

UKRAINE EMERGENCY

UNHCR Delivery Updates

11 October 2024



Luidmila and Oleksandr, along with their two children and grandmother, were forced to leave their home in Borodyanka, Kyivska oblast, in March 2022 due to the intense hostilities. When they returned home, the family continued to live in their damaged house as they did not have resources to fix it or move elsewhere. UNHCR supported the family to replace the roof of their house, which enabled them to continue internal renovations to restore their home. © UNHCR/Oleksii Barkov

KEY FIGURES:

4.32 million

people reached with UNHCR assistance in 2022 (24 February - 31 December 2022)

2.63 million

people reached with UNHCR assistance in 2023

14.6 million

people in need of humanitarian assistance and protection in 2024 (source: HNRP)

8.5 million

people targeted for humanitarian assistance in the 2024 [Humanitarian Needs and Response Plan](#)

2.7 million

displaced and war-affected people UNHCR aims to reach with different forms of assistance and services in 2024***

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- **Evacuations of people from frontline communities continued throughout September, as intensified hostilities impacted civilians and civilian infrastructure.** Ukrainian authorities estimate that over 120,000 people have been forced to leave their homes in Donetsk oblast between 1 August and 3 October due to the worsened security situation. Some of them have used evacuation options provided by authorities, volunteers and NGOs, while others have left by their own means. Most evacuations were from Donetsk to Dnipropetrovska oblasts. Residents also continued to evacuate from frontline areas in Kharkivska and Sumska oblasts. As part of the inter-agency response, and in support of Government efforts, UNHCR is leading the **Protection, Shelter/NFI and Camp Coordination and Site Management (CCCM) Clusters' responses** to those affected.
- **Humanitarian response efforts face growing challenges and safety risks.** According to [OCHA](#), six aid workers were killed or injured in July and August alone. On 18 September, UNHCR's NGO partner Proliska's bus was [attacked](#) by Russian shelling in Kharkivska oblast as they were evacuating people from frontline communities. Luckily there were no injuries. On 22 September, the office of UNHCR's local NGO partner Right to Protection in Zaporizhzhia was also [damaged](#) by Russian shelling while people were registering for cash assistance, though no injuries were reported.
- **Russian aerial attacks continue to impact civilians and damage energy infrastructure across the country.** A [recent report](#) by the UN Human Rights Monitoring Mission in Ukraine (HRMMU) highlights that repeated large-scale attacks since March against the electricity infrastructure of Ukraine have inflicted extensive harm and hardship on the country's civilian population, with potentially devastating consequences as winter approaches.
- **UNHCR provides immediate protection and assistance** to people living in impacted areas while **supporting the early recovery and durable solutions** for displaced people, returnees, and war-affected people remaining in their homes.

2024 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January-30 September 2024)

1,161,327

Multi-sectoral services delivered to people in need in 2024

Protection

495,066

Received protection information, counselling, and support

1.20M
Targeted

Multi-purpose cash

270,104

Supported with multi-purpose cash and/or cash for winter energy needs**

0.60M
Targeted

Prykhystok

82,773

People hosting IDPs received financial support through the Government's Prykhystok programme

0.09M
Targeted

Essential items

161,195

Reached with essential items, including in hard-to-access areas by humanitarian convoys

0.35M
Targeted

Shelter/Housing

122,010

Received emergency shelter and housing support, including in collective sites

0.47M
Targeted

Collective sites

30,179

Supported with safe access to multi-sectoral services in collective sites, including winterization support

0.13M
Targeted

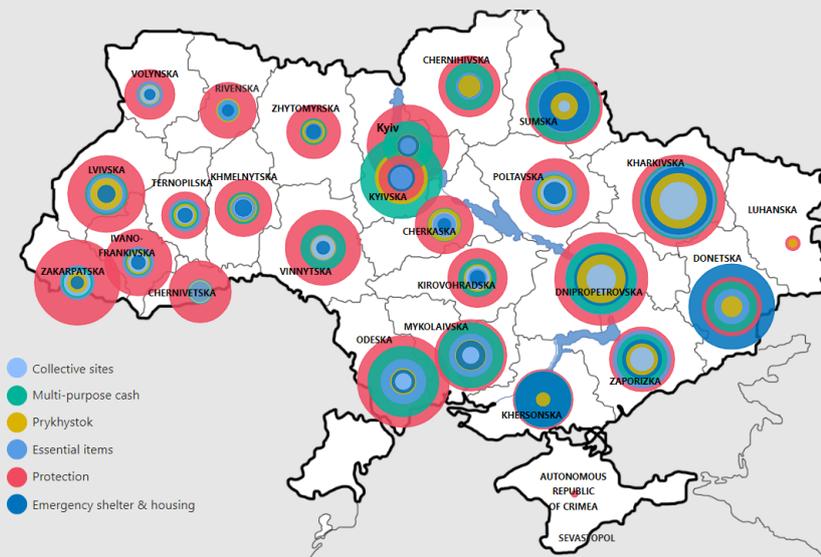
* The targets are subject to the receipt of the funding requirements

**Figures may be adjusted as they are subject to reconciliation and verification

All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.

WORKING WITH PARTNERS:





Emergency Response

- Evacuations and response:** As of end-September, UNHCR and NGO partner Right to Protection (R2P), in coordination with the Cash Working Group, have enrolled **500** evacuees from Donetsk oblast and **600** people whose homes were damaged or destroyed by shelling in Donetsk oblast for emergency cash assistance. As part of the inter-agency response, UNHCR and partners are also supporting transit centres for evacuees through refurbishment, coordination, management, and the provision of multisectoral assistance and protection services. At the request of local authorities, around 200 bed linen sets and partitions were delivered to the transit centre in Kramatorsk, Donetsk oblast, in addition to refrigerators, washing machines, microwaves and boilers. Partitions were also delivered to the transit centre in Pavlohrad, Dnipropetrovska oblast. One of the interim evacuation points in Dnipro city received mattresses, beds, blankets, bed linen sets, and pillows for 130 people, as well as refrigerators. Meanwhile, UNHCR partners continue to [meet and assist](#) people arriving to western and central regions of Ukraine through Government-organized train evacuations. To support the preparedness efforts of local authorities, UNHCR provided core relief items for 1,000 people to the Kirovohradska oblast authorities, as well as core relief items to three collective sites in Cherkaska oblast and five collective sites in Chernivetska oblast.
- Response to attacks:** UNHCR and local NGO partners responded to the needs of people affected by missile and other aerial attacks across the country. So far in 2024, over **108,570** people have received emergency shelter kits (ESKs) to facilitate quick repairs to damaged homes. Additionally, over **700** civilian infrastructure facilities such as hospitals, schools and administrative buildings around Ukraine were supported with ESKs. By end-September, UNHCR and partners provided emergency shelter support in 18 oblasts, with most of the assistance going to affected people in Donetsk (37%), Kharkivska (18%), Khersonska (15%), Dnipropetrovska (11%), and Sumska (9%). The emergency shelter assistance is usually complemented by psychosocial support, emergency cash assistance or core relief items, and legal aid for example to apply for compensation for damaged property or restore lost documents. During September, UNHCR and partners responded to almost daily attacks in Donetsk, [Kharkivska](#), [Khersonska](#), [Sumska](#), and [Zaporizka](#) oblasts. Areas in western and central Ukraine were also affected over the last weeks. UNHCR and partners were [on-site to respond](#) to people affected by the large attack on Lviv on 4 September.



UNHCR and the State Emergency Service of Ukraine strengthen cooperation

Meeting on 24 September, UNHCR and the State Emergency Service (SES) of Ukraine reaffirmed their long-standing cooperation and commitment to providing emergency support, humanitarian assistance, and improving the living conditions and access to essential services for vulnerable communities.

UNHCR and SES and its local branches have cooperated closely since the start of the war in 2014. This cooperation was further expanded in 2024 with UNHCR's support to the Lyceum of Civil Protection of Lviv State University of Life Safety in Vinnytsia, which offers secondary education and social protection services to orphans, children deprived of parental care, and children of SES employees who were killed in the line of duty. Read more [here](#).

Marking International Day of Older Persons

Valentyna, a 73-year-old pensioner and her 93-year-old mother managed to flee their home in Lysychansk, Luhanska oblast, after spending three months in a basement seeking shelter from constant shelling. They eventually found volunteers who helped them evacuate from their house and move to a collective site in Dnipro. They have been sharing a room in the collective site for two years now. Valentyna and her mother receive pension payments, hardly covering the cost of medications and other essential needs.

Protracted displacement creates additional challenges for older people in Ukraine, constituting 24% of those who have been internally displaced by Russia's full-scale invasion. In total, an estimated 3.4 million older people in Ukraine need humanitarian assistance. They have the right to dignity and safe life, humanitarian support, and access to social services. On 1 October, we marked International Older Persons Day – hear more [here](#).



Valentyna pictured with her dog at a collective site in Dnipro. "My heartfelt gratitude goes to those who offer their help [...] I have only one wish, for people to be kind and to live – not merely to exist like us – but to live." © UNHCR/Alina Kovalenko

Protection

- **Social Service Provider Forum:** The first regional Social Service Provider Forum [was organized](#) jointly by UNHCR and its partner Stabilization Support Services in Ternopil'ska oblast on 20 September. The forum brought together the Ministry of Social Policy, Departments of Social Protection, the Centre for Social Service Provision, state social service providers, humanitarian responders, and community-based responders in the social sectors, as well as regional authorities. It aimed to identify ways to optimize available social services and resources toward social service provision and resulted in tangible peer support outcomes between hromadas. It was a key event to highlight the relevance and complementarity between state social service provision and the community-led contributions to the social sector.
- **Capacity building:** On 26-27 September, UNHCR and our NGO partner R2P, together with the National School of Judges of Ukraine, conducted a [training](#) in Kyiv for 20 judges from different cities of Ukraine. The training covered topics including the protection of the rights and interests of IDPs in civil and administrative proceedings, compensation for damage and protection of property rights, issues of confirmation of work experience for pensioners among IDPs, and the issue of obtaining the status of a person with a disability as a result of the war – which may enable a person to

access compensation. Similar trainings were also organized with our NGO partner The Tenth of April and the National School of Judges in [Odesa](#).

Cash Assistance

- Between January-September 2024, UNHCR has distributed multi-purpose cash assistance to over **270,100** war-affected people including recent IDPs and evacuees from frontline areas, returnees, and people with specific vulnerabilities to help cover the costs of basic items such as food, medicines, clothes, accommodation and utilities. Around **USD 68.8 million** has been disbursed so far this year.
- Around **20,600** people (out of the 270,100 recipients of UNHCR's cash assistance programmes in 2024) were enrolled for emergency cash support in the amount of UAH 10,800. This modality allows for the fast delivery of cash assistance following aerial attacks or urgent evacuations from frontline areas, cope with the sudden shock and to address their most urgent needs. The highest number of people enrolled were in Kharkiv'ska, Sumska, Donetsk, Dnipropetrov'ska, Odeska, and Kherson'ska oblasts.
- In addition, over **82,770** people hosting IDPs have so far received cash assistance through the [Prykhystok programme](#), in collaboration with the Ministry of Reintegration of the Temporarily Occupied Territories.



National Housing Institute launched to help expand affordable housing solutions for war-affected people

On 18 September, the Norwegian Refugee Council (NRC) with the support of UNHCR launched a National Housing Institute which will contribute with research as well as policy and practical guidance to inform the further development of housing solutions for war-affected, including internally displaced, people in Ukraine.

With more than 2 million homes damaged or destroyed due to the war, according to the [Third Rapid Damage and Needs Assessment \(RDNA3\)](#), and access to safe and affordable housing being a top priority for millions of people across Ukraine, the National Housing Institute will serve as a research, think tank and innovation hub, supporting the Government of Ukraine to create policies and sustainable programmes that will expand access to safe and affordable housing for all Ukrainians. Read more [here](#).



Baba Nina, at the Mezhova transit centre after her evacuation from the conflict zone in Donetsk oblast. Below, she sorts through documents and photos from earlier stages of her life that she managed to save from the wreckage of her house. © UNHCR/Chadi Ouanes



Escaping airstrikes in Eastern Ukraine: an 82-year-old's journey to safety

As fighting raged around her village in the north of Donetsk oblast in August, 82-year-old Nina Ryazantseva – affectionately known as ‘Baba Nina’ – was hiding in the basement of her house.

She had been there for weeks, hungry and isolated, since rumours began spreading that Russian forces were advancing towards the village. In early August, the Ukrainian authorities began evacuating villagers, but Nina was reluctant to leave the house she had spent years building, brick-by-brick. She was still in the basement on 9 August when an explosion reduced her house to rubble.

Shaken and deafened by the blast, she emerged from the wreckage and fled carrying only her documents, a few photos and a scrap of paper with her emergency contact number on it. She had written the same number on her hands and arms. “If I didn’t survive and the paper was lost, I wanted anyone who found me to know who to call.”

Since August, intensified aerial attacks and hostilities by advancing Russian forces have ravaged Donetsk oblast. Nina was among more than 120,000 people who have fled or been evacuated by authorities and volunteers since August. Those who remain face severe shortages of vital resources, including water and gas.

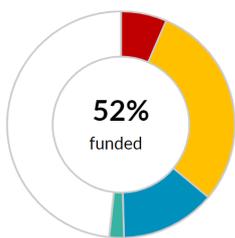
Local responders eventually brought Nina to a transit centre for evacuees in Mezhova, in Dnipropetrovska oblast, which is supported by UNHCR and partners. As one of the main hubs for evacuees, the centre has provided Nina and hundreds of others with much-needed relief and support.

Read more about her story [here](#).

FUNDING UPDATE | 2024

UKRAINE

as of 30 September 2024



\$598.9 million

UNHCR's financial requirements 2024

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see [Ukraine Situation: UNHCR's 2024 plans and financial requirements](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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