Self-Organized Voluntary Return Programme

A one-time cash grant and support with exit procedures is available for refugees choosing to permanently and independently return to Syria.

Here is what you need to do:

1 **Register your intention to return** by calling UNHCR at **04726111** or writing to us via the Online Contact Form at **help.unhcr.org/lebanon/contact-us**.

2 **Receive a call from UNHCR** for counselling on the voluntary return programmes and guidance on the steps for you to take to prepare for your return such as obtaining civil and academic documentation.

3 **Receive SMS** confirming the time, date and location of your in-person interview scheduled at a designated UNHCR Return Center.

4 **Go to your interview with all family members planning to return to Syria.**

Bring with you:

- All available IDs (expired and valid) for each family member (Passport, National ID, Personal certificate, and/or UNHCR certificate),
- Red Card (if you have one), and
- Documents that will support reintegration in Syria such as military booklets (if applicable), civil and education documents, medical records and legal documents regarding access to land or property in Syria.

UNHCR will confirm that all adult family members are fully informed and freely and voluntarily choosing to return to Syria. We will ask for consent to share basic personal data for return services, and provide a Repatriation Form, required for exiting Lebanon and redeeming a one-off return cash grant of **100$ per returning individual.**

5 Receive **SMS** from UNHCR within one week information on how and when to redeem your one-time return cash grant (via Red Card or OMT). Note that your UNHCR file in Lebanon **will be closed** once you have redeemed your assistance.

6 **Organize your own transportation via official border crossing points** within one week of receiving the SMS notification about your return cash grant.

7 At the designated official crossing points, **GSO will stamp your Repatriation Form** upon exit and confirm to UNHCR that you have left Lebanon. Using official crossing points is important for your safety.

Assistance is always free of charge

For individual counselling:

- Call UNHCR at **04726111,** after selecting language press 5 (Monday-Friday, 8AM – 5PM) or,
- Write to **help.unhcr.org/lebanon/contact-us**

A UNHCR staff member will call you back to answer your questions and discuss your needs.