relief Services (CRS)	International Aid Services (IAS)	World Vision International (WVI)
Child Fund International (CFI)	International Rescue Committee (IRC)	



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