

# Collective Accommodation Site Assessment

From February 24, 2022, to August 31, 2024, millions of refugees have fled Ukraine, with 6,900,866 entering Romania. Approximately 177,000 of these refugees have registered for Temporary Protection or similar national protection schemes in the country. To address their immediate needs, particularly for accommodation, the Romanian Government, in collaboration with civil society and local authorities, established several collective centers nationwide.

To monitor the situation and identify the needs of these centers, the Romanian Department for Emergency Situations (DSU), UNHCR, the UN Refugee Agency, together with the General Inspectorate for Emergency Situations (IGSU), through the county level inspectorates for emergency situations (ISU), and the Center for the Comparative Study of Migration (CSCM) developed a Site Assessment tool to gain insight into the operational status and needs of collective centers, and to support data-driven decision-making for future longer-term accommodation solutions.

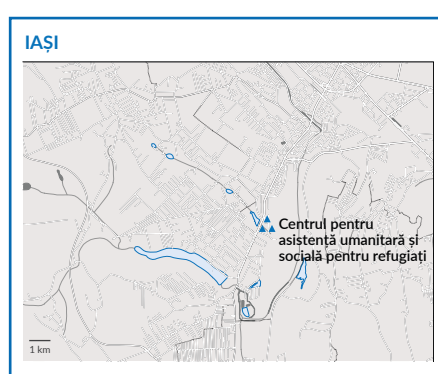
This factsheet summarizes the aggregated findings from the assessment applied in the "Centrul de Asistență Umanitară și Socială Nicolina" Iași Center. The data presented is indicative of the situation in the monitored site at the time of data collection. The purpose of this factsheet is to provide focused information on the conditions, challenges and opportunities in the collective center. It serves as a reference for central and local authorities, international organizations, NGOs, and other stakeholders, offering insights into the ongoing needs and issues faced by these centers.

## Methodology

The data collection methodology employed in this study was designed to comprehensively assess the collective centers across Romania and comprised both quantitative and qualitative components.

**The quantitative component** focused on gathering numerical data regarding collective centers. This data was collected by ISU and the UNHCR Suceava Field Office on August 27, 2024, in Iași. The goal was to analyze the conditions, capacity, and challenges faced by the collective centers assessed across Romania.

**The qualitative component** consists in an interview with the UNHCR staff who visited the centers. These conversations provided valuable context, deepening the understanding of how the centers operate and highlighting the specific challenges and needs observed on the ground, but also opportunities for strengthening them.



## Collective site profile

**255,785**

AVERAGE MONTHLY COST (IN RON) FULL CAPACITY

**25**

AVERAGE # PEOPLE HOSTED PER MONTH

**250**

TOTAL CAPACITY

Center is equipped for persons with disabilities

YES

Type of building

RESIDENTIAL BUILDING

## TYPE OF MANAGEMENT

Non-governmental organization

## SOURCES OF FUNDING

Municipality  
NGOs

The municipality provides the building and covers housing expenses. NGOs cover their own expenses.

The center is functioning with reduced operational capacity, with enough funds until the conclusion of the governmental funding programs.

## STRUCTURAL ISSUES

Doors cannot be locked

Minor issues with the electrical system

Toilets for people with disabilities require renovations

## Collective site overview



Restrictions to accommodate\*\*

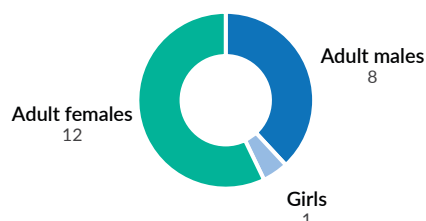


Not Pet friendly



Guarded center

## Indication of the gender and age breakdown of the people accommodated at the time of data collection



\*Average calculated based on the data from the past 6 months.  
\*\*Alcohol / drug usage not permitted.

## Services Availability

The center is operating at a reduced capacity and is funded by the municipality until the end of the governmental funding program. Moderate structural improvements are needed, particularly in bathrooms/toilets for people with disabilities and electrical systems. Essential services such as legal counseling, livelihoods, basic needs, and medical referrals are offered, supplemented by NGOs such as Crucea Roșie Iași and World Vision.

**WASH (Water, Sanitation and Hygiene)**

<b>TOILETS &amp; SHOWERS</b>	<b>SHARED NO LOCK GENDER SEPARATION</b>
------------------------------	---

**Food Assistance**      **NFIs (Non-Food Items)**

<b>FOOD ASSISTANCE OFFERED IN THE CENTER</b>	<b>NO NFIs RECEIVED IN THE PAST MONTH</b>
	<b>HYGIENE KITS NEEDED</b>

As of September, the center will no longer have access to hot meals. If the center expands, it will be mandatory to install a kitchen. The center has expressed needs for hygiene kits, diapers and electric equipments and appliances.

**Health**

<b>HEALTH SERVICES AVAILABLE AT GREATER DISTANCE</b>	<b>FEMALE DOCTORS AND SPECIALIZED SERVICES FOR WOMEN ON SITE</b>
<b>MEDICAL REFERRALS ON SITE</b>	<b>TELEMEDICINE PROGRAM IN PLACE</b>

**Communication**

<b>ROMANIAN CLASSES</b>	<b>FACILITIES FOR CHILDREN</b>
<b>INFORMATION PROVISION SERVICES</b>	<b>NO INTERNET AVAILABLE</b>
<b>TRANSLATION SERVICES</b>	

## KEY CHALLENGES AND NEEDS



**Funding Uncertainty:** The center is currently funded by the municipality, but this support is only guaranteed until the end of the governmental funding program. There is a need to secure additional funding sources to ensure long-term sustainability.

**Long-term Planning:** The center needs proactive planning for future emergencies, ensuring that it can quickly scale up operations and accommodate a larger number of people when required.

**Structural and Facility Issues:** The center requires urgent structural improvements, particularly in bathrooms for people with disabilities, and needs to address faulty electrical systems, mold problems, and inadequate security measures. The center requires washing machines, dryers, refrigerators (one per floor), and additional grounded power outlets to support the high number of electrical devices used.

## Stakeholder Mapping

- Primăria Municipiului Iași:** Local government support.
- Inspectoratul pentru Situații de Urgență Iași:** Emergency services.
- Direcția de Asistență Socială Iași (DAS Iași):** Social assistance services.
- DGASPC Iași:** Child protection and specialized services.
- Asociația ParentIS:** Family and community support.
- Salvați Copiii:** Children's protection and education services.
- Fundația Serviciilor Sociale Bethany:** Social services and healthcare.
- World Vision:** Livelihood and emergency assistance.
- Crucea Roșie Iași:** Health and basic needs services.
- Asociația Afterhills:** Cultural and community-based support.

## Recommendations

- Structural improvements:** Prioritize renovations, particularly in bathrooms for people with disabilities, and address electrical and security issues.
- Enhanced volunteer and staff engagement:** Given the operational challenges, increase volunteer involvement in external activities, and ensure staff receives adequate training in emergency response and humanitarian work.
- Enhanced Coordination with NGOs:** Strengthen partnerships with local and international NGOs to increase the provision of food, non-food items, and specialized services.
- Secure Long-Term Funding:** Explore partnerships with international organizations, private donors, and foundations to secure additional funding.