



# UKRAINE EMERGENCY

## UNHCR Delivery Updates

12 January 2024

Following the early morning attack on Kyiv on 2 January, our NGO partner Rokada provided emergency construction materials to help people repair damaged homes while our partner Right to Protection offered legal consultations to nearly 100 people to replace lost documents, access compensation or other entitlements. © Rokada

### KEY FIGURES:

<b>4.32 million</b>	<b>17.6 million</b>	<b>11.1 million</b>	<b>3.6 million</b>
people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)	people in need of humanitarian assistance and protection in 2023 (source: OCHA)	people targeted for humanitarian assistance in the 2023 Humanitarian Response Plan	people aimed to be reached with 4.6 million services in 2023, some of whom will receive several forms of support**

\*\*The total number of services UNHCR aims to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

### OPERATIONAL CONTEXT:

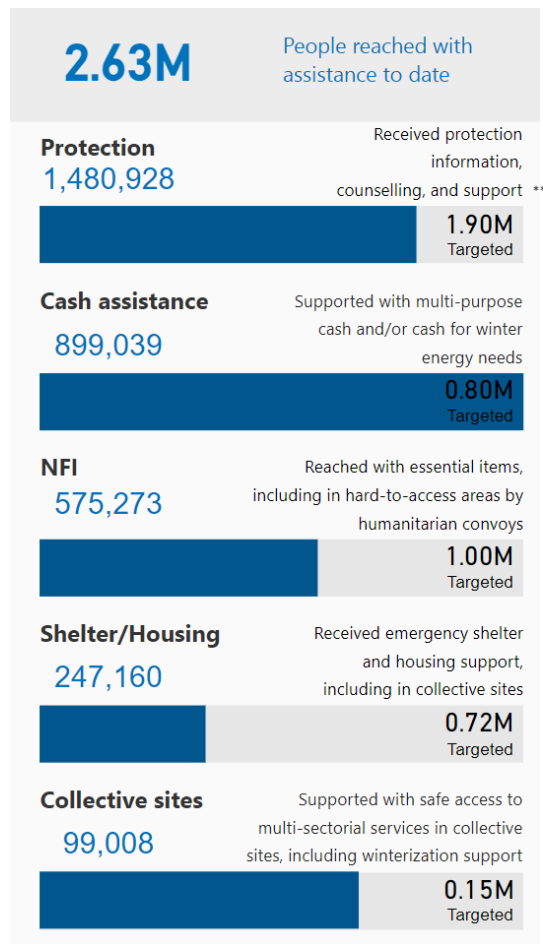
- Russian attacks against densely populated cities and towns across Ukraine have intensified.** On 29 December, the Russian Federation launched a massive attack with missiles and drones against locations across Ukraine including Cherkaska, Dnipropetrovska, Lvivska, Kharkivska, Khmelnytska, Kyivska, Odeska, Sumska, and Zaporizka oblasts. The UN Secretary-General [condemned](#) the attack in the strongest terms. At least 58 civilians were [killed](#) and around 160 people injured.
- On 2 January, the Russian Federation launched another wave of missile and drone attacks targeting the cities of Kyiv and Kharkiv. Reports by the Ukrainian authorities indicated the attacks killed at least six civilians and injured 130 people, also damaging homes and civilian infrastructure. In Kyiv, five districts were temporarily left without electricity, heating, and water.
- Another attack was [reported](#) in Pokrovsk district, in Donetsk oblast, on 6 January killing nearly a dozen civilians, including five children. Some 200 buildings were also destroyed. Meanwhile, on 8 January, a large-scale missile [attack](#) hit different regions including Kharkiv city and Kharkivska oblast, Kryvyi Rih and Novomoskovsk in Dnipropetrovska oblast, Khmelnytska oblast, and Zaporizka oblast. In total since 29 December, the UN Human Rights Office has [recorded](#) the death of 125 civilians and injury to over 550 others across Ukraine.
- Due to harsh weather conditions, including low temperatures and strong winds,** over 1,000 towns and villages had no power supply as of 9 January, with Dnipropetrovska, Kirovohradska, Mykolaivska and Odeska oblasts among the worst affected, according to [reports](#) by the Ministry of Energy.
- UNHCR continues to provide immediate protection and assistance to people living in impacted areas while supporting the early recovery and durable solutions for displaced people, returnees, and war-affected people remaining in their homes.**

### WORKING WITH PARTNERS:

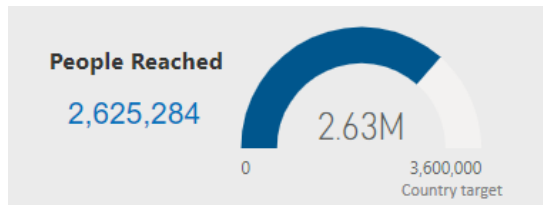


### 2023 RESPONSE in NUMBERS\*:

(Delivered with partners from 1 January to 31 December 2023, including the specialized winterization support detailed on pg. 4)

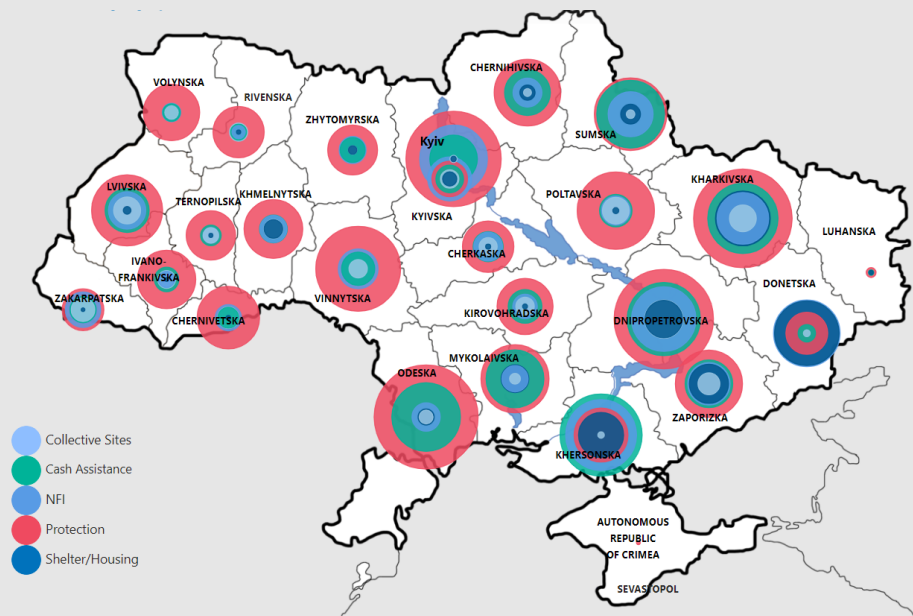


\* The targets are subject to the receipt of the funding requirements.  
\*\* Also includes calls to hotlines.



Reached figures for 2023 are subject to data cleaning and verification. Retro-active corrections may occur.

\*In alignment with the humanitarian inter-agency and cluster reporting systems and frequency established by OCHA for 2023, UNHCR and partners will publish response figures in full on a monthly basis. Narrative updates and figures on selected indicators will be published on a biweekly basis.



**NFI Essential Items & Housing/Shelter**

- **Interagency convoys:** Helping war-affected families living close to the frontline meet their basic needs remains a priority. UNHCR contributed essential items such as tarpaulins, plastic sheeting, blankets, solar lamps, and bed linen sets to interagency convoys to Tiahynska hromada in Khersonska oblast on 20 December, to Velykonovasilkivska hromada in Donetsk oblast on 22 December, and [participated](#) in a convoy to Kivsharivka in Kharkivska oblast on 25 December. These items will help families in frontline communities, including people with specific vulnerabilities, to stay warm this winter. In total in 2023, there were 107 UN interagency convoys of which UNHCR contributed to 95.
- **Immediate emergency response:** Following the large-scale attack across the country on [29 December](#), as well as the missile strikes on Kyiv and Kharkiv on [2 January](#), UNHCR partners delivered emergency shelter materials, provided psychosocial support, as well as legal assistance to help people restore destroyed

documents and seek compensation for damaged property. Some of the people impacted by the attacks were enrolled in UNHCR's multi-purpose cash assistance programme to help them address some of their most urgent needs. Essential items such as blankets and sleeping bags were also distributed to help people keep warm in the extremely cold weather.

- In the east and south of Ukraine, UNHCR partners are responding to the recent large-scale attacks on Dnipro, Kharkiv and Zaporizka, among other locations. UNHCR's local partner Proliska is rapidly assessing critical needs and affected people are receiving emergency shelter materials to cover damaged homes in addition to essential items such as blankets and sleeping bags. Between 29 December and 3 January, over 1,500 people impacted by attacks in Dnipro, Kharkiv and Zaporizhzhia [received](#) emergency shelter or essential items. As attacks persist, UNHCR's local partners continued distributing essential items to an additional 2,500 people this week.



The recent largescale missile and drone attacks have left hundreds of civilians killed and injured across Ukraine. People impacted by the attacks immediately received emergency shelter materials, psychosocial support, legal advice, and other vital assistance through UNHCR's local NGO partners. Photos © Rokada (left) and Proliska (right)

## From collective sites to private homes: enabling dignified housing solutions

Almost two years after Iryna fled her hometown Bakhmut in Donetsk oblast – a city that now lies in ruins – she is standing again in a kitchen that she can call her own. For several months, Iryna and her daughter and son have been living in a two-bedroom rented apartment in Vinnytsia. Moving into this housing was a life-changing event for the family, after they had spent a year and a half in a dormitory, designed for students not families, that had quickly been turned into a temporary collective site for displaced people.

UNHCR and its NGO partner Medair helped Iryna find an apartment to rent and sign a rental agreement. She also received cash assistance to cover rental payments for six months and utility fees. Through its Rental Market Initiative launched in 2023, UNHCR supports internally displaced people like Iryna who cannot return to their homes and continue living in collective sites across Ukraine to access alternative housing solutions. The programme is implemented in eight regions in central and western Ukraine, which host the largest share of internally displaced people. Read more [here](#).



Iryna and her two children, displaced from Bakhmut, were able to rent an apartment and move out from a collective site where they had lived for over a year. "Finally, it is my own clean and private space," Iryna notes. © UNHCR/D. Kovalskiy

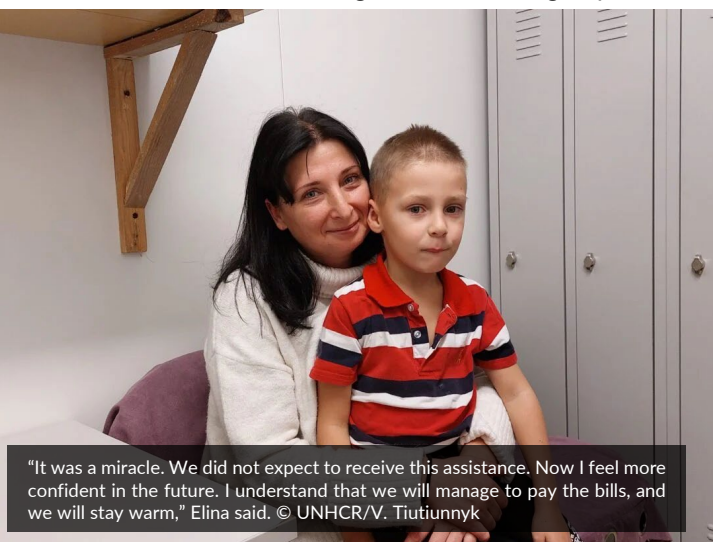
## Protection

- **Border monitoring:** Border monitoring teams continue to provide information, legal assistance, protection counselling and social support to people leaving Ukraine to seek international protection, and to those returning to Ukraine. Over the last two weeks, **378** people crossing the border have received consultations through local NGO partners, including 53 people who received legal assistance. Partner lawyers provide advice on accessing social benefits, pensions, compensation for destroyed and damaged housing, procedures for receiving state aid, death certificates and inheritance documentation. In total in 2023, over **14,000** people were provided with different services at the border, including counselling and information from monitoring teams. For more information, see the latest border monitoring report [here](#).
- **Social cohesion & livelihoods support:** In December, UNHCR, together with its NGO partner NEEKA and the University of Mukachevo, [inaugurated](#) a sewing workshop for a group of displaced women in Zakarpatska oblast in west Ukraine. This group of women also received psychosocial support and professional skills training. With the support of UNHCR and NEEKA, and thanks to the University of Mukachevo who provided the premises, these women were able to purchase equipment and materials to start their own tailoring business. The group will also be

organizing training courses for other displaced people, local residents, and Roma communities in Mukachevo with the aim of strengthening social cohesion in the community.

## Cash assistance

- In 2023, UNHCR distributed multi-purpose cash assistance to **899,039** war-affected and internally displaced families, returnees, and people with specific vulnerabilities to help cover the costs of basic items like food, medicines, clothes, accommodation and utilities, as well as to cover winter energy needs. This includes **565,236** people who have benefited from a three-month multi-purpose cash assistance payment, as well as **617,926** people who received cash support to help cover additional costs associated with winter. The latter includes a significant number of families with specific vulnerabilities who benefited from both programmes.
- A total of **\$223.6 million** has been disbursed so far this year to assist internally displaced and other war-affected people through multi-purpose cash assistance and cash for winter energy needs.



"It was a miracle. We did not expect to receive this assistance. Now I feel more confident in the future. I understand that we will manage to pay the bills, and we will stay warm," Elina said. © UNHCR/V. Tiutiunnyk

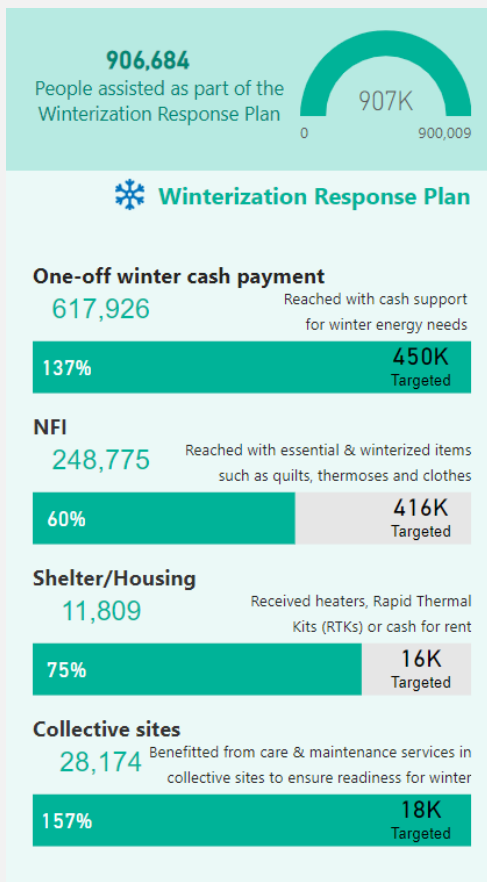
## Cash assistance helps families pay increased bills during winter

With the start of the full-scale invasion in 2022, Elina and her son Mykyta were displaced from their home in Donetsk for the second time. Elina is a single parent and takes care of her elderly mother, who also fled with them. After leaving Donetsk, the family had to rebuild their life in Dnipro where they found temporary shelter in a modular house.

While struggling to make ends meet, Elina was unable to access the state allowance for internally displaced people as the document certifying her situation as an IDP was outdated. Thanks to the free legal assistance provided by UNHCR's NGO partner Right to Protection, Elina was able to renew her documents and receive the payments again. The family also received cash assistance from UNHCR to help cover basic needs, like food and medicines, and the additional costs for heating and utilities that significantly increase during winter. Read more [here](#).

# WINTERIZATION RESPONSE

The winterization response continues to be a key priority. In coordination with the Government of Ukraine, and contributing to the broader [Ukraine Winter Response Plan](#) (updated September 2023), [UNHCR's winterization response](#) is targeting 900,000 vulnerable, displaced and war-affected people between 1 September 2023 and 29 February 2024. Strengthened protection referrals, with a particular focus on psychosocial support and legal assistance to support access to key civil and housing, land, and property documentation to support solutions from the start, accompany UNHCR's winterization response.



## Keeping collective sites warm during winter

To support displaced people staying at collective sites across the country, UNHCR is repairing and insulating the premises as well as maintaining heating and electrical systems. Most of these collective sites were established in social facilities like schools and dormitories as a temporary solution to address the massive displacement at the start of the full-scale war. At the end of 2023, 116,000 displaced people were living in over 2,500 collective sites that are often ill-prepared for winter.

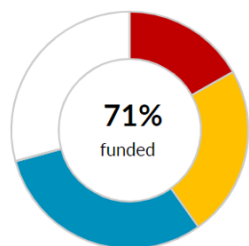
In the city of Berezne in Rivnenska oblast, UNHCR replaced 46 old windows in a dormitory of a local college hosting almost 100 people who were forced to flee their homes due to the war. The new windows help to keep the site and its residents warm and save energy. "When we first arrived at this dormitory, I wondered how we would survive the winter. There was a lot of moisture and mould due to the draught from the windows, and we were worried about the children's health. With the new windows, it instantly became warmer and brighter," says Kateryna who fled her hometown Kreminna in Donetsk oblast with her family. Read more [here](#).

Figures represent people reached with partners as of 31 December 2023. Figures are subject to data cleaning and retro-active corrections may occur.

## FUNDING UPDATE | 2023

### UKRAINE

as of 15 December 2023



**\$602.5 million**  
UNHCR's financial requirements 2023

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see [Ukraine Situation: UNHCR's 2024 plans and financial requirements](#).

### FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster Response Dashboard can be found [here](#).
- CCCM Cluster Collective Sites Mapping [here](#)
- Shelter Cluster Response Dashboard [here](#).

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Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.