



Start of Entry Point Activities:

January 2014

Phase: Emergency



A South Sudanese child is registered by UNHCR and ARRA at the Pagak entry point, Ethiopia

Contextual Background

Background

- At the onset of the emergency in South Sudan (mid-December 2013), refugees began arriving at Ethiopian border entry points (mainly Pagak and Akobo, as well as Burbiey, Mataar and Raad). Over 80,000 persons have been relocated from Pagak to various camps and transit locations since January 2014.

Areas of Origin

- The new arrivals mainly originate from Upper Nile State (Malakal, Nasir, Mathiang, Maiwut, Okobo) while some come directly from Juba (the capital of South Sudan).

Cultural Background

- The refugees are predominantly ethnic Nuer (Gajaak and Gajiok clans) and a few are from the Luo Nuer, Equatorian and Anuak ethnic groups.



Administrative Structure


- UNHCR provides **Coordination Support, Protection, Registration, Logistics** and monitors service delivery.
- Site Management** is conducted by Ethiopia's **Administration for Refugee and Returnee Affairs (ARRA)** with support from UNHCR.
- Site Coordination Meetings** are held weekly between UNHCR, ARRA and partners.
- Refugees are **individually registered** by name, given a numbered wrist band and a numbered token per household (family ration card). This process is called Level 1 registration.
- Level 1 data, wrist band and token numbers** are later used by IOM to plan relocation of refugees to the camps.


Operations and Services


- ARRA - The Government of Ethiopia's refugee agency continues to ensure open borders, access to territory, legal and physical protection of refugees and partner staff, distribution of food and core relief items.
- UNHCR and ARRA jointly register asylum seekers at entry points (Level 1 registration).
- In collaboration with the Regional Government, ARRA ensures the security of the camp and entry points to persons of concern, partner staff and leads camp management (Administration).
- UNHCR provides international protection to persons of concern and monitors delivery of assistance and services to refugees. Jointly with ARRA, UNHCR facilitates coordination of humanitarian partners and emergency response actions.
- ARRA and UNHCR jointly lead the site coordination meeting at the Pagak to ensure that provision of services is effectively coordinated among humanitarian partners (MSF-F, MSF-H, IOM, ACF, IMC, NRC, ADRA and Oxfam).
- IOM screens refugees and provides dignified transportation from Pagak entry point to the camps or transit sites. These include Kule and Tierkidi camps and Pamdong transit site.


Pagak Entry Point: Who does What Where (3Ws)


Health 	
Activities	Actors
▪ Emergency medical activities	MSF-F/Ethiopia Red Cross
▪ Vaccination	UNICEF, Regional Health
Nutrition 	
Activities	Actors
▪ Nutrition Screening for new arrivals (relocated refugees)	ACF/MSF-H
▪ Provision of High Energy Biscuits	ACF
▪ Baby-friendly spaces	ACF

Water, Sanitation & Hygiene (WASH) 	
Activities	Actors
▪ Water system construction, expansion and/or upgrading and water trucking	ADRA/Oxfam
▪ Construction and maintenance of household sanitary facilities/latrines	ADRA/Oxfam
▪ Construction and maintenance of emergency latrines	ADRA/Oxfam
▪ Sanitation & Hygiene promotion/awareness	ADRA/Oxfam

Protection & Community Services 	
Activities	Actors
▪ Camp management and security	ARRA
▪ Protection	UNHCR/ARRA
▪ Child Protection	UNHCR/ARRA
▪ SGBV/GBV prevention and response	IMC
▪ Support to persons with specific needs	UNHCR/ARRA

Shelter 	
Activities	Actors
▪ Provision of registration centre	UNHCR
▪ Provision of emergency shelter (Emergency Family Tents and Plastic Sheeting)	UNHCR
▪ Setup of emergency shelter	NRC

Core Relief Items 	
Activities	Actors
▪ Distribution of Core Relief Items E.g. Sleeping mats, jerry cans, buckets, soap and blankets	ICRC

Logistics and Site Planning 	
Activities	Actors
▪ Relocation and transportation of refugees	IOM
▪ Physical planning of camp layout	UNHCR

Food 	
Activities	Actors
▪ Provision of High Energy Biscuits	ARRA/WFP

UNHCR gratefully acknowledges the support of the following partners in Pagak

