

# Assistance to Syrian Refugees outside of camps in Jordan

06 March 2012



UNHCR Jordan, Amman

## Outreach and Assessments

Assistance to urban refugee is provided through 3 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

### Infolines



8h / 5 days service to answer questions and petitions from refugees

Registered Refugees outside of camps **121,903**

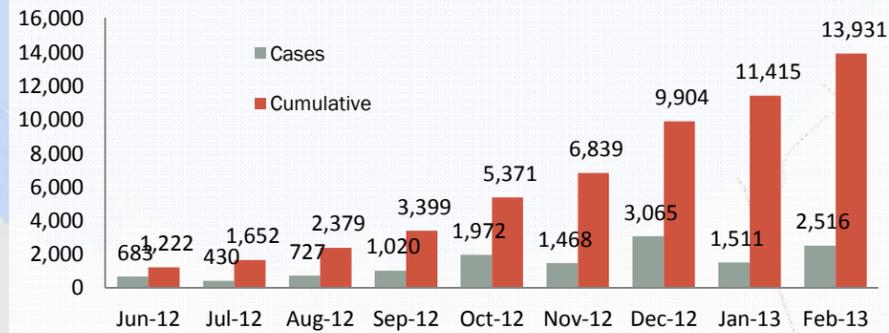
Person Received at Help Desks **121,493**

Home Visits Conducted **13,931**

Calls on Info Line **49,811**

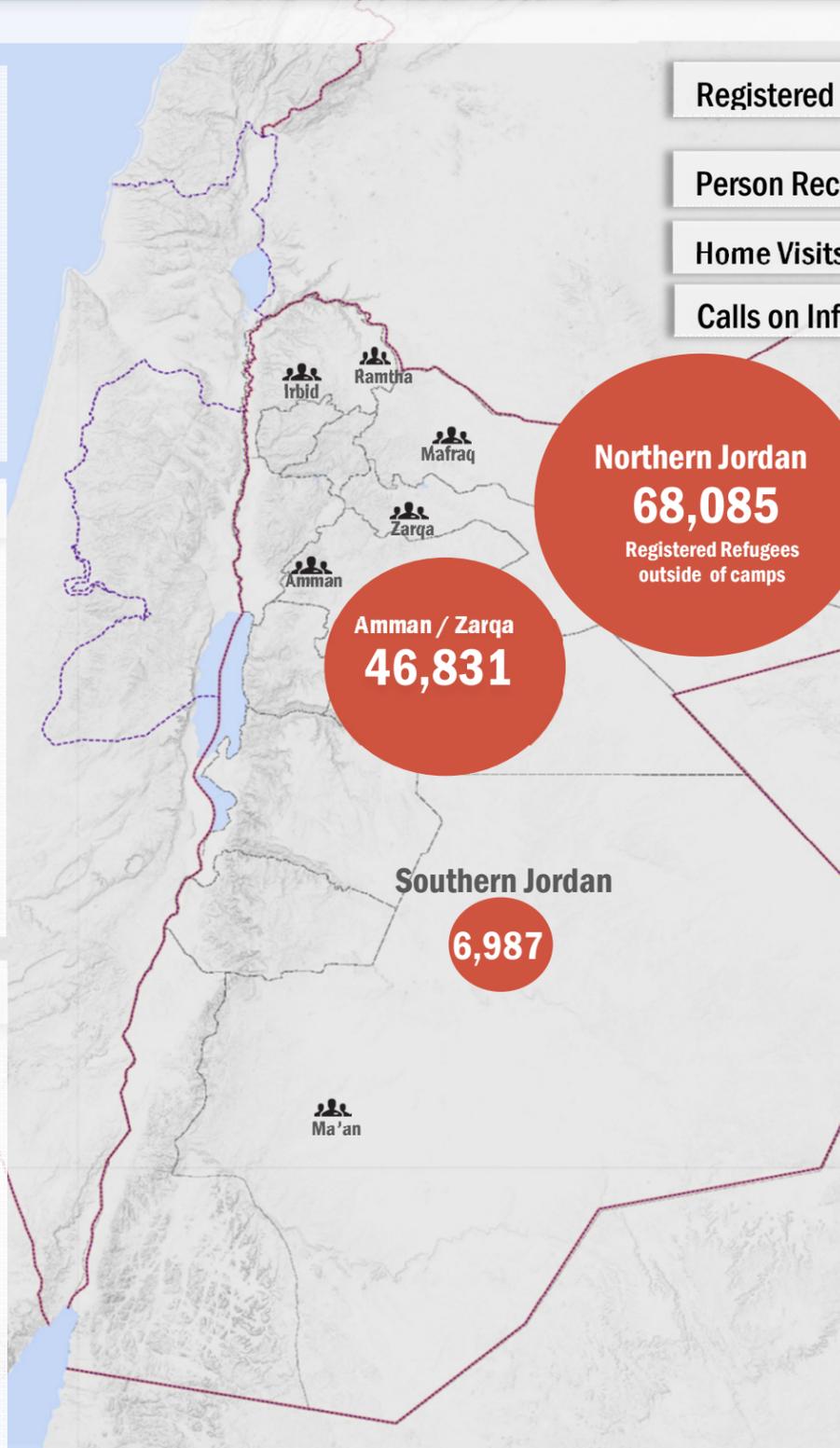
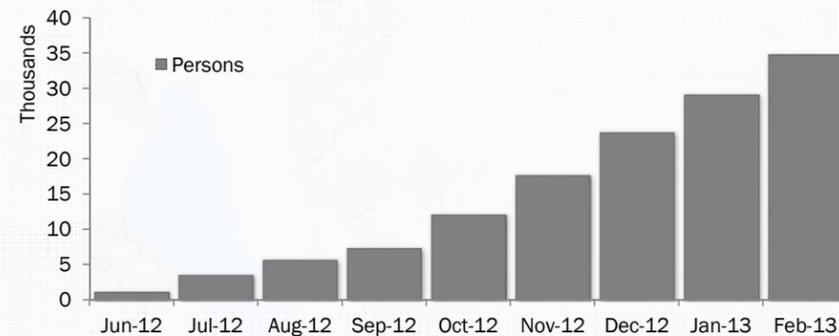
## Home Visits

Aggregate totals

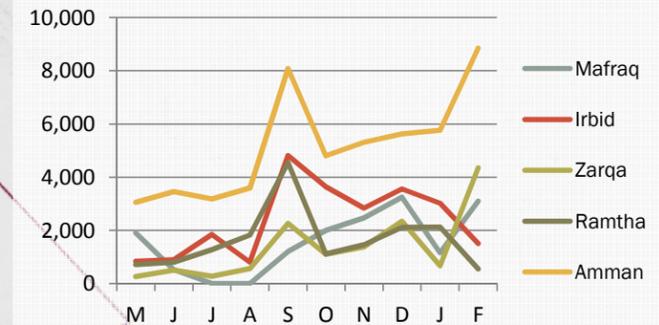


## Beneficiaries from Cash Assistance

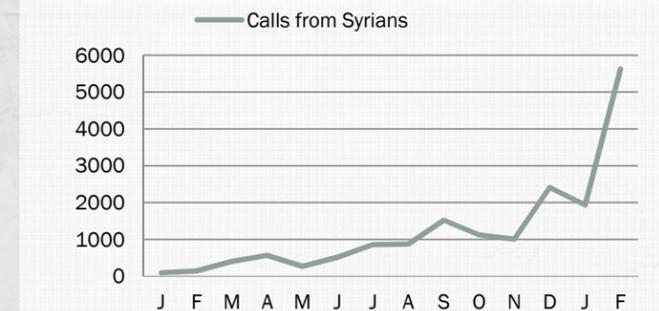
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



## Appointment scheduled per helpdesk



## Persons assisted through Info Line



Sources UNHCR

For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

<http://data.unhcr.org/syrianrefugees>