

ARMENIA

30 November 2023

Key figures:



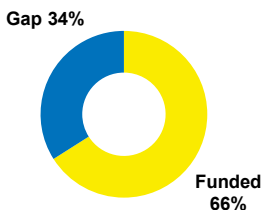
101,848 refugees registered in Armenia as of 20 October 2023

UNHCR distribution of non-food items (NFIs):

-  15,951 Bed linen
-  14,896 Blankets
-  15,170 Pillows
-  5,104 Mattresses
-  4,229 Folding beds
-  1,399 kitchen sets
-  4,728 Hygiene kits

Funding:

USD 14.6 million required in 2023-2024, including to respond to the emergency.



USD 9.5 million received as of 29 November 2023

Situation Update

With temperatures in Armenia dropping below zero as the winter season sets in, UNHCR has scaled up the **distribution of heaters, thermal sleeping bags, gloves, and winter jackets** to refugees in the northern region of Armenia, which regularly experiences harsh winter conditions.

UNHCR Response

Since 24 September 2023, UNHCR has provided **71,660** non-food items to **15,951** refugees (**4,728** refugee families) across 10 regions in Armenia.

UNHCR has distributed **500 pairs of winters gloves, over 660 winter jackets, and some 680 electric heaters**, and is preparing a distribution of 7,000 winter jackets for children, which will be distributed in the coming days.

UNHCR has conducted **focus group discussions with refugees living in private accommodation and two collective shelters** to assess their shelter needs and inform UNHCR's shelter response for 2024. In the coming weeks, UNHCR will begin **minor repairs of shelters in support of government efforts**.

UNHCR's hotline has received **over 2,064 calls from refugees**, inquiring about accommodation, financial support, access to hygiene kits, household items, bedding sets and clothes. Refugees were referred for NFIs provision to UNHCR partners.

UNHCR partners continue to provide **mental health and psycho-social support** to vulnerable refugees, including persons with disabilities and older people. Under UNHCR's lead, and in close collaboration with the Ministry of Labour and Social Affairs, the protection sector is developing community messaging on available services to help refugees cope as the winter season sets in.

UNHCR continues to support and work closely with Armenia's Migration and Citizenship Service in their ongoing effort to **distribute refugee cards** and launch an **awareness campaign** on temporary protection.

The **second Refugee Coordination Forum (RCF)** was held on 21 September 2023, chaired by the Deputy Prime Minister and UNHCR, and with participation from 35 humanitarian and development organizations. Partners **discussed** the current situation and urgent priorities for refugees who arrived in Armenia since September. Efforts to strengthen local level coordination in Syunik region are also underway.

Inter-agency partners have launched the **online reporting and monitoring tool 'ActivityInfo'** for use by members of five sectors in the **Armenia Refugee Response Plan (RRP)** to report on their progress, funding levels and target indicators.

UNHCR published the **Inter-Agency Update #7**, which highlights key developments in the emergency response between 15 – 21 November 2023.

On 25 November, UNHCR and NGO partner Resource Centre for Women's Empowerment marked **#16 Days of Activism** by organizing a sewing workshop for 25 refugee women with the objective of raising awareness on refugee self-reliance, while serving as a forum for participants to share their experiences and concerns.

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UNHCR facilitated a meeting between the First Lady of the Republic of Poland, Ms. Agata Kornhauser-Duda, and refugees about their situation and urgent needs. ©Grzegorz Jakubowski/KPRP