Polish Shelter, Housing & Accommodation Sector meeting

26th June 2024

RRP for Ukraine Situation

Regional Refugee Response for the Ukraine Situation

Agenda

1. Updates from the field (20’)
2. Preliminary Results from Landlord Survey run by Verent Solutions, Alexandre (15’)
3. PCK/PCPM project – Q&A
4. PAH presentation of outcomes of Social Inclusion pilot in Olsztyn, Maryna (15’)
5. AOB

1. **Updates**

- Coordinators and Partners updates (20’) – Focus on situation before Special Act changes enter into force
- Abolition of Art. 13, available collective sites, information campaign, discussions with Voivods etc.

Numery telefonów infolinii w urzędach wojewódzkich dedykowane dla osób poszukujących zakwaterowania:

WOJEWÓDZTWO	NUMER TELEFONU INFOLINII	GODZINY FUNKCJONOWANIA
dolnośląskie	516 132 114	poniedziałek-piątek 06:30-14:30
kujawsko-pomorskie	525 872 777	poniedziałek-piątek 08:00-15:00
lubelskie	605 111 233	całodobowo
lubuskie	95 785 13 30	całodobowo
łódzkie	987 42 664 14 10	całodobowo
małopolskie	516 240 691	poniedziałek-piątek 07:30-15:30
mazowieckie	987	całodobowo
opolskie	77 45 24 113 883 337 631	poniedziałek-piątek 07:30-15:30
podkarpackie	800 100 990	poniedziałek-piątek 07:30-15:30
podlaskie	85 74 39 347	poniedziałek 08:00-18:00 wtorek-piątek 07:30-15:30
pomorskie	539 016 238	10:00-18:00
śląskie	32 20 77 101	całodobowo
świętokrzyskie	41 342 11 81 41 342 12 14	całodobowo
warmińsko-mazurskie	797 829 617	całodobowo
wielkopolskie	987 61 854 11 72	całodobowo w godzinach pracy urzędu
zachodniopomorskie	784 602 745	całodobowo

Regional Refugee Response for the Ukraine Situation

Mapuj Pomoc Shelter mapping preliminary results:

Dolnośląskie	138
Kujawsko-pomorskie	99
Lubelskie	105
Lubuskie	34
Łódzkie	12
Małopolskie	108
Mazowieckie	110
Opolskie	11
Podkarpackie	32
Podlaskie	56
Pomorskie	116
Śląskie	204
Świętokrzyskie	29
Warmińsko-Mazurskie	5
Wielkopolskie	63
Zachodniopomorskie	16
suma:	**1138 shelters (that includes 70 that became inactive during mapping process)**

Regional Refugee Response for the Ukraine Situation

Mapuj Pomoc Shelter mapping preliminary results:

Currently we have **1138 CCs** - with full contact details:

- 103 own research of Mapuj Pomoc + data given by NGOs
- 94 - given by local authorities
- 941 - given by voivodships

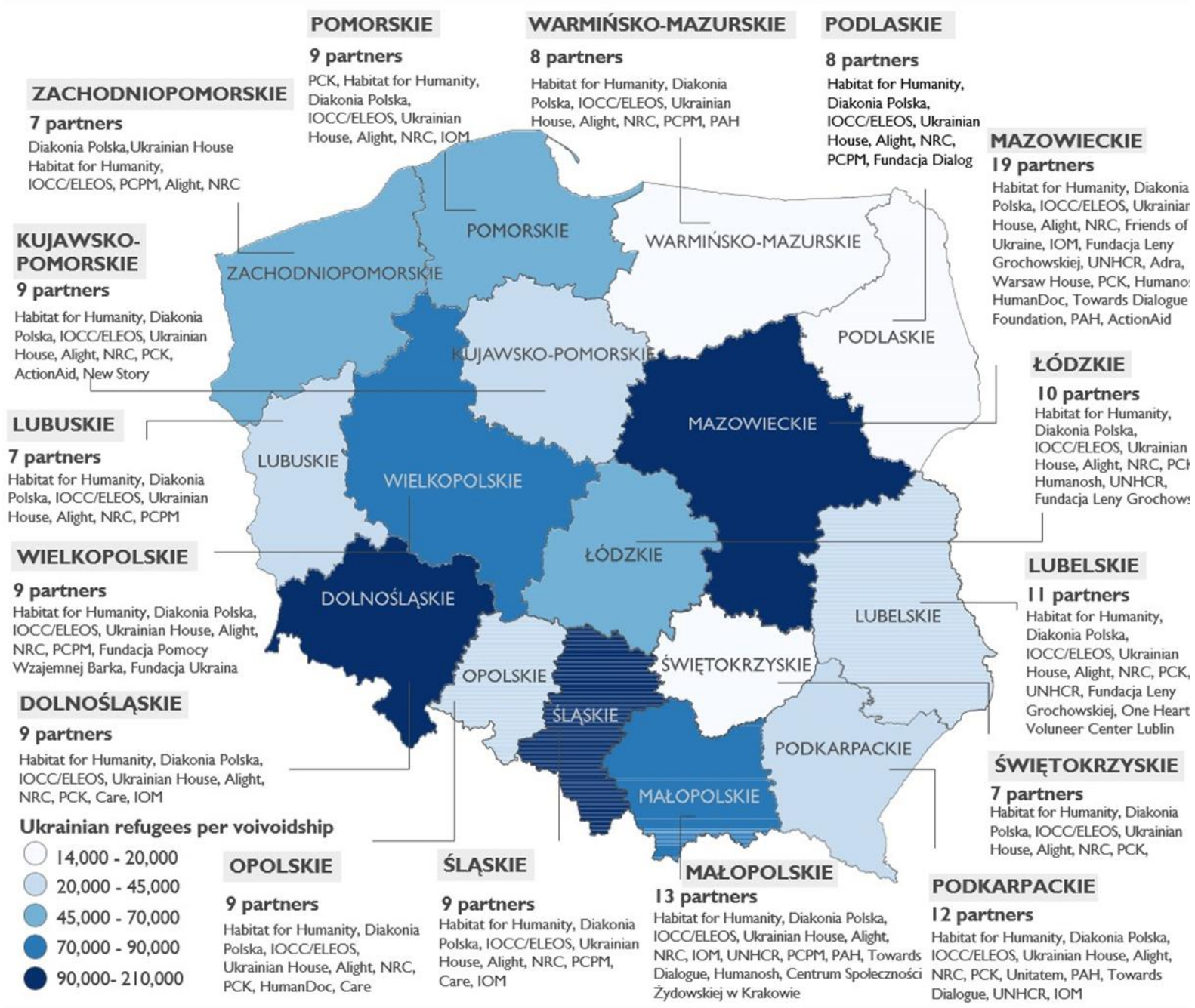
Data checked and confirmed by Mapuj Pomoc so far:

- Number of CC run from article 13 - **103** (including 16 that became inactive from III - V 2024)
- Number of CC run from article 12 - **1035** (including 54 that became inactive from III-V 2024)

Shelter Sector Partners' mapping

-

data from Activity Info Reporting as of June 2024



Regional Refugee Response for the Ukraine Situation

2. Preliminary Results from Landlord Survey run by Verent Solutions, Alexandre (15’)

Pacto.

What motivates landlords in Poland?

Preliminary Findings

June 2024

Understanding landlords' motivators is a major challenge for rental programs

We have deployed a landlord-oriented survey to better understand:

- What informs their decision making when selecting tenants and managing their rental relationships?
- How do they perceive and experience risk?
- How can housing organizations help them manage their risks and get them to say "YES" to vulnerable tenants?

These are preliminary and abbreviated results.

Distribution & Overall Response

Share with people who own/manage rental units: 14 responses

NGO driven distribution (Diakonia, Red Cross and Habitat): 9 responses

Social media: 8 responses

Total: 31 respondents thus far

Location of units by Voidvodeship & proximity

- Mazowiekie : 68%
- Śląskie: 13%
- Dolnośląskie: 10%
- Others 1-2 responses from other regions

Only 6% respondents had units in more than one voivodeship.

Only 10% didn't live in same voivodeship as their tenants.*

Preliminary Analysis

Landlord Profile

According to Otodom (2022)

- 86% of registered landlords have only 1 unit.
- Average landlord in Poland is a 42 year old man.

	Small scale property owners (1-10 units)	**Medium and large-scale property owners (20-200 units)**
Respondents:	18 (19)*	12
Gender:	Women: 58% Men: 31 % ND: 11 %	Women: 42% Men: 58%
Age	<30 yo: 5 % **31-45 yo: 26%** **46-60 yo: 47%** >61+ yo: 11% ND: 11%	31-45 yo: 50% 46-60 yo: 50%
Live in same building as their tenants?	11%	17%
	All respondents with connection to NGO*	

Preliminary Analysis

What affects their decisions most as small landlords? (Rank 1-4)

Among top 2 choices:

1. **Preserving their Asset: = 74%**
2. Avoiding legal complications: 58%
3. Maintaining a good relationship with tenants: 42%
4. **Maximizing financial returns: 26%**

How do they assess/ experience risks on a scale of 1-5? (5 being highest risk)

- Tenant delays or defaults payment: 3.5
- Increasing costs/inflation: 3.4
- Property damage due to neglect or misuse : 3
- Compliance with laws and regulations: 3
- Property depreciation (cost of major renovations to maintain assets): 2.8
- Miscommunications and misunderstandings with a tenant that escalate into conflict: 2.4
- Disaster: 1.8

Which tenant categories have they knowingly rented to?

- **Refugee from Ukraine: 79%**
- **Someone who doesn’t speak the same language as them: 58%**
- **Student: 58%**
- **Recent Immigrant: 42%**
- Single mother with children: 26%
- No credit history: 21%
- Large household: 5%
- A young person who aged out of foster care : 5%
- Someone above age 65: 5%

Which tenant categories would they be reluctant to rent to?

- Open to any tenant!! 11%
- Person with criminal record: 58%
- With addiction/mental illness: 53%
- Person from Roma community: 42%
- Refugee from Africa, Asia, Latin America, or ME: 21%
- Large HH, homelessness, above age of 65: 16%
- Other categories... 0-11%

What makes them reluctant? (common themes)

- Fear of damage
- Fear of non-payment
- Fear of cultural differences
- Fear that if there is a problem, they will not be supported and must deal with a complicated situation on their own

Preliminary Analysis

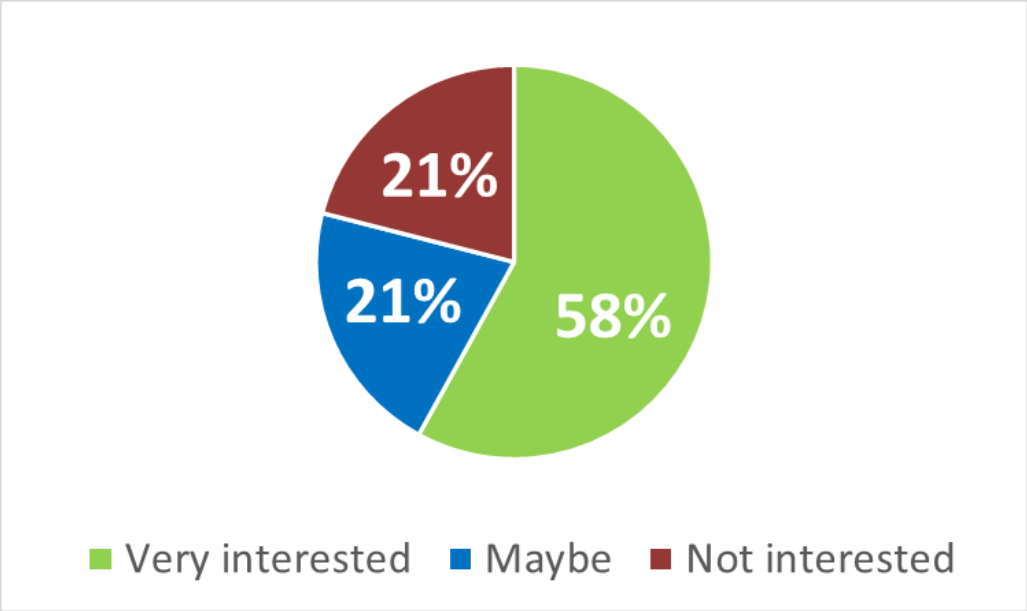
What would be the ***most relevant*** incentives/support that would make small landlords ***less reluctant***?

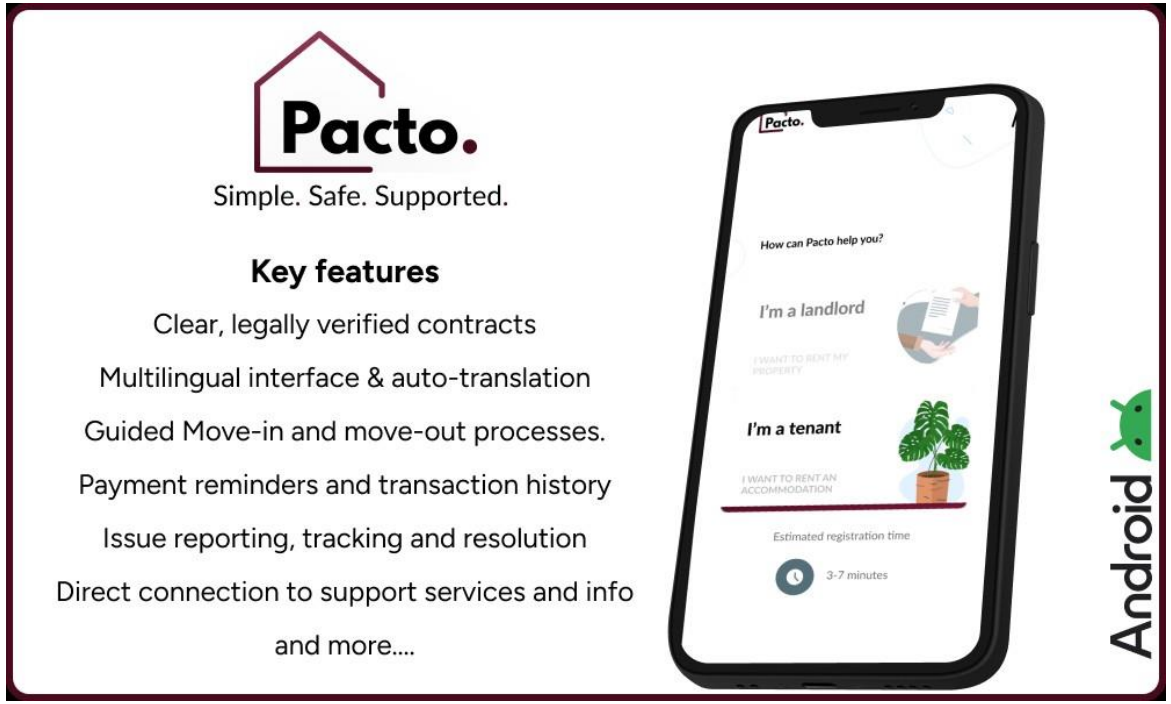
Type of incentive or support	Always useful	Sometimes useful	Never useful	Category type
Guarantee for non-payment of rent (cap at 3 months)	68%	26%	5%	Minimizing / sharing risk with organization
Tenants are endorsed and pre-screened	53%	37%	11%	
Co-signing lease agreement by organization	15%	63%	21%	
Promise of rapid support from mediator or case manager	26%	53%	21%	Punctual support
Explaining lease in clear language to all parties	37%	37%	26%	

Above 70% relevance

Preliminary Analysis

If an NGO offered Pacto to them ***for free***, how willing would they be to use it?





79%

Relevance

Getting MORE data..... (Target: < 100 responses)

Last push by NGOs to the landlords with who they're already engaged

Are there other NGOs who can contribute?

EACH organization in SWG shares on LinkedIn / Facebook pages

Ask association of Polish landlords to share with their members ?

Share directly with people YOU know who are landlords

Ask them to give 10 minutes :)

Want to learn more?
Work with us to get YOU better information

Survey Link!

alexandre.cb@verentsolutions.com

Verent solutions

Preliminary Analysis

What incentives/support are of ***medium relevance?***

Type of incentive or support	Always useful	Sometimes useful	Never useful	Category type
Translation for communications	15%	52%	32%	Punctual support
Organization directly rents apartment and then sub-lease it	32%	35%	32%	Minimizing/ sharing risk with organization
Subsidy on property taxes / rental income taxes	42%	26%	32%	Reducing costs
Discounts on insurance products	42%	21%	35%	
Access to financial planning/guidance for landlords	21%	42%	35%	

60-70%relevance

Preliminary Analysis

What incentives/support are of ***least relevance?***

Type of incentive or support	Always useful	Sometimes useful	Never useful	Category type
I collect part of the rent directly from the organization and another part from the landlord	5%	53%	42%	Minimizing/sharing risk with organization
Microloans or grants for property maintenance / mortgage discounts	11%	47%	42%	Reducing costs

>60% relevance

3. PCK/PCPM Cash for Rent project – Q&A

Fundusze Europejskie na Migracje, Granice i Bezpieczeństwo

Rzeczpospolita Polska

Dofinansowane przez Unię Europejską

Wspólnie do Niezależności

Projekt skierowany do osób zamieszkujących Ośrodki Zbiorowego Zakwaterowania (art. 12) mający na celu wsparcie ich w procesie usamodzielniania

Czas trwania: Maj 2024 – Marzec 2026

Projekt realizowany jest ze środków Unii Europejskiej w ramach Funduszu Azylu, Migracji i Integracji (FAMI) oraz z budżetu państwa

POLSKI CZERWONY KRZYŻ

PCPM Fundacja Polskie Centrum Pomocy Międzynarodowej

Regional Refugee Response for the Ukraine Situation

Aktualizacja – kryteria uczestnictwa

1. Mieszkaniec Ośrodka Zbiorowego Zakwaterowania z art. 12 ustawy na dzień zgłoszenia się do programu

2. Aktywny PESEL UKR (zaświadczenie nie starsze niż 30 dni)

3. Nie korzystanie z programów Cash For Rent od innych organizacji w tym samym czasie

Aktualizacja – wysokość dofinansowania

Maksymalna kwota dofinansowania

wydzielony pokój	1-2 osoby	3-4 osoby	5+ osób
1000 zł	2200 zł	2800 zł	3500 zł

Miesięczne pokrycie

Kaucja	100%
1. czynsz	100%
2. czynsz	80%
3. czynsz	80%
4. czynsz	50%
5. czynsz	50%
6. czynsz	30%

Regional Refugee Response for the Ukraine Situation

4. PAH presentation of outcomes of Social Inclusion pilot in Olsztyn, Maryna (15’)

pah

Polish Humanitarian Action

SOCIAL INCLUSION PROGRAM- IN OLSZTYN, BYDGOSZCZ, TORUŃ, GRUDIZIĄDZ

pah

PURPOSE OF THE PROGRAMME

• to support people who left Ukraine due to the ongoing war and improve their integration into Polish society by providing aid with living conditio, job search, vocational trainings etc:

Support in terms of:

- access to housing – search for a new place to live: helping participants leave collective centers or finding them a flat more suitable for the needs of the family (location, quantity of rooms, floor, balcony, lift etc.)
- 6 months cash for rent– first 3 months – 100 % reimbursement, 4th month – 60 %, 5th month – 50 %, 6th month – 40 %.
- One-time support for furnishing the flat and buying necessary household items – 2000 PLN;
- access to the labor market –preparing CV, consultations of labour specialists from City Hall and Voievodship labor offices, connecting with direct employers or proved labour agencies.
- opportunities to improve professional qualifications – trainings on business creation and development, professional courses on various competitions,
- learning the Polish language – individual approach based on the current level of knowledge, online courses to better suit needs of participants
- immediate financial support for expenses related to education – up to 3000 PLN, MHPSS and other basic needs.

PURPOSE OF THE PROGRAMME

- Polish-speaking clubs – place to meet and talk Polish Language with native speakers, discussing various topics, including history of Poland, way of living, interesting places and cities;

- Integration activities – visiting interesting places in the city, where people currently reside in, other interesting places (for example – restoration of Grunwald Battle in July) connected with history of Poland, its traditions

The project assumes the implementation of the Participants' path to independence, the aim of which is to overcome barriers and increase independence in the conditions of a new socio-cultural environment.

pah

Eligibility criteria for beneficiaries:

- At least one person in the Household must be 18 years of age or older.
- At least one person in the Household must be capable of engaging in employment (e.g. over 18 years of age; with 8 hours a day of free time and not required to care for other family members during working hours) or is an employed person.
- They must declare that they will remain in Poland for a minimum of 3 months after the end of the Programme.
- Documentation of crossing the border after 10 February 2022
  - Participans coming from occupied territories or under shelling

Partnerships

1. Local government institutions:

- Plenipotentiary for accommodation of refugees to the Warmińsko-Mazurskie and Kujawsko-Pomorskie Wojewodships
- Municipal and District Employment Office in Olsztyn, Torun
- Olsztyn Municipal Department of Education
- Voivodeship labor Office in Olsztyn
- Voivodeship Department of Foreign Citizen Affairs

2. Local companies:

- Warmian-Masurian Vocational Training Institute
- Zalando – logistics center – employment support.
- Biedronka – retail chain – employment support.
- Language School „Via Italia" – cooperation in the creation of language courses.
- WMZDZ, ZDZ in Torun

3. Non-governmental organizations:

- Parish Caritas Team at the Greek Catholic Church in Olsztyn
- Federation of Social Organisations of the Warmińsko-Mazurskie Voivodeship
- Society of the Friends of Children Warmińsko-Mazurski Regional Branch
- Foundation for Migrants „DOBRY START" – cooperation on psychological advice.
- Ukrainian Women's Union "Dwa Skrzydła"
- Fundacja „Studio M6", Torun
- Habitat for Humanity Poland

SUMMARY OF THE PROJECT

During the whole project, PAH reached 100 Households with 349 individuals with a holistic, multi-sector package. The launch phase of the pilot lasted 6 months – from March 2023 till August 2023, but now the system has been stabilized and is functional, the project has scaled up and as of January 2024 extended to Kujawsko-Pomorskie Vojewodship, namely Torun, Bydgoszcz and Grudziądz.

SAN – with Habitat help, meetings were held with Olsztyn local government – conducting legal work on the construction and adoption of a resolution of the City Council creating the basis for the establishment and operation of SAN.

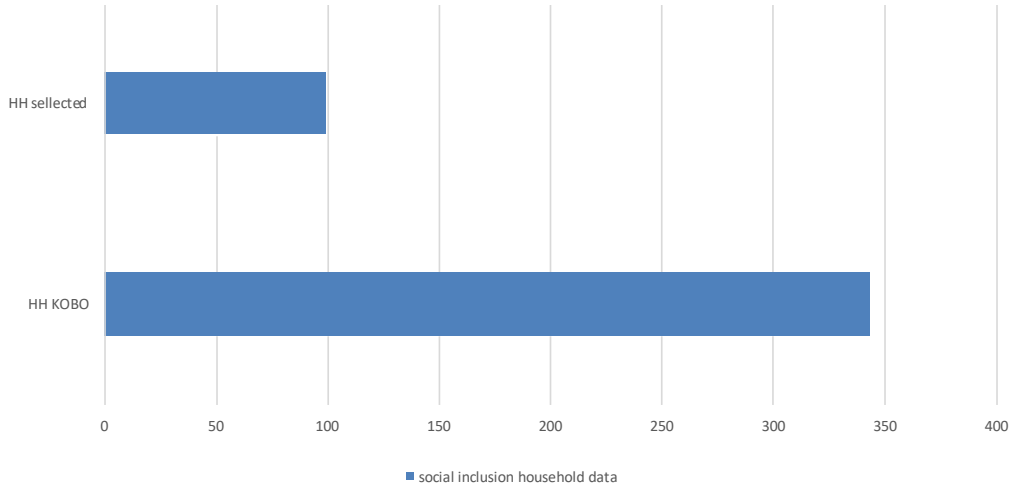
PAH role is to introduce, organize meetings and learn the model from Habitat in order to replicate the successful new law in additional cities we continue our program (Grudziądz).

Total outreach of the project

Phase	Period	Quantity of Households	Wojewodship	City	Total people in the HH	Girls 0-17	Boys 0-17	Women 18-58	Men 18-59	Women 60+	Men 60+
Pilot	03.2023-08.2023	10	Warminsko Mazurskie	Olsztyn	33	8	8	11	2	2	2
2nd phase	07.2023-12.2023	20	Warminsko Mazurskie	Olsztyn	68	21	19	20	7	1	0
3rd phase	01.2024-06.2024	29	Warminsko Mazurskie	Olsztyn	108	21	32	37	14	4	0
3rd phase	04.2024-09.2024	30	Kujawsko-Pomorskie	Torun	99	12	32	36	11	5	3
3rd phase	04.2024-09.2024	6	Kujawsko-Pomorskie	Bydgoszcz	19	5	3	6	4	0	1
3rd phase	04.2024-09.2024	5	Kujawsko-Pomorskie	Grudziądz	22	7	5	7	3	0	0
TOTAL		**100**			**349**	**74**	**99**	**117**	**41**	**12**	**6**

HH reached through Kobo form Pilot,2nd,3rd phase

Olsztyn	Torun	Bydgoszcz	Grudziądz	**Total**
183	113	26	22	**344**



Financial suport for rent (Pilot + 2nd phase)

Average m2 per person	17,70
Average monthly payment to 1 HH (rent+utilities)	2 351,23
Average amount of people per HH	3,36

Language courses (Polish) Pilot+2nd phase

	Participated		Graduated	
	Women	Men	Women	Men
Level A1	3	1	2	1
Level A2	16	3	10	1
Level B1	5	3	4	3
Level B2	7	1	3	0
Total	**31**	**8**	**19**	**5**

Language courses (Polish) 3rd phase

Level	women	men
A0	6	5
A1	13	3
A2	16	2
B1	25	7
B1/B2	10	1
	70	18

Professional courses (Pilot+2nd phase)

Course	Women	Men
driver's licence cat.B	15	5
masseur	2	1
forklift driver		2
Total	**17**	**8**

Professional courses (3rd phase)

Course	Women	Men
driver's licence cat.B (Olsztyn)	13	2
driver's licence cat.B (Toruń, Bydgoszcz, Grudziądz)	17	3
Total	**30**	**5**

Jobs found (Pilot+2nd phase)

Jobs found	Employer		woman	men
2	Zalando		1	1
1	Private Enterpreneur		1	
1	Private Enterpreneur		1	
1	Alkaz		1	
1	Zalando		1	
1	PAH		1	
1	Musical School in Bartoszyce		1	
1	Biedronka, shop assistant		1	
1	shop assistant		1	
1	Zalando			1
1	Zalando			1
12	**Total**		**9**	**3**

Jobs found (3rd phase)

Jobs found	Employer		woman	men
2	Zalando		2	0
1	Private Enterpreneur		1	0
3	**Total**		**3**	**0**

Integration activities (Pilot+2nd phase)

Integration activities (3rd phase)

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www.pah.org.pl

5. AOB

- Next Shelter Sector Meeting date - TBD

Next Shelter meeting - Wednesday 26th / 31st June 2:00pm ??