

# Jordan

October 2024

## Key highlights

UNHCR, the UN Refugee Agency, supported two events aimed at **facilitating market access** for refugees with **home-based businesses**: a bazaar at the UNESCO World Heritage Site Umm el-Jimal and the Pomegranates Festival in Irbid.

UNHCR's **first baseline Health Access Utilization Survey** for **Zaatari** and **Azraq** refugee camps shows refugees are well aware about available health services, but report high expenditures for medicines, etc.

By October, refugee women and men have **repaired 1,000 shelters** in Azraq camp based on a project giving them the **do-it-yourself** opportunity. UNHCR and partners provided them with material and training to fix their shelter independently.



*Nadia Al Hamada is a participant of the refugee self-repair project in Azraq. She has received training and necessary materials, enabling her to repair simple damages in her shelter. © UNHCR/Rand Batarneh*



### PROTECTION

- UNHCR interviewed some 56,000 refugees in-person and remotely in October to ensure that they have **proper and updated documents** and can access basic services and support such as education and healthcare.

- During the month, UNHCR and its partners counselled and provided support (cash assistance, legal advice, psychosocial support) to around 160 individuals who faced **gender-based violence and/or other protection risks**.



### COMMUNITY EMPOWERMENT

- The Community Support Committees and the Women Empowerment Network organized 62 educational, cultural, and social activities for over **2,600 refugees and Jordanians**, most of them being women.



### CASH ASSISTANCE AND SELF-RELIANCE

- In October, UNHCR distributed \$6.5 million in **basic needs cash assistance** to some 228,000 individuals in host communities and camps.
- UNHCR supported two events aimed at **facilitating market access** for refugees with home-based businesses: a bazaar at the UNESCO World Heritage Site Umm el-Jimal and the Pomegranates Festival in Irbid. Both events provided opportunities for refugees and Jordanians to present their goods and earn some income to support their families.
- The German development agency GIZ, through the Water Authority for Jordan and with UNHCR support, trained over 200 refugees as part of **the capacity development programme** Plumbing Skills in Azraq.

In camps, **98 per cent** of refugees receive cash assistance through **mobile wallets**.



### HEALTH

- In October, UNHCR published **the first baseline Health Access Utilization Survey (HAUS)** for **Zaatari** and **Azraq** camps. The findings show a good level of healthcare availability and accessibility in both camps. However, out of pocket health expenditures were reported to be high. There are gaps in the availability of rehabilitation services for people with disabilities.



### EDUCATION

- During the annual dialogue on education organized by the Queen Rania Teachers Academy, UNHCR facilitated a session on **multi-sector partnerships** for enhancing education opportunities. The session explored innovative strategies and shared best practices for fostering collaboration, addressing the diverse needs of learners — including refugees — and creating a sustainable education system to advance learning opportunities for all.



### SOLUTIONS

- In October, some 790 individuals left Jordan to third countries through **resettlement**.
- Additionally, more than **50 refugees** left from Jordan to third countries for family reunification, through private sponsorship and other opportunities.

**SHELTER**

- By October, 1,000 shelters were repaired in Azraq as part of a **self-repair project** started by UNHCR and partners in early 2024 enabling refugees to fix their shelter independently with materials and training provided.
- Fires in shelters continue to be an issue in Azraq and Zaatari camps. UNHCR together with the Syrian Refugees Affairs Directorate and other partners implements **preventive measures** such as general awareness sessions, trainings on using fire extinguishers and first aid, and sharing reminders about general safety procedures. In addition, fire-retardant materials are used in shelter repairs and for shelter replacements.

According to [UNHCR's Socio-Economic Survey on Refugees in Jordan 2024](#), also known as VAF, in Azraq, **46 per cent** of shelters accommodate over five individuals, while one shelter is intended for a maximum of five individuals. In Zaatari, **13 per cent** of shelters house five or more individuals.

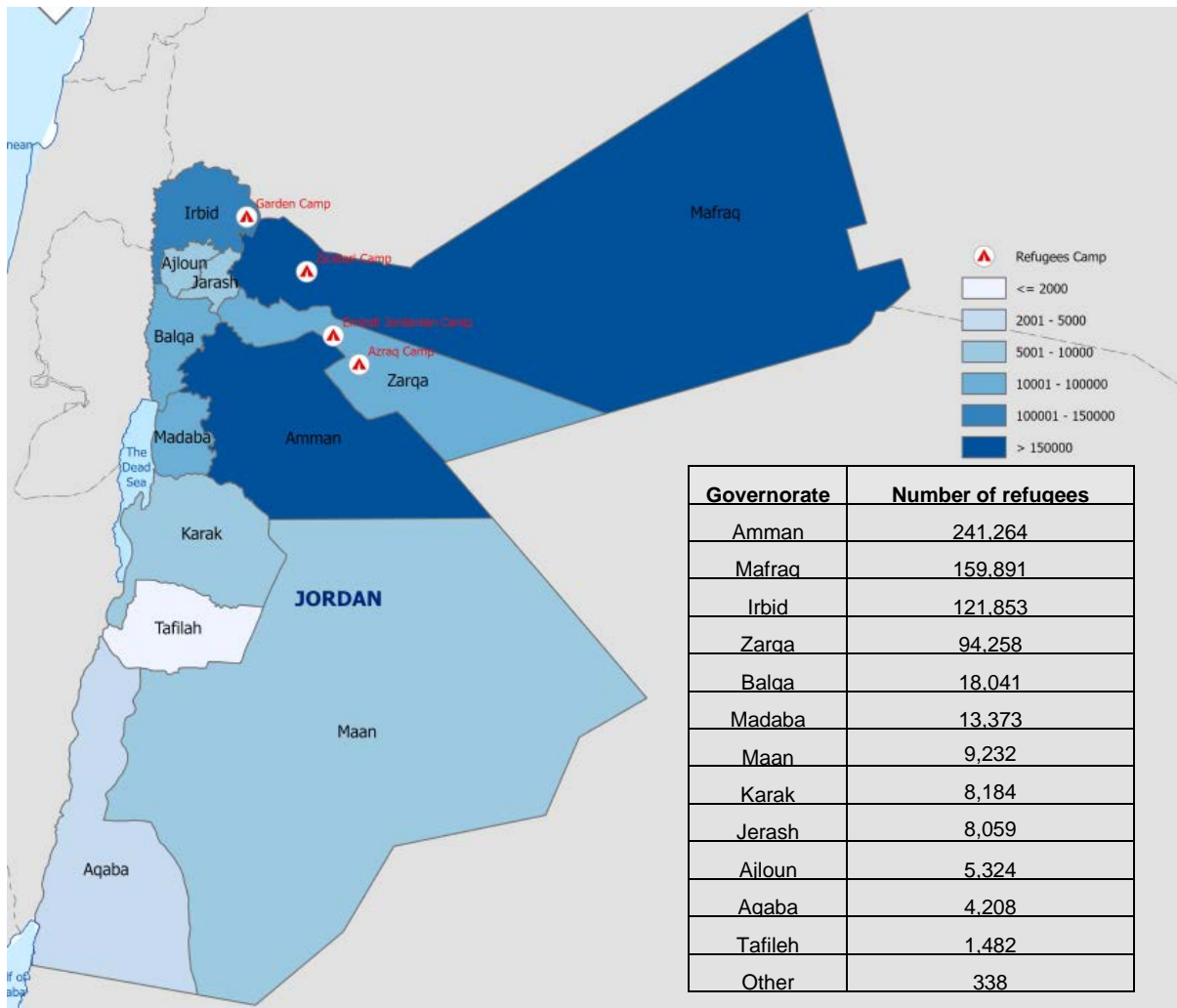
**INTERAGENCY COORDINATION**

- In October, UNHCR convened a **series of strategic bilateral meetings** with sector chairs and co-chairs of the Inter Sector Working Group on the refugee response to reflect on the 2024 achievements, identify challenges, and discuss future cooperation. The results of these meetings will inform planning and setting strategic directions for 2025.

**HIGH-PROFILE VISITS, PUBLIC EVENTS AND DONOR ENGAGEMENT**

- In October, UNHCR hosted **high-level meetings and visits** for representatives from Australia, Denmark, the European Union, Germany, Japan, Netherlands, the Republic of Korea, Switzerland, and the US. The visitors held consultations with UNHCR and met refugees in communities and/or camps to hear first-hand about their challenges and achievements.

## Key Refugee Figures (as of 31 October 2024)



\* The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

- **81.5%** refugees live outside camps **in communities**

## Financial Information

Total recorded contributions for the operation in 2024 amount to some **\$151 million**. UNHCR is grateful for the critical support provided by donors, including those who have contributed to UNHCR programmes with unearmarked and softly earmarked funds.

Australia | Belgium | Canada | Denmark | European Union | Finland | France | Germany | Ireland | Japan | Kingdom of Netherlands | Norway | Qatar | Republic of Korea | Sweden | Switzerland | United Kingdom of Great Britain and Northern Ireland | United States of America | Private Donors

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