

# Assistance to Syrian Refugees outside of camps in Jordan

06 March 2012



## Outreach and Assessments

Assistance to urban refugee is provided through 3 channels:

### Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

### Home Visit



Assessment of refugee vulnerability to allocate cash assistance

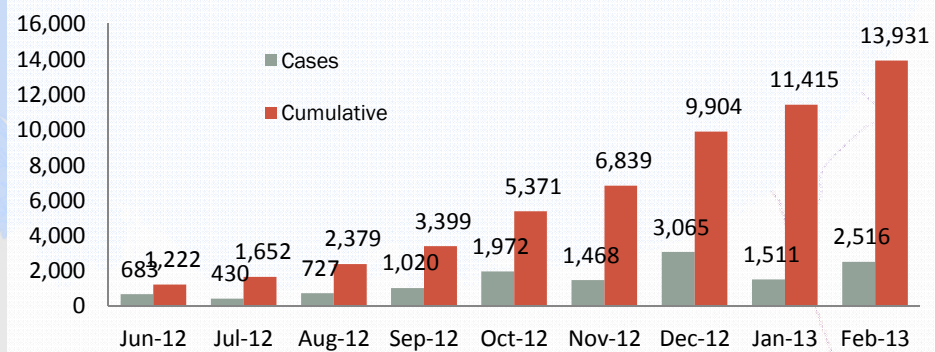
### Infolines



8h / 5 days service to answer questions and petitions from refugees

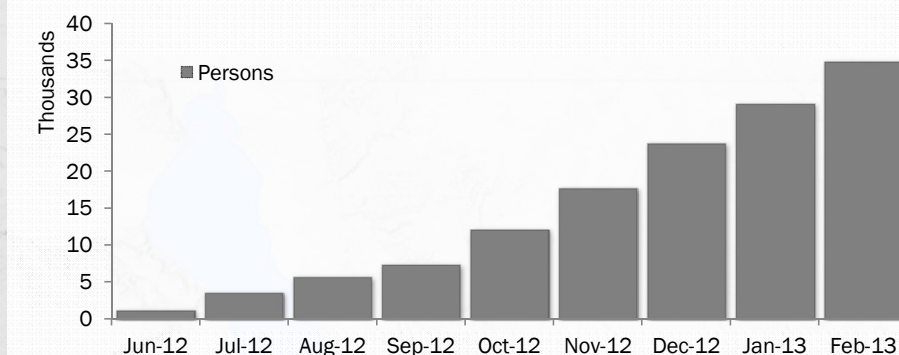
## Home Visits

Aggregate totals



## Beneficiaries from Cash Assistance

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult [schimmel@unhcr.org](mailto:schimmel@unhcr.org), [batarseh@unhcr.org](mailto:batarseh@unhcr.org)

Registered Refugees outside of camps

121,903

Person Received at Help Desks



121,493

Home Visits Conducted



13,931

Calls on Info Line



49,811

Northern Jordan

68,085

Registered Refugees outside of camps

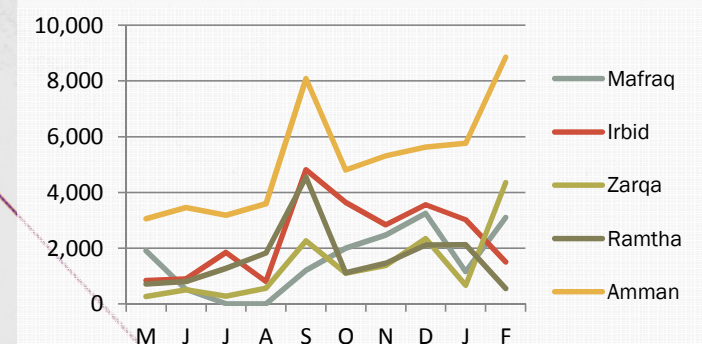
Amman / Zarqa

46,831

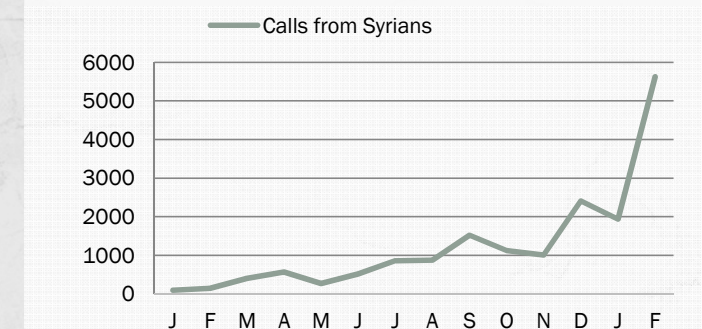
Southern Jordan

6,987

Appointement scheduled per helpdesk



Persons assisted through Info Line



<http://data.unhcr.org/syrianrefugees>