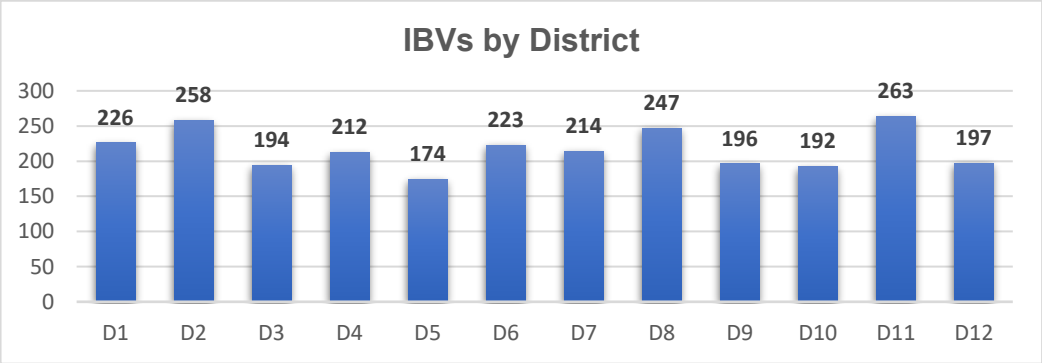
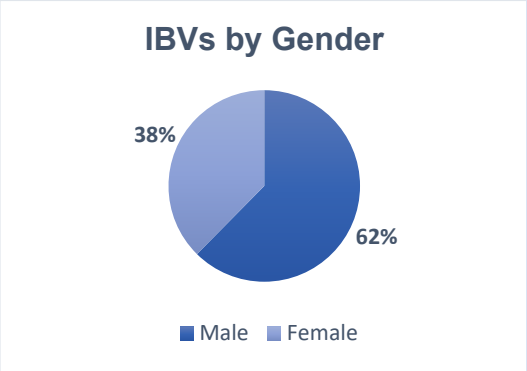
Zaatari camp Incentive-Based Volunteering Monthly Report – April 2026

Due to the lack of livelihood opportunities in the Zaatari camp, UNHCR and its partners have focused their efforts on providing a significant number of services through Incentive-Based Volunteering (IBV), an initiative in which refugees are remunerated for supporting partner programming in the camp. IBV activities are coordinated by the Basic Needs and Livelihoods Working Group (BNLWG) and partner members. This factsheet is based on the information that humanitarian actors in the camp provide to the BNLWG about their IBV activities at the end of each month.

Key Figures:

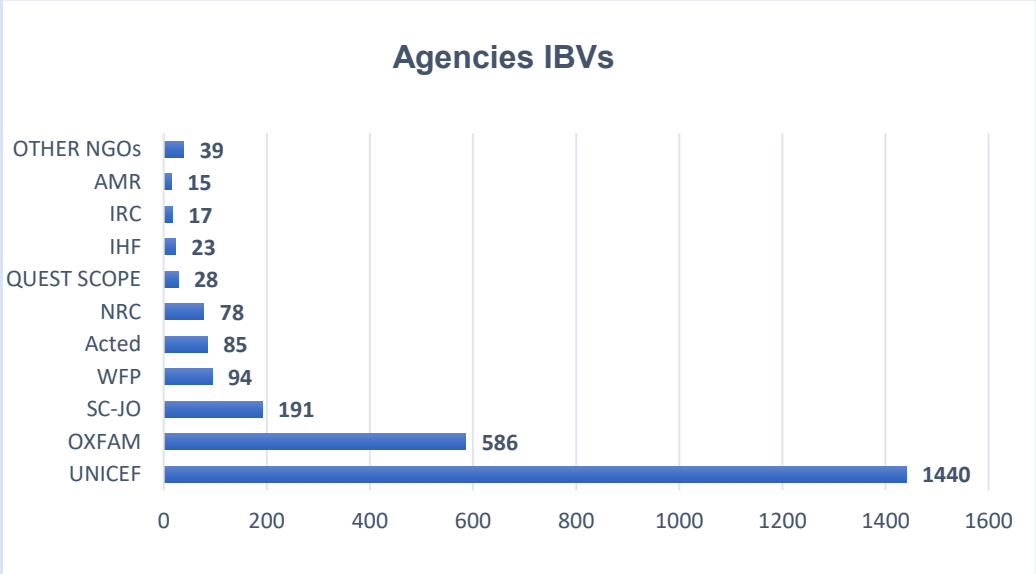
- Camp active population (**18+**): **22.333**
- Active engaged IBVs (**18+**): **2,596** (**11.6 per cent**):
  - Vulnerable IBVs (specific needs): **702**
  - IBVs who have another family vulnerable member (specific needs): **1332**

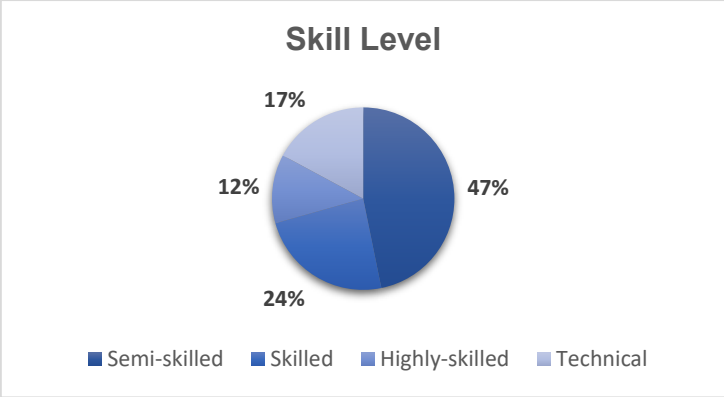


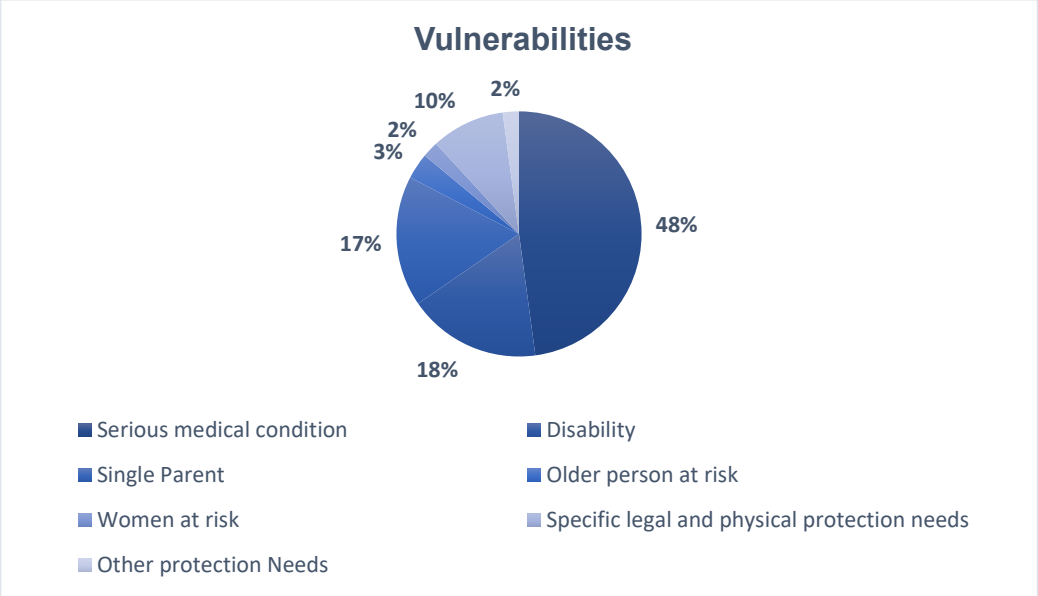


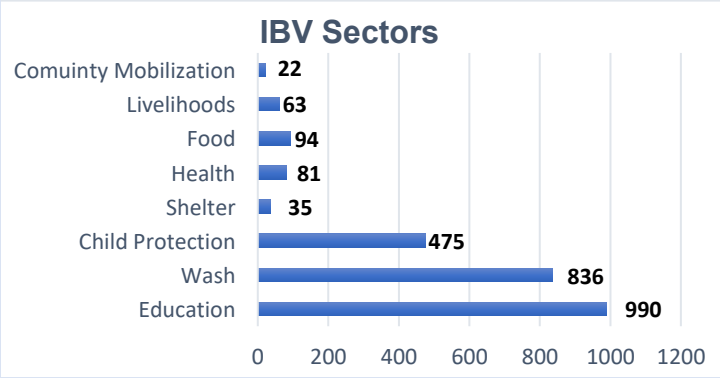
In cooperation with:

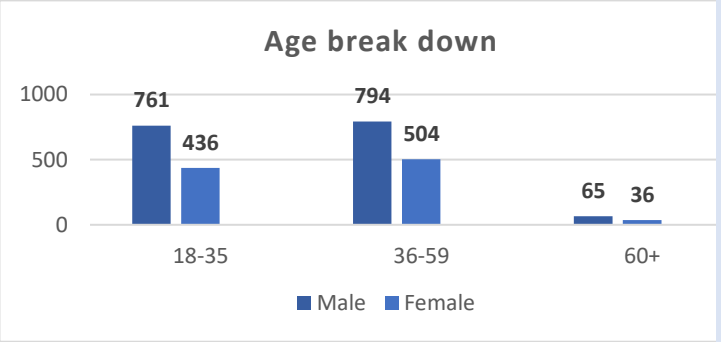
ACTED, Arabian Medical Relief, Business Development Center, Health Appeal society, Institute of Family Health, International Medical Corps, International Rescue Committee, Jordan Reiver Foundation, KnK JAPAN, Lutheran World Federation, NAYA, Norwegian Refugee Council, Oxfam, Qatar Red Crescent, Questscope, Mercy corps, Royal Health Awareness Society, Royal Scientific Society, SAMS, Save the Children, ILO, UNWOMEN, UNFPA, UNICEF, and World Food Program.


Agencies IBVs
OTHER NGOs 39
AMR 15
IRC 17
IHF 23
QUEST SCOPE 28
NRC 78
Acted 85
WFP 94
SC-JO 191
OXFAM 586
UNICEF 1440
0 200 400 600 800 1000 1200 1400 1600


Skill Level
17%
12%
47%
24%
Semi-skilled
Skilled
Highly-skilled
Technical


Vulnerabilities
10%
2%
2%
3%
48%
17%
18%
Serious medical condition
Disability
Single Parent
Older person at risk
Women at risk
Specific legal and physical protection needs
Other protection Needs


IBV Sectors
Comuinty Mobilization 22
Livelihoods 63
Food 94
Health 81
Shelter 35
Child Protection 475
Wash 836
Education 990
0 200 400 600 800 1000 1200


Age break down
1000
500
0
761
436
794
504
65
36
18-35
36-59
60+
Male
Female