

Assistance to Syrian Refugees outside of camps in Jordan

18 April 2013



Outreach and Assessments

UNHCR Jordan, Amman

Assistance to urban refugee is provided through 4 channels:

Help Desk

Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit

Assessment of refugee vulnerability to allocate cash assistance

Infolines

8h / 5 days service to answer questions and petitions from refugees

Registration

Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

Registered Refugees outside of camps **179,349**

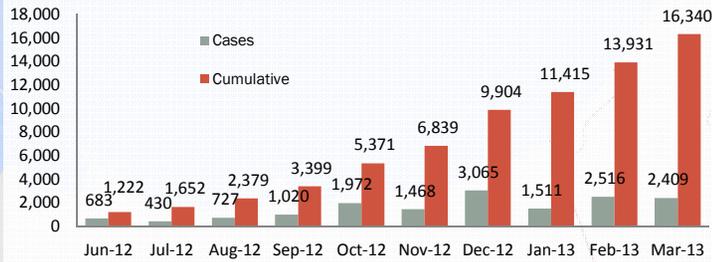
Person Received at Help Desks **127,189**

Home Visits Conducted **16,340**

Calls on Info Line **49,811**

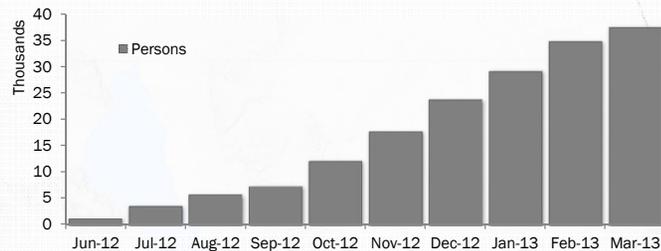
Home Visits

Aggregate totals



Beneficiaries from Cash Assistance

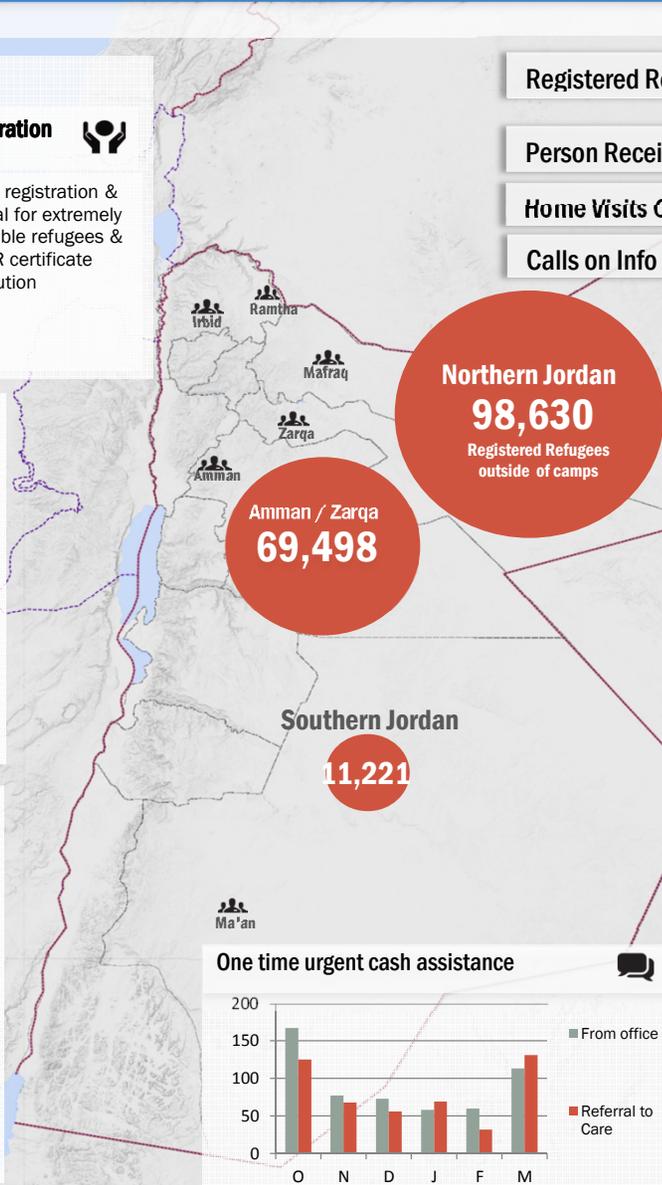
A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



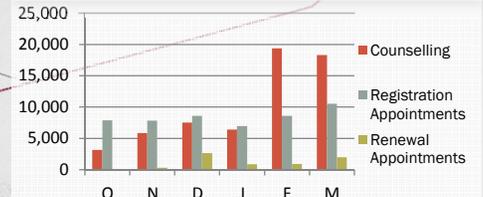
Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

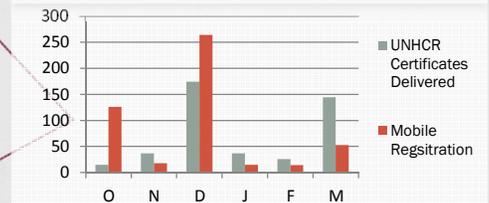
<http://data.unhcr.org/syrianrefugees>



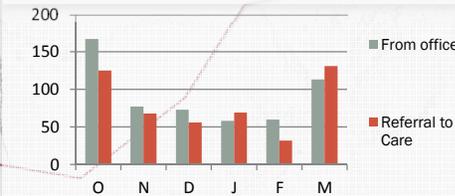
Persons assisted at help desks



Mobile Protection



One time urgent cash assistance



Calls answered by Info Line

