UNHCR The UN Refugee Agency Ukraine

UKRAINE EMERGENCY

UNHCR Delivery Updates

12 December 2024

Taisia and her husband Vasyl fled their home in Orikhiv, a village in Zaporizka oblast close to the frontline. They are now renting an old house in the small village of Petropil, as their own house sustained damage. The couple are still trying to adapt to their new place. The family received a Rapid Thermal Kit that UNHCR's NGO partner Proliska helped them to install, to better insulate their new home. © UNHCR/Viktoriia Tiutiunnyk

KEY FIGURES:

4.32 million people reached with UNHCR assistance in **2022** *(24 February – 31 December 2022)*

2.63 million people reached with UNHCR assistance in **2023**

14.6 million people in need of humanitarian assistance and protection in 2024 *(source: HNRP)*

8.5 million people targeted for humanitarian assistance in the 2024 Humanitarian Needs and Response Plan

2.7 million displaced and war-affected people UNHCR aims to reach with different forms of assistance and services in **2024*****

****People may receive multiple forms of assistance and services.*

2024 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January–30 November 2024
For the **winter response**, see pg.4)

1,564,705 Multi-sectoral services delivered to people in need in 2024

Protection	601,948	Received protection information, counselling, and support — 1.20M Targeted
Multi-purpose cash	521,784	Supported with multi-purpose cash and/or cash for winter energy needs** — 1.15M Targeted
Prykhystok	83,848	People hosting IDPs received financial support through the Government's Prykhystok programme — 0.09M Targeted
Essential items	175,843	Reached with essential items, including in hard-to-access areas by humanitarian convoys — 0.35M Targeted
Shelter/Housing	150,098	Received emergency shelter and housing support, including in collective sites — 0.47M Targeted
Collective sites	31,184	Supported with safe access to multi-sectorial services in collective sites, including winterization support — 0.13M Targeted

* The targets are subject to the receipt of the funding requirements
**Figures may be adjusted as they are subject to reconciliation and verification
** The target for MPC was adjusted to include 2024-2025 winter response.
All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.

OPERATIONAL CONTEXT & HIGHLIGHTS:

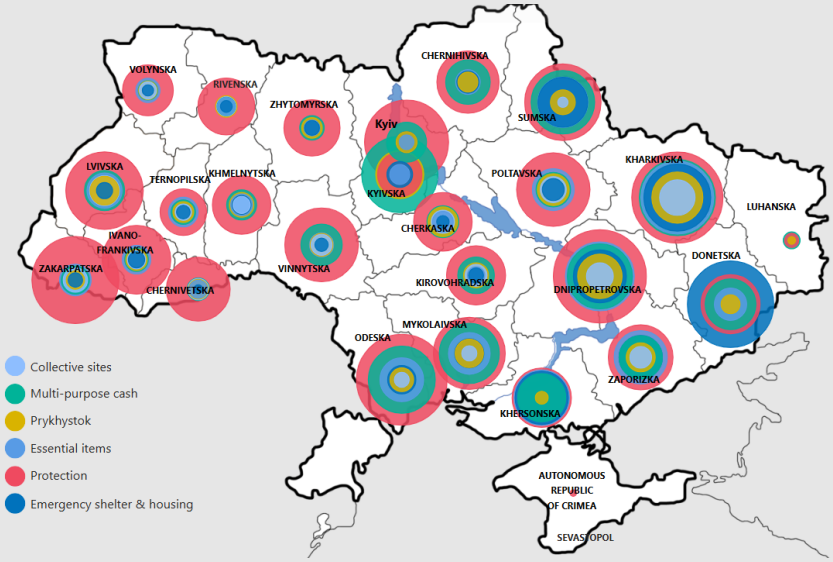
- **As Ukraine marked the sombre milestone of 1,000 days of full-scale war in November, massive coordinated aerial attacks continued to target the country's energy infrastructure**, leaving already vulnerable civilians across the country to cope with power cuts and limited access to essential services such as water and heating as temperatures drop. Largescale attacks affected at least 15 regions across the country on 17 November and 13 regions on 28 November. Overall, the UN HRMMU reported that at least 165 civilians were killed and 887 injured in Ukraine in November, with an increasing number of casualties (42%) resulting from the use of long-range weapons such as missiles and loitering munitions launched by Russian armed forces.
- **UNHCR and partners have stepped up efforts to deliver assistance to help people stay safe and warm this winter**, delivering **242,100 multi-sectoral services** to people as part of UNHCR's 2024-2025 winter response plan and the broader inter-agency response.
- **Fighting along the frontline continues to cause displacement**. Many evacuees are extremely vulnerable, with a significant number of older people and persons with disabilities among those from areas under mandatory evacuation orders.
- **UNHCR's latest report Lives on Hold: Intentions and perspectives of refugees, refugee returnees and internally displaced people from Ukraine finds that most Ukrainians who have been forced to flee are still planning and hoping to return home one day.** The sixth such report is based on interviews conducted in July and August with over 11,150 households, including refugee families across Europe, internally displaced households, and refugee returnee families in Ukraine. Overall, 61% of Ukrainian refugees and 73% of IDPs surveyed still plan and hope to return home one day. As in previous rounds of this survey, the main inhibitor to return remains the prevailing insecurity in Ukraine, followed by concerns over job opportunities and access to housing.
- **UNHCR provides immediate protection and assistance** to people living in war-affected areas while **supporting the early recovery and durable solutions** for displaced persons, returnees, and war-affected people remaining in their homes.

WORKING WITH PARTNERS:

ACTED, AoS, БЕЗПЕЧНИЙ ПРОСТІР, КАРІТАС ІВАНО-ФРАНКІВСЬК, SSS, КАРІТАС УКРАЇНИ CARITAS UKRAINE, DESIRE MATTERS, ДОНБАСС SOS, INTERSOS, RESCUE COMMITTEE, CRIMEA SOS, MEDAIR each life matters, METALAB, NEEKA, НЕЄМІЯ ЦЕНТР, ПОРУЧ, RIGHT to PROTECTION in partnership with HIAS, Rokada Charitable foundation

**In alignment with the humanitarian inter-agency and cluster reporting systems and frequency established for 2024, UNHCR and partners will publish narrative and response figures on a monthly basis.*

RESPONSE AT A GLANCE (Delivered with partners from 1 January-30 November 2024)



Emergency Response

- **Evacuations and response**: In **Donetska oblast**, authorities issued additional mandatory evacuation orders in November and early December, bringing the total number of evacuees from the region since 1 August to almost 140,000. UNHCR and partners continue supporting people arriving to transit centres and interim evacuation points in Dnipro, Kramatorsk, and Pavlohrad, including with essential items, enrolment for emergency cash assistance, legal aid, and psychosocial support. In **Kharkivska oblast,** the Kharkiv city transit centre received 2,400 evacuees during November, primarily from the communities of Kupiansk and Borova. Authorities also opened a temporary transit centre in Izium in November, primarily to respond to the needs of people who self-evacuated from Borova. UNHCR's partners Right to Protection and Proliska are providing legal aid, psychosocial support, and emergency cash assistance.
- **The CCCM Cluster has launched two new resources reflecting data on the movement of people evacuating from frontline areas** through transit centres and to collective sites, with information to be updated on a rolling basis. Tracking results indicate that since May 2024, over 24,400 evacuees have benefitted from multi-sectoral services provided at four transit centres (Kharkiv, Izium, Pavlohrad, and Kramatorsk), including 46% older people and 10% identifying as persons with disabilities. In addition, over 7,900 evacuees have been accommodated in 354 collective sites since June.
- **Response to attacks:** UNHCR with local NGO partners continued to respond to the needs of people affected by aerial attacks across the country, including repeated attacks on Dnipro, Kharkiv, Kherson, Kryvyi Rih, Mykolaiv, Odesa, Sumy, Ternopil, and Zaporizhzhia. So far in 2024, over 129,200 people have been supported with emergency shelter needs, including through the provision of emergency shelter kits and materials to quickly cover damaged homes after an attack. This assistance is complemented by psychosocial support, emergency cash assistance or core relief items, as well as legal aid to apply for compensation for damaged property or restore lost documents, as needed.
- **Equipping protective shelters with essential items**: Working closely with local authorities, UNHCR delivered essential items such as solar lamps and blankets to equip 200 shelters for educational institutions in **Dnipro city**. This will contribute to the safety of children and teachers and minimize disruptions to education, including during power outages. UNHCR also delivered supplies including blankets, solar lamps and sleeping bags to equip 15 educational facility shelters in Vorozhba and Konotop, in **Sumska oblast**.

As part of the global '16 Days of Activism' campaign, UNHCR's NGO partner Rokada is hosting conferences across universities in Ukraine to raise awareness on GBV prevention and mitigation. © Rokada

Addressing Gender-Based Violence in Ukraine

The annual '16 Days of Activism against Gender-Based Violence (GBV)' campaign is underway, with UNHCR and NGO partners raising awareness on the human impact of GBV and striving to address its causes, consequences, and support needs in Ukraine.

An estimated 2.5 million IDPs, returnees, and other war-affected people are at high risk of GBV, including conflict-related sexual violence, and are in need of immediate and continuous lifesaving GBV prevention, risk mitigation, and response action across Ukraine. UNHCR is working with five national NGO partners – as well as with UN agencies, government authorities and civil society organizations to help prevent, mitigate, and respond to GBV across Ukraine. Read more here.

Legal aid serves as crucial lifeline for thousands of Ukrainians in the midst of full-scale war

Halyna, 84, was forced to flee her home in a village near Vovchansk in Kharkivska oblast in July due to the Russian offensive. She arrived to Kharkiv city without any documents as they were lost during shelling. With support from UNHCR's NGO partner Right to Protection (R2P), she was able to restore her identity documents and found temporary home in a collective site. She was able to access state benefits as and IDP, enabling her to address her most critical needs. R2P also helped Halyna apply for state compensation, paid to those whose houses have been completely destroyed. "I worked hard all my life, and now I am left without anything. Even if the war is over, I will not be able to return. My home is destroyed," she said.

The multi-service space Svii, where Halyna received support, was opened by UNHCR and R2P in May 2024 in Kharkiv city.

© UNHCR/Iryna Tymchyshyn

Protection

- **Forum on free legal aid:** On 21 November, UNHCR together with the National Coordination Centre for Free Legal Aid under Ukraine's Ministry of Justice convened Government and humanitarian practitioners for the first national forum for providers of free legal aid. The aim was to discuss challenges, good practices and strategies to enhance the support available to those impacted by the full-scale war. Read more here.
- **Capacity building of social service providers**: The full-scale war and massive displacement have exacerbated the vulnerability of communities, making people more dependent on social protection services. As part of capacity building efforts, UNHCR and partners recently gathered social workers from Khersonska, Mykolaivska and Odeska oblasts for a training to strengthen their ability to respond to evolving needs. In addition, UNHCR delivered laptops and IT equipment to social protection institutions to strengthen service provision.
- **Social inclusion**: On 25 November, two community centres were inaugurated in Dnipropetrovska oblast after UNHCR and NGO partner The Tenth of April completed rehabilitation works of the premises and provided furniture and IT equipment. The opening of the two centres will help IDPs integrate into their host community and access the same social services as residents. Both IDPs and local members of the community will have access to psychosocial support, legal aid, and will be able to participate in trainings and activities organized by local NGO partners.

Cash Assistance

- In 2024, UNHCR has distributed cash assistance to over **521,700** newly displaced persons, returnees and other war-affected people with specific vulnerabilities, to help cover the costs of basic items such as food, medicines, clothes, accommodation and utilities. Around **$144 million** has been disbursed so far in 2024.
- This includes over **210,100 people reached (as of 5 December) with cash support for additional winter needs** in collaboration with the Ministry of Social Policy and the Pension Fund of Ukraine, and the Ministry of Reintegration of the Temporarily Occupied Territories, as UNHCR and partners step up efforts to deliver assistance to help people stay safe and warm.
- Approximately **34,500** people (out of 521,700 recipients of cash assistance in 2024) received emergency cash support in the amount of UAH 10,800. This modality allows for the fast delivery of cash assistance following aerial attacks or urgent evacuations from frontline areas, helping people cope with the sudden shock and to address urgent needs.
- In addition, over **83,800 families** hosting IDPs have so far received cash assistance through the **Prykhystok programme**, in collaboration with the Ministry of Reintegration of the Temporarily Occupied Territories.

The Regional Human Rights Protection Centre was opened in Chernivtsi city on 28 November 2024. © Rokada

UNHCR supports opening of Human Rights Centres through partnership with the Ombudsman of Ukraine

A regional Human Rights Protection Centre was opened in Chernivtsi city by the Ukrainian Parliament Commissioner for Human Rights, Dmytro Lubinets, together with local and regional authorities, and the UNHCR Representative, Karolina Lindholm Billing. The facility was refurbished and equipped with support from UNHCR through its NGO partner Rokada. It will serve as a resource to people in the region – including IDPs, returnees and people at risk of statelessness – by providing counselling services, public initiatives and information on access to fundamental rights.

Jointly with other UN partners, UNHCR is supporting the opening of regional Human Rights Protection Centres and Offices across the country by refurbishing the premises, including by making them accessible for people with low mobility, and providing furniture, IT equipment and other basic amenities. Read more here.

WINTER RESPONSE PLAN 2024-2025

In coordination with the Government of Ukraine, and contributing to the broader inter-agency Ukraine Winter Response Plan 2024-2025, UNHCR is working closely with partners on an integrated, multi-faceted response to help people survive the harsh winter conditions in Ukraine. UNHCR's 2024-2025 winter response aims to provide cash assistance to highly vulnerable households in collaboration with the Ministry of Social Policy and Pension Fund of Ukraine, and the Ministry of Reintegration of the Temporarily Occupied Territories. UNHCR also plans to support alternative energy generation capacity through the provision of generators and power stations; and to help those most in need with insulation of homes and living spaces as well as with essential winter items including blankets.

242,111 Multi-sectoral services delivered as part of the Winter Response Plan

Winter Response Plan 2024-2025

Cash Assistance
210,111 People assisted with cash support for additional winter needs

38%	550,000 Targeted

Shelter/Housing
12,418 People assisted with better-insulated homes and living spaces

30%	41,400 Targeted

Essential Items
19,580 People assisted with essential winter items

58%	33,600 Targeted

Figures of people reached with cash assistance are as of 5 December 2024.
All other figures represent people reached with partners as of 30 November 2024.
Figures are subject to data cleaning and retro-active corrections may occur.

© UNHCR/Oleksii Barkov

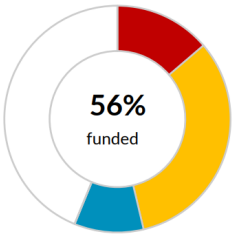
Zinaida, 76, has dedicated her entire life to public service, working as a taxi driver for a state-run company. She lives in a residential building in Kyiv city, that was significantly damaged by debris from a Russian rocket in 2023. Zinaida was at home when it happened. "I remember, I woke up with a shock. I had glass splinters all over me from the windows that were all shattered. Still today, whenever I hear the air alarms, I get so scared, because it reminds me of that night." Since then, UNHCR has repaired 1,400m^2 of the roof, allowing Zinaida and her neighbours to remain in their homes.

In October, UNHCR and NGO partner Rokada distributed Rapid Thermal Kits to Zinaida and other families living in the building to help them prepare for the cold winter season by improving the insulation of their apartments. "It has started to get very cold, but I believe that for the winter, we will now be able to manage. Mostly I hope for peace," says Zinaida. Read more about UNHCR's winter response here.

FUNDING UPDATE | 2024

UKRAINE

as of 17 December 2024



$598.9 million
UNHCR's financial requirements 2024

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)

UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see Ukraine Situation: UNHCR's 2024 plans and financial requirements.

FOR MORE INFORMATION:

- Visit Ukraine's **Operational Data Portal** for more information products here.
- **UNHCR's Regional Flash Update** on the Ukraine situation can be found here.
- **Ukraine Protection Cluster Response Dashboard** can be found here.
- **CCCM Cluster Collective Sites Mapping** here
- **Shelter Cluster Response Dashboard** here.

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Contact UNHCR's Hotline 0-800-307-711 for feedback and advice on assistance and services.