



## Key Messages regarding General Food Assistance to Refugees 21 February 2025

### 1. Background.

- WFP provides **lifesaving nutrition and general food assistance**, as well as livelihoods and capacity support in Uganda.
- Recent reductions in donor funding have resulted in **fewer resources available** to support those in need of humanitarian and development assistance across the globe.
- This situation has affected **several humanitarian and development organizations** operating within the region including in Uganda.
- WFP remains **committed** to providing humanitarian assistance to refugees across the 13 refugee settlements in Uganda.
- However, the **continuous reduction in** donor funding has posed significant challenges to humanitarian response in Uganda, including WFP's ability to provide General Food Assistance (GFA).
- Since April 2020, the funding cuts have caused WFP to **progressively reduce food rations to refugees** across the 13 settlements in Uganda.
- In 2025, WFP will continue to **focus on effective prioritization and targeting of assistance** to ensure that assistance is provided to the **right beneficiaries**, in order to **maximize the impact** of the available resources.
- This necessitates that **WFP reviews and adjusts** rations to ensure that the most food insecure refugees continue to benefit from food assistance.

### 2. Ration amounts

- During the upcoming distribution cycles, WFP shall provide cash or in-kind general food assistance to refugees across the 13 settlements as follows:
- **February 2025:**
  - For February 2025 the ration is unchanged.
  - This is in order to provide households receiving general food assistance a period of at least one distribution cycle to prepare before any changes are implemented.

	Ration	Cash (UGX/person/month)		In-Kind (kg/person/month)
		West Nile and Northern	Southwest	West Nile, Northern & Southwest
New Arrivals	100%	46,000	39,000	16.65
Category 1	60%	28,000	24,000	9.99
Category 2	30%	14,000	12,000	4.995

- March 2025:**
  - Ration sizes will be maintained at 100 percent for new arrivals and 60 percent for category 1 households in March.
  - Rations will however be reduced for category 2 households from **30 percent to 22 percent** for both cash and in-kind modalities as follows:

March		Cash (UGX/person/month)		In-Kind (kg/person/month)
Category	Rations	West Nile and Northern	Southwest	West Nile, Northern and Southwest
New arrivals	100%	46,000	39,000	16.65
Category 1	60%	28,000	24,000	9.99
Category 2	22%	10,000	10,000	3.66

**Details of in-kind assistance March 2025**

Rations (Kg/p/month)						
Category	Ration	Grain	Pulses	Vegetable Oil	Salt	Total (kg/p/m)
New arrivals	100%	12.6	3	0.9	0.15	16.650
Category 1	60%	7.56	1.8	0.54	0.09	9.990
Category 2	22%	2.772	0.66	0.198	0.033	3.663

- **April and May 2025:**

- The rations for cash and in-kind modalities will be reduced for **new arrivals** from **100 percent to 60 percent**.
- Rations for households in **category 1** will also be **reduced** from **60 per cent to 40 percent**.
- Rations for households in category 2 will be maintained at 22 percent:

April and May		Cash (UGX/person/month)		In-Kind (kg/person/month)
Category	Rations	West Nile and Northern	Southwest	West Nile, Northern and Southwest
New arrivals	60%	28,000	24,000	9.99
Category 1	40%	18,000	16,000	6.66
Category 2	22%	10,000	10,000	3.66

### Details of in-kind for April and May 2025

Rations (Kg/p/month)						
Category	Ration	Grain	Pulses	Vegetable Oil	Salt	Total (kg/p/m)
New arrivals	60%	7.56	1.8	0.54	0.09	9.99
Category 1	40%	5.04	1.2	0.36	0.06	6.66
Category 2	22%	2.772	0.66	0.198	0.033	3.663

### 3. Key points to note:

- These ration cuts **do not affect** the households' **general food assistance categories**.
- There is **no appeals mechanism** to review the general food assistance rations assigned to the different categories for the months indicated above.
- This means that the March, April and May rations; **both amounts and household categories are fixed**.
- More information on the **distribution plans** including specific distribution dates for each settlement will be **widely communicated prior** to distribution of assistance.

- The changes in rations **will not affect the assistance modality** of the household. WFP **continues to advocate** for additional resources; and **changes** in the funding situation shall be **communicated accordingly**.
- Refugees have the **right to ask further questions, provide feedback, share suggestions** on how to improve assistance or **make complaints** about their assistance including allegations of misconduct by humanitarian staff through the following channels:
  - a. **Call the WFP hotline or the FRRM refugee helpline for free:**
    - **WFP helpline on 0800 210 210:** operates from Monday to Thursday between 8:00am and 4:00pm, and on Friday between 8:00am and 1:00pm.
    - **UNHCR FRRM helpline on 0800 323 232:** operates from Monday to Friday between 8:30am and 6:30pm.
  - b. **Visit the WFP help desks** located at **Food Distribution Points (FDPs) during** General Food Assistance (GFA) **distribution** or WFP or Cooperating Partners offices located in the settlement.
    - **Helpdesks** operate from Monday to Thursday between 9:00 am and 4:00 pm, and on Friday between 9:00 am and 1:00 pm.
  - c. **Approach UNHCR, WFP, OPM and partner field staff** that are present at food distribution points, WFP activity sites or during community visits at any time.
  - d. If you prefer **to write to us**, you can address your **email** to [uganda.helpline@wfp.org](mailto:uganda.helpline@wfp.org).